



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, January 15, 2023

No Meeting This Week



Community Based Care Lead Agency Scorecard

FY 22-23, 1st Quarter: July 01, 2022 to September 30, 2022

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/21 to 06/30/22	07/01/21 to 06/30/22	01/01/21 to 12/31/21	10/01/21 to 09/30/22	10/01/20 to 09/30/21	10/01/21	10/01/19 to 09/30/20	10/01/21 to 09/30/22	09/30/22	09/30/22	10/01/21 to 09/30/22	09/30/22
Brevard Family Partnership	7.38	94.6%	96.6%	99.7%	33.5%	53.0%	94.6%	3.71	97.0%	90.6%	95.8%	57.0%
ChildNet - Broward	8.60	96.8%	96.1%	99.7%	32.1%	51.9%	80.6%	3.67	96.2%	88.0%	83.6%	65.4%
ChildNet - Palm Beach	10.42	95.7%	95.7%	99.6%	32.3%	61.7%	92.8%	3.47	97.4%	89.9%	57.1%	59.8%
Children's Network of SW Florida	7.00	97.3%	97.0%	99.9%	33.0%	57.1%	95.1%	4.94	96.3%	95.4%	90.2%	58.9%
Children's Network-Hillsborough	7.42	96.1%	97.0%	98.0%	27.1%	32.1%	94.0%	7.24	86.1%	65.5%	61.0%	57.3%
Citrus Health Network	2.82	95.6%	99.1%	99.6%	27.5%	43.6%	93.8%	3.22	97.3%	96.6%	94.8%	60.2%
Communities Connected for Kids	8.13	94.6%	97.5%	99.7%	45.4%	76.6%	92.2%	3.27	97.9%	89.9%	82.6%	58.0%
Community Partnership for Childr.	5.54	94.1%	97.2%	99.4%	24.4%	52.6%	86.6%	4.26	94.7%	71.1%	87.5%	61.3%
Embrace Families	8.45	94.3%	97.4%	97.9%	29.7%	46.5%	90.7%	6.51	60.4%	39.1%	83.3%	59.0%
Families First Network	9.34	95.1%	97.4%	99.6%	24.4%	41.0%	89.6%	7.36	94.5%	87.5%	79.4%	59.1%
Family Integrity Program	2.24	96.1%	96.8%	99.8%	49.1%	87.9%	93.0%	3.25	100.0%	97.8%	75.0%	61.1%
Family Support Services North Fla	5.33	96.5%	96.9%	99.8%	33.4%	63.3%	83.1%	5.29	96.9%	91.9%	96.8%	56.4%
FSS Suncoast	8.49	93.8%	96.2%	97.0%	25.5%	40.9%	93.3%	5.99	78.0%	54.2%	89.4%	61.5%
Heartland For Children	8.82	95.0%	97.6%	99.8%	35.5%	43.7%	92.3%	3.50	97.8%	92.4%	96.8%	58.7%
Kids Central, Inc.	4.96	95.6%	97.0%	99.1%	31.6%	38.0%	87.8%	7.17	82.6%	62.3%	77.1%	65.1%
Kids First of Florida, Inc.	4.74	98.8%	94.9%	96.5%	32.1%	46.1%	86.0%	4.32	89.3%	60.9%	60.0%	63.3%
Northwest Florida Health Network	6.86	96.3%	97.0%	99.6%	28.9%	51.0%	91.8%	5.53	91.2%	89.5%	82.7%	61.7%
Partnership for Strong Families	5.82	97.5%	97.8%	99.9%	23.3%	56.9%	94.3%	5.28	87.2%	62.7%	92.5%	55.3%
Safe Children Coalition	5.88	97.3%	94.7%	99.4%	38.9%	44.6%	91.7%	4.66	97.6%	84.6%	72.0%	64.3%
Statewide	7.20	95.7%	96.7%	98.8%	30.6%	47.8%	90.7%	5.27	87.9%	74.6%	81.8%	60.2%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 – January Weekly Report

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
Supervision between 01/01/23 - 01/31/23		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	12	99.59%
LSF	5	99.81%
OHU	4	99.89%
Total	21	99.78%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 01/16/23</i>		

Scorecard Measure 4 - December Month-end Report

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
Month-End Supervision - December 2022		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	6	99.93%
LSF	3	99.98%
OHU	13	99.61%
Total	22	99.81%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Report-as-of: 01/11/23</i>		



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Completed							
01/01/23 to 01/31/23							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	205	44	21.5%	128	9	7.0%	14.2%
LSF	195	28	14.4%	144	33	22.9%	18.6%
OHU	162	32	19.8%	118	16	13.6%	16.7%
TOTAL	562	104	18.5%	390	58	14.9%	16.7%

Source: FSFN Data Warehouse – Ad Hoc Report; Data-as-of: 01/12/23

Birth Parent Contact Completed							
Month-end Data for December 2022							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	211	96	45.5%	132	35	26.5%	36.0%
LSF	197	88	44.7%	145	61	42.1%	43.4%
OHU	165	72	43.6%	120	37	30.8%	37.2%
TOTAL	573	256	44.7%	397	133	33.5%	39.1%

Source: FSFN Data Warehouse – Ad Hoc Report; Report-as-of: 12/31/22 - Data-as-of: 01/08/23

Mother Contact

Green: 70% or above, Yellow: 69% - 60%, Red: 59% or less

Father Contact

Green: 50% or above, Yellow: 49% - 40%, Red: 39% or less



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%


SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 01/09/23 thru 01/15/23			
Agency	Timely	Un-Timely	Total
CHS	1		1
LSF	1	3	4
OHU	1	4	5
Total	3	7	10

Service Availabilities Service Snapshot of Availability as of 01/17/23	
Youth Villages	Peace River Home-to-Stay
5 – Polk	0 – Polk 0 – Highlands / Hardee

Scorecard Measure #5 - 04/01/21 to 03/31/22 Children Achieving Permanency within 0-12 Mths FY 22-23 - 3rd Qtr as of 01/16/23			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	58	234	24.8%
LSF	40	226	17.7%
OHU	97	248	39.1%
HFC Total	195	708	27.54%

SM05 - Percentage to reach Yellow = 36.5%

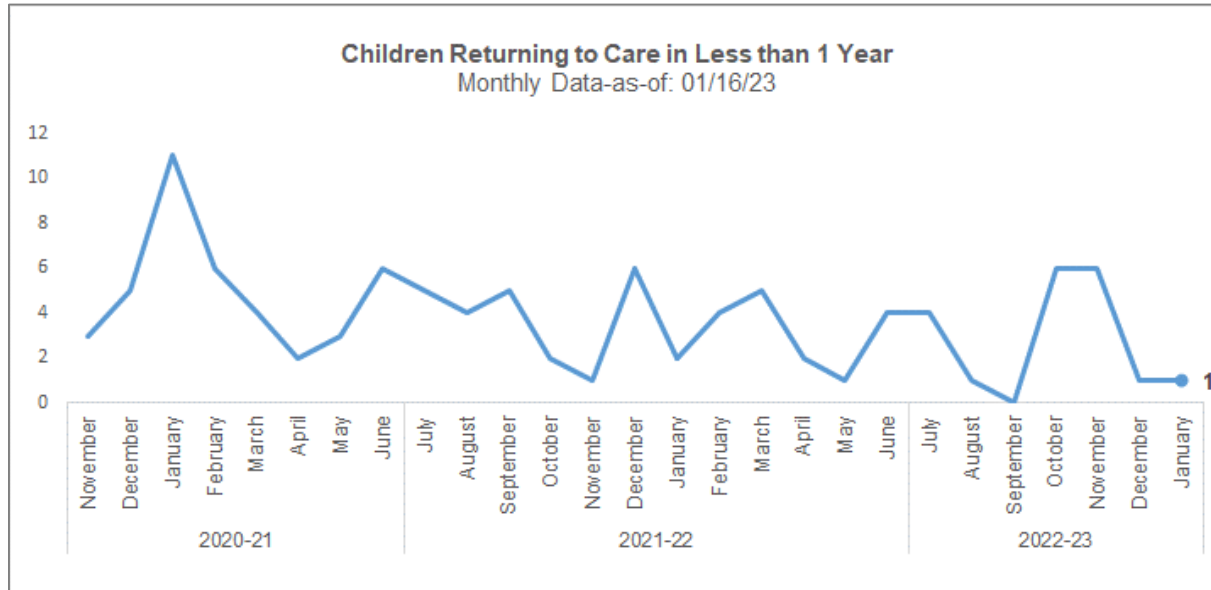
Scorecard Measure #6 - 04/01/22 Children Achieving Permanency within 12-23 Mths FY 22-23 - 3rd Qtr as of 01/16/23			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	36	109	33.0%
LSF	57	129	44.2% 
OHU	25	86	29.1%
HFC Total	118	324	36.4%

SM06 - Percentage to reach Yellow = 39.4%



Children Returning to Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 01/09/23 - 01/15/23								
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	SM07 Cohort
LSF	1/5/2023	141845-DEV	6/13/2018	10/23/2018	4	50	3.0 - 4.9 yrs	N

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 01/17/23

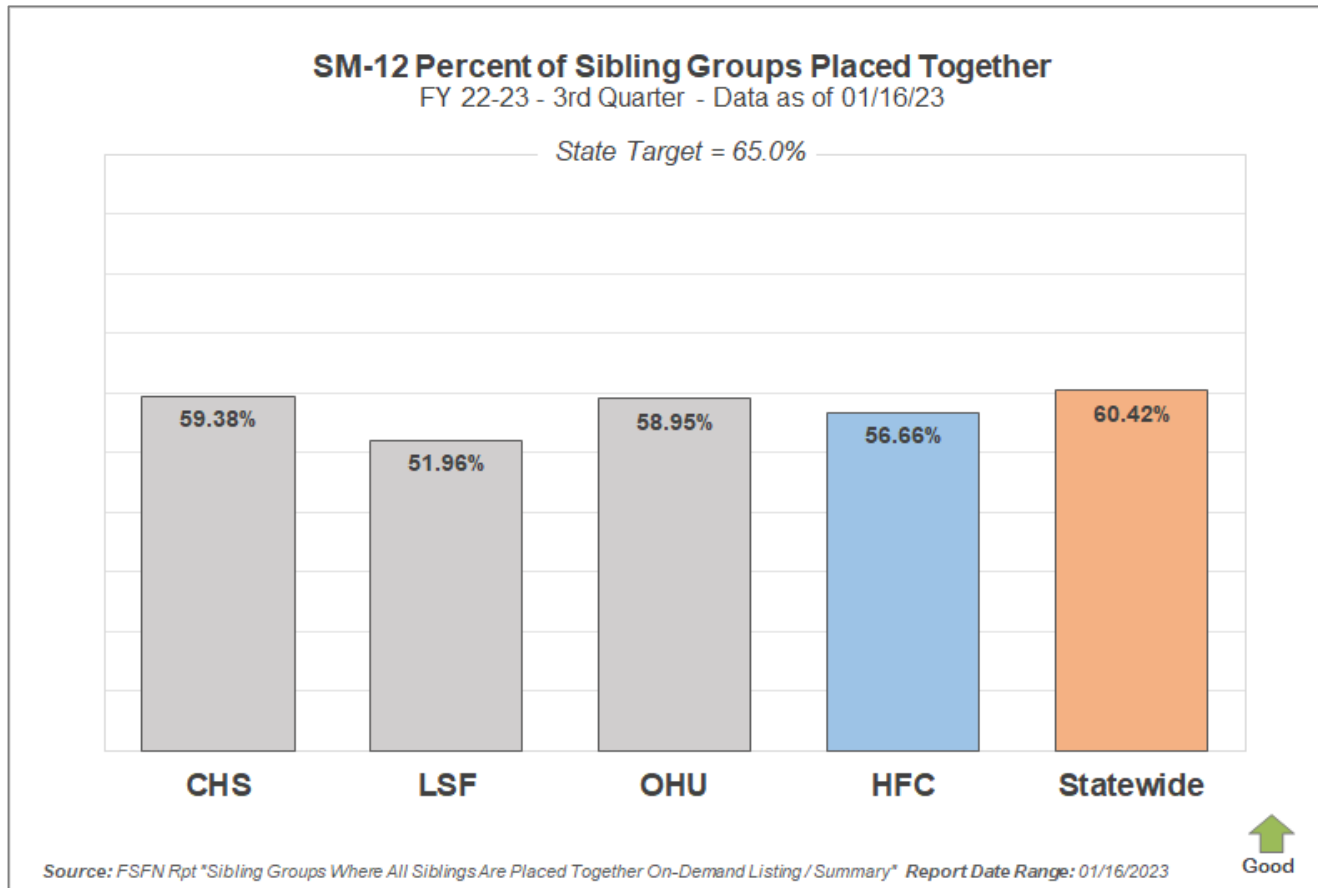


Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – **Target = 65.0%**

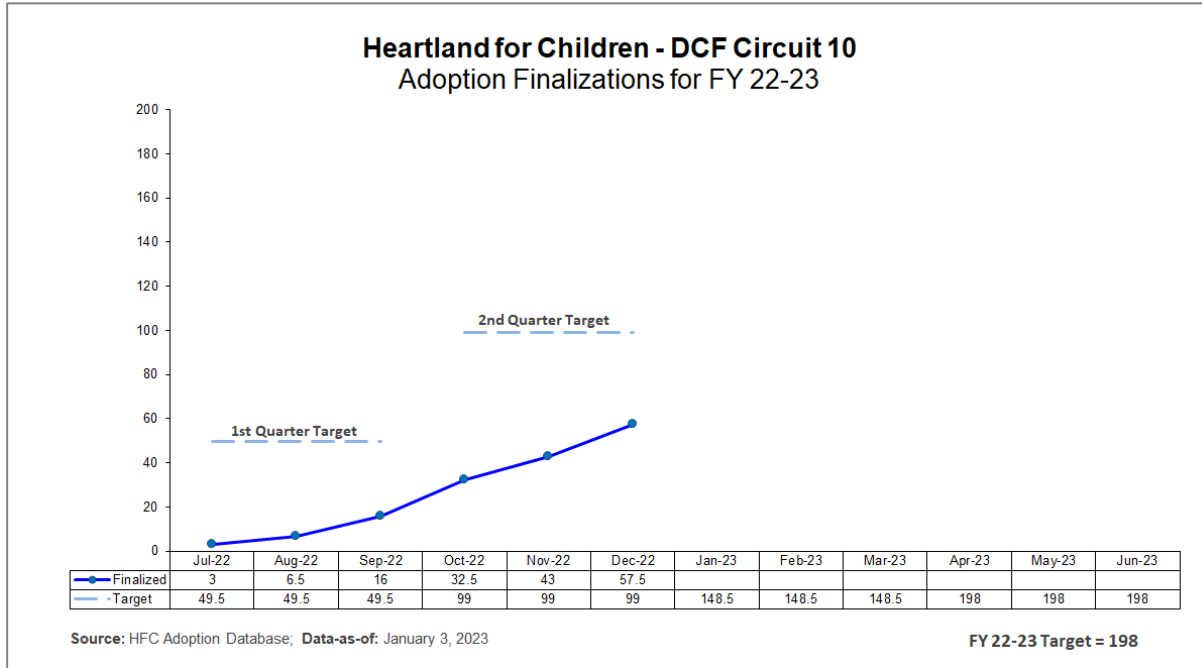
SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	57	96	59.38%
LSF	53	102	51.96%
OHU	56	95	58.95%
HFC	166	293	56.66%

Number of sibling groups to achieve SM12 target – **25 Sibling Groups**



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates

January 18, 2023

January 25, 2023

Adoption Finalizations FY 22-23 - 3rd Quarter as of 01/13/23

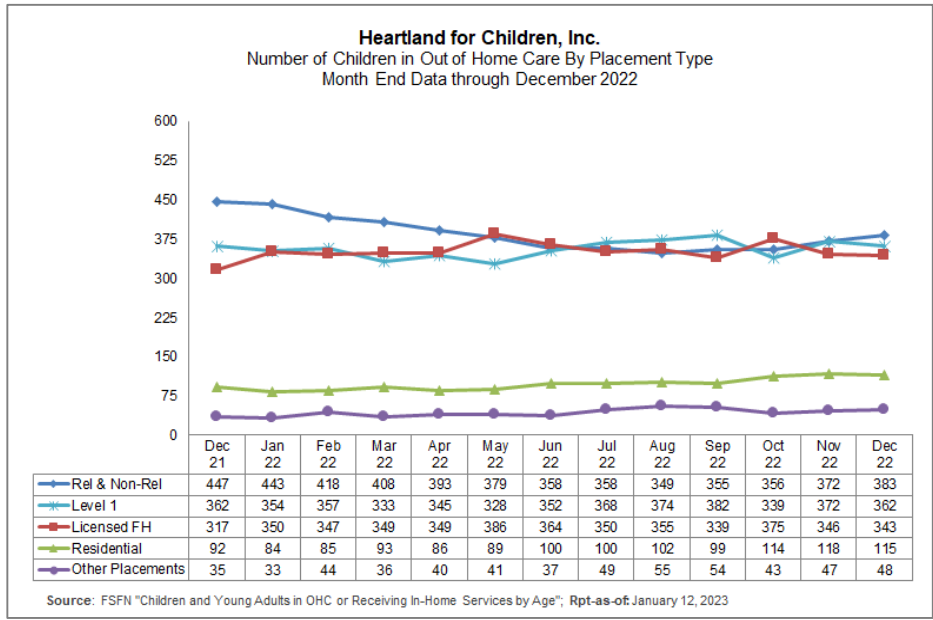
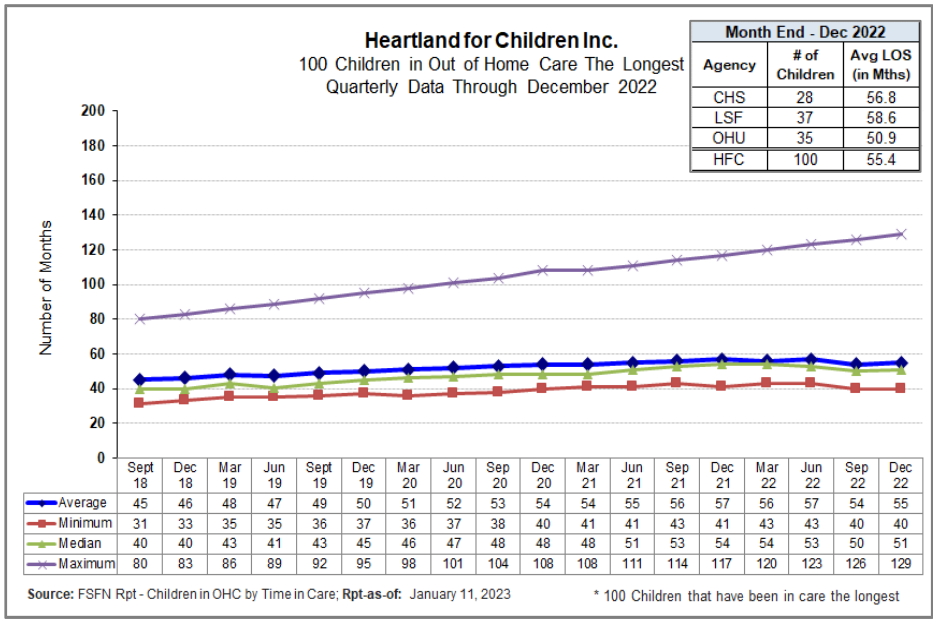
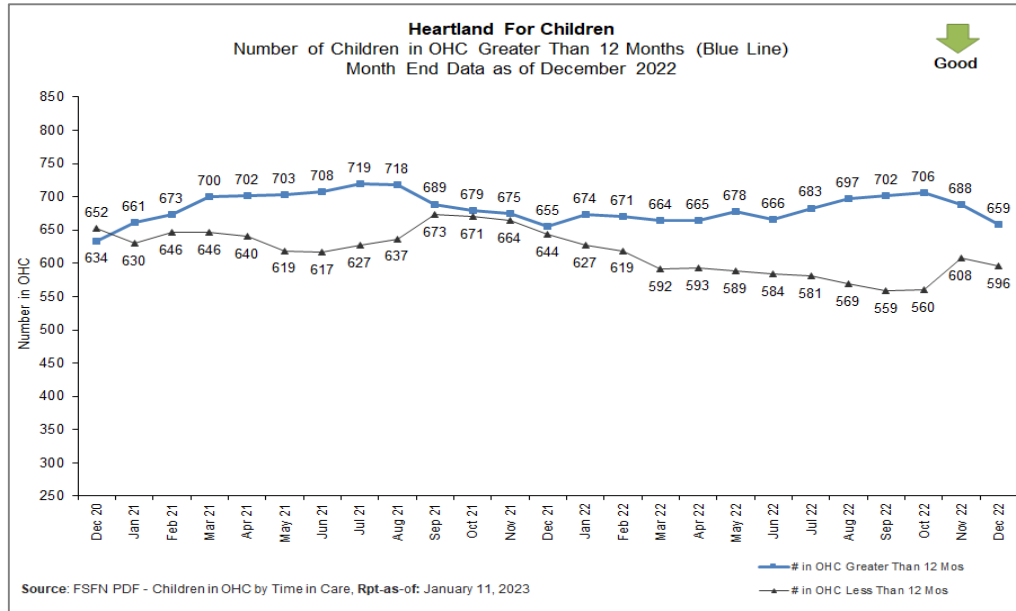
CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	9	0	32.5	0.0%
LSF	1	0	22	0.0%
OHU	4	0	38	0.0%
Total	14	0	92.5	0.0%

Adoption Finalizations Total Fiscal Year-to-Date

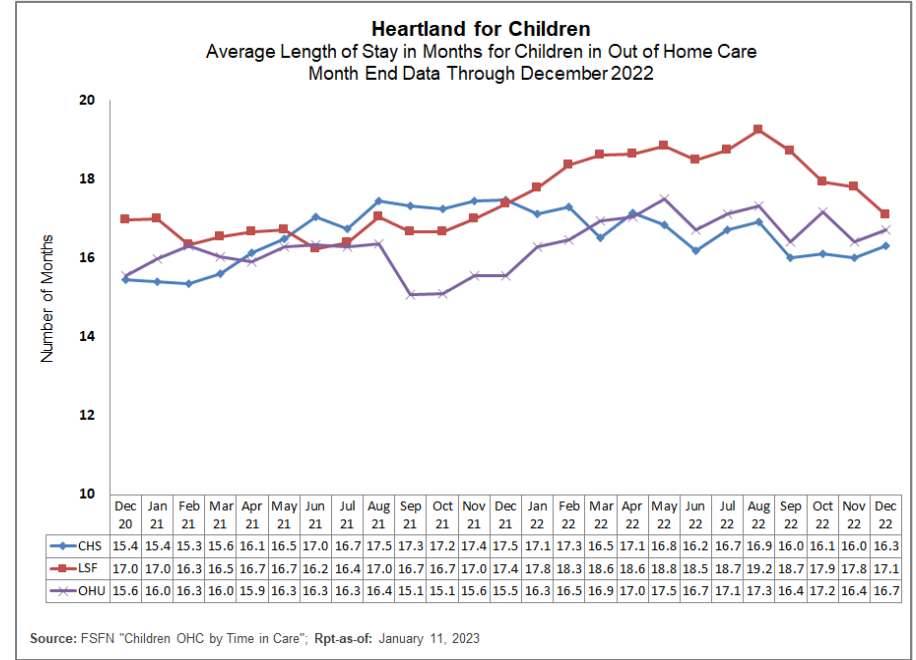
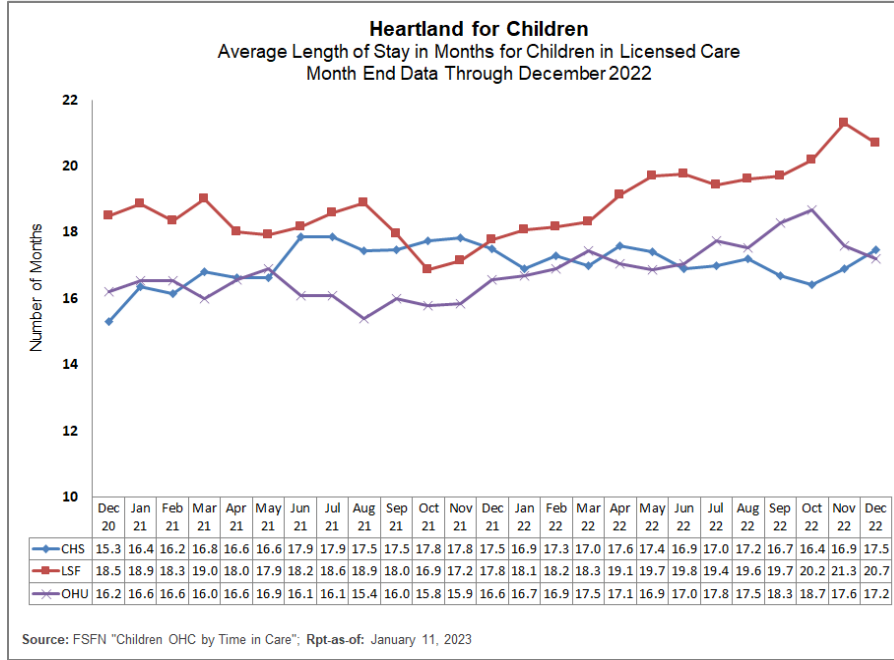
Total Finalized	HFC Target	% Met	% w/in 24 Mths
57.5	198	29.0%	26.8%



Permanency for Children in Out of Home Care



Length of Stay for Children by Case Management Organization



Children's Legal Services – Shelter Report

CLS Weekly Shelter Report FY 2022-23 as of January 16, 2023

Children Previously Sheltered W/in Last 12 Mnths														22/23	21/22
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Totals	Totals	
# of Shelter Hearings															
Polk	29	24	18	34	18	28	9						160	315	
Highlands	5	3	2	3	5	1	1						20	44	
Hardee	0	0	1	0	1	0	0						2	23	
Total	34	27	21	37	24	29	10						182	379	
# Children Removed															
Polk	50	55	29	73	39	48	10						304	551	
Highlands	8	9	7	3	10	2	2						41	71	
Hardee	0	0	5	0	2	0	0						7	43	
Total	58	64	41	76	51	50	12						352	656	
Total Children Denied Shelter															
Polk	0	0	0	0	0	0	0						0	0	
Highlands	0	0	0	0	0	0	0						0	0	
Hardee	0	0	0	0	0	0	0						0	0	
Total	0	0	0	0	0	0	0						0	0	
# Children Placed with Relative															
Polk	28	43	18	31	26	22	2						170	285	
Highlands	5	6	5	2	9	2	2						31	55	
Hardee	0	0	5	0	2	0	0						7	26	
Total	33	49	28	33	37	24	4						208	357	
# Children Placed with Non Relative															
Polk	5	10	4	22	4	3	1						49	80	
Highlands	0	0	2	0	0	0	0						2	6	
Hardee	0	0	0	0	0	0	0						0	3	
Total	5	10	6	22	4	3	1						51	89	
# Children Placed with Fictive Kin															
Polk	1	0	0	0	0	0	0						1	6	
Highlands	0	0	0	0	0	0	0						0	1	
Hardee	0	0	0	0	0	0	0						0	1	
Total	1	0	0	0	0	0	0						1	8	
# Children Placed in Foster Care															
Polk	16	2	7	20	9	23	7						84	180	
Highlands	3	3	0	1	1	0	0						8	11	
Hardee	0	0	0	0	0	0	0						0	11	
Total	19	5	7	21	10	23	7						92	202	

% of Children Sheltered Placed in Foster Care Data as of 01/16/23			
Month	20-21	21-22	22-23
Jul	28.6%	22.1%	32.8%
Aug	21.9%	43.5%	7.8%
Sep	27.3%	28.2%	17.1%
Oct	22.4%	28.9%	27.6%
Nov	20.4%	36.8%	19.6%
Dec	24.5%	19.4%	46.0%
Jan	25.0%	48.8%	58.3%
Feb	20.5%	15.6%	
Mar	21.7%	47.2%	
Apr	17.5%	26.9%	
May	23.4%	27.5%	
Jun	38.5%	32.4%	
FY Total	24.9%	30.8%	26.1%

Shelter Count for the Week of January 10 - January 16, 2023			
	Polk	Highlands	Hardee
Shelters	4	0	0
Children Removed	5	0	0
Placed w/ a Relative	1	0	0
Placed w/a Non-Rel	1	0	0
Placed w/a Fictive Kin	0	0	0
Placed in Foster Care	3	0	0



Case Transfer Staffing Data

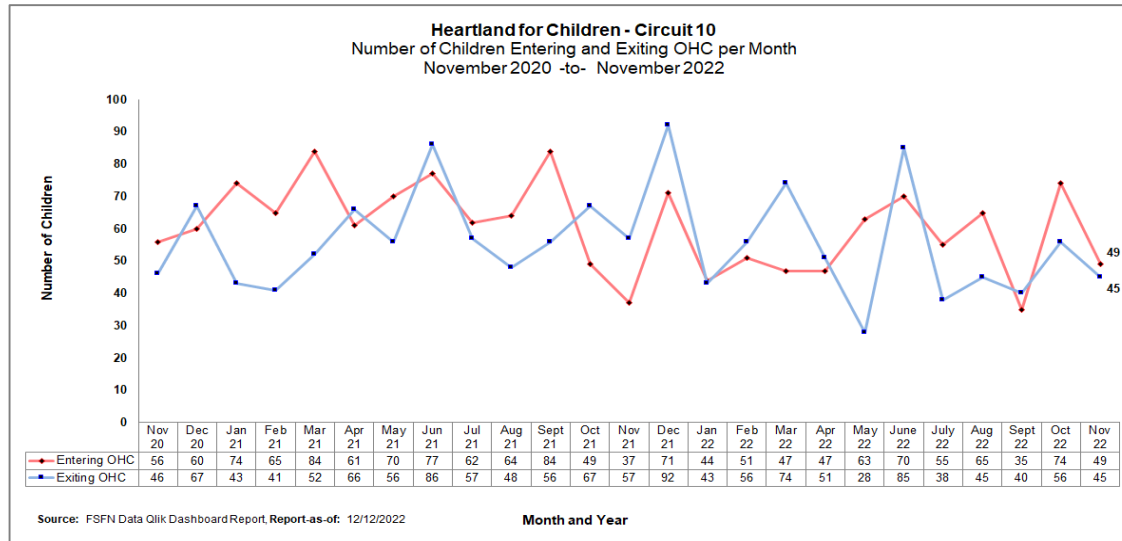
Case Transfer Data For Fiscal Year July 1, 2022 – June 30, 2023 - Data as of 01/12/23

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	22-23 Totals	21-22 Totals
Number of Children														
CHS	32	32	19	17	24	23	5						152	358
LSF	36	34	20	38	36	43	9						216	355
OHU Polk	12	18	13	7	12	16	13						91	147
One Hope	37	49	40	30	47	33	12						248	503
Total	117	133	92	92	119	115	39						707	1363
Out of Home Care														
CHS	19	19	16	13	19	20	3						109	200
LSF	17	15	15	24	25	21	8						125	188
OHU Polk	8	9	12	7	9	14	8						67	103
One Hope	12	8	12	6	18	4	0						60	113
Total	56	51	55	50	71	59	19						361	604
In - Home Judicial														
CHS	5	0	0	0	0	0	1						6	4
LSF	2	1	0	2	0	0	0						5	16
OHU Polk	0	0	0	0	0	0	0						0	2
One Hope	0	2	0	0	0	2	2						6	6
Total	7	3	0	2	0	2	3						17	28

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	22-23 Totals	21-22 Totals
Non-Judicial In - Home Services														
CHS	6	8	3	3	3	3	0						26	116
LSF	10	10	5	8	8	18	0						59	95
OHU Polk	4	9	1	0	1	1	5						21	31
One Hope	3	3	0	3	12	12	4						37	35
Total	23	30	9	14	24	34	9						143	277
OCS / ICPC Courtesy Supervision														
CHS	0	0	0	0	0	0	0						0	0
LSF	0	0	0	0	0	0	0						0	0
OHU Polk	0	0	0	0	0	0	0						0	0
One Hope	22	29	28	21	17	15	6						138	338
Total	22	29	28	21	17	15	6						138	338
Reinstatement of Protective Services Supervision (Notice of Hearings)														
CHS	0	3	0	0	0	0	0						3	17
LSF	5	6	0	4	3	2	0						20	46
OHU Polk	0	0	0	0	0	0	0						0	2
One Hope	0	4	0	0	0	0	0						4	0
Total	5	13	0	4	3	2	0						27	65

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





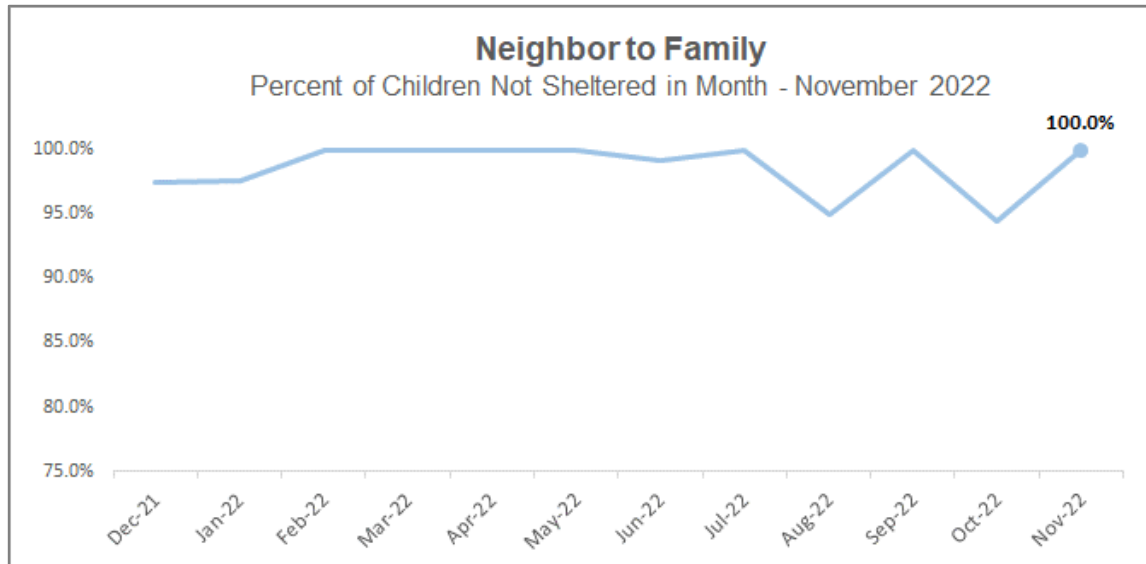
Neighbor to Family – Weekly & Monthly Census

22-23 Fiscal Year to Month - Percentage of Children Not Sheltered: **95.8%**

"Family Care Manager was fantastic!"

- NTF Parent Satisfaction Survey– Q: What we are doing well?

Neighbor To Family - Weekly Census Numbers		
Weekly Data 01/10/23 through 01/16/23		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	20	58
Specialized - Family Support	9	25
Prevention - Comm. Referral	36	57
Special Conditions Report	4	10
Nurturing Parenting	8	17
NTF - Total Services	77	167

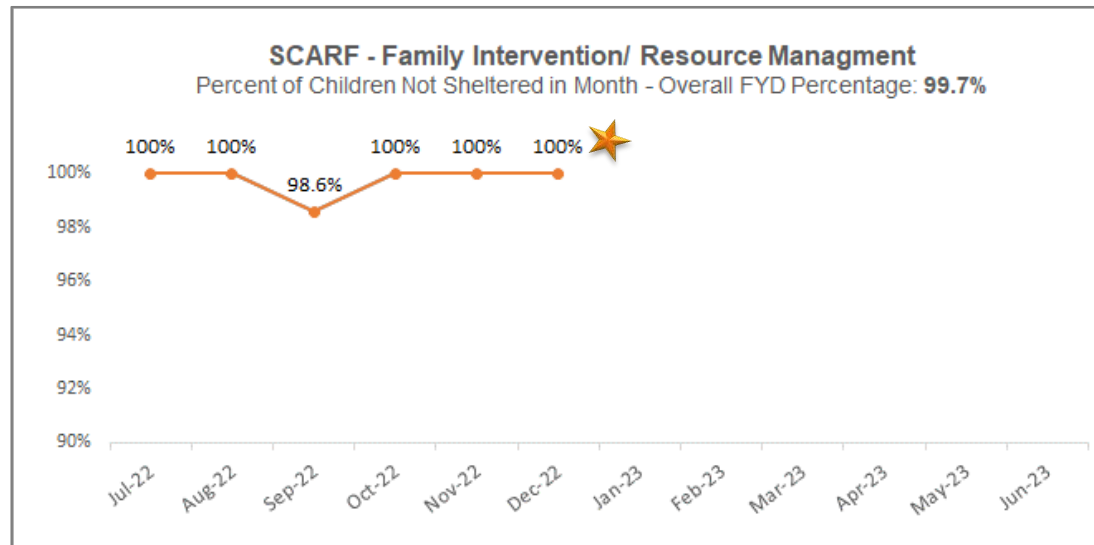


SCARF – Family Intervention and Resource Management (FIRM)

Performance and Rate of Diversion - Fiscal Year to Date: **December 2022**

SCARF - FY 21-22 Census Numbers		
Fiscal Year to Date Report - December 2022		
Referral Type	Number of Families	Number of Children
Legal Referrals	65	111
Non-Legal Referrals	330	707
Active Families as of Date	99	207
Discharged - Diversion	283	589
Discharged - MH TCM	12	21
Discharged - Sheltered	1	1
SCARF - Total FYD Services	395	818

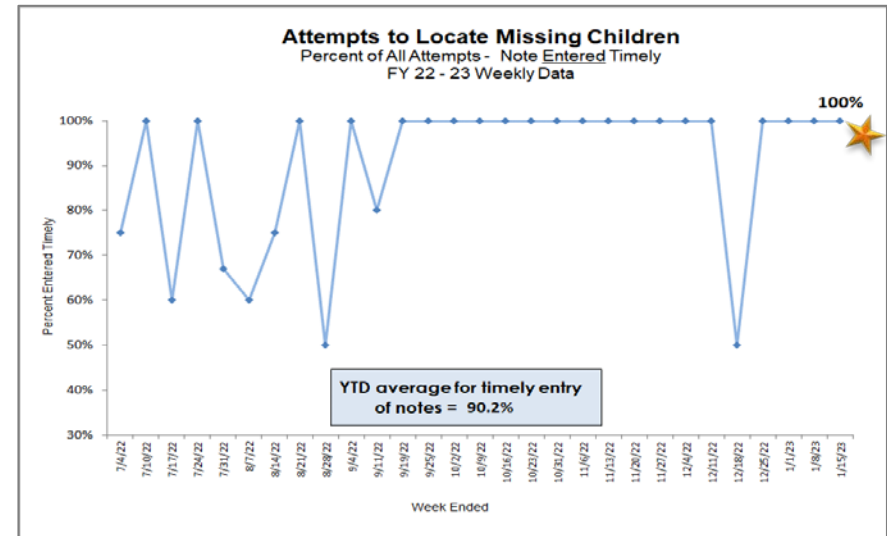
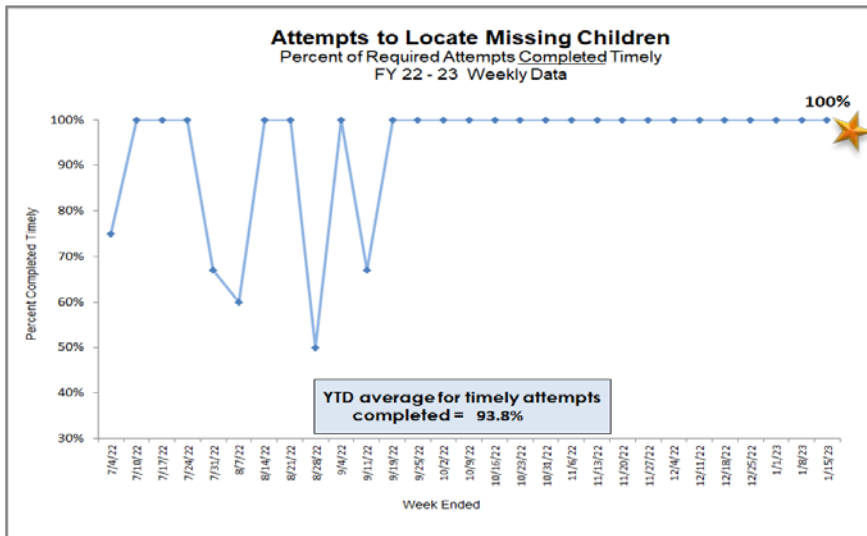
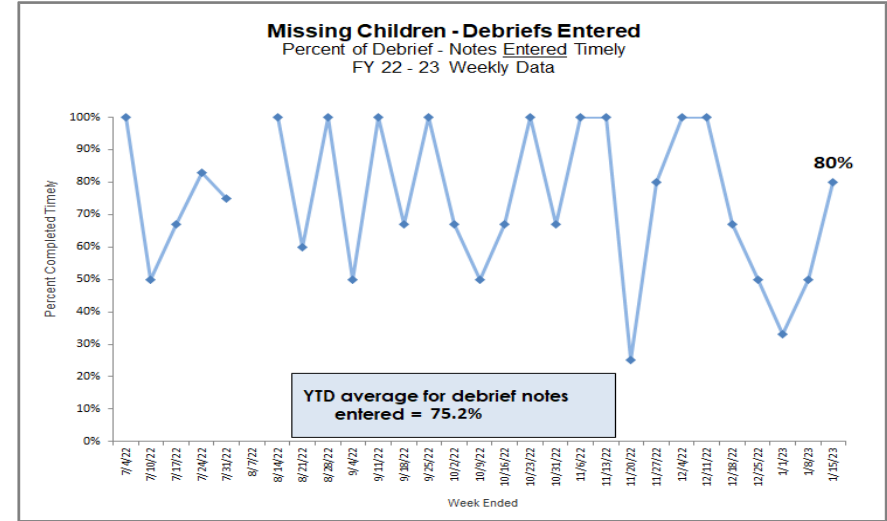
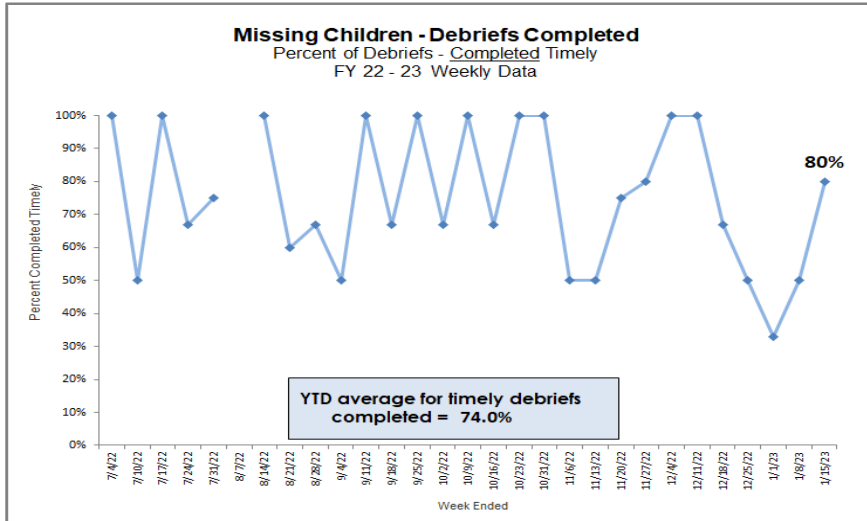
SCARF - Rate of Diversion by Service Center					
Month Performance - December 2022					
Service Center	Number of Referrals	Legal Aid Diversions	MH TCM Referrals	Families Sheltered	Rate of Diversion
Bartow	2	0	0	0	100.0%
Lake Wales - Highlands	10	2	1	0	100.0%
Lakeland	23	1	0	0	100.0%
SCARF - Total	35	3	1	0	100.0%



Missing Children

HFC – DCF Circuit 10 Missing Youth Data as of Reporting Date

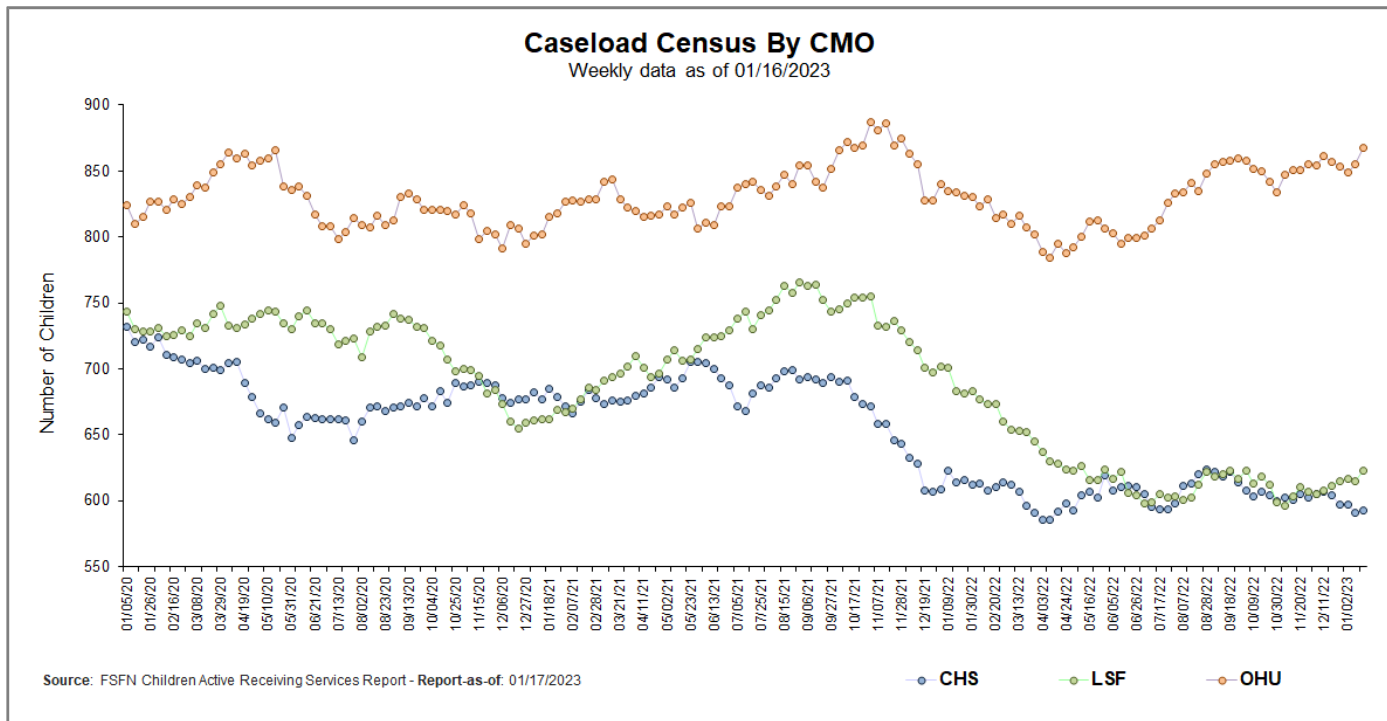
Weekly Data - Week ending 01/15/2023					
	Current Missing	Late Reports	Late ATL	Recoveries	Late Debriefs
CHS	1	0	0	2	1
LSF	2	0	0	1	0
OHU	0	0	0	2	0
CPI	0	0	0	0	0
Total	3	0	0	5	1



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	12/11/2022	12/18/2022	12/26/2022	1/2/2023	1/8/2023	1/16/2023
CHS	607	604	597	597	591	593
LSF	608	611	615	617	615	623
OHU	861	857	853	849	855	868
HFC Total	2076	2072	2065	2063	2061	2084



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 01/08/23

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	1	14	6	1	7	29	20.4
LSF	6	4	17	6	1	34	18.1
OHU	7	4	18	6	5	40	21.4
# of CMs	14	22	41	13	13	103	20.0

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	29	15	51.7%
LSF	34	10	29.4%
OHU	40	11	27.5%
HFC	103	36	35.0%

* Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs Count

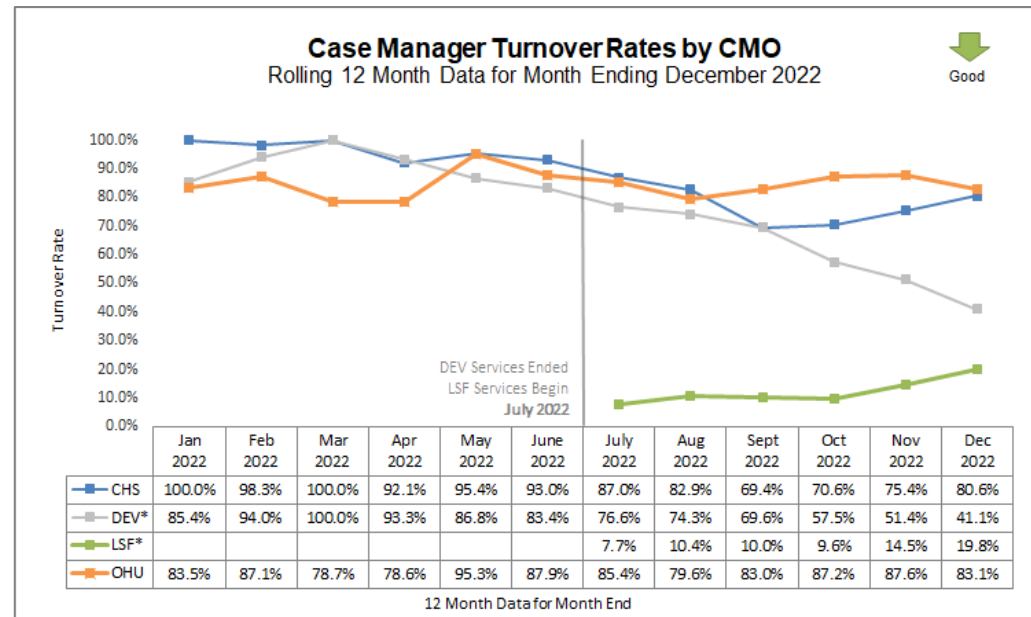
Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended December 2022		
CMO	Case Manager	Case Manager Supervisor
CHS	80.6%	37.5%
DEV*	41.1%	21.1%
LSF*	19.8%	18.2%
OHU	83.1%	66.7%

7/2/22 - Transition from Devereux to Lutheran Services Florida; the 12-months required for a "Rolling Year Total" has been split between agencies:

- DEV: Jan-22 to Jun-22 (6 months)
- LSF: Jul-22 to Dec-22 (6 months)



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 01/16/23						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	430	100.0%	99.1%	91.7%	98.1%	96.3%
LSF	442	100.0%	98.0%	84.4%	98.6%	93.7%
OHU	387	100.0%	99.7%	91.5%	96.6%	95.9%
HFC	1259	100.0%	98.9%	89.1%	97.9%	95.3%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"




Health Information in FSFN as of 01/16/23				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	4	23	8
LSF	0	9	43	6
OHU	0	1	21	13
Total	0	14	87	27

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 03/31/2023 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 22-23 - 3rd Qtr as of 01/16/23			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	426	430	99.1% 
LSF	433	442	98.0% 
OHU	386	387	99.7% 
Total	1245	1259	98.9%

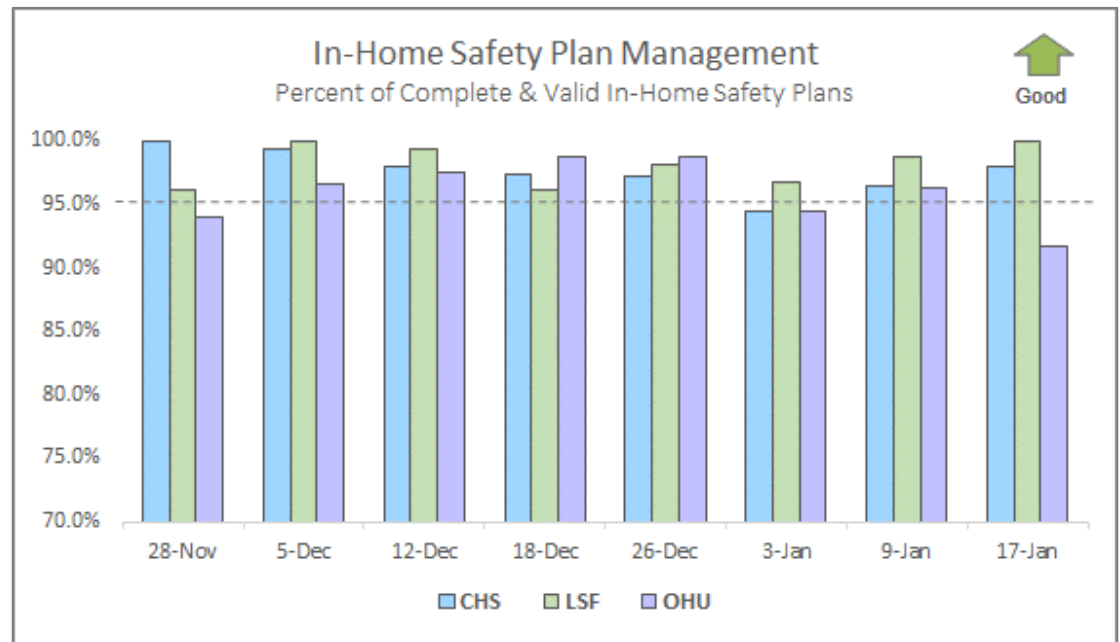
Scorecard Measure #10 - 03/31/23 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 22-23 - 3rd Qtr as of 01/16/23			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	254	277	91.6%
LSF	233	276	84.4%
OHU	225	246	91.5%
Total	712	799	89.1%



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95.0%**

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	3	138	141	97.9% ★
LSF	0	153	153	100.0% ★
OHU	15	166	181	91.7%
HFC Total*	18	457	475	96.21%



Source: FSN Report "Case Management Safety Management Listing", Report-as-of: 01/17/23




Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data-as-of: 01/16/23				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				0
LSF				0
OHU				0
CPI		3	9	12
NTF				0
SCARF			2	2
Total	0	3	11	14

Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	12/11/2022	12/19/2022	12/22/2022	1/2/2023	1/9/2023	1/16/2023
CHS	0	0	0	0	5	0
LSF	0	0	0	0	1	0
OHU	0	0	0	0	0	0
CPI	2	19	10	14	14	12
NTF	0	0	0	0	4	0
SCARF	0	0	0	0	4	2
Total	2	19	10	14	28	14

Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 01/17/2023					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	5	9	6		20
LSF	2	4	5		11
OHU					0 
Total	7	13	11	0	31



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases, Data-as-of: 01/12/23

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report				
Compliance tracking for cases entering care with a methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS			2	
LSF			4	
OHU				
HFC TOTAL	0	0	6	0

CMO Contract Measure 11 – 3rd Quarter

Percent of Active Methodology Cases with an Approved FFA-O				
Data as of 01/12/23				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	5	302	307	98.4%
LSF	7	303	310	97.7%
OHU	11	258	269	95.9%
HFC Total	23	863	886	97.4%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing			
3rd Quarter-to-Date as of 01/12/23			
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely
CHS	5	5	100.0% ★
LSF	8	8	100.0% ★
OHU	6	7	85.7%
HFC TOTAL	19	20	95.0%

FY 22-23 Target = 95% or higher



AWARENESS FOR JANUARY

January:

16th : Martin Luther King Jr. Day

27th: International Holocaust Remembrance Day

HEALTH RESOURCES

For more COVID information specific to Florida, go to floridahealthcovid19.gov

Call Center is available 24/7 (866) 779-6121 or email COVID-19@flhealth.gov.

For more vaccine information go to <https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/>

SAFETY RESOURCES

Internet Safety and Tips

- [SmartSocial.com - Digital Citizenship programs](https://www.smart-social.com/)
- [Information, Advice and Support to Keep Children Safe Online \(internetmatters.org\)](https://www.information.org/)
- [NetSmartz Home \(missingkids.org\)](https://www.net-smartz.com/)

Safe Sleep

https://www.ounce.org/safe_sleep.html

Swim Safety Tips

[mousercontent.com](https://www.mousercontent.com)

COMMUNITY RESOURCES

United Way's 211
Call 211

Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

Echo Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care.

To Donate: ECHO Distribution Center every Wednesday between 9am to noon at 3625 Century Blvd Unit 1A, Lakeland, FL.

[ECHO Ministries Florida- Foster Care Ministry- Central FL & Beyond](https://www.echoministries.org/)

Find Help (Previously Aunt Bertha)

<https://www.findhelp.org/>

Find local resources for food, health, housing, employment programs & other community resources in seconds.

HOPE FLORIDA – A PATHWAY TO PROSPERITY

[A Pathway to Prosperity - Florida Department of Children and Families \(myffamilies.com\)](https://www.myffamilies.com/)

Services offered by Hope Navigators:

- Identifying goals and barriers
- Referrals to local, community-based partners
- One-on-one support to develop a plan to achieve economic-self sufficiency

Call 850-300-HOPE

Circuit 10 Children's Mental & Behavioral Health Resources

<https://sites.google.com/view/floridac10/mhbhresources/home>

On this site you will find:

- o Heartland for Children's Parent Portal
- o MyFloridaMyFamily Community Services
- o Florida Mobile Response Team- 24/7 Crisis Assistance
- o Florida Statewide Medicaid Managed Care
- o Florida Association of Christian Child Caring Agencies
- o Florida Network Short-term Residential Programs
- o Center for Autism Related Disabilities (CARD)
- o National Alliance on Mental Illness
- o Post Adoption Support
- o Zebra Coalition
- o Central FL Behavioral Health Network
- o Hope Florida – A Pathway to Prosperity

Food Distribution Schedule

Polk, Highlands and Hardee Counties Food Distribution Sites

<https://uwcf.org/initiatives/endhunger/schedule/>

Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development.

[Healthy Families Florida - Find a Local Project \(healthyfamiliesfla.org\)](https://www.healthyfamiliesfla.org/)

Domestic Violence Services

Peace River Center's Domestic Violence Program provides free, confidential services for individuals affected by domestic violence, sexual assault and human trafficking crimes, their family members and friends in Polk, Hardee and Highlands counties.

24-Hour Domestic Violence Crisis Lines

Hardee/Highlands 863.386.1167
Polk 863.413.2700

Victim Services Office Line
863.413.2708

Victim Services Office – Polk
County 1860 South Crystal Lake Drive, Lakeland, FL 33801

Victim Services Office – Hardee/Highlands Counties
1570 Lakeview Drive, Sebring, FL 33870

HFC EVENTS

HFC's "Let's Talk About it" Podcast where we provide education and resources for family matters in Polk, Highlands and Hardee Counties
[Apple Podcasts](#) / [Anchor](#) / [Spotify](#) / [YouTube](#)

Peer Recovery Center

Center for Behavioral Health Annex
1501 1st Street South
Winter Haven, FL 33880
Open Monday through Friday
9:00am – 3:00pm
Opening January 9th, 2023

The center is a place for adults with a mental health diagnosis to receive education, support, resources and socialization.

Contact: (863) 293-1121 ext. 205789 for more info

Florida Children Museum

400 Bonnet Springs Blvd.
Lakeland, FL 33815
Contact: (863) 687-3869
<https://explorebcm.org>

Day of Caring

Free Children's Festival in celebration of Dr. Martin Luther King, Jr.'s legacy and dream.
When: Saturday, January 14th, 2023
Where: Florida Children's Museum - 400 Bonnet Springs Blvd Lakeland, FL 33815
When: 10am - 3pm

Carol Jenkin Barnett United Way Resource Center - Ages 0-5

(Previously Family Fundamentals)

Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

400 Bonnet Springs Blvd.
Lakeland, FL 33815

[Children's Resource Center - United Way of Central Florida](http://www.uwcf.org)
([uwcf.org](http://www.uwcf.org))

Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

419 East Center Avenue
Sebring, FL 33870
Office: (863) 382-2905

<https://www.championforchildren.org/>

Children's Museum of the Highlands

Hands on Learning for Ages 1-12
Cost: \$8/per person (ages 1+) for all day play.
219 N Ridgewood Dr.
Sebring, Florida
(863) 451-5385

(contact museum for updated hours)

Hardee Help Center

A Christ-centered community service organization bringing hope & healing to Hardee County families in difficult seasons of life.

713 E Bay Street Wauchula, FL 33873
info@hardeehelpcenter.com
Tel: 863-773-0034

Visit Hardee

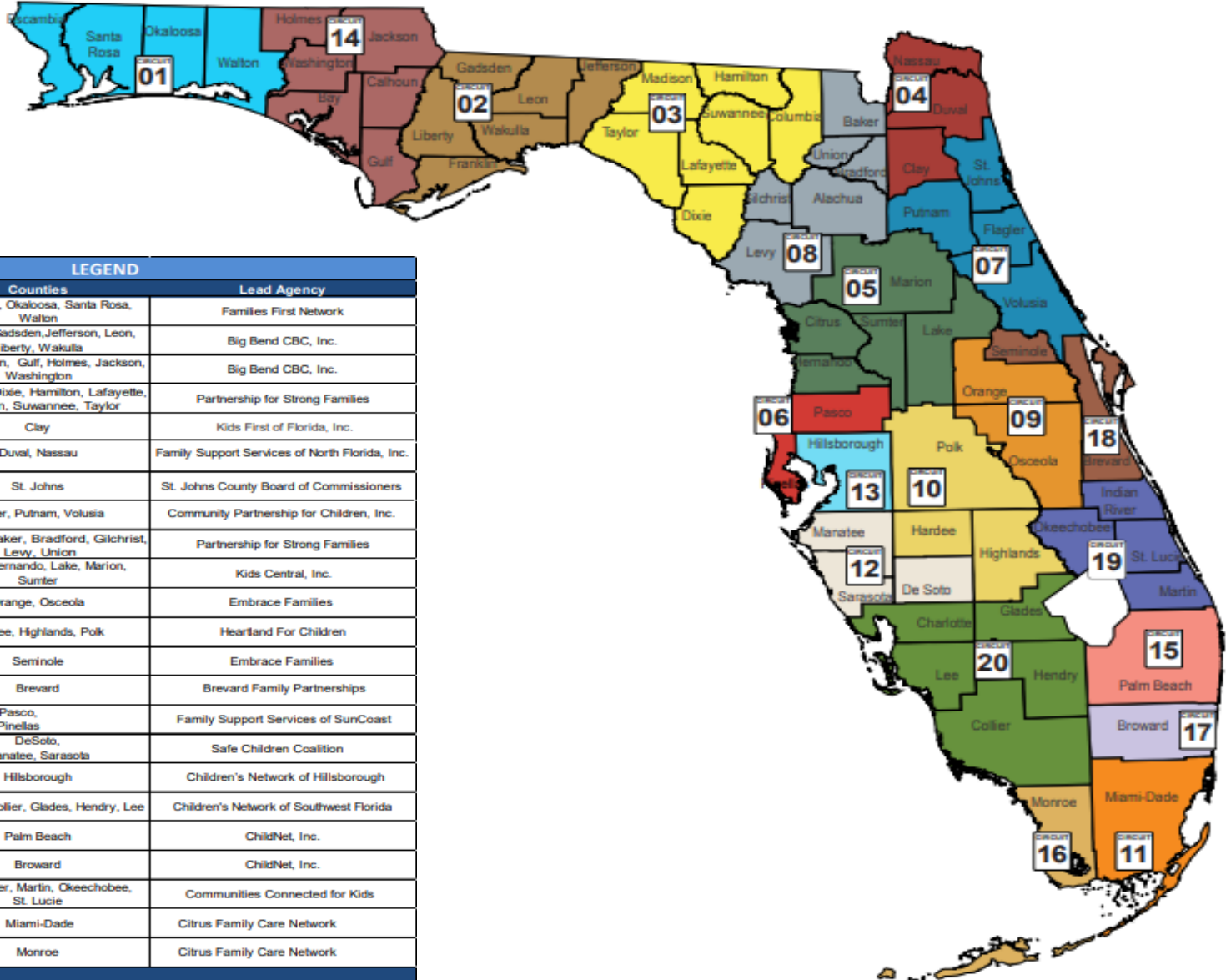
Website for upcoming events, community Updates and resources
[Events — VISIT HARDEE](#)



For additional resources and county events, check out our most recent Parent's Corner Newsletter.



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7	Central	Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5	SunCoast	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Hearthand For Children
18	Southeast	Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6	Southern	Pasco, Pinellas	Family Support Services of SunCoast
12		DeSoto, Manatee, Sarasota	Safe Children Coalition
13		Hillsborough	Children's Network of Hillsborough
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southern	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Citrus Family Care Network
16		Monroe	Citrus Family Care Network

