



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, January 22, 2023

Video Conference Meeting

Wednesday, January 25, 2023 at 9 a.m.

Conference Call: 866-607-2795

Participant Number: 830 755 402#



Community Based Care Lead Agency Scorecard

FY 22-23, 2nd Quarter: October 01, 2022 to December 31, 2022

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	10/01/21 - 09/30/22	10/01/21 - 09/30/22	04/01/21 - 03/31/22	01/01/22 to 12/31/22	01/01/21 to 12/31/21	01/01/22	01/01/20 to 12/31/20	01/01/22 to 12/31/22	12/31/22	12/31/22	01/01/22 to 12/31/22	12/31/22
Brevard Family Partnership	6.90	95.0%	96.5%	99.8%	32.4%	50.5%	94.5%	3.52	96.0%	84.2%	88.8%	60.0%
ChildNet-Broward	9.38	96.2%	95.8%	99.6%	30.5%	53.8%	83.5%	3.60	96.5%	81.5%	83.3%	64.4%
ChildNet-Palm Beach	10.86	96.4%	96.9%	99.7%	34.2%	58.6%	93.7%	3.15	96.0%	88.0%	53.0%	57.2%
Childrens Network of SW Florida	4.49	97.8%	96.9%	99.9%	33.0%	58.6%	95.6%	5.39	97.3%	92.3%	84.0%	60.3%
Childrens Network-Hillsborough	7.19	95.9%	97.3%	97.4%	27.3%	27.9%	91.0%	8.00	83.3%	59.6%	54.2%	58.2%
Citrus Health Network	2.74	96.6%	99.1%	99.6%	25.5%	44.2%	92.4%	3.24	98.0%	97.4%	97.3%	60.2%
Communities Connected for Kids	8.91	94.5%	96.6%	99.7%	43.7%	62.9%	89.9%	3.39	96.5%	91.0%	84.6%	62.8%
Community Partnership for Children	8.28	94.1%	97.3%	99.4%	25.8%	57.2%	88.0%	4.05	95.0%	69.1%	88.8%	58.4%
Embrace Families	8.73	94.8%	98.2%	97.9%	30.3%	44.8%	93.4%	6.18	66.0%	43.4%	84.2%	57.2%
Family Integrity Program	2.54	95.0%	97.0%	99.7%	38.8%	88.1%	90.2%	2.57	100.0%	100.0%	66.6%	52.9%
Family Support Services of North Fla	5.41	96.5%	96.7%	99.8%	31.1%	64.2%	87.8%	4.55	95.5%	90.4%	91.6%	56.5%
FSS Suncoast	7.94	94.0%	95.6%	96.8%	24.3%	37.0%	91.3%	6.51	80.0%	53.4%	80.0%	63.5%
Heartland for Children	8.48	94.9%	98.2%	99.8%	33.8%	48.9%	94.2%	3.88	98.9%	89.5%	92.1%	57.0%
Kids Central, Inc.	3.96	95.4%	96.9%	98.7%	31.6%	39.0%	85.0%	6.34	78.2%	57.0%	75.0%	63.8%
Kids First of Florida, Inc.	7.11	99.0%	96.1%	99.0%	34.5%	53.4%	87.8%	5.49	91.4%	75.8%	50.0%	64.1%
NWF Health Network - East	5.08	97.0%	97.1%	99.4%	30.0%	56.1%	94.5%	4.84	93.1%	84.4%	78.5%	63.4%
NWF Health Network - West	11.01	94.7%	97.3%	99.6%	24.1%	40.5%	91.3%	8.16	87.3%	72.3%	80.6%	60.8%
Partnership for Strong Families	6.17	97.6%	97.2%	99.8%	25.2%	46.4%	94.9%	5.78	83.5%	56.6%	93.3%	53.5%
Safe Children Coalition	5.79	96.9%	95.2%	99.3%	35.8%	49.8%	91.5%	4.46	96.3%	83.8%	75.6%	65.4%
Statewide	7.16	95.8%	96.8%	98.7%	30.1%	46.7%	91.0%	5.26	87.5%	71.6%	79.4%	60.5%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 – Children Seen Every Thirty Days

SM04 - Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
Supervision between 01/01/23 - 01/31/23		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	5	99.90%
LSF	3	99.94%
OHU	7	99.86%
Total	15	99.89%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 01/22/23</i>		



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Completed							
01/01/23 to 01/31/23							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	191	55	28.8%	116	20	17.2%	23.0%
LSF	194	56	28.9%	144	40	27.8%	28.3%
OHU	173	49	28.3%	130	20	15.4%	21.9%
TOTAL	558	160	28.7%	390	80	20.5%	24.6%

Mother Contact

Green: 70% or above, Yellow: 69% - 60%, Red: 59% or less

Father Contact

Green: 50% or above, Yellow: 49% - 40%, Red: 39% or less

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 01/22/23



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%


SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 01/16/23 thru 01/22/23			
Agency	Timely	Un-Timely	Total
CHS	3		3
LSF	2	1	3
OHU		1	1
Total	5	2	7

Service Availabilities Service Snapshot of Availability as of 01/24/23	
Youth Villages	Peace River Home-to-Stay
6 – Polk	0 – Polk 0 – Highlands / Hardee

Scorecard Measure #5 - 04/01/21 to 03/31/22 Children Achieving Permanency within 0-12 Mths FY 22-23 - 3rd Qtr as of 01/22/23			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	58	229	25.3%
LSF	40	226	17.7%
OHU	97	253	38.3%
HFC Total	195	708	27.54%

SM05 - Percentage to reach Yellow = 36.5%

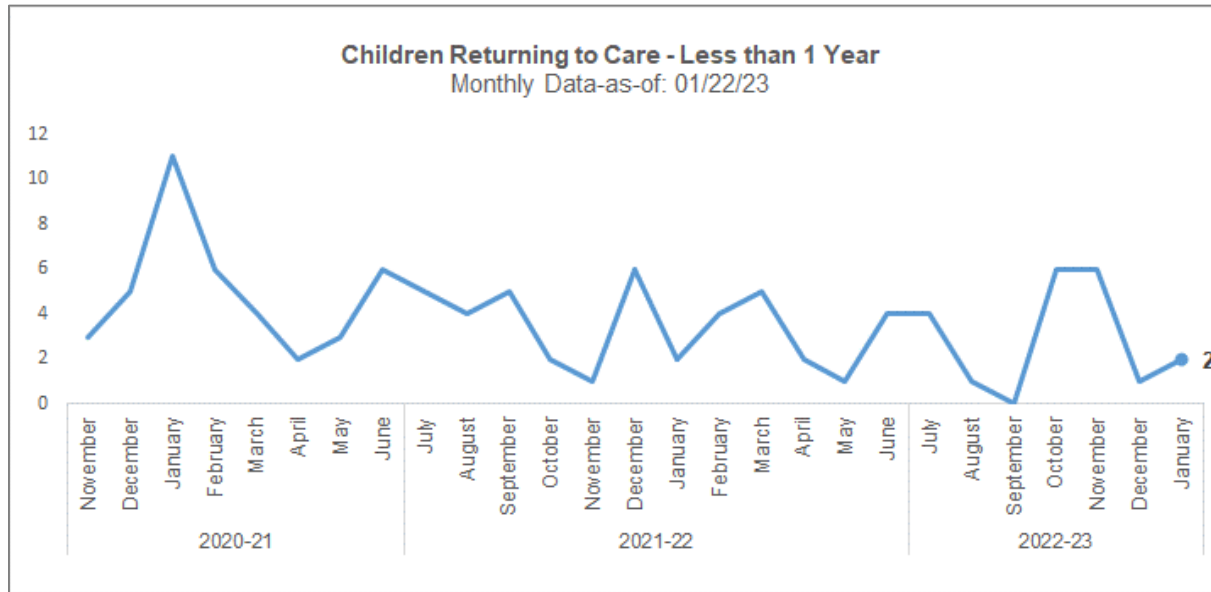
Scorecard Measure #6 - 04/01/22 Children Achieving Permanency within 12-23 Mths FY 22-23 - 3rd Qtr as of 01/22/23			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	36	109	33.0%
LSF	58	129	45.0% 
OHU	26	86	30.2%
HFC Total	120	324	37.0%

SM06 - Percentage to reach Yellow = 39.4%



Children Returning to Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 01/16/23 - 01/22/23								
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	SM07 Cohort
LSF	12/6/2022	141836-DEV	3/5/2020	5/28/2022	27	6	< 1.0 yr	N

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 01/23/23

Prior Weeks' Undiscussed Re-entries								
Removals entered into FSFN between 01/09/23 - 01/15/23								
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	SM07 Cohort
LSF	1/5/2023	141845-DEV	6/13/2018	10/23/2018	4	50	3.0 - 4.9 yrs	N

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 01/16/23

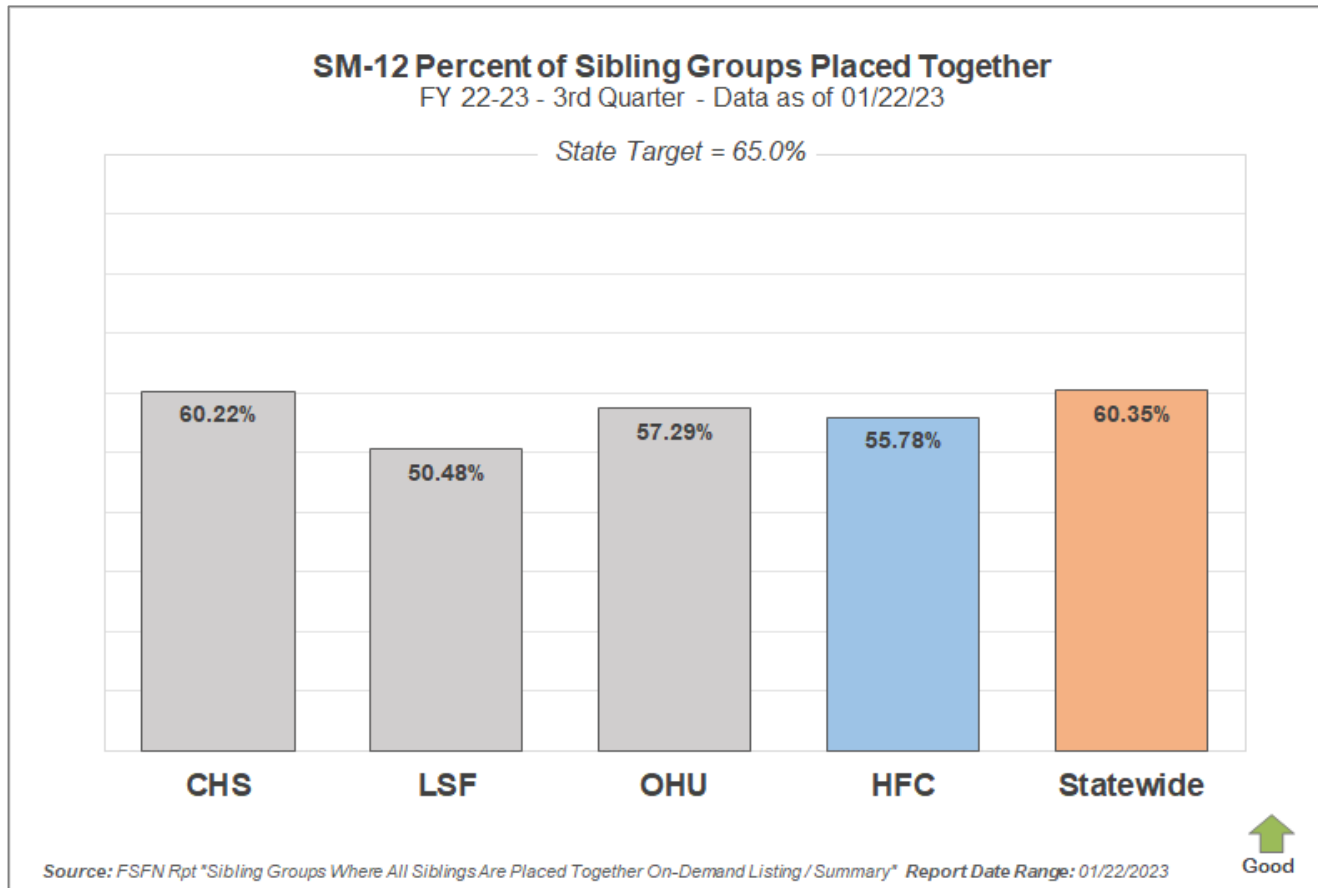


Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – Target = 65.0%

SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	56	93	60.22%
LSF	53	105	50.48%
OHU	55	96	57.29%
HFC	164	294	55.78%

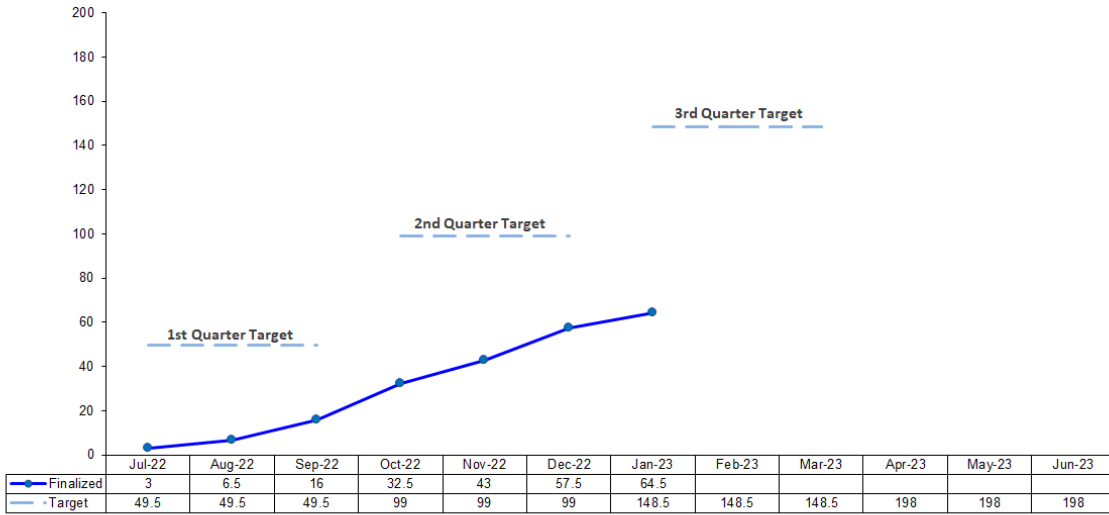
Number of sibling groups to achieve SM12 target – 28 Sibling Groups



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10 Adoption Finalizations for FY 22-23



Source: HFC Adoption Database; Data-as-of: January 19, 2023

FY 22-23 Target = 198

Upcoming Finalization Dates

January 25, 2023

February 15, 2023

Adoption Finalizations

FY 22-23 - 3rd Quarter as of 01/19/23

CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	6	2.5	32.5	7.7%
LSF	1	0	22	0.0%
OHU	3	4.5	38	11.8%
Total	10	7	92.5	7.6%

Adoption Finalizations

Total Fiscal Year-to-Date

Total Finalized	HFC Target	% Met	% w/in 24 Mths
64.5	198	32.6%	24.1%



Children's Legal Services – Shelter Report

CLS Weekly Shelter Report FY 2022-23 as of January 23, 2023

Children Previously Sheltered W/in Last 12 Mnths														22/23	21/22
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Totals	Totals	
# of Shelter Hearings															
Polk	29	24	18	34	18	28	16							167	315
Highlands	5	3	2	3	5	1	2							21	44
Hardee	0	0	1	0	1	0	0							2	23
Total	34	27	21	37	24	29	18							190	379
# Children Removed															
Polk	50	55	29	73	39	48	21							315	551
Highlands	8	9	7	3	10	2	3							42	71
Hardee	0	0	5	0	2	0	0							7	43
Total	58	64	41	76	51	50	24							364	656
Total Children Denied Shelter															
Polk	0	0	0	0	0	0	0							0	0
Highlands	0	0	0	0	0	0	0							0	0
Hardee	0	0	0	0	0	0	0							0	0
Total	0	0	0	0	0	0	0							0	0
# Children Placed with Relative															
Polk	28	43	18	31	26	22	9							177	285
Highlands	5	6	5	2	9	2	2							31	55
Hardee	0	0	5	0	2	0	0							7	26
Total	33	49	28	33	37	24	11							215	357
# Children Placed with Non Relative															
Polk	5	10	4	22	4	3	1							49	80
Highlands	0	0	2	0	0	0	1							3	6
Hardee	0	0	0	0	0	0	0							0	3
Total	5	10	6	22	4	3	2							52	89
# Children Placed with Fictive Kin															
Polk	1	0	0	0	0	0	0							1	6
Highlands	0	0	0	0	0	0	0							0	1
Hardee	0	0	0	0	0	0	0							0	1
Total	1	0	0	0	0	0	0							1	8
# Children Placed in Foster Care															
Polk	16	2	7	20	9	23	11							88	180
Highlands	3	3	0	1	1	0	0							8	11
Hardee	0	0	0	0	0	0	0							0	11
Total	19	5	7	21	10	23	11							96	202

% of Children Sheltered Placed in Foster Care Data as of 01/23/23			
Month	20-21	21-22	22-23
Jul	28.6%	22.1%	32.8%
Aug	21.9%	43.5%	7.8%
Sep	27.3%	28.2%	17.1%
Oct	22.4%	28.9%	27.6%
Nov	20.4%	36.8%	19.6%
Dec	24.5%	19.4%	46.0%
Jan	25.0%	48.8%	45.8%
Feb	20.5%	15.6%	
Mar	21.7%	47.2%	
Apr	17.5%	26.9%	
May	23.4%	27.5%	
Jun	38.5%	32.4%	
FY Total	24.9%	30.8%	26.4%

Shelter Count for the Week of January 17 - January 23, 2023			
	Polk	Highlands	Hardee
Shelters	7	1	0
Children Removed	11	1	0
Placed w/ a Relative	7	0	0
Placed w/a Non-Rel	0	1	0
Placed w/a Fictive Kin	0	0	0
Placed in Foster Care	4	0	0



Case Transfer Staffing Data

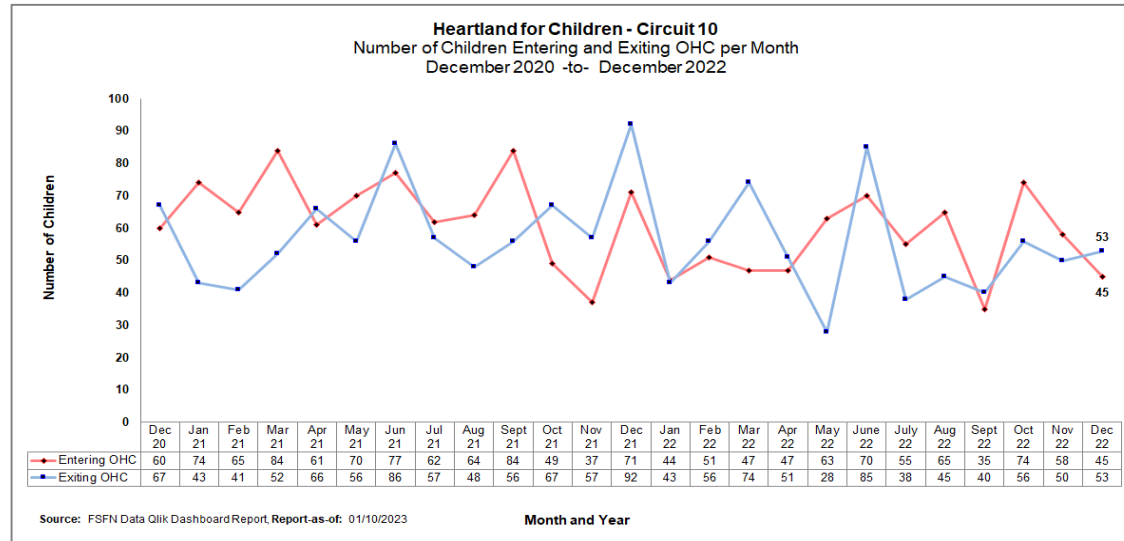
Case Transfer Data For Fiscal Year July 1, 2022 – June 30, 2023 - Data as of 01/23/23

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	22-23 Totals	21-22 Totals
Number of Children														
CHS	32	32	19	17	24	23	-3						144	358
LSF	36	34	20	38	36	43	20						227	355
OHU Polk	12	18	13	7	12	16	27						105	147
One Hope	37	49	40	30	47	33	18						254	503
Total	117	133	92	92	119	115	62						730	1363
Out of Home Care														
CHS	19	19	16	13	19	20	6						112	200
LSF	17	15	15	24	25	21	12						129	188
OHU Polk	8	9	12	7	9	14	8						67	103
One Hope	12	8	12	6	18	4	0						60	113
Total	56	51	55	50	71	59	26						368	604
In - Home Judicial														
CHS	5	0	0	0	0	0	1						6	4
LSF	2	1	0	2	0	0	0						5	16
OHU Polk	0	0	0	0	0	0	0						0	2
One Hope	0	2	0	0	0	2	2						6	6
Total	7	3	0	2	0	2	3						17	28

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	22-23 Totals	21-22 Totals
Non-Judicial In - Home Services														
CHS	6	8	3	3	3	3	2						28	116
LSF	10	10	5	8	8	18	2						61	95
OHU Polk	4	9	1	0	1	1	5						21	31
One Hope	3	3	0	3	12	12	4						37	35
Total	23	30	9	14	24	34	13						147	277
OCS / ICPC Courtesy Supervision														
CHS	0	0	0	0	0	0	0						0	0
LSF	0	0	0	0	0	0	0						0	0
OHU Polk	0	0	0	0	0	0	0						0	0
One Hope	22	29	28	21	17	15	12						144	338
Total	22	29	28	21	17	15	12						144	338
Reinstatement of Protective Services Supervision (Notice of Hearings)														
CHS	0	3	0	0	0	0	0						3	17
LSF	5	6	0	4	3	2	0						20	46
OHU Polk	0	0	0	0	0	0	0						0	2
One Hope	0	4	0	0	0	0	0						4	0
Total	5	13	0	4	3	2	0						27	65

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





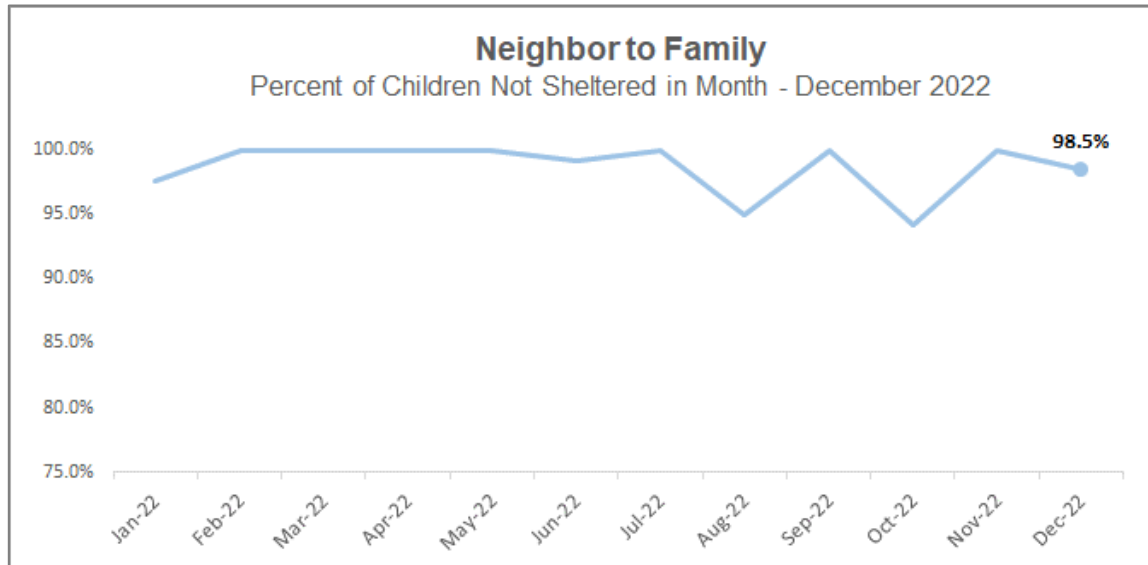
Neighbor to Family – Weekly & Monthly Census

22-23 Fiscal Year to Month - Percentage of Children Not Sheltered: **95.6%**

"Great staff members."

- NTF Parent Satisfaction Survey– Q: What we are doing well?

Neighbor To Family - Weekly Census Numbers		
Weekly Data 01/17/23 through 01/23/23		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	1
CPI - Family Support	21	64
Specialized - Family Support	11	27
Prevention - Comm. Referral	37	78
Special Conditions Report	5	13
Nurturing Parenting	8	15
NTF - Total Services	83	198

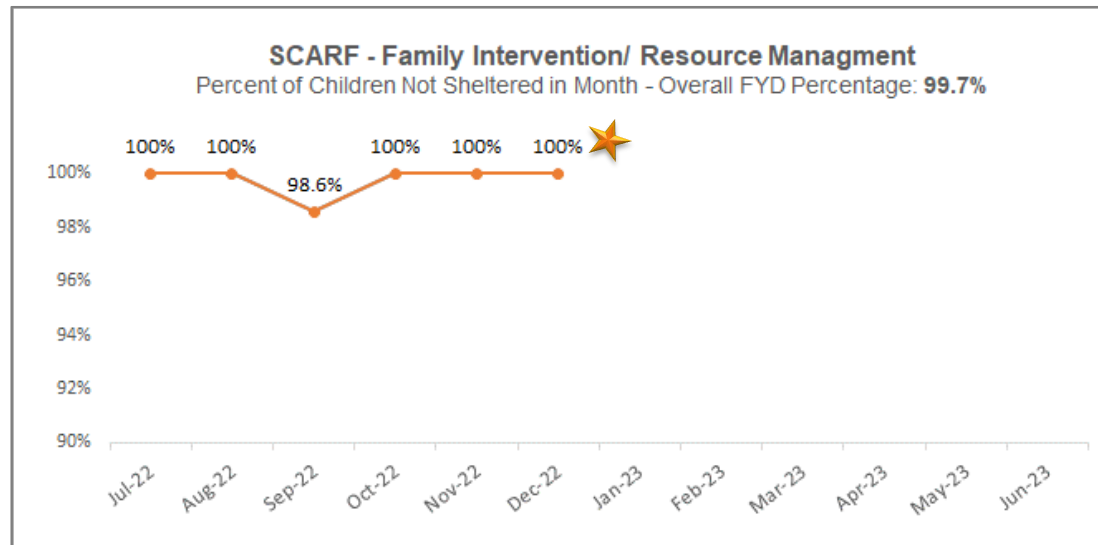


SCARF – Family Intervention and Resource Management (FIRM)

Performance and Rate of Diversion - Fiscal Year to Date: **December 2022**

SCARF - FY 21-22 Census Numbers		
Fiscal Year to Date Report - December 2022		
Referral Type	Number of Families	Number of Children
Legal Referrals	65	111
Non-Legal Referrals	330	707
Active Families as of Date	99	207
Discharged - Diversion	283	589
Discharged - MH TCM	12	21
Discharged - Sheltered	1	1
SCARF - Total FYD Services	395	818

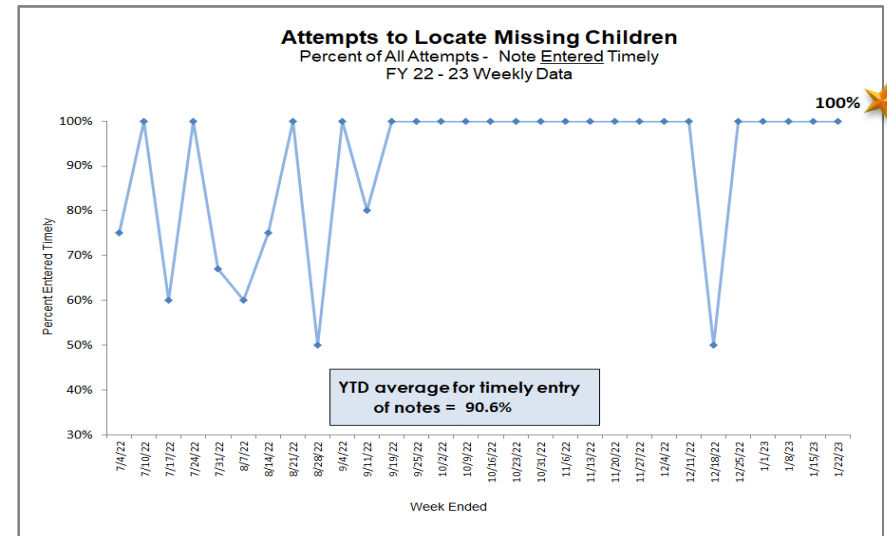
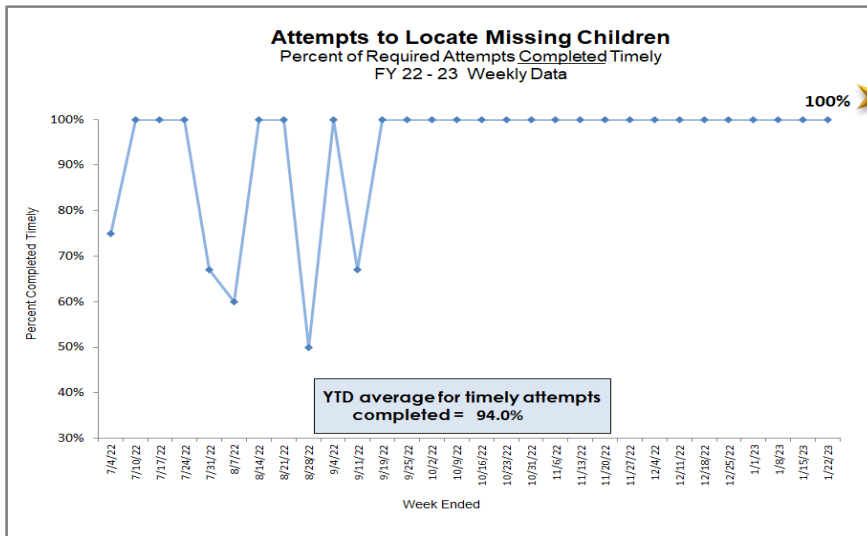
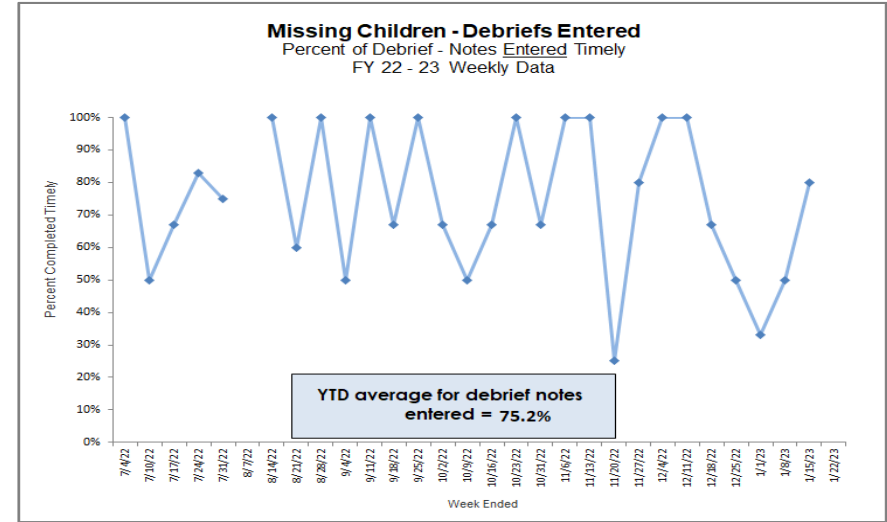
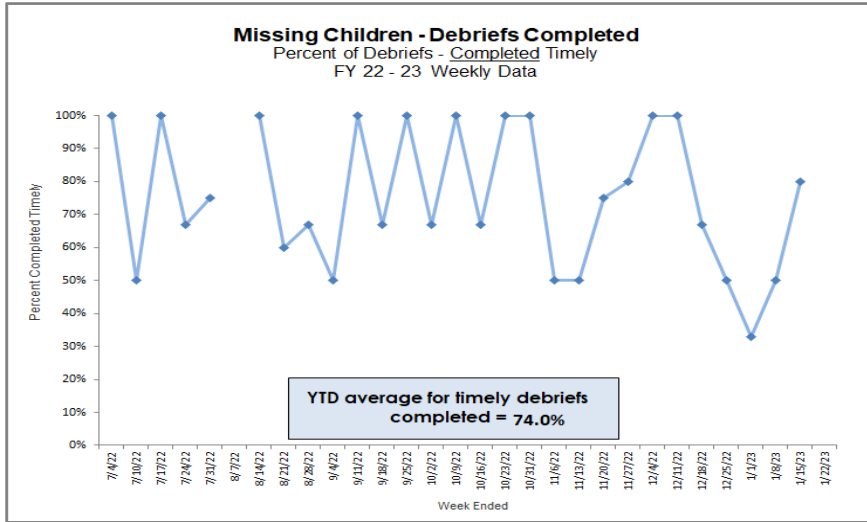
SCARF - Rate of Diversion by Service Center					
Month Performance - December 2022					
Service Center	Number of Referrals	Legal Aid Diversions	MH TCM Referrals	Families Sheltered	Rate of Diversion
Bartow	2	0	0	0	100.0%
Lake Wales - Highlands	10	2	1	0	100.0%
Lakeland	23	1	0	0	100.0%
SCARF - Total	35	3	1	0	100.0%



Missing Children

HFC – DCF Circuit 10 Missing Youth Data as of Reporting Date

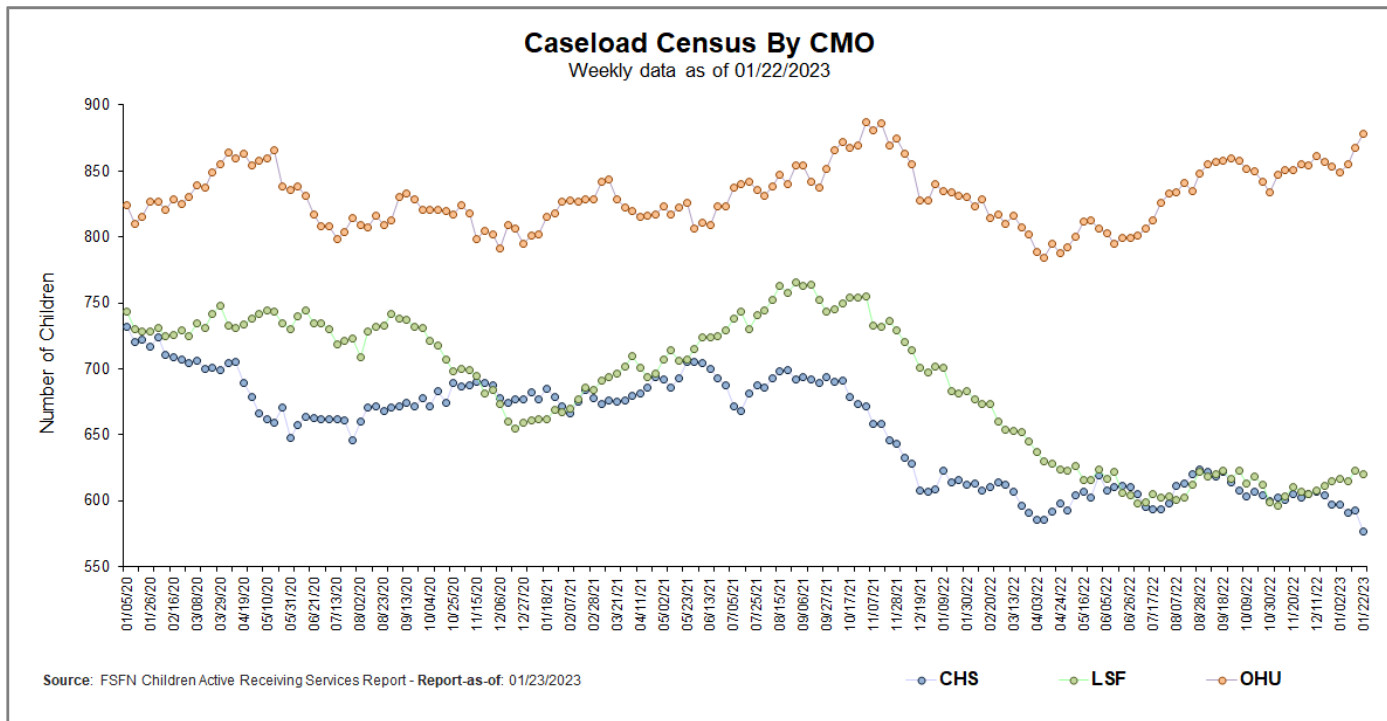
Weekly Data - Week ending 01/22/2023					
	Current Missing	Late Reports	Late ATL	Recoveries	Late Debriefs
CHS	2	0	0	0	0
LSF	2	0	0	0	0
OHU	0	0	0	0	0
CPI	0	0	0	0	0
Total	4	0	0	0	0



Caseload Census Information

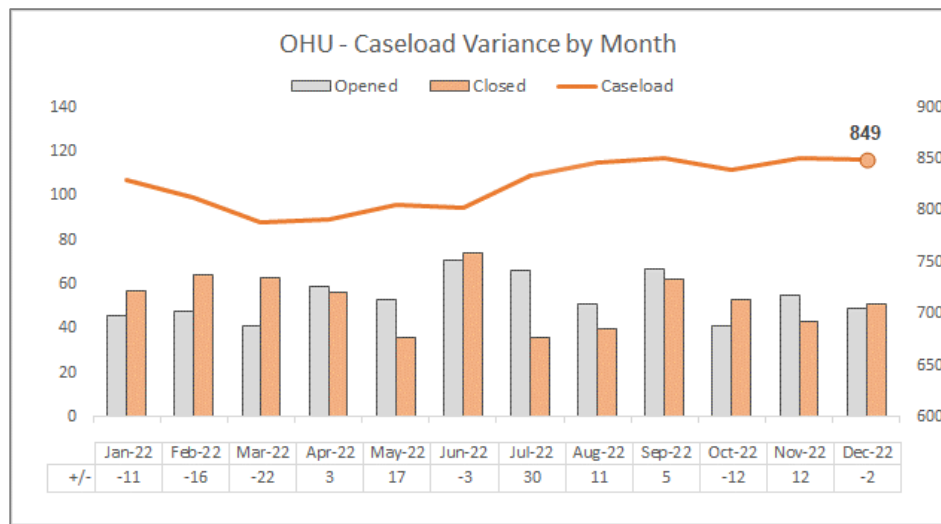
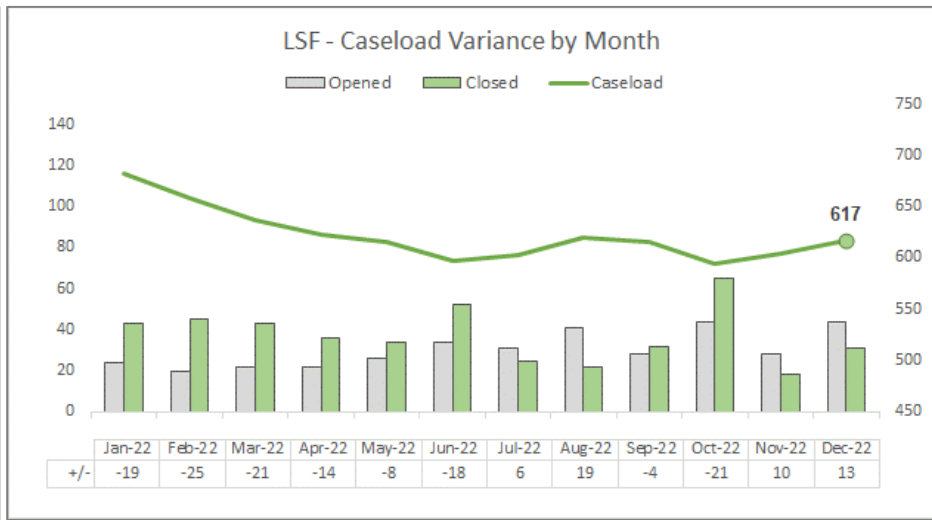
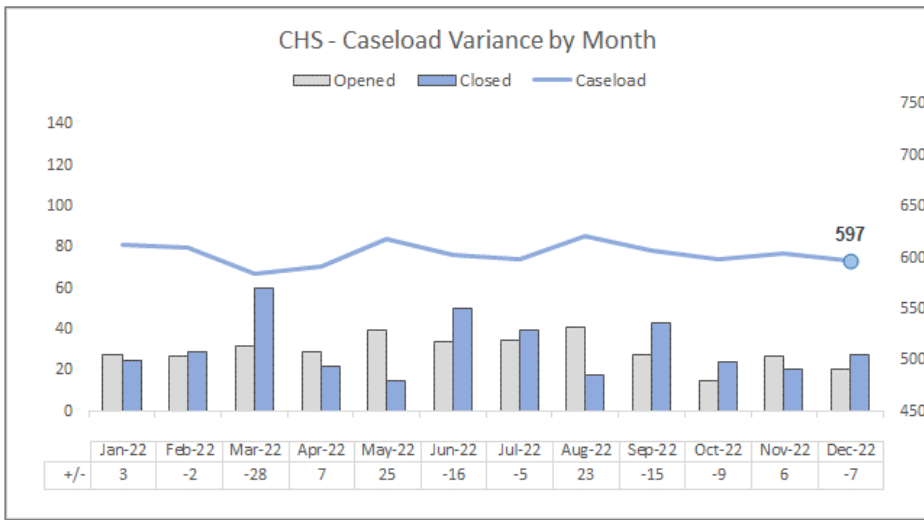
CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	12/18/2022	12/26/2022	1/2/2023	1/8/2023	1/16/2023	1/22/2023
CHS	604	597	597	591	593	577
LSF	611	615	617	615	623	620
OHU	857	853	849	855	868	878
HFC Total	2072	2065	2063	2061	2084	2075



Caseload Variance by Month

Number of Children Opening -vs- Closing to Services during Month (as of 12/31/22)



Source: FSFN Children Active Receiving Services Report - Report-as-of: 01/02/2023



Caseload Census by Case Manager and Organization

Data as of 01/22/23

Caseload of 1 - 5 Children		
CMO	Case Workers	#
LSF	Moore, Annie	5
OHU	Ghant, Dante	5
LSF	Pogu, Lydia	4
LSF	Henderson, Margaret	3
LSF	Hampton, Sharday	3
OHU	Lopes, Alannah	3
OHU	Meinke, Danielle	2
OHU	Distler, Rebecca	1
LSF	Collins, Sara	1

Caseload of 16 - 24 Children		
CMO	Case Workers	#
OHU	Cuevas, Rubita	24
OHU	Pizarro, Frances	24
CHS	Harris, Tequila	24
LSF	Coleman, Tangela	24
OHU	Nizamoff, Tori	24
OHU	Willix, Amensha	23
LSF	Bon-Fiol, Nikol	23
OHU	Nettles, Markisha	23
OHU	Mccoy, Ariana	23
OHU	Mullis, Felicia	23
LSF	Davis, Katelyn	23
LSF	Dawson, Octavia	23
LSF	McNulty, Andria	22
OHU	Dedrick, Dawn	22
LSF	Londono, Reina	22
LSF	Evans, Mikayla	22
OHU	Brutus, Marie	21
OHU	Metelus, Getro	21
LSF	Bickel, Sherry	20
OHU	Claffey, Alexandra	20
LSF	Lynch, Rodina	20
CHS	Campbell, Elaine	20
LSF	Renfro, Andrew	20
OHU	Southall, Akeva	19
LSF	Pamphile, Emmanuella	19
LSF	Williams, Carlise	19
LSF	Hettmansperger, Katelin	19
CHS	Fort, Angela	18
LSF	Cruz, Veronica	18
CHS	Saimplice, Sherby	18
LSF	Burciaga, Cristina	17
OHU	Mendez, Natalie	17
LSF	Wilkins, Shequanna	17
LSF	Ramnaugh, Shan	16
CHS	Dawes, Dominique	16

Caseload of 25 - 29 Children		
CMO	Case Workers	#
LSF	Morris, Alundrea	29
OHU	Thompson, Wyshana	29
LSF	Pierce, Pamela	29
LSF	Louis, Rachelle	28
OHU	Kohn, Ludessa	28
OHU	Bailon, Margarita	27
OHU	Wall, Tasha	27
LSF	Lott, Carla	26
OHU	Violette, Patricia	26
OHU	Kinney, Deborah	26
CHS	Mcbride, Hannah	25
OHU	Weathersby, Donald	25
LSF	Willingham, Jadashia	25
OHU	Cleveland, Tammy	25

Transition Age Youth - Young Adults		
CMO	Case Workers	#
LSF	Peralta, Joshua	24
CHS	Nieves, Carlos	20
OHU	Vazquez, Roger	20
OHU	Sandbrook, Mary	4

Caseload of 6 - 15 Children		
CMO	Case Workers	#
LSF	Tordzro, Belinda	15
OHU	Daniel, Peyton	15
CHS	Whiting, Kari	15
CHS	Luebke, Nicole	14
OHU	Howe, Danielle	14
OHU	Colon, Lisette	14
CHS	Scholl, Joseph	13
OHU	Findley, Angela	13
CHS	Telleria, Jelitza	13
LSF	Ellis, Darren	12
CHS	Mejia, Kimberly	11
LSF	Hiraldo Guzman, Mireliz	11
CHS	Neighbors, Jordan	10
LSF	Escartin Vega, Kathia	10
CHS	Taylor, Victoria	10
CHS	Alves, Jordan	9
OHU	Ryan, Shay	9
CHS	Williamson, Abigail	9
CHS	Forsman, Angela	9
CHS	Diamond, Savannah	9
CHS	White, Melinda	8
LSF	Brown, Ciara	6
CHS	House, David	6
OHU	Ventura, Armando	6
OHU	Willis, Markeisha	6

Unit Supervisors Carrying Cases		
CMO	Case Workers	#
OHU	Gonzalez, Jesus	35
CHS	Cortes, Jennifer	10
CHS	Humber, John	5
CHS	Alexander, Bethany	3
OHU	Shackleford, India	3
OHU	Garza, Krystal	1
CHS	Butler, Haveria	1
CHS	Denmark, Sandi	1
OHU	Followell, Amanda	1

Caseload of 30+ Children		
CMO	Case Workers	#
OHU*	Washington, Woodrica	45
LSF	Nail, Demetria	45
CHS	Mcphail, Allissa	43
OHU*	Smith, Lorie	43
CHS	Luskey, Taylor	42
OHU*	Fuentes, Norma	39
OHU*	Villegas, Anna	38
CHS	Hiers, Katherine	38
CHS	Palmieri, Nicole	37
CHS	Bain, Claire	37
CHS	Sisk, Sarah	37
OHU*	Simmons, Shannon	34
CHS	Miller, Melissa	34
OHU	Bello, Bianca	30

FTC Facilitators Carrying Cases		
CMO	Case Workers	#
CHS	Mills, Clyatt	8
CHS	Cruz, Cheyleen	4

*These OHU case managers contain caseloads that are over 60% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 01/22/23

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	0	13	6	1	7	27	21.4
LSF	5	5	18	5	1	34	18.2
OHU	5	7	14	8	6	40	22.0
# of CMs	10	25	38	14	14	101	20.5

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	27	13	48.1%
LSF	34	10	29.4%
OHU	40	12	30.0%
HFC	101	35	34.7%

* Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs Count

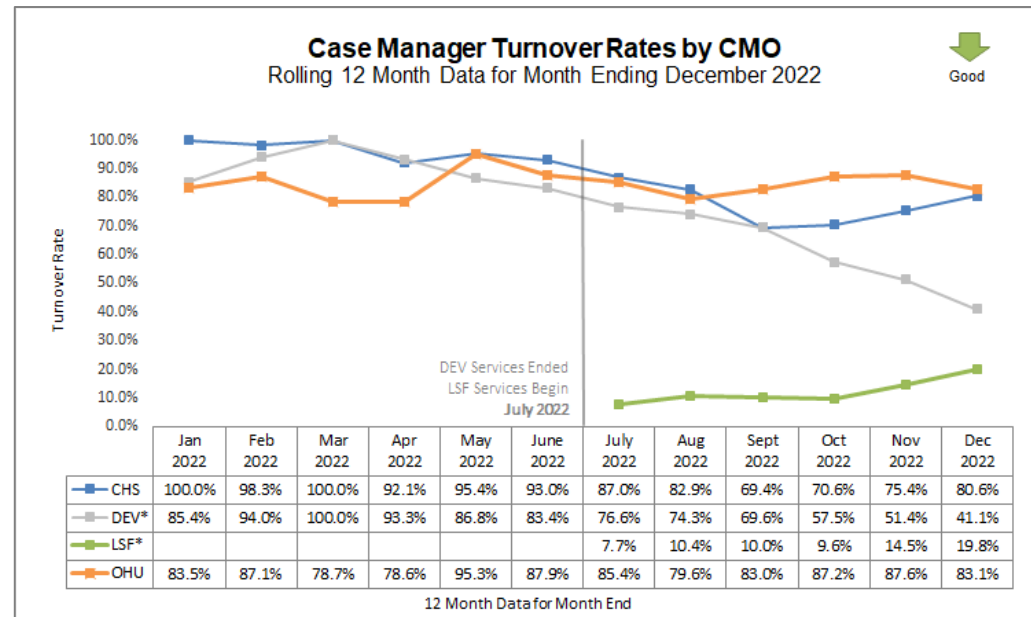
Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended December 2022		
CMO	Case Manager	Case Manager Supervisor
CHS	80.6%	37.5%
DEV*	41.1%	21.1%
LSF*	19.8%	18.2%
OHU	83.1%	66.7%

7/2/22 - Transition from Devereux to Lutheran Services Florida; the 12-months required for a "Rolling Year Total" has been split between agencies:

- DEV: Jan-22 to Jun-22 (6 months)
- LSF: Jul-22 to Dec-22 (6 months)



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 01/22/23						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	416	100.0%	97.8%	94.8%	97.4%	96.7%
LSF	447	100.0%	98.7%	89.8%	99.1%	95.9%
OHU	394	100.0%	99.5%	90.5%	97.0%	95.6%
HFC	1257	100.0%	98.6%	91.7%	97.9%	96.1%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"




Health Information in FSFN as of 01/22/23				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	9	14	11
LSF	0	6	28	4
OHU	0	2	25	12
Total	0	17	67	27

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 03/31/2023 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 22-23 - 3rd Qtr as of 01/22/23			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	407	416	97.8% 
LSF	441	447	98.7% 
OHU	392	394	99.5% 
Total	1240	1257	98.6%

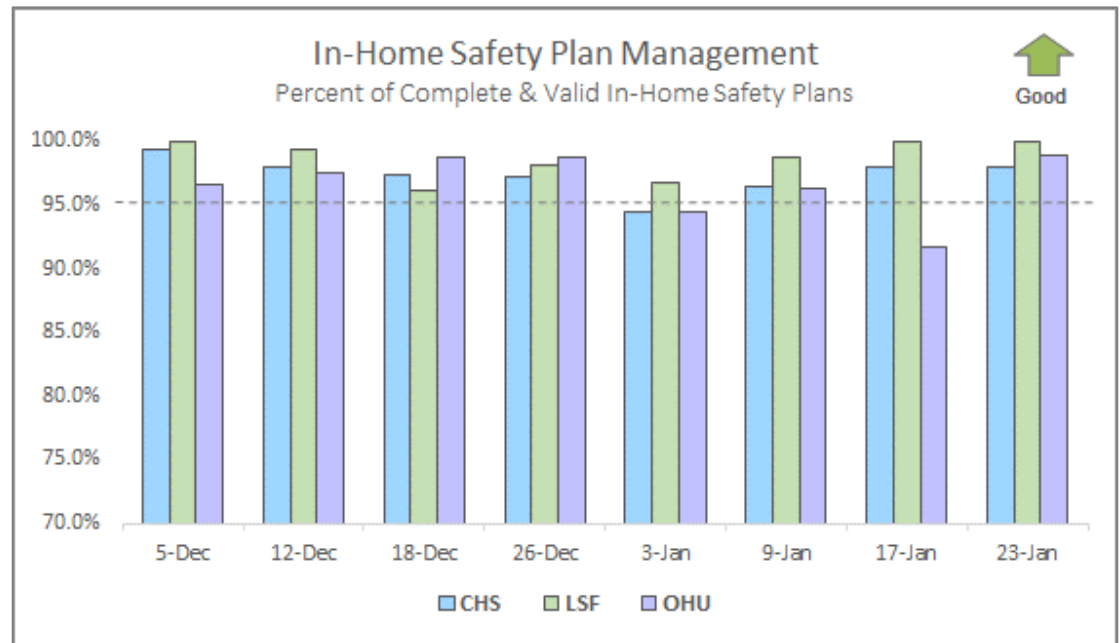
Scorecard Measure #10 - 03/31/23 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 22-23 - 3rd Qtr as of 01/22/23			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	256	270	94.8%
LSF	247	275	89.8%
OHU	237	262	90.5%
Total	740	807	91.7%



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95.0%**

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	3	137	140	97.9% ★
LSF	0	146	146	100.0% ★
OHU	2	181	183	98.9% ★
HFC Total*	5	464	469	98.93%




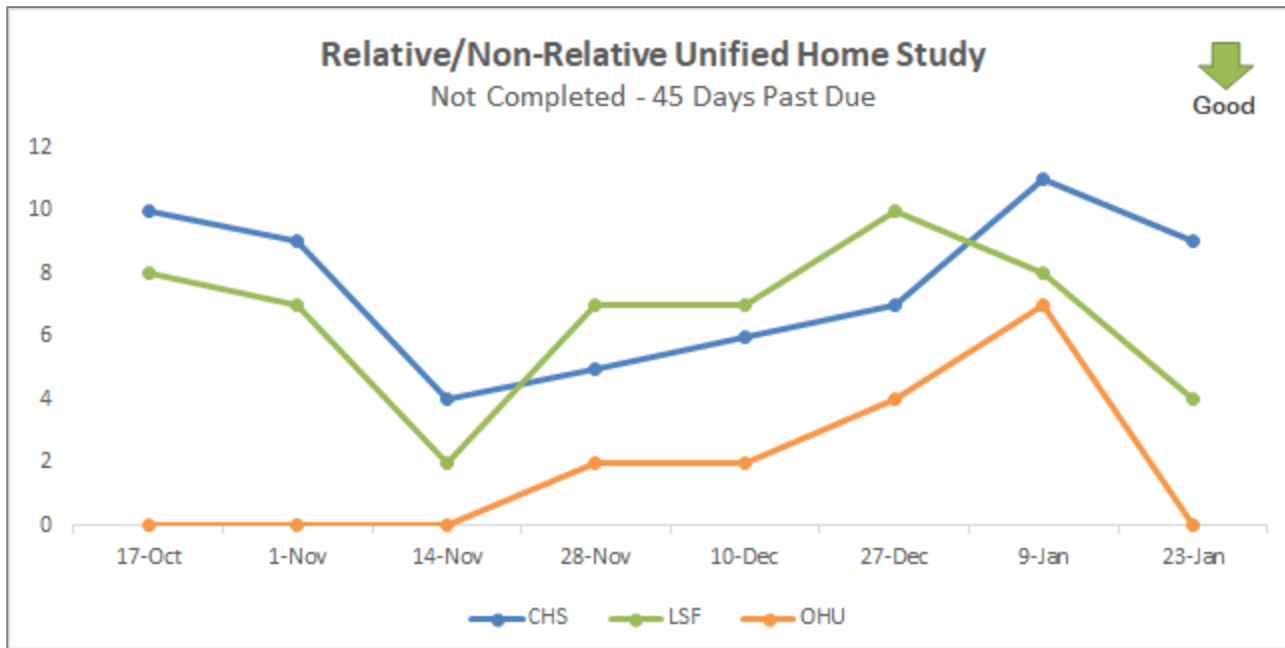
Source: FSN Report "Case Management Safety Management Listing", Report-as-of: 01/23/23



Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of:** 01/23/22

Relative / Non-Relative Unified Home Study Approval Status			
45 Days since Case Transfer - Past Due			
Agency	# of UHS	Status - Pending	Status - No UHS
CHS	9	1	8
LSF	4	2	2
OHU	0 	0	0
Total	13	3	10



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data-as-of: 01/18/23				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				0
LSF				0
OHU				0
CPI	3		7	10
NTF				0
SCARF			1	1
Total	3	0	8	11

Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	12/19/2022	12/22/2022	1/2/2023	1/9/2023	1/16/2023	1/18/2023
CHS	0	0	0	5	0	0
LSF	0	0	0	1	0	0
OHU	0	0	0	0	0	0
CPI	19	10	14	14	12	10
NTF	0	0	0	4	0	0
SCARF	0	0	0	4	2	1
Total	19	10	14	28	14	11

Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 01/19/2023					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	2	3	2		7
LSF		1	3		4
OHU					0
Total	2	4	5	0	11



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases, Data-as-of: 01/22/23

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS			3	
LSF		1	3	
OHU				
HFC TOTAL	0	1	6	0

CMO Contract Measure 11 – 2nd Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 01/22/23				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	6	287	293	98.0%
LSF	7	303	310	97.7%
OHU	9	270	279	96.8%
HFC Total	22	860	882	97.5%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 01/22/23			
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely
CHS	6	6	100.0% ★
LSF	12	12	100.0% ★
OHU	8	9	88.9%
HFC TOTAL	26	27	96.3%

FY 22-23 Target = 95% or higher



AWARENESS FOR JANUARY

January:
Human Trafficking Awareness

16th: Martin Luther King Jr. Day

27th: International Holocaust Remembrance Day

HEALTH RESOURCES

For more COVID information specific to Florida, go to floridahealthcovid19.gov

Call Center is available 24/7
(866) 779-6121 or email
COVID-19@flhealth.gov.

For more vaccine information go to
<https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/>

SAFETY RESOURCES

Internet Safety and Tips

- [SmartSocial.com - Digital Citizenship programs](https://www.smartsocial.com/)
- [Information, Advice and Support to Keep Children Safe Online \(internetmatters.org\)](https://www.information.org/)
- [NetSmartz Home \(missingkids.org\)](https://www.netmatters.org/)

Safe Sleep

https://www.ounce.org/safe_sleep.html

Swim Safety Tips
[mousercontent.com](https://www.mousercontent.com)

COMMUNITY RESOURCES

United Way's 211
Call 211

Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

Echo Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care.

To Donate: ECHO Distribution Center every Wednesday between 9am to noon at 3625 Century Blvd Unit 1A, Lakeland, FL.

[ECHO Ministries Florida - Foster Care Ministry - Central FL & Beyond](https://www.echo.org/)

Find Help (Previously Aunt Bertha)
<https://www.findhelp.org/>

Find local resources for food, health, housing, employment programs & other community resources in seconds.

HOPE FLORIDA – A PATHWAY TO PROSPERITY

[A Pathway to Prosperity - Florida Department of Children and Families \(myfamiliesfla.org\)](https://www.myfamiliesfla.org/)

Services offered by Hope Navigators:

- Identifying goals and barriers
- Referrals to local, community-based partners
- One-on-one support to develop a plan to achieve economic-self sufficiency

Call 850-300-HOPE

Circuit 10 Children's Mental & Behavioral Health Resources

<https://sites.google.com/view/floridac10/mhbhresources/home>

On this site you will find:

- Heartland for Children's Parent Portal
- MyFloridaMyFamily Community Services
- Florida Mobile Response Team- 24/7 Crisis Assistance
- Florida Statewide Medicaid Managed Care
- Florida Association of Christian Child Caring Agencies
- Florida Network Short-term Residential Programs
- Center for Autism Related Disabilities (CARD)
- National Alliance on Mental Illness
- Post Adoption Support
- Zebra Coalition
- Central FL Behavioral Health Network
- Hope Florida – A Pathway to Prosperity

Food Distribution Schedule

Polk, Highlands and Hardee Counties
Food Distribution Sites

<https://uwcf.org/initiatives/endhunger/schedule/>

Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development.

[Healthy Families Florida - Find a Local Project \(healthyfamiliesfla.org\)](https://www.healthyfamiliesfla.org/)

Domestic Violence Services

Peace River Center's Domestic Violence Program provides free, confidential services for individuals affected by domestic violence, sexual assault and human trafficking crimes, their family members and friends in Polk, Hardee and Highlands counties.

24-Hour Domestic Violence Crisis Lines

Hardee/Highlands 863.386.1167
Polk 863.413.2700

Victim Services Office Line
863.413.2708

Victim Services Office – Polk
County 1860 South Crystal Lake Drive,
Lakeland, FL 33801

Victim Services Office –
Hardee/Highlands Counties
1570 Lakeview Drive, Sebring, FL
33870

HFC EVENTS

HFC's "Let's Talk About it" Podcast where we provide education and resources for family matters in Polk, Highlands and Hardee Counties
[Apple Podcasts](https://www.apple.com/podcasts/) / [Anchor](https://www.anchor.fm/) / [Spotify](https://www.spotify.com/) / [YouTube](https://www.youtube.com/)

POLK COUNTY

Peer Recovery Center

Center for Behavioral Health Annex
1501 1st Street South
Winter Haven, FL 33880
Open Monday through Friday
9:00am – 3:00pm
Opening January 9th, 2023

The center is a place for adults with a mental health diagnosis to receive education, support, resources and socialization.

Contact: (863) 293-1121 ext. 205789 for more info

Florida Children Museum

400 Bonnet Springs Blvd.
Lakeland, FL 33815
Contact: (863) 687-3869
<https://explorefcm.org>

Carol Jenkin Barnett United Way Resource Center - Ages 0-5

(Previously Family Fundamentals)

Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

400 Bonnet Springs Blvd.
Lakeland, FL 33815

[Children's Resource Center - United Way of Central Florida
\(uwcf.org\)](http://www.uwcf.org)

HIGHLANDS COUNTY

Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

419 East Center Avenue
Sebring, FL 33870
Office: (863) 382-2905

<https://www.championforchildren.org/>

Children's Museum of the Highlands

Hands on Learning for Ages 1-12
Cost: \$8/per person (ages 1+) for all day play.
219 N Ridgewood Dr.
Sebring, Florida
(863) 451-5385
(contact museum for updated hours)

HARDEE COUNTY

Hardee Help Center

A Christ-centered community service organization bringing hope & healing to Hardee County families in difficult seasons of life.

713 E Bay Street Wauchula, FL 33873
info@hardeehelpcenter.com
Tel: 863-773-0034

Visit Hardee

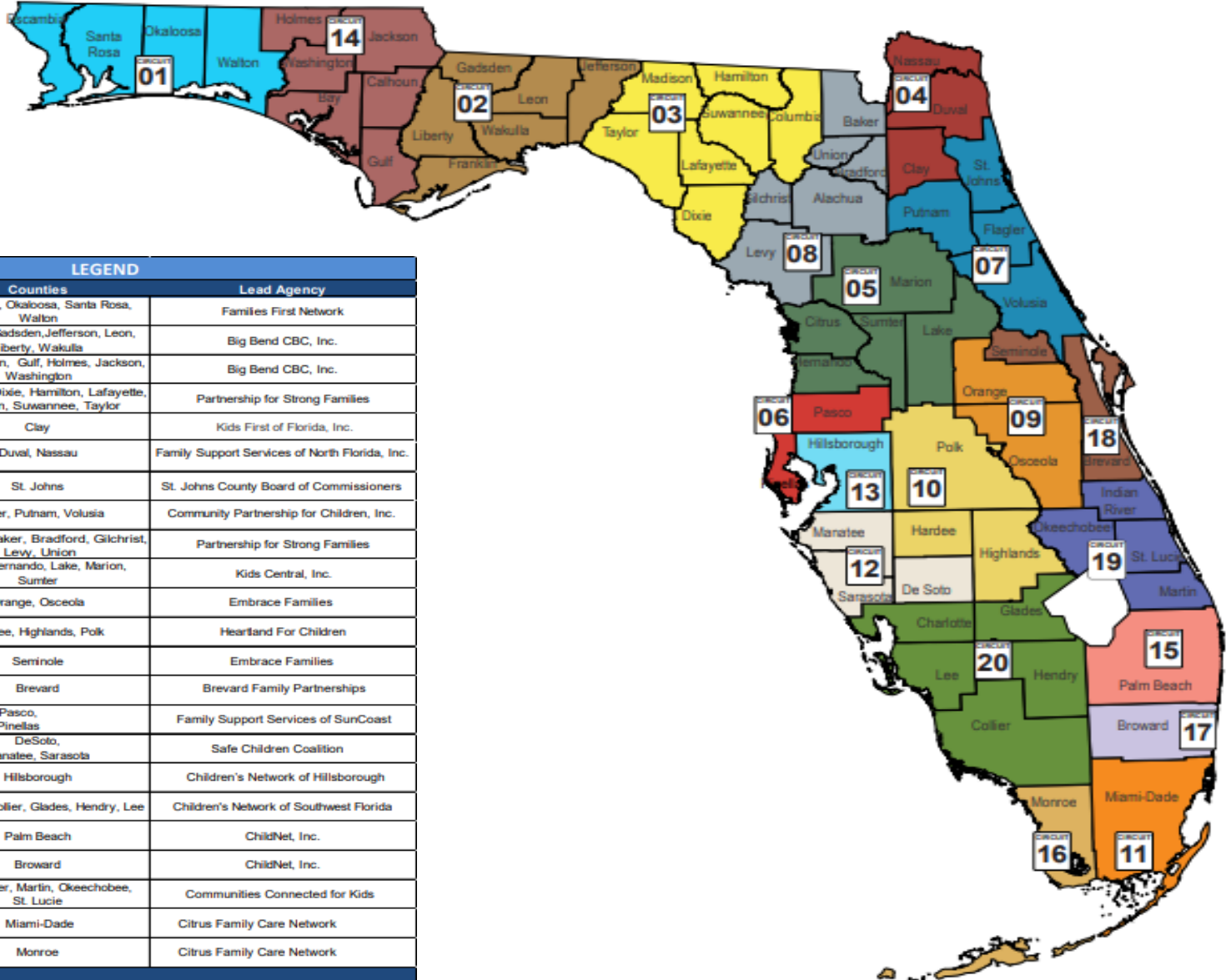
Website for upcoming events, community Updates and resources

[Events — VISIT HARDEE](#)



For additional resources and county events, check out our most recent Parent's Corner Newsletter.

Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7	Central	Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	SunCoast	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Hearthand For Children
18		Seminole	Embrace Families
18	Southeast	Brevard	Brevard Family Partnerships
6		Pasco, Pinellas	Family Support Services of SunCoast
12		DeSoto, Manatee, Sarasota	Safe Children Coalition
13		Hillsborough	Children's Network of Hillsborough
20	Southern	Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19	Southern	Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11		Miami-Dade	Citrus Family Care Network
16		Monroe	Citrus Family Care Network