

Performance & Progress Report

Data for week ended Sunday, September 3, 2023



Mission

Improving safety, permanency and well-being for all children in Polk, Highlands, and Hardee Counties

Vision

To eliminate child abuse and neglect in Polk, Highlands, and Hardee Counties



Community Based Care Lead Agency Scorecard

FY 22-23 Year End Performance

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	04/01/22 to 03/31/23	04/01/22 to 03/31/23	10/01/21 to 09/30/22	07/01/22 to 06/30/23	07/01/21 to 06/30/22	7/1/22	07/01/20 to 06/30/21	07/01/22 to 06/30/23	6/30/23	6/30/23	07/01/22 to 06/30/23	6/30/23
Brevard Family Partnership	8.24	94.93%	95.63%	99.78%	28.95%	48.98%	91.81%	4.93	95.99%	91.20%	95.99%	59.57%
ChildNet-Broward	6.08	95.73%	95.55%	99.70%	32.61%	56.33%	83.26%	4.18	96.53%	90.67%	96.53%	65.31%
ChildNet-Palm Beach	7.88	96.89%	97.84%	99.67%	35.34%	61.06%	96.69%	4.06	96.32%	91.55%	96.32%	61.05%
Childrens Network of SW Florida	4.66	96.32%	96.39%	99.92%	34.51%	60.50%	91.36%	6.45	97.09%	96.71%	97.09%	56.46%
Childrens Network-Hillsborough	7.16	95.98%	95.61%	98.12%	28.48%	31.20%	91.80%	8.81	82.92%	60.97%	82.92%	57.22%
Citrus Health Network	3.93	96.54%	98.33%	99.60%	22.85%	42.92%	88.98%	3.46	98.02%	96.27%	98.02%	57.04%
Communities Connected for Kids	9.04	93.25%	95.67%	99.90%	38.89%	71.03%	89.66%	4.07	96.99%	95.73%	96.99%	70.73%
Community Partnership for Children	7.17	96.11%	97.18%	99.70%	25.75%	56.66%	90.44%	4.03	88.02%	69.72%	88.02%	66.10%
Embrace Families	8.07	94.84%	98.19%	98.51%	24.51%	43.49%	92.19%	7.11	82.28%	65.13%	82.28%	56.16%
Family Integrity Program	0.00	95.36%	97.69%	99.73%	29.41%	80.95%	72.97%	4.67	98.31%	97.73%	98.31%	58.33%
Family Support Services of North Fla	5.75	95.43%	97.22%	99.64%	27.46%	57.84%	89.06%	4.97	94.82%	84.27%	94.82%	51.75%
FSS Suncoast	6.72	95.88%	95.88%	98.30%	26.47%	38.51%	88.83%	7.20	78.88%	43.33%	78.88%	58.56%
Heartland for Children	6.52	94.60%	98.18%	99.82%	28.82%	42.60%	92.27%	4.16	97.63%	94.00%	97.63%	56.15%
Kids Central, Inc.	2.57	95.48%	97.32%	97.93%	28.49%	33.85%	88.74%	7.13	76.18%	61.60%	76.18%	63.99%
Kids First of Florida, Inc.	4.73	99.61%	96.08%	99.85%	30.77%	37.65%	87.76%	5.48	97.96%	86.43%	97.96%	56.52%
NWF Health Network - East	6.13	97.52%	97.28%	99.59%	31.97%	63.81%	96.09%	5.93	96.88%	88.51%	96.88%	56.19%
NWF Health Network - West	10.23	94.49%	96.78%	99.69%	25.49%	45.01%	94.81%	7.29	90.36%	79.48%	90.36%	59.15%
Partnership for Strong Families	8.46	97.43%	96.73%	99.66%	25.19%	40.70%	94.55%	7.72	68.82%	46.23%	68.82%	53.00%
Safe Children Coalition	5.67	97.21%	95.64%	99.34%	33.67%	53.59%	92.11%	4.76	96.57%	90.04%	96.57%	62.98%
Statewide	6.57	95.88%	96.76%	98.87%	29.15%	46.17%	90.80%	5.85	88.30%	74.96%	88.30%	58.89%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 – Children Seen Every Thirty Days

SM04 - Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

Current Month

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
August 2023 as of 09/04/23		
Report Date Range: 08/01/23 to 08/31/23		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	8	99.75% ★
LSF	0	100.00% ★
OHU	10	99.77% ★
HFC	18	99.83% ★
Statewide		99.15%
<i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"</i>		
Target of 99.5%		

Prior Month End

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
July 2023 as of 08/09/23		
Report Date Range: 07/01/23 to 07/31/23		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	14	99.82% ★
LSF	3	99.95% ★
OHU	13	99.74% ★
HFC	30	99.83% ★
Statewide		97.08%
<i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" 07/01/23 - 07/31/23</i>		
Target of 99.5%		

Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Completed						
August 2023 as of 09/04/23 (Point in Time)						
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed
CHS	211	112	53.1%	134	51	38.1%
LSF	226	171	75.7%	172	106	61.6%
OHU	136	44	32.4%	99	35	35.4%
TOTAL	573	327	57.1%	405	192	47.4%

Criteria: Children in Out-of-Home Care w/goal of reunification
Source: Daily Ad Hoc Birth Parent Contact FSN

Current Month

CMO Referrals for Fatherhood Engagement				
Referrals to Neighbor to Families				
Data as of September 04, 2023				
	CHS	LSF	OHU	Grand Total
Month of Referral				
May		3	8	10
Jun		1	2	3
Jul	9	1	3	12
Aug	10	3		9
Grand Total	19	8	13	34

**Partial Month*

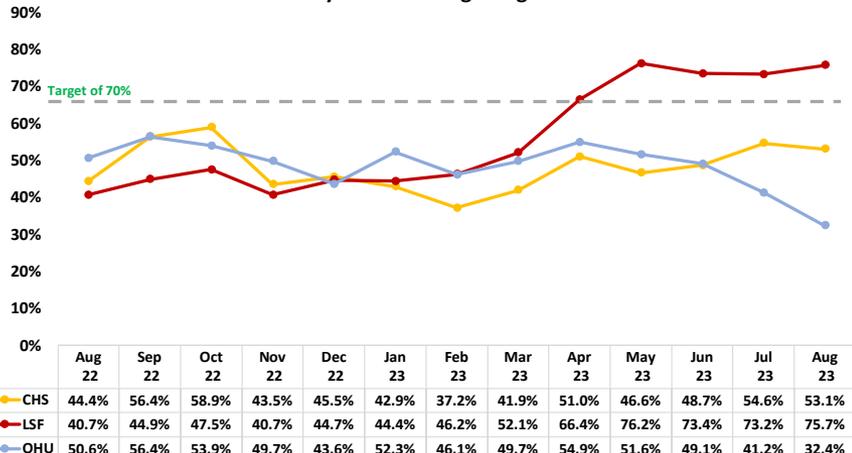
Source:
Neighbor to Families Manual Fatherhood Tracking Sheet



Mother Contact

Green: 70% or above, Yellow: 69% - 60%, Red: 59% or less

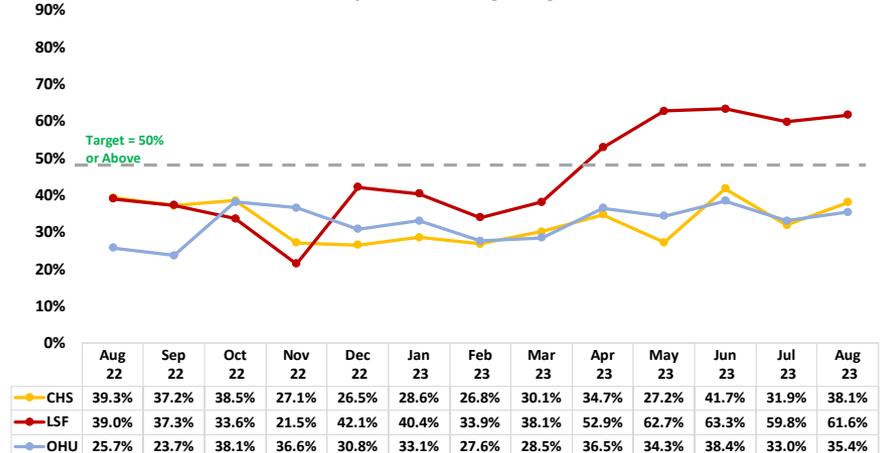
Percent of Mother's Seen in the Month, Required to be Seen
Monthly Trend Through August 2023



Father Contact

Green: 50% or above, Yellow: 49% - 40%, Red: 39% or less

Percent of Father Seen in the Month, Required to be Seen
Monthly Trend Through August 2023



Case Transfer Staffing Data

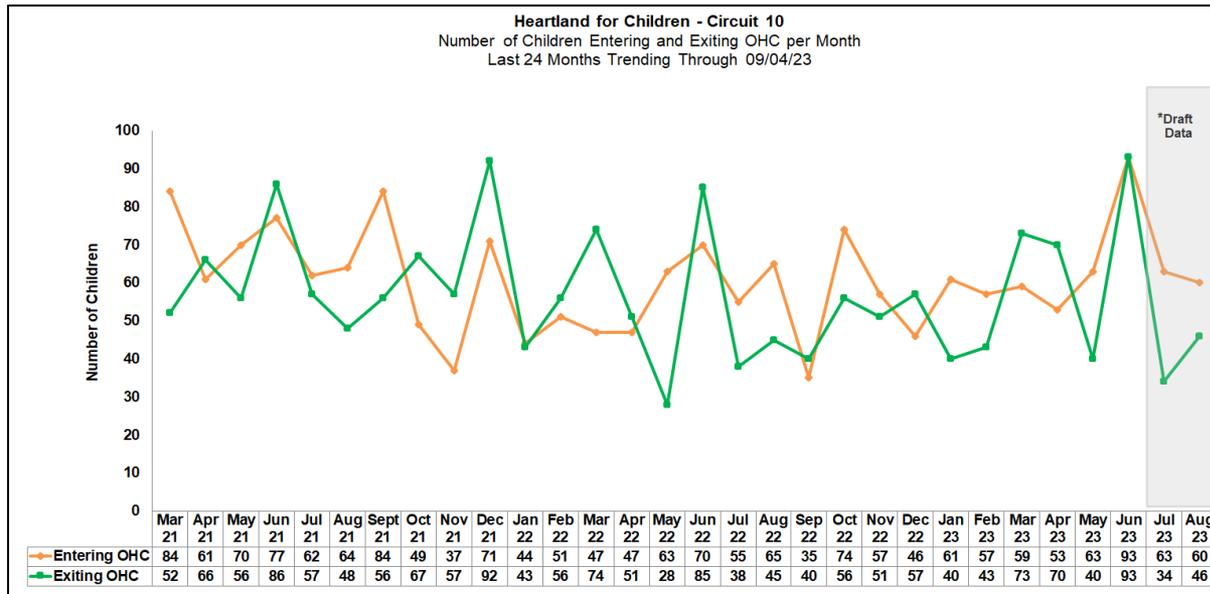
Case Transfer Data For Fiscal Year 2023/24 - Data as of 09/04/23

	JUL	AUG	23-24 Totals	22-23 Totals	21-22 Totals	20-21 Totals	19-20 Totals	18-19 Totals	17-18 Totals	16-17 Totals	15-16 Totals	14-15 Totals	13/14 Totals	12/13 Totals	11/12 Totals	10/11 Totals	09/10 Totals
Number of Children																	
CHS	24	33	57	347	358	426	414	460	349	416	391	259	304	274	352	480	341
LSF	22	32	54	401	355	443	439	482	349	442	403	251	303	274	360	489	344
NTF	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OHU Polk	10	4	14	141	147	162	177	196	253	426	388	253	312	285	351	488	349
One Hope	34	52	86	439	503	550	518	548	527	586	358	460	380	387	390	301	194
Total	90	121	211	1,328	1,363	1,581	1,548	1,686	1,478	1,870	1,540	1,223	1,299	1,220	1,453	1,758	1,228
Out of Home Care																	
CHS	11	30	41	229	200	220	240	262	226	253	230	176	153	143	175	217	164
LSF	13	23	36	237	188	267	253	291	218	259	218	165	177	154	191	216	165
OHU Polk	3	1	4	98	103	75	91	116	164	265	235	175	125	136	209	218	168
One Hope	16	18	34	102	113	150	106	125	133	136	71	130	48	68	99	110	64
Total	43	72	115	666	604	712	690	794	741	913	754	646	503	501	674	761	561
IN - HOME JUDICIAL																	
CHS	3	0	3	10	4	17	38	48	35	27	30	41	68	89	97	116	72
LSF	2	1	3	10	16	23	40	37	27	24	37	23	52	72	111	110	89
OHU Polk	0	0	0	2	10	40	20	20	20	29	11	12	63	90	92	119	81
One Hope	0	4	4	6	6	4	8	11	24	22	8	19	13	16	29	32	59
Total	5	5	10	27	28	54	126	116	106	102	86	95	196	267	329	377	301

	JUL	AUG	23-24 Totals	22-23 Totals	21-22 Totals	20-21 Totals	19-20 Totals	18-19 Totals	17-18 Totals	16-17 Totals	15-16 Totals	14-15 Totals	13/14 Totals	12/13 Totals	11/12 Totals	10/11 Totals	09/10 Totals
NON-JUDICIAL IN HOME SERVICES																	
CHS	10	2	12	85	116	136	90	110	48	102	83	13	35	2	14	51	1
LSF	6	8	14	98	95	97	112	93	66	119	82	16	34	3	9	50	1
NTF	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OHU Polk	5	2	7	25	31	65	31	52	44	113	89	44	73	13	10	46	0
One Hope	0	0	0	53	35	45	32	41	49	67	52	23	17	0	14	31	0
Total	21	12	33	261	277	343	265	296	207	401	306	96	159	18	47	178	2
OCS / ICPC Courtesy Supervision																	
CHS	0	0	0	0	0	0	0	2	1	28	0	2	0	4	44	41	
LSF	0	0	0	0	0	2	0	0	2	40	1	1	0	2	43	46	
OHU Polk	0	0	0	0	0	0	0	0	1	29	0	1	1	1	44	47	
One Hope	16	30	46	270	338	351	360	363	313	355	217	277	291	286	237	110	38
Total	16	30	46	270	338	353	360	363	315	359	314	278	294	287	244	241	172
Reinstatement of Protective Services Supervision (Notice of Hearings)																	
CHS	0	0	0	17	17	26	8	12	17	17	7	9	19	26	32	35	43
LSF	0	0	0	35	46	36	10	41	18	20	16	17	29	24	13	48	34
OHU Polk	0	0	0	1	2	7	8	2	10	13	9	14	30	15	16	31	39
One Hope	0	0	0	4	0	0	0	7	2	4	9	10	6	8	8	14	22
Total	0	0	0	57	65	69	26	62	47	54	41	50	84	73	69	128	138

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month



Source: Children Entering and Exiting Foster Care On-Demand Listing - OCWDRU Report #1182, Report-as-of: 09/04/23 - Excluding aged 18+ and IL initial placements



Children Re-Entering Out-of-Home Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Reunification or Permanent Guardianship

Re-Entry
into OHC
Last 2
Weeks

No new re-entry into OHC entered into FSFN in the last 2 weeks

Source: FSFN Data Warehouse Ad Hoc Report,

Scorecard Measures 7 – Children Who Do Not Re-Enter into OHC after Achieving Permanency

SM07 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 91.7% or Greater

FY 23/24
Contract
Measure

FY 23/24 as of 09/04/23			
Children Who Do <u>Not</u> Re-Enter Care within 12 Months for Children Achieving Permanency July 2021 - June 2022			
Agency	Maintained No Removal Episode	Total Children Permanency w/in 1 year	Percentage Permanency Maintained
CHS	53	62	85.5%
LSF	36	37	97.3% ★
OHU	92	93	98.9% ★
HFC Total	181	192	94.27% ★
Statewide	2,840	3,073	92.42% ★

Source: Children Who Do Not Re-Enter Foster Care within Twelve (12) Months of Moving to a Permanent Home On-Demand Listing - OCWDRU Report #1100



FY 2023-2024 Exiting Out-of-Home Care Initiative

Circuit 10 - Fiscal Year 23/24 Exit from OHC Initiative Data as of 9/04/2023					
10 Full Months Left in FY					
CMO	FY Initiative	Monthly Initiative as of Jul 1, 23	Monthly Initiative as of Sep 1, 23	Jul 23	Aug 23
CHS	252	21	23	4	17
LSF	276	23	25	12	12
OHU	228	19	19	18	17
HFC	744	63	68	34	46

Source data : FSN Report - Children Entering and Exiting Foster Care On-Demand Listing - OCWDRU Report #1182, Excluding EFC

Scorecard Measures 5 - Children Achieving Permanency within 12 Months (Fiscal Year 23/24)

Target = 40.5%

Percentage to reach Yellow = 36.5%

Measure 5
FY 23/24

Scorecard Measure #5 - FY 2023 - 2024, Target 40.5%				Percent Timely FY 22/23 (last FY)	% Change Since 8/20
Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2022 to July 2023 (as of 09/04/23)					
Agency	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Reunification		
CHS	37	254	14.6%	27.8%	1.3%
LSF	31	248	12.5%	18.8%	4.4%
OHU	40	232	17.2%	38.5%	1.2%
HFC Total	108	734	14.71%	28.82%	2.3%
Statewide	1,520	10,166	14.95%	29.15%	2.2%

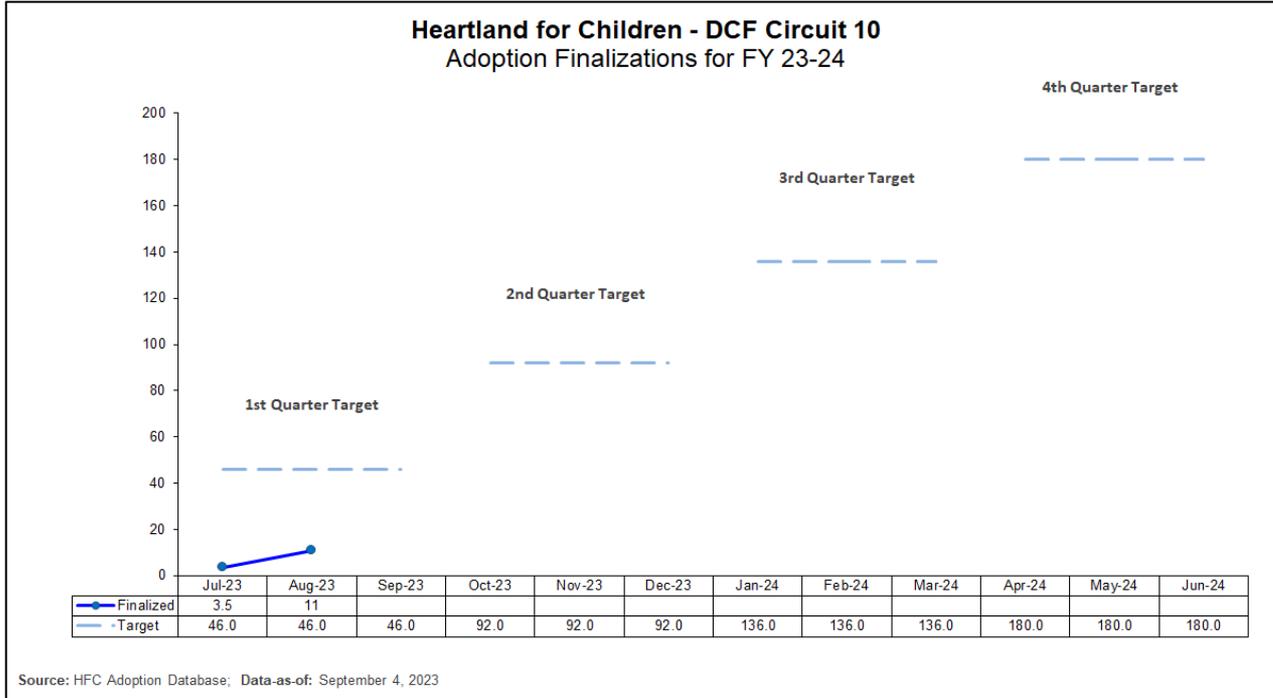
By Unit

Children Achieving Permanency within 0-12 Mths For Children Entering OHC July 2022 - June 2023			
Data as of : 9/4/2023			
Agency / Unit	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Reunification
CHS	37	254	14.6%
141832-CHSFL	0	7	0.0%
141834-CHSFL	4	4	100.0%
141846-CHSFL	18	103	17.5%
141839-CHSFL	7	60	11.7%
141835-CHSFL	0	11	0.0%
141852-CHSFL	7	68	10.3%
14-HFC-CHS ADMIN UNIT	1	1	100.0%
LSF	31	248	12.5%
141828-LSF	0	13	0.0%
141827-LSF	14	41	34.1%
141836-LSF	0	31	0.0%
141845-LSF	4	31	12.9%
141848-LSF	1	29	3.4%
141849-LSF	4	43	9.3%
141850-LSF	0	21	0.0%
141929-LSF	8	38	21.1%
14-HFC-LSF ADMIN UNIT	0	1	0.0%
OHU	40	232	17.2%
142853-OHU-HARDEE	2	56	3.6%
142854-OHU-HIGHLANDS	3	3	100.0%
142855-OHU-HIGHLANDS	9	44	20.5%
140121-OHU-HIGHLANDS	0	6	0.0%
142858 OHU-POLK	10	29	34.5%
142852-OHU-POLK	2	25	8.0%
142856-OHU-POLK	14	69	20.3%
HFC Total	108	734	14.71%
Statewide	1,520	10,166	14.95%

Source: Children Exiting Out-of-Home Care to a Permanent Home within Twelve Months of Entering Care On-Demand Listing - Report #1119
 Reporting Period: July 1, 2022, to June 30, 2023
 Data as of: September 4, 2023

Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Updated Target:

155

Upcoming Finalization Dates

- September 13 & 20, 2023
- October 11 & 18, 2023
- November 8 & 29, 2023

Adoption Finalizations FY 23-24 - <u>1st Quarter</u> as of 09/04/23			
CMO	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	3.5	13	26.9%
LSF	5	18	27.8%
OHU	2.5	15	16.7%
Total	11	46	23.9%



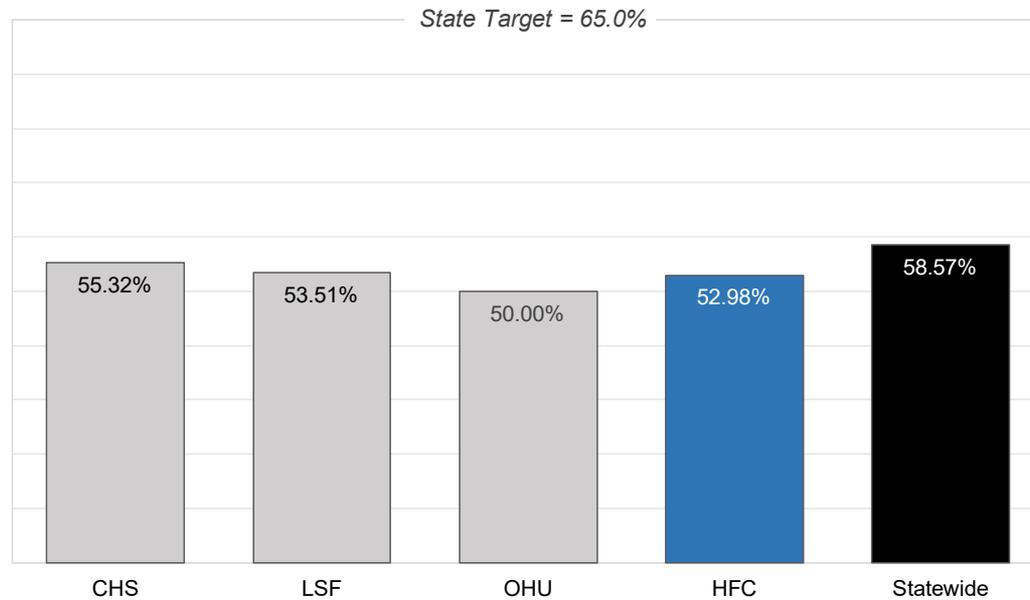
Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of sibling groups in out-of-home care where all siblings are placed together – Target = 65.0%

SM12 - Percent of Sibling Groups Placed Together FY 22-23 Snapshot data as of September 04, 2023			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	52	94	55.32%
LSF	61	114	53.51%
OHU	47	94	50.00%
HFC	160	302	52.98%
Statewide	2,793	4,769	58.57%

Number of sibling groups to achieve SM12 target – 28 Sibling Groups

SM-12 Percent of Sibling Groups Placed Together
FY 22-23 Snapshot data as of 09/04/23



Source: FSFN Rpt 1125 "Sibling Groups Where All Siblings Are Placed Together On-Demand Listing"

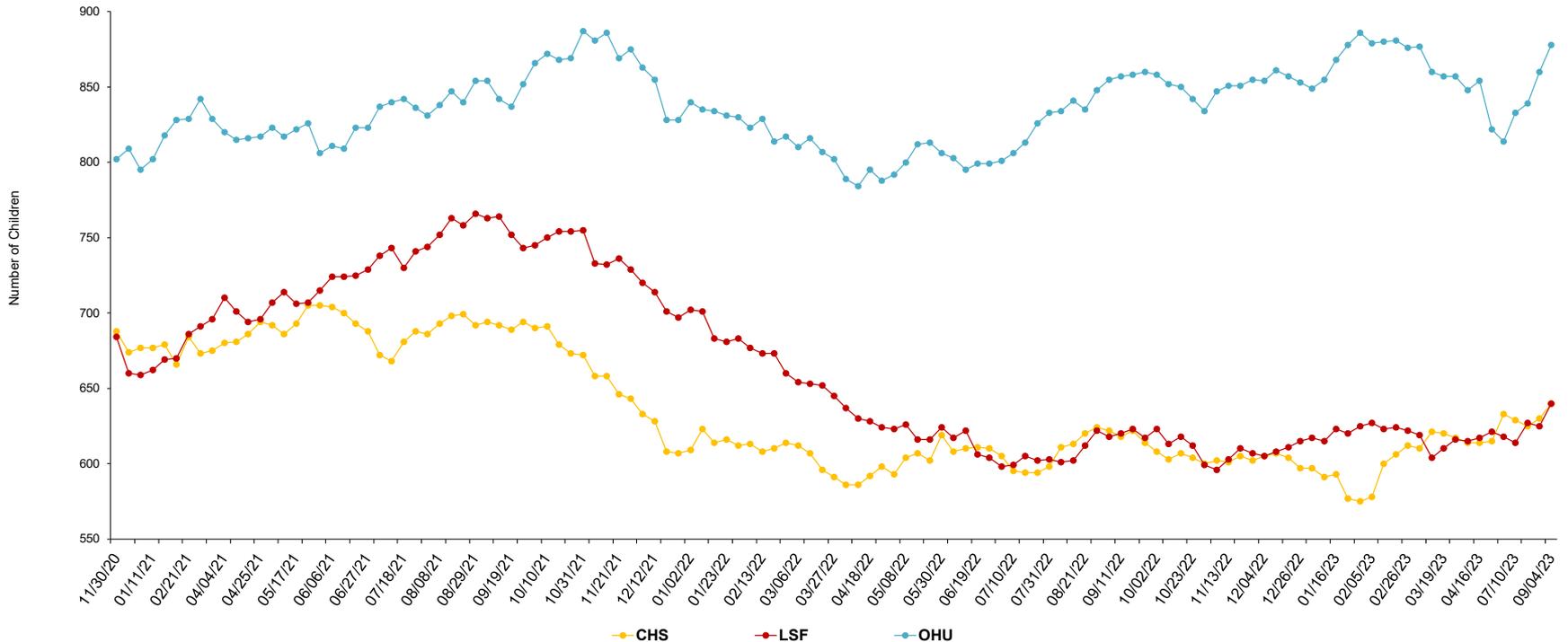


Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO						
Last 6 Reporting Periods						
Agency	6/11/2023	7/9/2023	7/23/2023	8/6/2023	8/20/2023	9/4/2023
CHS	633	629	625	616	630	640
LSF	618	614	627	620	625	640
OHU Primary					616	623
OHU/OCS					244	255
OHU Total	814	833	839	848	860	878
HFC Total	2,058	2,065	2,076	2,091	2,084	2,158

Caseload Census By CMO
Primary and Out-of-County Assignments
 Weekly data as of 09/04/2023



Source: FSN Children Active Receiving Services Report



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 09/04/23

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	2	8	1	1	11	23	25.5
LSF	2	5	21	2	1	31	19.2
OHU	6	4	7	8	9	34	23.6
# of CMs	10	17	29	11	21	88	22.6

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	23	10	43.5%
LSF	31	7	22.6%
OHU	34	10	29.4%
HFC	88	27	30.7%

* Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs Count

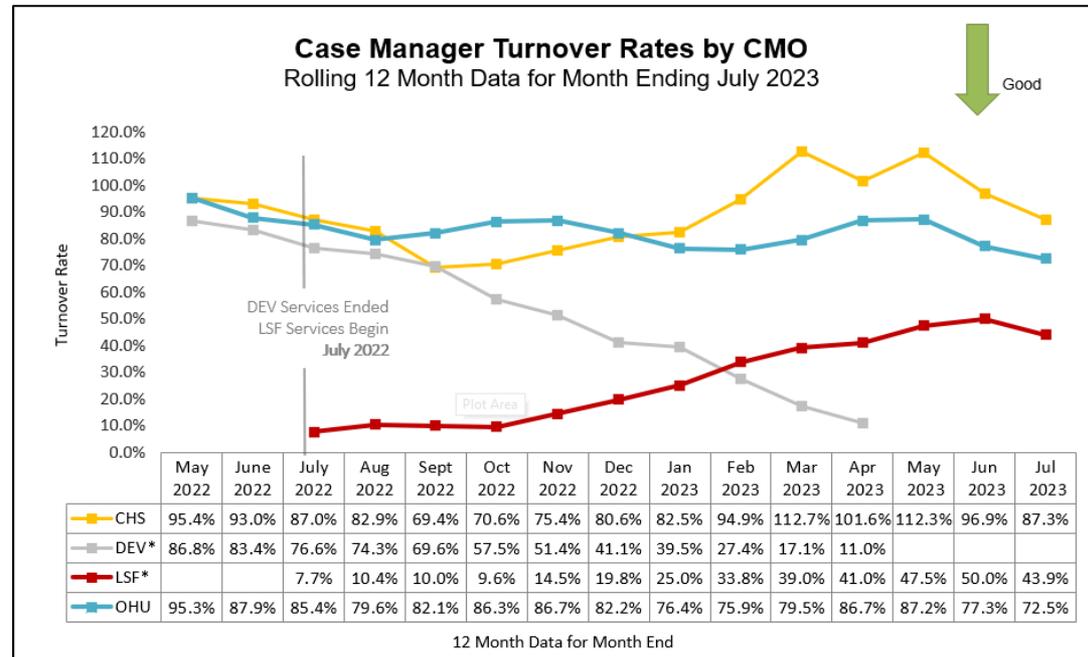
Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended July 2023		
CMO	Case Manager	Case Manager Supervisor
CHS	87.3%	66.7%
LSF*	43.9%	32.0%
OHU	72.5%	36.4%

7/2/22 - Transition from Devereux to Lutheran Services Florida; the 12-months required for a "Rolling Year Total" has been split between agencies:

- **DEV:** Mar-22 to Jun-22 (4 months)
- **LSF:** Jul-22 to Feb-23 (8 months)



Caseload Census by Case Manager and Organization

Data as of 09/04/23

Caseload of 1 - 5 Children (-1)		
CMO	Case Workers	#
CHS	Barrow, Steffanie	5
OHU	Villa, Ana	5
OHU	Shay, Ryan	5
LSF	Blocker, Amanda	4
OHU	Smaller-Savitch, Denise	4
CHS	Blackwood, Sandra	4
LSF	Wall, Tasha	2
OHU	Franklin, Yoshika	2
OHU	Forbes, Sabrina	1
OHU	Collins, Sara	1
LSF	Mendez, Natalie	1

Caseload of 16 - 24 Children (+1)		
CMO	Case Workers	#
OHU	Reyes, Jasmine	24
LSF	Cruz, Veronica	24
OHU	Brutus, Marie	24
LSF	Bon-Fiol, Nikol	24
OHU	Thompson, Wyshana	23
OHU	Kohn, Ludessa	23
LSF	Willingham, Jadashia	23
LSF	Escartin Vega, Kathia	23
LSF	Londono, Reina	23
LSF	Louis, Rachelle	22
OHU	Willis, Markeisha	22
LSF	Morris, Alundrea	22
LSF	Mcnulty, Andriea	22
LSF	Burciaga, Cristina	22
LSF	Lynch, Rodina	21
LSF	Johnson, Tania	21
LSF	Evans, Mikayla	20
LSF	Pierce, Pamela	20
LSF	Young, Vanessa	20
OHU	Howe, Danielle	20
LSF	Hettmansperger, Katelin	19
LSF	Ellis, Darren	19
LSF	Brown, Ciara	18
LSF	Coleman, Tangela	18
LSF	Bickel, Sherry	18
LSF	Lott, Carla	16
OHU	Garcia, Anakeidie	16
LSF	Ramnaugh, Shan	16
CHS	Dawes, Dominique	16

Caseload of 25 - 29 Children (-3)		
CMO	Case Workers	#
OHU	Bello, Bianca	29
OHU	Ventura, Armando	29
OHU	Cleveland, Tammy	29
OHU	Johnson, Randi	28
CHS	Durham, Nichelle	27
OHU	Cherident, Camy	27
OHU	Mullis, Felicia	26
OHU	Dedrick, Dawn	26
LSF	Renfro, Andrew	26
LSF	Pamphile, Emmanuella	26
OHU	Southall, Akeva	25

Caseload of 30+ Children		
CMO	Case Workers	#
OHU*	Bailon, Margarita	55
CHS	Sisk, Sarah	49
OHU*	Washington, Woodrica	49
OHU*	Fuentes, Norma	49
OHU*	Villegas, Anna	47
CHS	Mcbride, Hannah	46
CHS	Bain, Claire	45
CHS	Fort, Angela	45
CHS	Hiers, Katherine	44
CHS	Mcphail, Allissa	43
OHU*	Smith, Lorie	43
OHU*	Simmons, Shannon	39
CHS	Saimplice, Sherby	39
CHS	White, Melinda	38
CHS	Kaina, Kelly	36
LSF	Nail, Demetria	36
OHU	Azizi, Ellarie	33
OHU	Pizarro, Frances	33
CHS	Borden, Kayla	33
CHS	Pression, Alexa	33
OHU	Claffey, Alexandra	30

Caseload of 6 - 15 Children (+4)		
CMO	Case Workers	#
CHS	Beasley, Charlita	15
LSF	Davis, Katelyn	15
CHS	Vegter, Hope	15
OHU	Board, Brianna	15
LSF	Brown, Desiree	15
CHS	Bruce, Kortney	14
OHU	Nettles, Markisha	14
LSF	Owens, Guillermina	12
LSF	Williams, Careatha	11
CHS	Oneall, Tracy	11
LSF	Lee, Tamar	11
CHS	Meola, Laura	10
CHS	Whiting, Kari	10
OHU	Price, Sydney	9
CHS	Cruz, Melissa	8
OHU	Caban, Keila	7
CHS	Green, Brejanna	6

Transition Age Youth - Young Adults		
CMO	Case Workers	#
CHS	Nieves, Carlos	30
LSF	Peralta, Joshua	25
OHU	Vazquez, Roger	13
OHU	Sandbrook, Mary	7
OHU	Metelus, Getro	5

FTC Facilitators Carrying Cases		
CMO	Case Workers	#
CHS	Mills, Clyatt	12
CHS	Cruz, Cheyleen	8

Unit Supervisors Carrying Cases (+1)		
CMO	Case Workers	#
OHU	Colon, Lisette	22
OHU	Gadson, Berlendah	12
OHU	Livesay, Elizabeth	7
CHS	Cortes, Jennifer	4
CHS	Luskey, Taylor	3
OHU	Beach-Solmo, Amber	1

*These OHU case managers contain caseloads that are over 65% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors, FTC Facilitators & Resigned CMs carrying cases
 Orange = Terminated Workers Carrying Caseloads in FSFN



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 09/04/23							Health Information in FSFN as of 09/04/23				
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance	Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	437	100.0%	95.9%	94.2%	96.3%	95.5%	CHS	0	18	16	16
LSF	480	99.8%	97.7%	91.7%	97.9%	95.8%	LSF	1	11	26	10
OHU	395	100.0%	97.0%	85.1%	96.5%	92.8%	OHU	0	12	36	14
HFC	1312	99.9%	96.9%	90.6%	97.0%	94.8%	Total	1	41	78	40
Source: FSFN report 1009 "Source: "Healthcare Service Information for OHC"							Source: "Healthcare Service Information for OHC - Report 1009"				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95%

Scorecard Measure #9 Children Receiving Medical Services Within Last 12 Mths Daily Snapshot as of 09/04/23			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	419	437	95.9% 
LSF	469	480	97.7% 
OHU	383	395	97.0% 
HFC Total	1271	1312	96.9% 
Statewide	17,489	19,773	88.4%
Source: FSFN report 1096 – Children in OHC Who Received Medical Services in the Last Twelve Months			

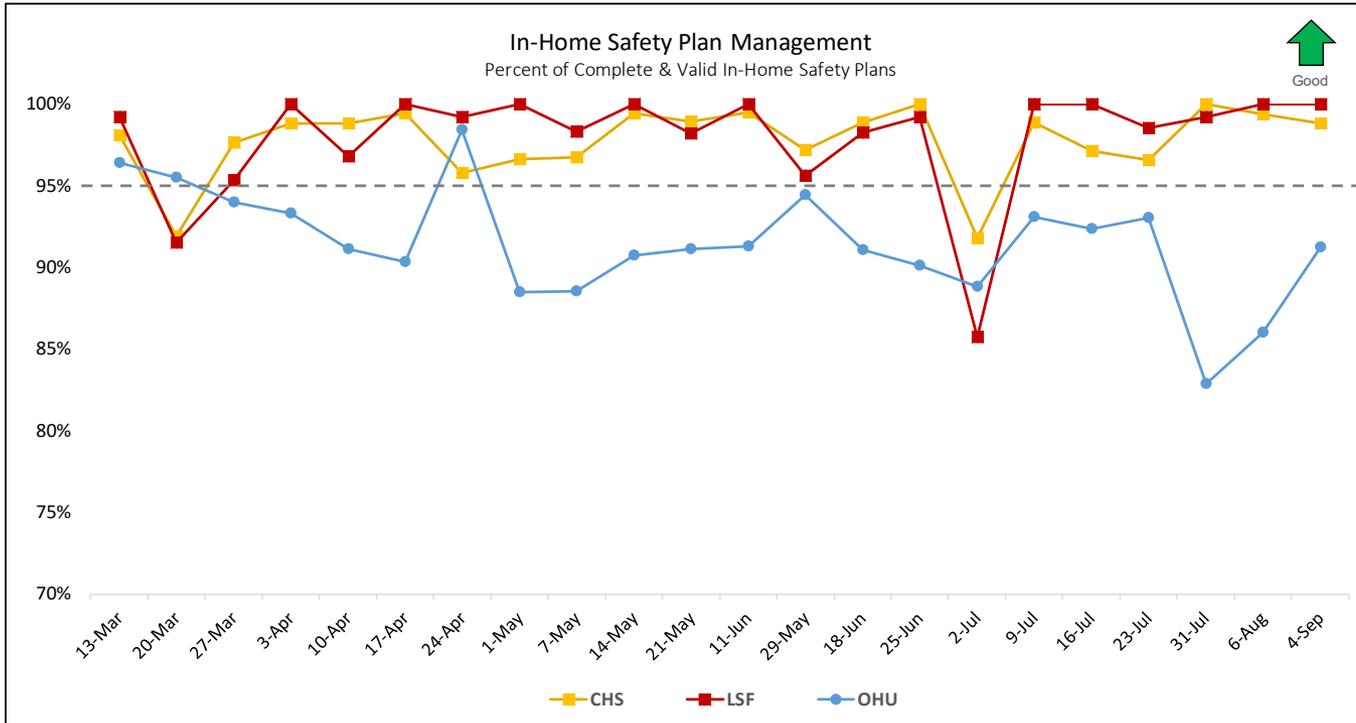
Scorecard Measure #10 Children Receiving Dental Services Within Last 7 Mths Daily Snapshot as of 09/04/23			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	260	276	94.2%
LSF	287	313	91.7%
OHU	206	242	85.1%
HFC Total	753	831	90.61%
Statewide	9,827	13,267	74.07%
Source: FSFN report 1093 – Children in OHC Who Received Dental Services in the Last Seven Months			



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95.0%**

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days as of 09/04/23				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	2	169	171	98.8%
LSF	0	131	131	100.0%
OHU	14	146	160	91.3%
HFC Total*	16	446	462	96.54%



Source: FSFN Report 1301 "Case Management Safety Management Listing"



Unified Home Studies – Approval Status

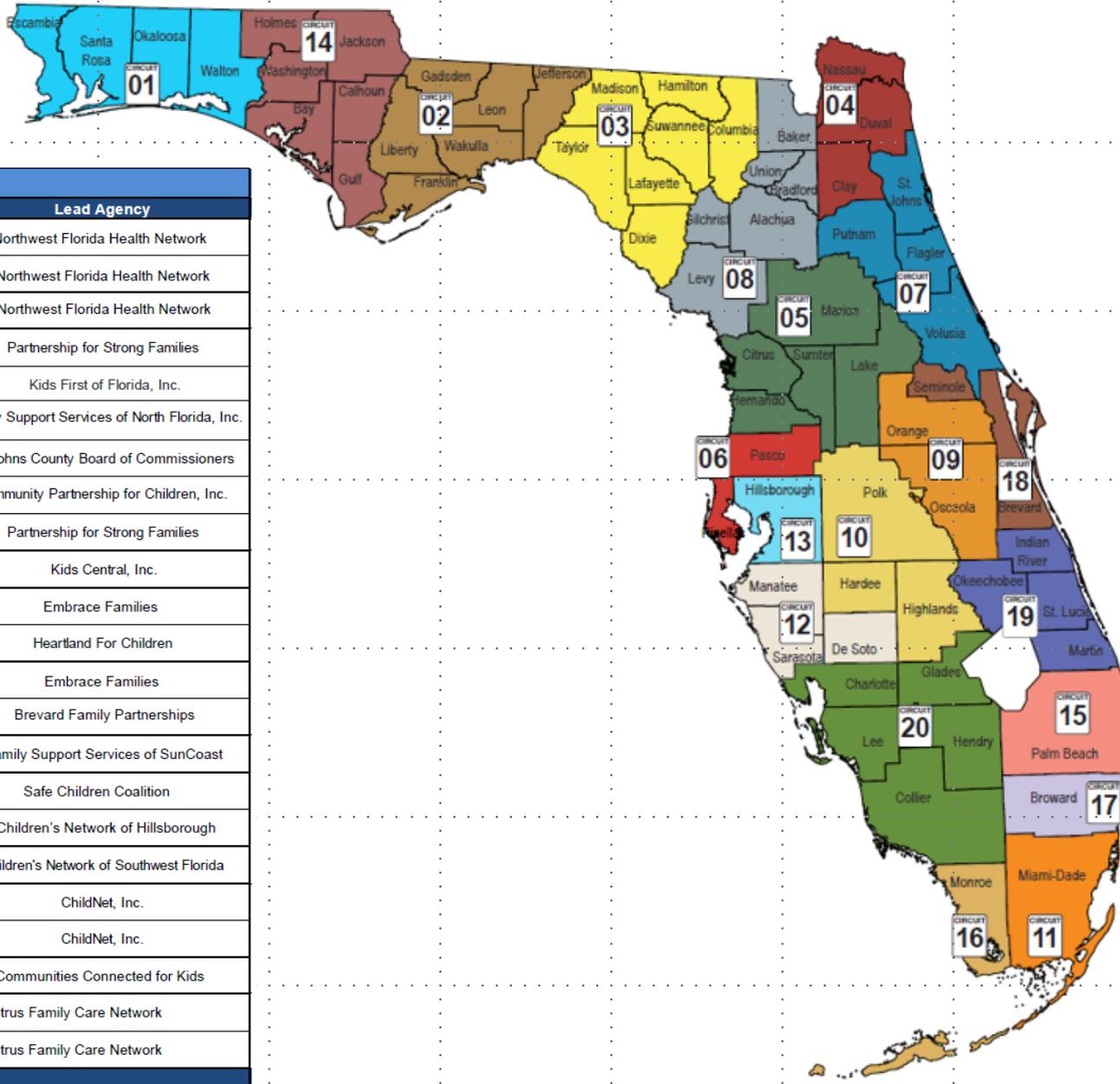
Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of:** 08/21/2023

Relative / Non-Relative Unified Home Study Approval Status 45 Days since Case Transfer - Past Due			
Agency	# of UHS	Status - Pending	Status - No UHS
CHS	5	2	3
LSF	3	0	3
OHU	3	1	2
Total	11	3	8





Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Northwest Florida Health Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Northwest Florida Health Network
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Northwest Florida Health Network
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5	Central	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6	SunCoast	Pasco, Pinellas	Family Support Services of SunCoast
12		DeSoto, Manatee, Sarasota	Safe Children Coalition
13		Hillsborough	Children's Network of Hillsborough
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Citrus Family Care Network
16		Monroe	Citrus Family Care Network

AWARENESS FOR SEPTEMBER

- 9/4 – Labor Day
- 9/11-9/15 Child Welfare Appreciation Week
- Suicide Prevention Awareness
- Child Welfare Workforce Development Month

HEALTH RESOURCES

For more COVID information specific to Florida, go to floridahealthcovid19.gov

Call Center is available 24/7 (866) 779-6121 or email COVID-19@flhealth.gov.

For more vaccine information go to <https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/>

SAFETY RESOURCES

Internet Safety and Tips

- [Information, Advice and Support to Keep Children Safe Online \(internetmatters.org\)](https://www.ounce.org/keep-children-safe-online/)
- [NetSmartz Home \(missingkids.org\)](https://www.missingkids.org)

Safe Sleep

- <https://www.ounce.org/safe-sleep.html>

Swim Safety Tips

- Pool Party Water Safety Tips: <https://bit.ly/41UoFcY>
- Water Safety Tips: <https://www.ounce.org/water-safety.html>

Hot Car Safety Tips

- <https://www.nhtsa.gov/campaign/heat-stroke>

COMMUNITY RESOURCES

United Way's 211

Call 211 or visit 211.org
Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

ECHO Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care.

To Donate: ECHO Distribution Center every Wednesday from 9AM-12PM at 3625 Century Blvd Unit 1A, Lakeland, FL. <https://www.echoministriesflorida.net/>

Find Help (Previously Aunt Bertha)

<https://www.findhelp.org/>

Find local resources for food, health, housing, employment programs & other community resources in seconds.

HOPE FLORIDA A PATHWAY TO PROSPERITY Call 850-300-HOPE

myflfamilies.com/services/hope-florida

Services offered by Hope Navigators:

- Identifying goals and barriers
- Referrals to local, community-based partners
- One-on-one support to develop a plan to achieve economic-self sufficiency

Circuit 10 Children's Mental & Behavioral Health Resources

<https://sites.google.com/view/floridac10/mhbhresources/home>

On this site you will find:

- Heartland for Children's Parent Portal
- MyFloridaMyFamily Community Services
- Florida Mobile Response Team- 24/7 Crisis Assistance
- Florida Statewide Medicaid Managed Care
- Florida Association of Christian Child Caring Agencies
- Florida Network Short-term Residential Programs
- Center for Autism Related Disabilities (CARD)
- National Alliance on Mental Illness
- Post Adoption Support
- Zebra Coalition
- Central FL Behavioral Health Network
- Hope Florida – A Pathway to Prosperity

Food Distribution Schedule

Polk, Highlands and Hardee Counties
Food Distribution Sites

[uwcf.org/initiatives/endhunger/schedule/](https://www.uwcf.org/initiatives/endhunger/schedule/)

Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development.

healthyfamiliesfla.org/programs_map.html

Domestic Violence Services

Peace River Center's Domestic Violence Program provides free, confidential services for individuals affected by domestic violence, sexual assault and human trafficking crimes, their family members and friends in Polk, Hardee and Highlands counties.

24-Hour Domestic Violence Crisis Lines
Hardee/Highlands 863.386.1167
Polk 863.413.2700

Victim Services Office Line 863.413.2708

Victim Services – Polk County 1860 South Crystal Lake Drive, Lakeland, FL 33801

Victim Services – Hardee/Highlands Counties

1570 Lakeview Drive, Sebring, FL 33870

FREE Admission to Bok Tower Gardens

<https://bit.ly/3pXDTzN>

HFC EVENTS

Foster Care Info Night

Thursday, September 12th at 6:30PM
1239 E Main St. Bartow, FL 33830
(2nd Floor) Register: 863-519-8900 x 289

Child Welfare Appreciation Week

September 9th – 15th
Stay tuned for some fun ways to celebrate!

Rudolph Round-Up Toy Drive

We're needing Rudolph Champions to help create special holiday memories for over 1,500 children in foster care. To learn more visit, heartlandforchildren.org/rudolph

HFC's "Let's Talk About it" Podcast

where we provide education and resources for family matters in Polk, Highlands and Hardee Counties
[Apple Podcasts / Anchor / Spotify / YouTube](https://www.heartlandforchildren.org/podcasts/)

TBRI Caregiver Training

by Houses of Hope at Redemption Church in Lakeland from 8:30am-3:30pm

- September 26-28
- October 24-26
- November 14-16

Contact Danielle Stolk

dstolk@anchor-house.org

POLK COUNTY

Lakeland Mom's 20 Place for Swimming Lessons
lakelandmom.com/guide/swimming-lessons/

Free Trainings for Parents & Teachers

Early Learning Coalition of Polk County is hosting classes in multiple locations providing tools and resources and food. Space is limited.
Register here: <https://bit.ly/3AJgNz3>

Peer Recovery Center

Center for Behavioral Health Annex
1501 1st Street South, Winter Haven, FL 33880
Hours: Monday – Friday from 9AM-3PM
The center is a place for adults with a mental health diagnosis to receive education, support, resources and socialization.
Contact: (863) 293-1121 x 205789 for more info

Florida Children Museum

400 Bonnet Springs Blvd.
Lakeland, FL 33815
Contact: (863) 687-3869
<https://explorefcm.org>

Carol Jenkin Barnett United Way Resource Center

Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

- Breast Feeding Support Group
- Autism/ASD Support Group
- Child Development Classes
- Free Tax Prep
- Healthcare Navigator

Location: 400 Bonnet Springs Blvd. Lakeland, FL 33815
<https://uwcf.org/resourcecenter/>

HIGHLANDS COUNTY

Swimming Lessons at YMCA
<http://www.highlandsymca.org/aquatics.htm>

Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

Contact for more info about the documentary **RESILIENCE: The Biology of Stress and the Science of Hope** which talks about the connection between trauma and health.

Office: (863) 382-2905
<https://www.championforchildren.org/>

Children's Museum of the Highlands

Hands on Learning for Ages 1-12
Cost: \$8/per person (ages 1+) for all day play.
219 N Ridgewood Dr. Sebring, Florida
(863) 451-5385 (contact museum for updated hours)

Preservers of Life

Highlands County Community Nursing Organization
This organization provides prevention healthcare and helps businesses and individuals integrate holistic health and wellness practices.

Kasey Pacheco, Community Nurse Collaborator
Kasey@preserversoflife.com | (863) 420-5255

FREE GED Prep & ESOL Classes

South Florida State College is offering free classes for adults in Highlands and Hardee Counties to improve adult literacy.
Contact: Sari Crews
863-784-7473 | sari.crews@southflorida.edu
<https://www.southflorida.edu/future-students/general-educational-development-program-ged>

HARDEE COUNTY

Hardee County Swimming Resources
[Swim Lessons](#) | [Florida Department of Health in Hardee \(floridahealth.gov\)](#)

Hardee Help Center

A Christ-centered community service organization bringing hope & healing to Hardee County families in difficult seasons of life.
713 E Bay Street Wauchula, FL 33873
Contact: info@hardeehelpcenter.com | 863-773-0034

Visit Hardee

Website for upcoming events, community updates and resources: <https://www.visithardee.com/events>

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Contact: Sari Crews
863-784-7473 | sari.crews@southflorida.edu
<https://www.southflorida.edu/future-students/general-educational-development-program-ged>



For additional resources and county events, check out our most recent Parent's Corner Newsletter.