



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, February 26, 2023

No Meeting This Week



Community Based Care Lead Agency Scorecard

FY 22-23, 2nd Quarter: October 01, 2022 to December 31, 2022

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	10/01/21 - 09/30/22	10/01/21 - 09/30/22	04/01/21 - 03/31/22	01/01/22 to 12/31/22	01/01/21 to 12/31/21	01/01/22	01/01/20 to 12/31/20	01/01/22 to 12/31/22	12/31/22	12/31/22	01/01/22 to 12/31/22	12/31/22
Brevard Family Partnership	6.90	95.0%	96.5%	99.8%	32.4%	50.5%	94.5%	3.52	96.0%	84.2%	88.8%	60.0%
ChildNet-Broward	9.38	96.2%	95.8%	99.6%	30.5%	53.8%	83.5%	3.60	96.5%	81.5%	83.3%	64.4%
ChildNet-Palm Beach	10.86	96.4%	96.9%	99.7%	34.2%	58.6%	93.7%	3.15	96.0%	88.0%	53.0%	57.2%
Childrens Network of SW Florida	4.49	97.8%	96.9%	99.9%	33.0%	58.6%	95.6%	5.39	97.3%	92.3%	84.0%	60.3%
Childrens Network-Hillsborough	7.19	95.9%	97.3%	97.4%	27.3%	27.9%	91.0%	8.00	83.3%	59.6%	54.2%	58.2%
Citrus Health Network	2.74	96.6%	99.1%	99.6%	25.5%	44.2%	92.4%	3.24	98.0%	97.4%	97.3%	60.2%
Communities Connected for Kids	8.91	94.5%	96.6%	99.7%	43.7%	62.9%	89.9%	3.39	96.5%	91.0%	84.6%	62.8%
Community Partnership for Children	8.28	94.1%	97.3%	99.4%	25.8%	57.2%	88.0%	4.05	95.0%	69.1%	88.8%	58.4%
Embrace Families	8.73	94.8%	98.2%	97.9%	30.3%	44.8%	93.4%	6.18	66.0%	43.4%	84.2%	57.2%
Family Integrity Program	2.54	95.0%	97.0%	99.7%	38.8%	88.1%	90.2%	2.57	100.0%	100.0%	66.6%	52.9%
Family Support Services of North Fla	5.41	96.5%	96.7%	99.8%	31.1%	64.2%	87.8%	4.55	95.5%	90.4%	91.6%	56.5%
FSS Suncoast	7.94	94.0%	95.6%	96.8%	24.3%	37.0%	91.3%	6.51	80.0%	53.4%	80.0%	63.5%
Heartland for Children	8.48	94.9%	98.2%	99.8%	33.8%	48.9%	94.2%	3.88	98.9%	89.5%	92.1%	57.0%
Kids Central, Inc.	3.96	95.4%	96.9%	98.7%	31.6%	39.0%	85.0%	6.34	78.2%	57.0%	75.0%	63.8%
Kids First of Florida, Inc.	7.11	99.0%	96.1%	99.0%	34.5%	53.4%	87.8%	5.49	91.4%	75.8%	50.0%	64.1%
NWF Health Network - East	5.08	97.0%	97.1%	99.4%	30.0%	56.1%	94.5%	4.84	93.1%	84.4%	78.5%	63.4%
NWF Health Network - West	11.01	94.7%	97.3%	99.6%	24.1%	40.5%	91.3%	8.16	87.3%	72.3%	80.6%	60.8%
Partnership for Strong Families	6.17	97.6%	97.2%	99.8%	25.2%	46.4%	94.9%	5.78	83.5%	56.6%	93.3%	53.5%
Safe Children Coalition	5.79	96.9%	95.2%	99.3%	35.8%	49.8%	91.5%	4.46	96.3%	83.8%	75.6%	65.4%
Statewide	7.16	95.8%	96.8%	98.7%	30.1%	46.7%	91.0%	5.26	87.5%	71.6%	79.4%	60.5%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 – Children Seen Every Thirty Days

SM04 - Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
Supervision between 02/01/23 - 02/31/23		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	15	99.43%
LSF	6	99.74%
OHU	15	99.76%
Total	36	99.66%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 02/26/23</i>		



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Completed							
02/01/23 to 02/28/23							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	196	57	29.1%	123	27	22.0%	25.5%
LSF	223	93	41.7%	168	56	33.3%	37.5%
OHU	180	66	36.7%	134	33	24.6%	30.6%
TOTAL	599	216	36.1%	425	116	27.3%	31.7%

Mother Contact

Green: 70% or above, Yellow: 69% - 60%, Red: 59% or less

Father Contact

Green: 50% or above, Yellow: 49% - 40%, Red: 39% or less

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 02/27/23



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%


SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 02/20/23 thru 02/26/23			
Agency	Timely	Un-Timely	Total
CHS	5	4	9
LSF		1	1
OHU	3	2	5
Total	8	7	15

Service Availabilities Service Snapshot of Availability as of 02/27/23	
Youth Villages	Peace River Home-to-Stay
5 – Polk	0 – Polk 0 – Highlands / Hardee

Scorecard Measure #5 - 04/01/21 to 03/31/22 Children Achieving Permanency within 0-12 Mths FY 22-23 - 3rd Qtr as of 02/26/23			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	60	229	26.2%
LSF	41	226	18.1%
OHU	100	253	39.5%
HFC Total	201	708	28.39%

SM05 - Percentage to reach Yellow = 36.5%

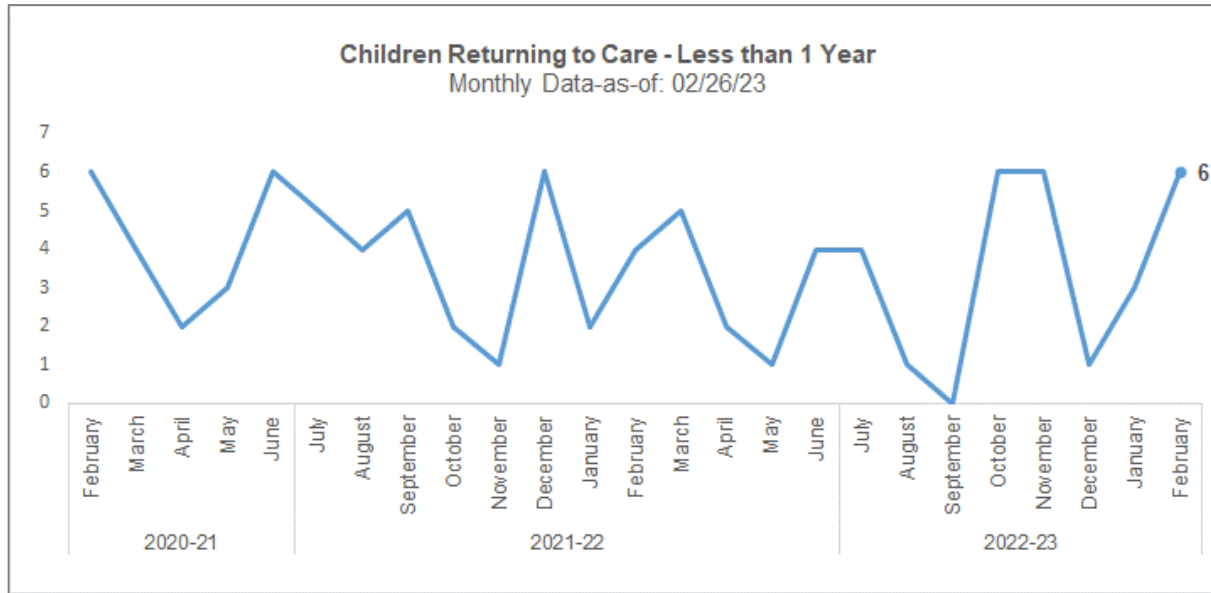
Scorecard Measure #6 - 04/01/22 Children Achieving Permanency within 12-23 Mths FY 22-23 - 3rd Qtr as of 02/26/23			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	37	109	33.9%
LSF	64	129	49.6% 
OHU	27	86	31.4%
HFC Total	128	324	39.5%

SM06 - Percentage to reach Yellow = 39.4%



Children Returning to Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 02/20/23 - 02/26/23								
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	SM07 Cohort
CHS	10/12/2022	141832-CHSFL	2/27/2011	3/27/2012	13	126	> 5.0 yrs	N
CHS	10/12/2022	141832-CHSFL	2/27/2011	3/27/2012	13	126	> 5.0 yrs	N
CHS	10/12/2022	141832-CHSFL	2/27/2011	3/27/2012	13	126	> 5.0 yrs	N
LSF	8/1/2022	141836-DEV	3/9/2021	12/1/2021	9	7	< 1.0 yr	Y
LSF	8/1/2022	141836-DEV	3/9/2021	12/1/2021	9	7	< 1.0 yr	Y
LSF	8/1/2022	141836-DEV	3/9/2021	12/1/2021	9	7	< 1.0 yr	Y

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 02/27/23

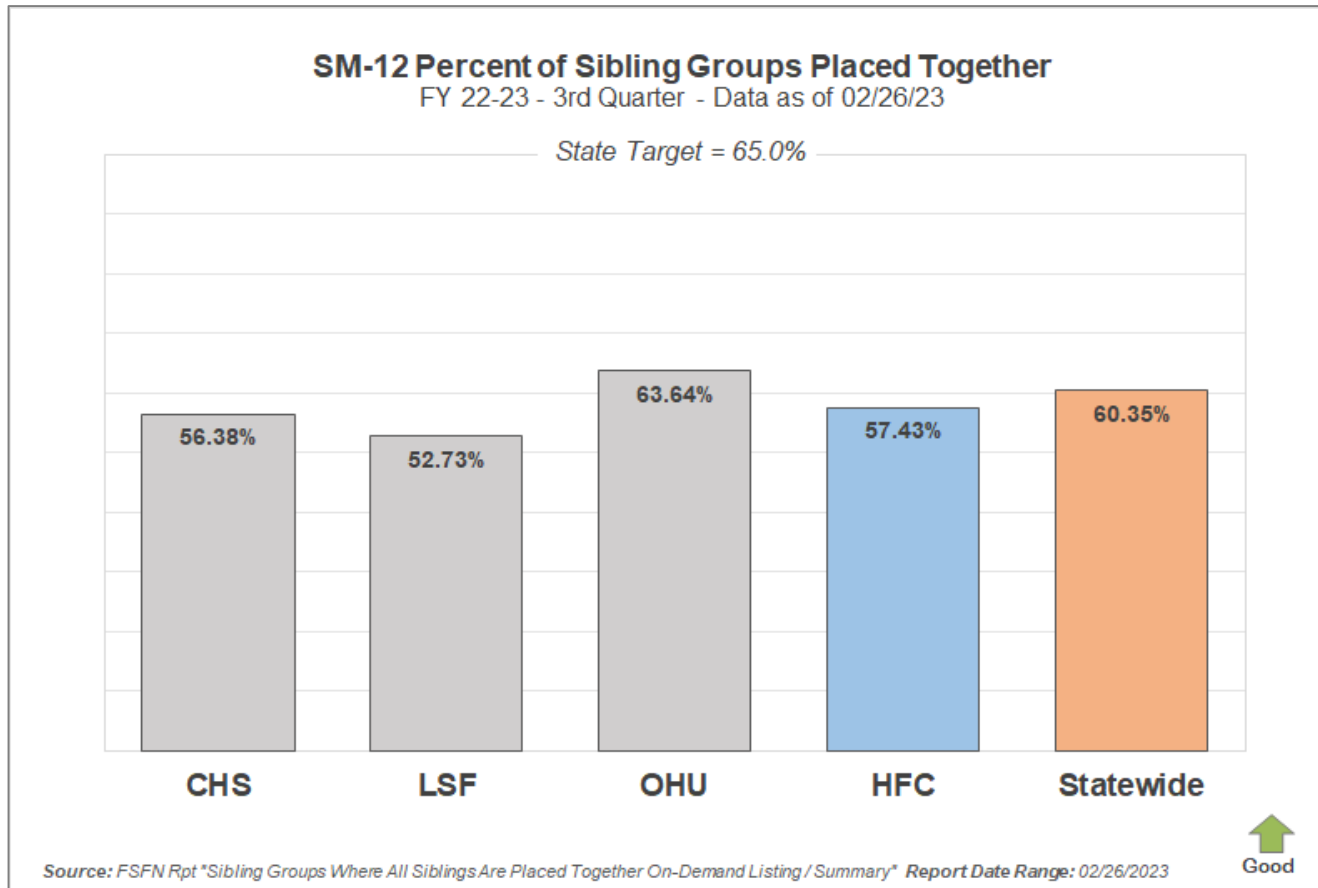


Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – **Target = 65.0%**

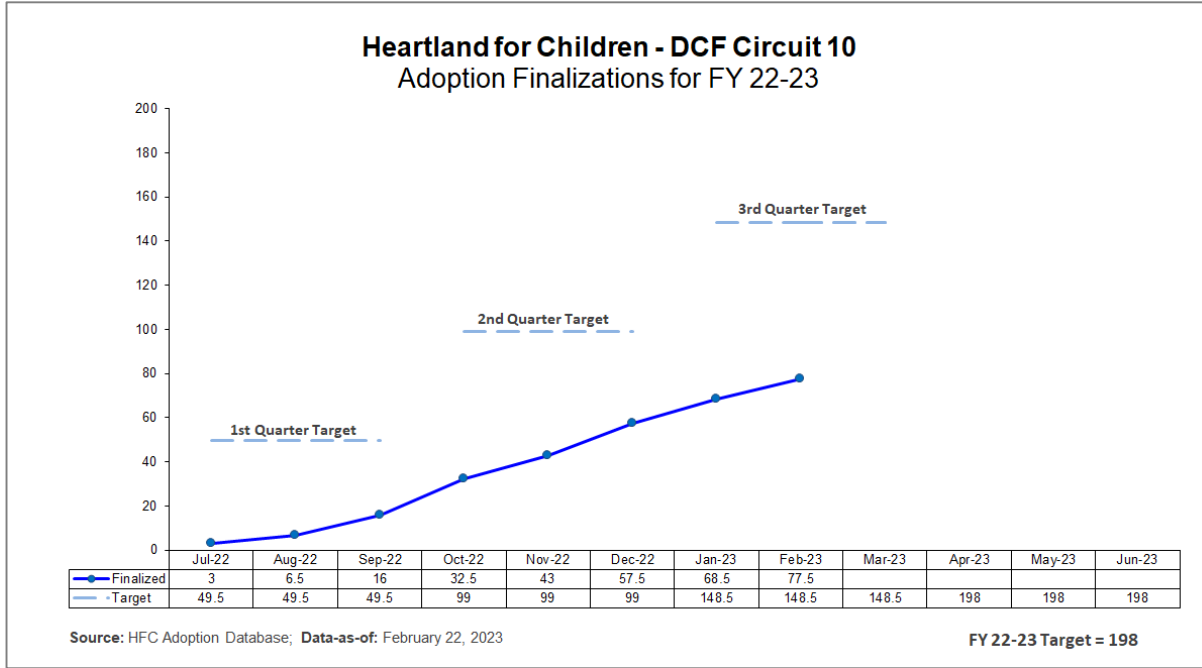
SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	53	94	56.38%
LSF	58	110	52.73%
OHU	63	99	63.64%
HFC	174	303	57.43%

Number of sibling groups to achieve SM12 target – 29 Sibling Groups



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates

March 15, 2023

March 22, 2023

Adoption Finalizations				
FY 22-23 - <u>3rd Quarter</u> as of 02/24/23				
CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	9	8	32.5	24.6%
LSF	3	1	22	4.5%
OHU	2	11	38	28.9%
Total	14	20	92.5	21.6%

Adoption Finalizations			
Total Fiscal Year-to-Date			
Total Finalized	HFC Target	% Met	% w/in 24 Mths
77.5	198	39.1%	22.9%



Children's Legal Services – Shelter Report

CLS Weekly Shelter Report FY 2022-23 as of February 27, 2023

Children Previously Sheltered W/in Last 12 Mnths														
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	22/23 Totals	21/22 Totals
# of Shelter Hearings														
Polk	29	24	18	34	18	28	26	19					196	315
Highlands	5	3	2	3	5	1	2	5					26	44
Hardee	0	0	1	0	1	0	0	2					4	23
Total	34	27	21	37	24	29	28	26					226	379
# Children Removed														
Polk	50	55	29	73	39	48	42	37					373	551
Highlands	8	9	7	3	10	2	3	8					50	71
Hardee	0	0	5	0	2	0	0	4					11	43
Total	58	64	41	76	51	50	45	49					434	656
Total Children Denied Shelter														
Polk	0	0	0	0	0	0	0	0					0	0
Highlands	0	0	0	0	0	0	0	0					0	0
Hardee	0	0	0	0	0	0	0	0					0	0
Total	0	0	0	0	0	0	0	0					0	0
# Children Placed with Relative														
Polk	28	43	18	31	26	22	23	17					208	285
Highlands	5	6	5	2	9	2	2	1					32	55
Hardee	0	0	5	0	2	0	0	2					9	26
Total	33	49	28	33	37	24	25	20					249	357
# Children Placed with Non Relative														
Polk	5	10	4	22	4	3	4	2					54	80
Highlands	0	0	2	0	0	0	1	0					3	6
Hardee	0	0	0	0	0	0	0	2					2	3
Total	5	10	6	22	4	3	5	4					59	89
# Children Placed with Fictive Kin														
Polk	1	0	0	0	0	0	0	0					1	6
Highlands	0	0	0	0	0	0	0	0					0	1
Hardee	0	0	0	0	0	0	0	0					0	1
Total	1	0	0	0	0	0	0	0					1	8
# Children Placed in Foster Care														
Polk	16	2	7	20	9	23	15	18					110	180
Highlands	3	3	0	1	1	0	0	7					15	11
Hardee	0	0	0	0	0	0	0	0					0	11
Total	19	5	7	21	10	23	15	25					125	202

% of Children Sheltered Placed in Foster Care Data as of 02/27/23			
Month	20-21	21-22	22-23
Jul	28.6%	22.1%	32.8%
Aug	21.9%	43.5%	7.8%
Sep	27.3%	28.2%	17.1%
Oct	22.4%	28.9%	27.6%
Nov	20.4%	36.8%	19.6%
Dec	24.5%	19.4%	46.0%
Jan	25.0%	48.8%	33.3%
Feb	20.5%	15.6%	51.0%
Mar	21.7%	47.2%	
Apr	17.5%	26.9%	
May	23.4%	27.5%	
Jun	38.5%	32.4%	
FY Total	24.9%	30.8%	28.8%

Shelter Count for the Week of February 21 - February 27, 2023			
	Polk	Highlands	Hardee
Shelters	4	1	1
Children Removed	10	1	2
Placed w/ a Relative	8	1	2
Placed w/a Non-Rel	0	0	0
Placed w/a Fictive Kin	0	0	0
Placed in Foster Care	2	0	0



Case Transfer Staffing Data

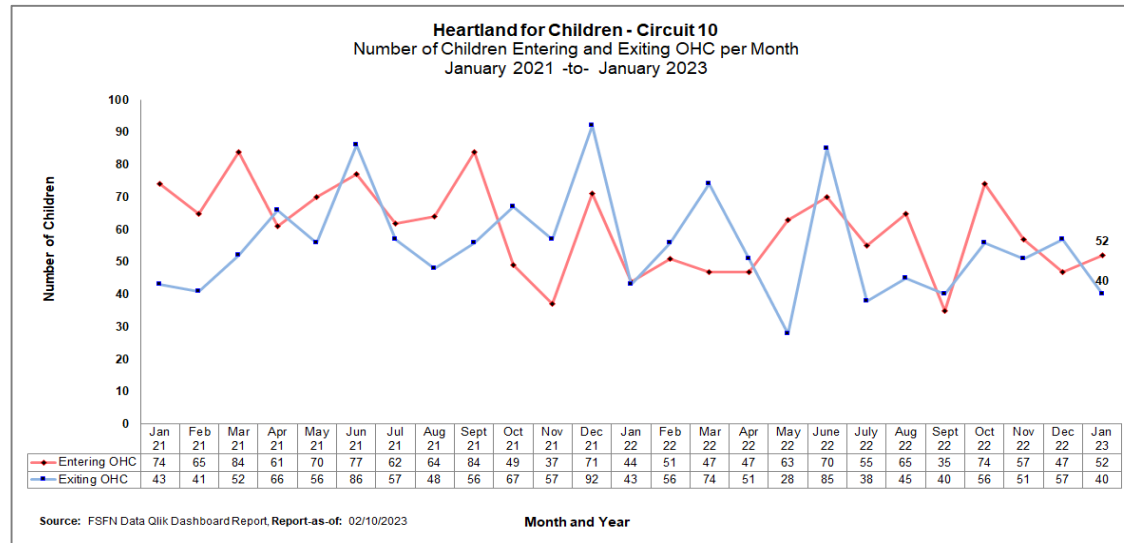
Case Transfer Data For Fiscal Year July 1, 2022 – June 30, 2023 - Data as of 02/27/23

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	22-23 Totals	21-22 Totals
Number of Children														
CHS	32	32	19	17	24	23	2	41					190	358
LSF	36	34	20	38	36	43	30	24					261	355
OHU Polk	12	18	13	7	12	16	27	14					119	147
One Hope	37	49	40	30	47	33	33	24					293	503
Total	117	133	92	92	119	115	92	103					863	1363
Out of Home Care														
CHS	19	19	16	13	19	20	10	22					138	200
LSF	17	15	15	24	25	21	18	12					147	188
OHU Polk	8	9	12	7	9	14	8	10					77	103
One Hope	12	8	12	6	18	4	1	7					68	113
Total	56	51	55	50	71	59	37	51					430	604
In - Home Judicial														
CHS	5	0	0	0	0	0	2	1					8	4
LSF	2	1	0	2	0	0	2	0					7	16
OHU Polk	0	0	0	0	0	0	0	0					0	2
One Hope	0	2	0	0	0	2	2	0					6	6
Total	7	3	0	2	0	2	6	1					21	28

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	22-23 Totals	21-22 Totals
Non-Judicial In - Home Services														
CHS	6	8	3	3	3	3	2	7					35	116
LSF	10	10	5	8	8	18	3	5					67	95
OHU Polk	4	9	1	0	1	1	5	4					25	31
One Hope	3	3	0	3	12	12	6	0					39	35
Total	23	30	9	14	24	34	16	16					166	277
OCS / ICPC Courtesy Supervision														
CHS	0	0	0	0	0	0	0	0					0	0
LSF	0	0	0	0	0	0	0	0					0	0
OHU Polk	0	0	0	0	0	0	0	0					0	0
One Hope	22	29	28	21	17	15	24	16					172	338
Total	22	29	28	21	17	15	24	16					172	338
Reinstatement of Protective Services Supervision (Notice of Hearings)														
CHS	0	3	0	0	0	0	0	9					12	17
LSF	5	6	0	4	3	2	0	6					26	46
OHU Polk	0	0	0	0	0	0	0	0					0	2
One Hope	0	4	0	0	0	0	0	0					4	0
Total	5	13	0	4	3	2	0	15					42	65

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





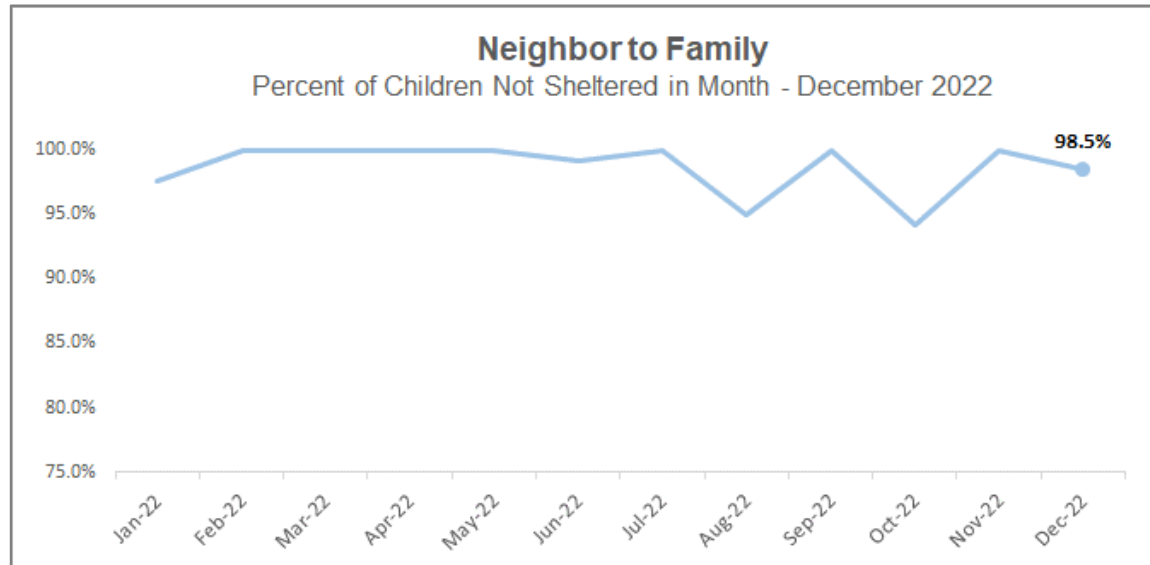
Neighbor to Family – Weekly & Monthly Census

22-23 Fiscal Year to Month - Percentage of Children Not Sheltered: **95.6%**

"I love the program."

- NTF Parent Satisfaction Survey– Q: What we are doing well?

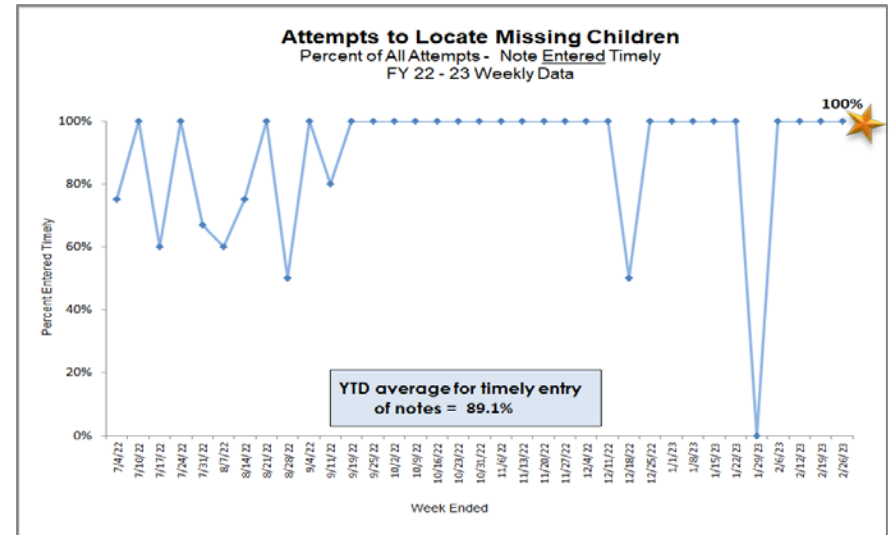
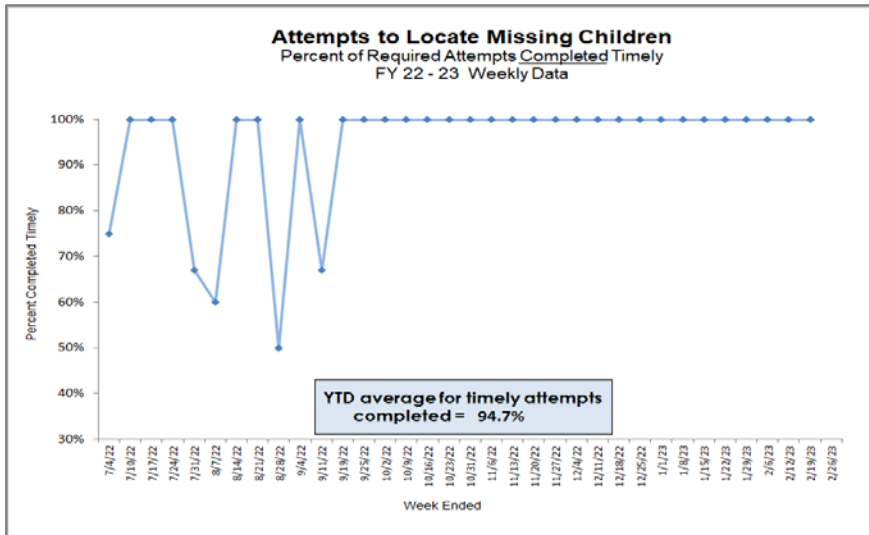
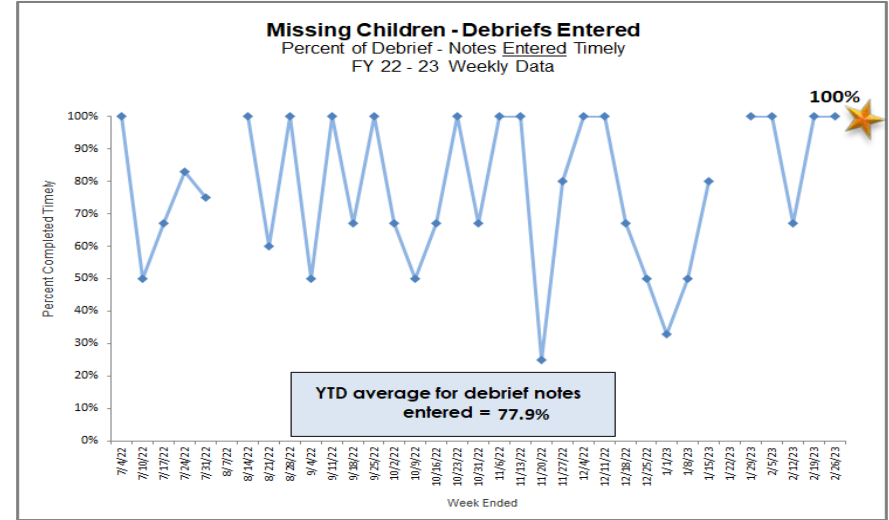
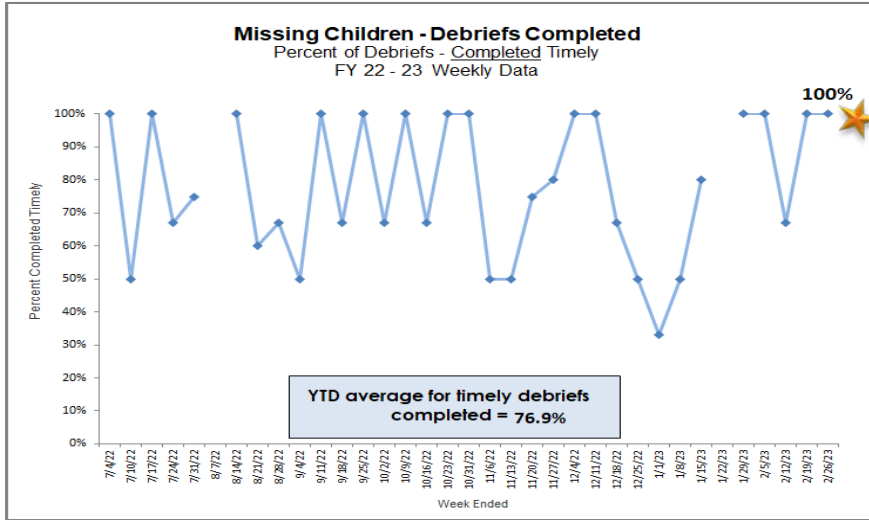
Neighbor To Family - Weekly Census Numbers		
Weekly Data 02/21/23 through 02/27/23		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	24	54
Specialized - Family Support	10	23
Prevention - Comm. Referral	32	65
Special Conditions Report	13	27
Nurturing Parenting	5	11
NTF - Total Services	84	180



Missing Children

HFC – DCF Circuit 10 Missing Youth Data as of Reporting Date

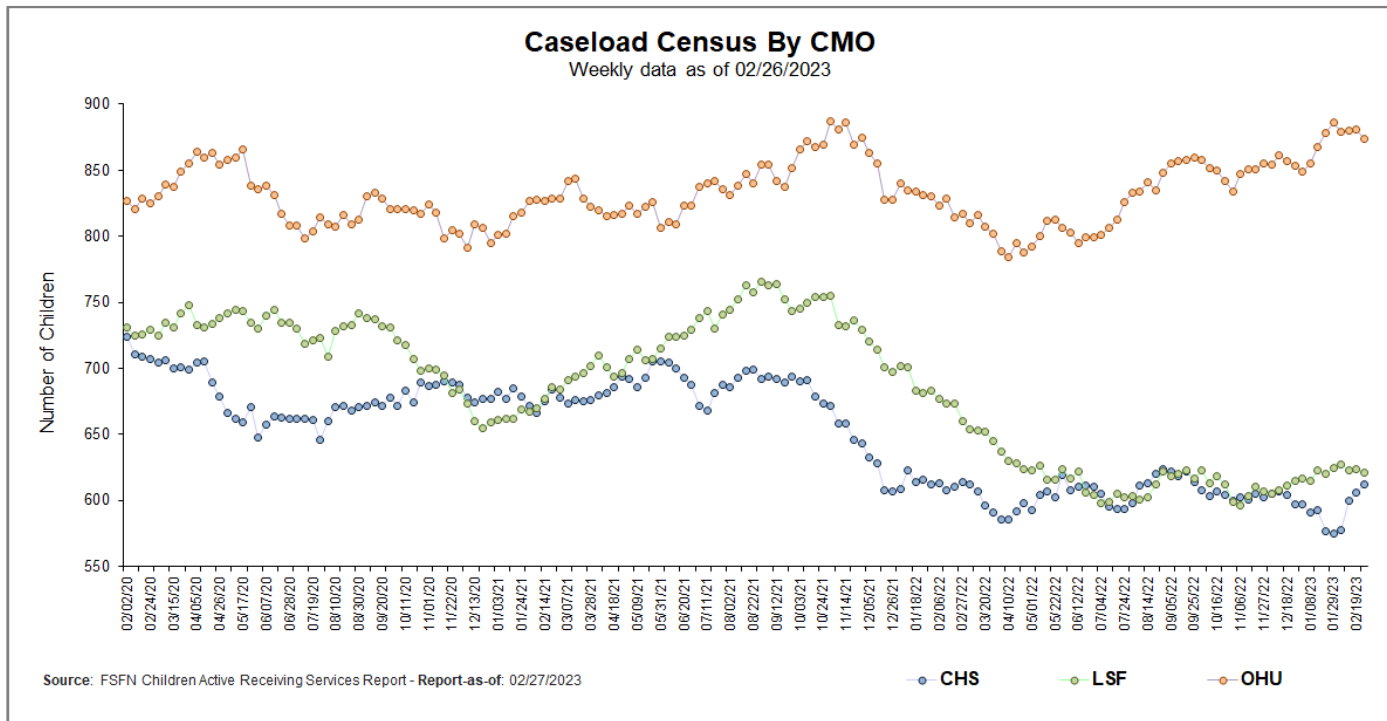
Weekly Data - Week ending 02/26/2023					
	Current Missing	Late Reports	Late ATL	Recoveries	Late Debriefs
CHS	0	0	0	2	0
LSF	1	0	0	1	0
OHU	0	0	0	0	0
CPI	0	0	0	0	0
Total	1	0	0	3	0



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	1/22/2023	1/29/2023	2/5/2023	2/12/2023	2/19/2023	2/26/2023
CHS	577	575	578	600	606	612
LSF	620	625	627	623	624	621
OHU	878	886	879	880	881	874
HFC Total	2075	2086	2084	2103	2111	2107



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 02/19/23

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	1	7	8	3	7	26	23.3
LSF	4	3	17	7	1	32	19.5
OHU	3	6	16	6	6	37	23.8
# of CMs	8	16	41	16	14	95	22.2

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	26	11	42.3%
LSF	33	8	24.2%
OHU	38	9	23.7%
HFC	97	28	28.9%

* Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs Count

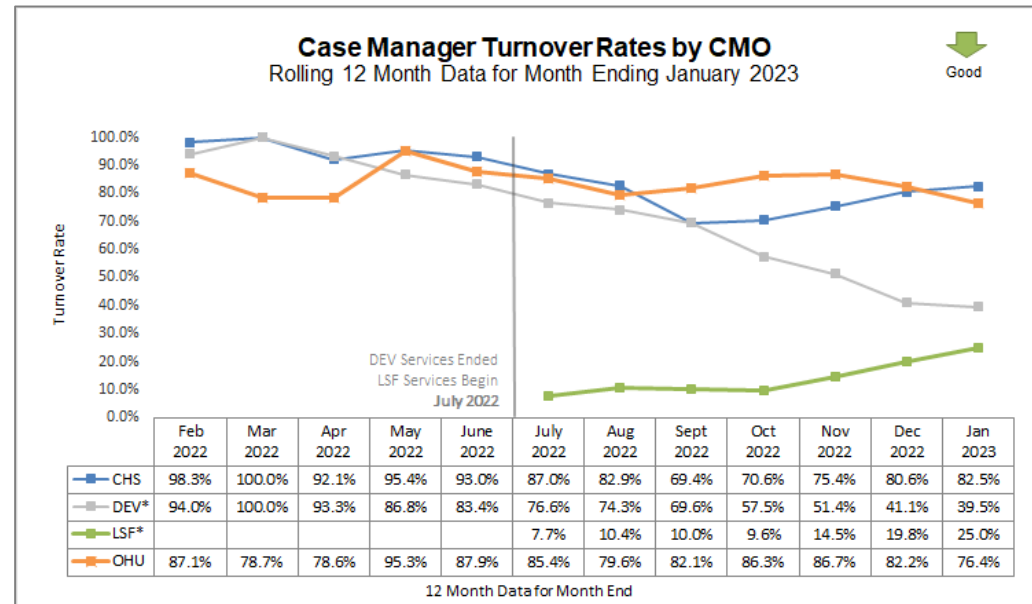
Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended January 2023		
CMO	Case Manager	Case Manager Supervisor
CHS	82.5%	35.3%
DEV*	39.5%	21.1%
LSF*	25.0%	17.4%
OHU	76.4%	76.2%

7/2/22 - Transition from Devereux to Lutheran Services Florida; the 12-months required for a "Rolling Year Total" has been split between agencies:

- DEV: Feb-22 to Jun-22 (5 months)
- LSF: Jul-22 to Jan-22 (7 months)



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 02/26/23						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	427	99.8%	97.7%	97.0%	98.1%	97.6%
LSF	455	100.0%	97.1%	90.5%	98.0%	95.2%
OHU	395	100.0%	97.7%	97.0%	97.7%	97.5%
HFC	1277	99.9%	97.5%	94.7%	98.0%	96.7%

Source: "FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"




Health Information in FSFN as of 02/26/23				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	10	8	8
LSF	0	13	27	9
OHU	0	9	8	9
Total	1	32	43	26



Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 03/31/2023 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 22-23 - 3rd Qtr as of 02/26/23			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	417	427	97.7% 
LSF	442	455	97.1% 
OHU	386	395	97.7% 
Total	1245	1277	97.5%

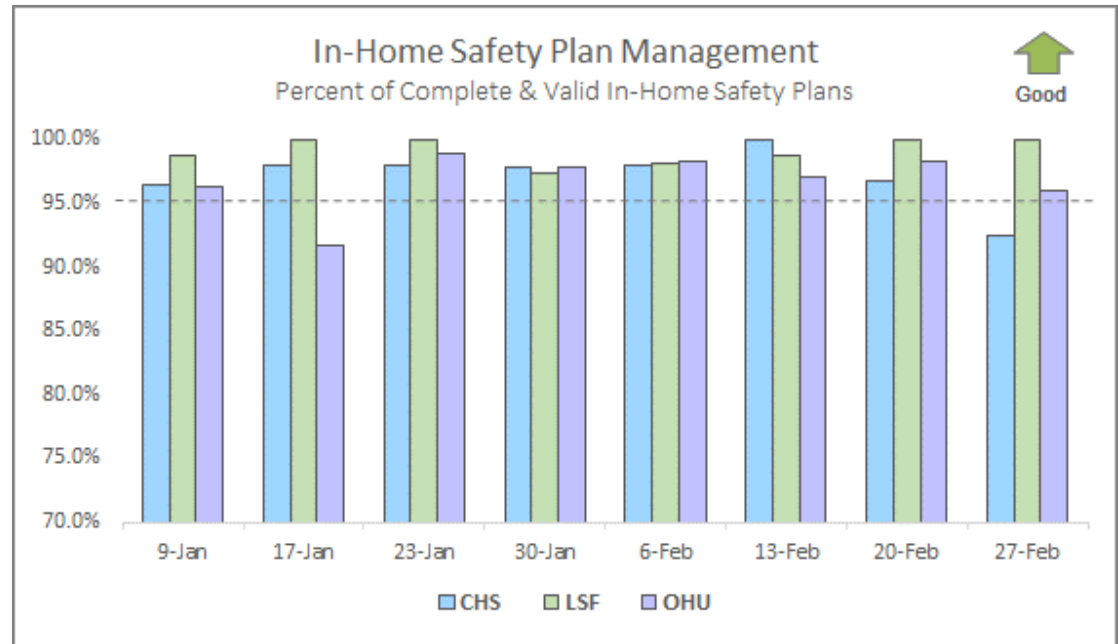
Scorecard Measure #10 - 03/31/23 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 22-23 - 3rd Qtr as of 02/26/23			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	262	270	97.0% 
LSF	257	284	90.5%
OHU	255	263	97.0% 
Total	774	817	94.7%



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95.0%**

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	12	146	158	92.4%
LSF	0	138	138	100.0% ★
OHU	7	163	170	95.9% ★
HFC Total*	19	447	466	95.92%



Source: FSN Report "Case Management Safety Management Listing", Report-as-of: 02/27/23



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data-as-of: 02/26/23				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		3		3
LSF				0
OHU			3	3
CPI	4		18	22
NTF				0
SCARF				0
Total	4	3	21	28

Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	1/18/2023	1/29/2023	2/5/2023	2/12/2023	2/19/2023	2/26/2023
CHS	0	0	0	4	5	3
LSF	0	1	1	0	1	0
OHU	0	3	0	3	2	3
CPI	10	43	27	34	16	22
NTF	0	0	0	0	1	0
SCARF	1	1	1	0	0	0
Total	11	48	29	41	25	28

Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 02/27/2023					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		4	2		6
LSF		1	1		2
OHU	1	1	1		3
Total	1	6	4	0	11



AWARENESS FOR MARCH

Women's History Month

13th- 17th – Spring Break – Polk, Highlands, Hardee

17th – St Patrick's Day

21st : Social Workers Day

HEALTH RESOURCES

For more COVID information specific to Florida, go to floridahealthcovid19.gov

Call Center is available 24/7
(866) 779-6121 or email
COVID-19@flhealth.gov.

For more vaccine information go to
<https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/>

SAFETY RESOURCES

Internet Safety and Tips

- [SmartSocial.com - Digital Citizenship programs](https://www.smart-social.com/)
- [Information, Advice and Support to Keep Children Safe Online \(internetmatters.org\)](https://www.information.org/)
- [NetSmartz Home \(missingkids.org\)](https://www.net-smartz.com/)

Safe Sleep

<https://www.ounce.org/safe-sleep.html>

Swim Safety Tips
[mcusercontent.com](https://www.mcusercontent.com)

COMMUNITY RESOURCES

United Way's 211 Call 211

Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

Echo Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care.

To Donate: ECHO Distribution Center every Wednesday between 9am to noon at 3625 Century Blvd Unit 1A, Lakeland, FL.

[ECHO Ministries Florida- Foster Care Ministry- Central FL & Beyond](https://www.echoministries.org/)

Find Help (Previously Aunt Bertha)

<https://www.findhelp.org/>

Find local resources for food, health, housing, employment programs & other community resources in seconds.

HOPE FLORIDA – A PATHWAY TO PROSPERITY

[A Pathway to Prosperity - Florida Department of Children and Families \(myflfamilies.com\)](https://www.myflfamilies.com/)

Services offered by Hope Navigators:

- Identifying goals and barriers
- Referrals to local, community-based partners
- One-on-one support to develop a plan to achieve economic-self sufficiency

Call 850-300-HOPE

Circuit 10 Children's Mental & Behavioral Health Resources

https://sites.google.com/view/floridac10_mhbhresources/home

On this site you will find:

- o Heartland for Children's Parent Portal
- o MyFloridaMyFamily Community Services
- o Florida Mobile Response Team- 24/7 Crisis Assistance
- o Florida Statewide Medicaid Managed Care
- o Florida Association of Christian Child Caring Agencies
- o Florida Network Short-term Residential Programs
- o Center for Autism Related Disabilities (CARD)
- o National Alliance on Mental Illness
- o Post Adoption Support
- o Zebra Coalition
- o Central FL Behavioral Health Network
- o Hope Florida – A Pathway to Prosperity

Food Distribution Schedule

Polk, Highlands and Hardee Counties
Food Distribution Sites

<https://uwcf.org/initiatives/endlunger/schedule/>

Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development.

[Healthy Families Florida - Find a Local Project \(healthyfamiliesfla.org\)](https://www.healthyfamiliesfla.org/)

Domestic Violence Services

Peace River Center's Domestic Violence Program provides free, confidential services for individuals affected by domestic violence, sexual assault and human trafficking crimes, their family members and friends in Polk, Hardee and Highlands counties.

24-Hour Domestic Violence Crisis Lines
Hardee/Highlands 863.386.1167
Polk 863.413.2700

Victim Services Office Line 863.413.2708
Victim Services Office – Polk County 1860
South Crystal Lake Drive, Lakeland, FL 33801

Victim Services Office – Hardee/Highlands Counties

1570 Lakeview Drive, Sebring, FL 33870

FREE TAX PREP

January 23- April 14, 2023
Multiple Locations in Polk County

For More Info – [MulberryCSC.org](https://www.mulberrycsc.org)
or call 863-425-1523

HFC EVENTS

HFC's "Let's Talk About it" Podcast where we provide education and resources for family matters in Polk, Highlands and Hardee Counties
[Apple Podcasts](https://www.apple.com/podcasts/) / [Anchor](https://www.anchor.fm/) / [Spotify](https://www.spotify.com/) / [YouTube](https://www.youtube.com/)

Loop the Lake 5K and Fun Walk

This 5K raises funds and awareness for Child Abuse Prevention
Saturday, March 18th, 2023
Florida Southern College
(at the Sump)
16 Lake Hollingsworth Dr.
Lakeland, FL 33803
Check in: 4:30pm – 5:30pm
Race: 6:00pm – 9:00pm
Cost: \$10 for Children 12 & under
\$15 for Students
\$30 for Adults

POLK COUNTY

Peer Recovery Center

Center for Behavioral Health Annex
1501 1st Street South
Winter Haven, FL 33880
Open Monday through Friday
9:00am – 3:00pm

The center is a place for adults with a mental health diagnosis to receive education, support, resources and socialization.

Contact: (863) 293-1121 ext. 205789 for more info

Florida Children Museum

400 Bonnet Springs Blvd.
Lakeland, FL 33815
Contact: (863) 687-3869
<https://explorefcm.org>

Carol Jenkin Barnett United Way Resource Center - Ages 0-5

Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

- Breast Feeding Support Group
- Autism/ASD Support Group

400 Bonnet Springs Blvd.
Lakeland, FL 33815

Children's Resource Center - United Way of Central Florida
uwcf.org

HIGHLANDS COUNTY

Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

Contact for more info about the documentary **RESILIENCE: The Biology of Stress and the Science of Hope** which talks about the connection between trauma and health.

Office: (863) 382-2905

<https://www.championforchildren.org/>

Children's Museum of the Highlands

Hands on Learning for Ages 1-12

Cost: \$8/per person (ages 1+) for all day play.

219 N Ridgewood Dr.

Sebring, Florida

(863) 451-5385

(contact museum for updated hours)

Preservers of Life

Highlands County Community Nursing Organization
This organization provides prevention healthcare and helps businesses and individuals integrate holistic health and wellness practices.

Kasey Pacheco, Community Nurse Collaborator
Kasey@preserversoflife.com
(863) 420-5255

HARDEE COUNTY

Hardee Help Center

A Christ-centered community service organization bringing hope & healing to Hardee County families in difficult seasons of life.

713 E Bay Street Wauchula, FL 33873

info@hardeehelpcenter.com

Tel: 863-773-0034

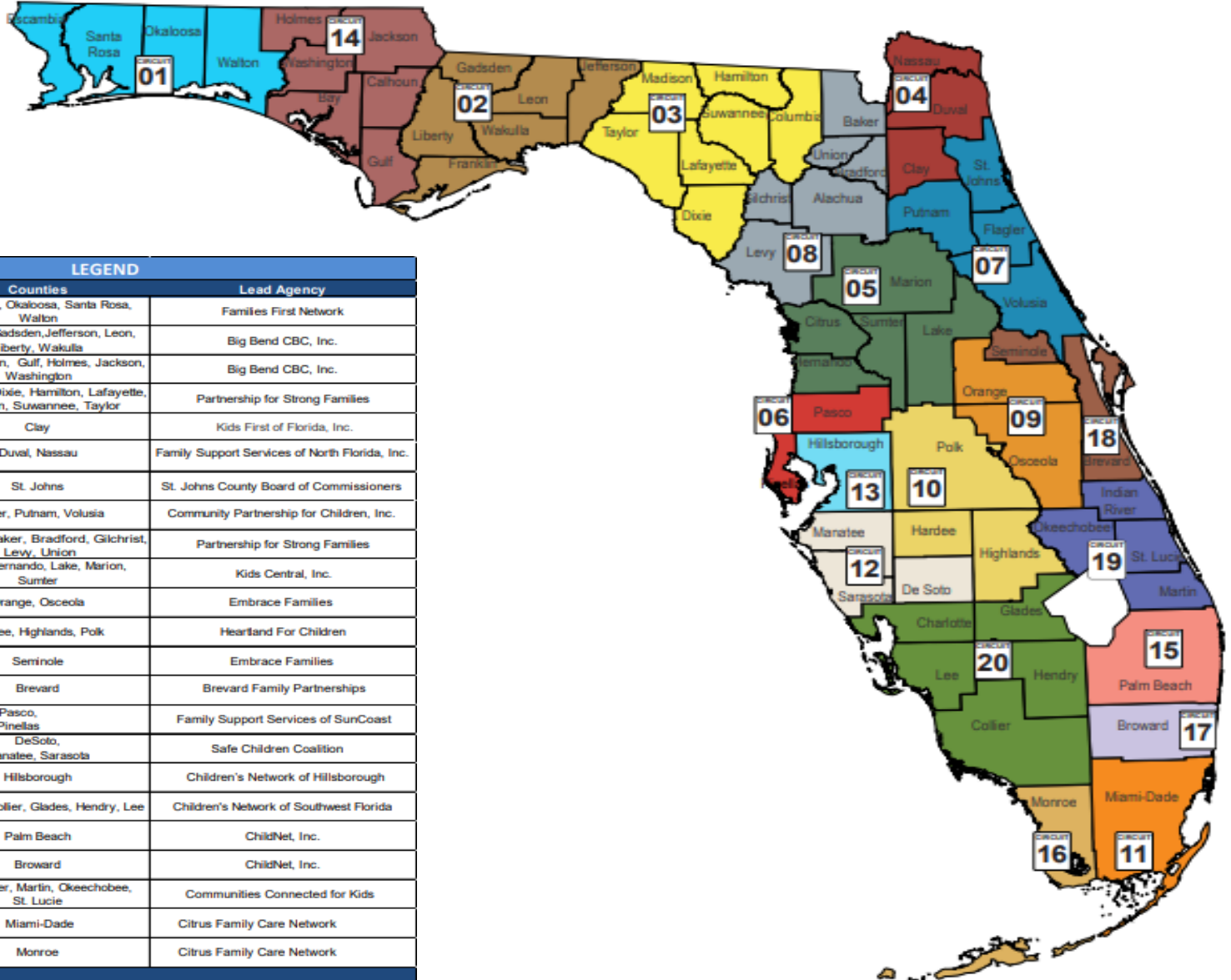
Visit Hardee

Website for upcoming events, community Updates and resources
[Events — VISIT HARDEE](#)



For additional resources and county events, check out our most recent Parent's Corner Newsletter.

Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8	Central	Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Hearthand For Children
18	SunCoast	Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		Pasco, Pinellas	Family Support Services of SunCoast
12	SunCoast	DeSoto, Manatee, Sarasota	Safe Children Coalition
13		Hillsborough	Children's Network of Hillsborough
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19	Southern	Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11		Miami-Dade	Citrus Family Care Network
16		Monroe	Citrus Family Care Network