



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, November 13, 2022

Video Conference Meeting

Wednesday, November 16, 2022 at 9 a.m.

Conference Call: 866-607-2795
Participant Number: 830 755 402#



Community Based Care Lead Agency Scorecard

FY 22-23, 1st Quarter: July 01, 2022 to September 30, 2022

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/21 to 06/30/22	07/01/21 to 06/30/22	01/01/21 to 12/31/21	10/01/21 to 09/30/22	10/01/20 to 09/30/21	10/01/21	10/01/19 to 09/30/20	10/01/21 to 09/30/22	09/30/22	09/30/22	10/01/21 to 09/30/22	09/30/22
Brevard Family Partnership	7.38	94.6%	96.6%	99.7%	33.5%	53.0%	94.6%	3.71	97.0%	90.6%	95.8%	57.0%
ChildNet - Broward	8.60	96.8%	96.1%	99.7%	32.1%	51.9%	80.6%	3.67	96.2%	88.0%	83.6%	65.4%
ChildNet - Palm Beach	10.42	95.7%	95.7%	99.6%	32.3%	61.7%	92.8%	3.47	97.4%	89.9%	57.1%	59.8%
Children's Network of SW Florida	7.00	97.3%	97.0%	99.9%	33.0%	57.1%	95.1%	4.94	96.3%	95.4%	90.2%	58.9%
Children's Network-Hillsborough	7.42	96.1%	97.0%	98.0%	27.1%	32.1%	94.0%	7.24	86.1%	65.5%	61.0%	57.3%
Citrus Health Network	2.82	95.6%	99.1%	99.6%	27.5%	43.6%	93.8%	3.22	97.3%	96.6%	94.8%	60.2%
Communities Connected for Kids	8.13	94.6%	97.5%	99.7%	45.4%	76.6%	92.2%	3.27	97.9%	89.9%	82.6%	58.0%
Community Partnership for Childr.	5.54	94.1%	97.2%	99.4%	24.4%	52.6%	86.6%	4.26	94.7%	71.1%	87.5%	61.3%
Embrace Families	8.45	94.3%	97.4%	97.9%	29.7%	46.5%	90.7%	6.51	60.4%	39.1%	83.3%	59.0%
Families First Network	9.34	95.1%	97.4%	99.6%	24.4%	41.0%	89.6%	7.36	94.5%	87.5%	79.4%	59.1%
Family Integrity Program	2.24	96.1%	96.8%	99.8%	49.1%	87.9%	93.0%	3.25	100.0%	97.8%	75.0%	61.1%
Family Support Services North Fla	5.33	96.5%	96.9%	99.8%	33.4%	63.3%	83.1%	5.29	96.9%	91.9%	96.8%	56.4%
FSS Suncoast	8.49	93.8%	96.2%	97.0%	25.5%	40.9%	93.3%	5.99	78.0%	54.2%	89.4%	61.5%
Heartland For Children	8.82	95.0%	97.6%	99.8%	35.5%	43.7%	92.3%	3.50	97.8%	92.4%	96.8%	58.7%
Kids Central, Inc.	4.96	95.6%	97.0%	99.1%	31.6%	38.0%	87.8%	7.17	82.6%	62.3%	77.1%	65.1%
Kids First of Florida, Inc.	4.74	98.8%	94.9%	96.5%	32.1%	46.1%	86.0%	4.32	89.3%	60.9%	60.0%	63.3%
Northwest Florida Health Network	6.86	96.3%	97.0%	99.6%	28.9%	51.0%	91.8%	5.53	91.2%	89.5%	82.7%	61.7%
Partnership for Strong Families	5.82	97.5%	97.8%	99.9%	23.3%	56.9%	94.3%	5.28	87.2%	62.7%	92.5%	55.3%
Safe Children Coalition	5.88	97.3%	94.7%	99.4%	38.9%	44.6%	91.7%	4.66	97.6%	84.6%	72.0%	64.3%
Statewide	7.20	95.7%	96.7%	98.8%	30.6%	47.8%	90.7%	5.27	87.9%	74.6%	81.8%	60.2%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%




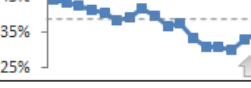
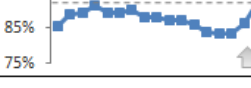






Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown

CBC Contract Measures - HFC Performance with CMO Breakdown

SFY 22-23 – 2nd Quarter as of Month-End – October 2022

SFY 22-23 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend	Prior Qtr (4th Quarter)	Current Qtr / Date Ranges	Current Target	Current Qtr Performance	CHS	LSF	OHU
1 SM01 - Rate of abuse per 100,000 days while in out-of-home care.	Twelve month period ending three months prior to the end of the report quarter.		9.74	2nd Qtr 10/1/21-9/30/22	8.50	8.49	9.42	8.42	7.60
2 Number of children with finalized adoptions between July 1, 2022 and June 30, 2023.	Performance through the end of the month prior to the report month. Self Reporting		186 (PR: 180)	2nd Qtr October 22	198 (Pro-Rated)	30.5 (PR: 101)	6.5 (PR:30)	18 (PR: 33)	6 (PR: 38)
3 SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Twelve month period ending as of the end of the report quarter.		99.77%	2nd Qtr 10/1/22-10/31/22	99.5%	99.96%	99.95%	99.97%	99.96%
4 SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Twelve month period ending twelve months prior to the end of the report quarter.		34.8%	2nd Qtr 1/1/21-12/31/21	40.5%	33.2%	31.4%	26.7%	41.6%
5 SM07 - Percentage of children who do not re-enter foster care within twelve (12) months of moving to a permanent home.	Twelve month period ending twenty-four months prior to the end of the report quarter.		92.0%	2nd Qtr 1/1/20-12/3/20	91.7%	94.3%	93.7%	97.1%	90.6%
6 SM08 - Children's placement moves per 1,000 days in foster care.	Twelve month period ending as of the end of the report quarter.		3.90	2nd Qtr 1/1/22-12/31/22	4.12	3.62	3.10	4.53	3.44
7 SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	Last day of the report quarter.		97.1%	2nd Qtr 12/31/22	95.0%	97.4%	98.8%	96.7%	96.5%
8 SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	Last day of the report quarter.		91.8%	2nd Qtr 12/31/22	95.0%	91.4%	92.8%	88.6%	92.7%
9 SM11 - Percent of young adults who aged out of foster care who have completed or are enrolled in secondary education, vocational training, and/or adult education.	Twelve month period ending as of the end of the report quarter.		100.0%	2nd Qtr 1/1/22-12/31/22	80.0%	96.8%	100.0%	91.7%	100.0%



Scorecard Measure 4 – November Weekly Report

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
Supervision between 11/01/22 - 11/30/22		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	5	99.87%
LSF	10	99.54%
OHU	11	99.71%
Total	26	99.71%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 11/13/22</i>		

Scorecard Measure 4 - October Month-end Report

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
Month-End Supervision - October 2022		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	3	99.95%
LSF	1	99.97%
OHU	3	99.96%
Total	7	99.96%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Report-as-of: 11/09/22</i>		



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Completed							
11/01/22 to 11/30/22							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	211	37	17.5%	133	3	2.3%	9.9%
LSF	202	50	24.8%	145	20	13.8%	19.3%
OHU	170	41	24.1%	117	22	18.8%	21.5%
TOTAL	583	128	22.0%	395	45	11.4%	16.7%

Source: FSFN Data Warehouse – Ad Hoc Report; Data-as-of: 11/14/22

Birth Parent Contact Completed							
Month-end Data for October 2022							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	197	116	58.9%	122	47	38.5%	48.7%
LSF	202	96	47.5%	143	48	33.6%	40.5%
OHU	165	89	53.9%	113	43	38.1%	46.0%
TOTAL	564	301	53.4%	378	138	36.5%	44.9%

Source: FSFN Data Warehouse – Ad Hoc Report; Report-as-of: 10/31/22, Data-as-of: 11/07/22

Mother Contact

Green: 70% or above, Yellow: 69% - 60%, Red: 59% or less

Father Contact

Green: 50% or above, Yellow: 49% - 40%, Red: 39% or less




Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**


SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 11/07/22 thru 11/13/22			
Agency	Timely	Un-Timely	Total
CHS		1	1
LSF		3	3
OHU		4	4
Total	0	8	8

Service Availabilities Service Snapshot of Availability as of 11/07/22	
Youth Villages	Peace River Home-to-Stay
3 – Polk	5 – Polk 0 – Highlands / Hardee

Scorecard Measure #5 - 01/01/21 to 12/31/21 Children Achieving Permanency within 0-12 Mths FY 22-23 - <u>2nd Qtr</u> as of 11/13/22			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	77	245	31.4%
LSF	73	273	26.7%
OHU	109	262	41.6% 
HFC Total	259	780	33.21%

SM05 - Percentage to reach **Yellow** = 36.5%

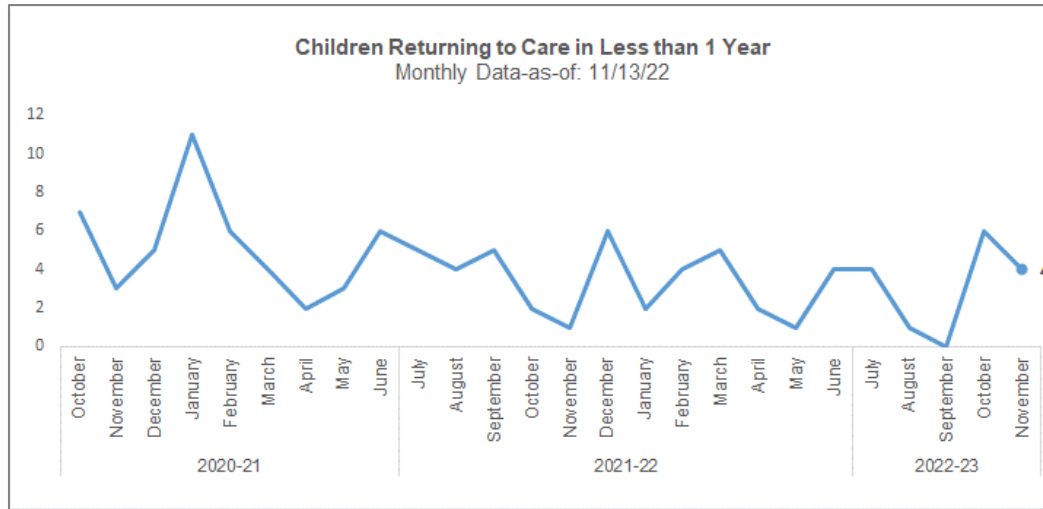
Scorecard Measure #6 - 01/01/22 Children Achieving Permanency within 12-23 Mths FY 22-23 - <u>2nd Qtr</u> as of 11/13/22			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	40	106	37.7%
LSF	66	137	48.2% 
OHU	33	82	40.2%
HFC Total	139	325	42.8%

SM06 - Percentage to reach **Yellow** = 39.4%



Children Returning to Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 11/07/22 - 11/13/22								
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	SM07 Cohort
CHS	11/7/2022	141839-CHSFL	5/12/2022	6/17/2022	1	4	< 1.0 yr	Y
DEV	10/31/2022	141929-DEV	7/23/2019	10/30/2020	15	24	1.0 - 2.9 yrs	N
DEV	10/31/2022	141929-DEV	7/23/2019	10/30/2020	15	24	1.0 - 2.9 yrs	N
CHS	11/4/2022	141846-CHSFL	9/14/2021	10/6/2022	13	0	< 1.0 yr	N
CHS	11/4/2022	141846-CHSFL	9/14/2021	10/6/2022	13	0	< 1.0 yr	N
CHS	11/2/2022	141846-CHSFL	7/27/2021	4/14/2022	9	6	< 1.0 yr	Y

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 11/14/22

Prior Weeks' Undiscussed Re-entries								
Removals entered into FSFN between 10/31/22 - 11/06/22								
CHS	10/10/2022	141832-CHSFL	8/5/2014	4/20/2016	21	77	> 5.0 yrs	N

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 11/07/22

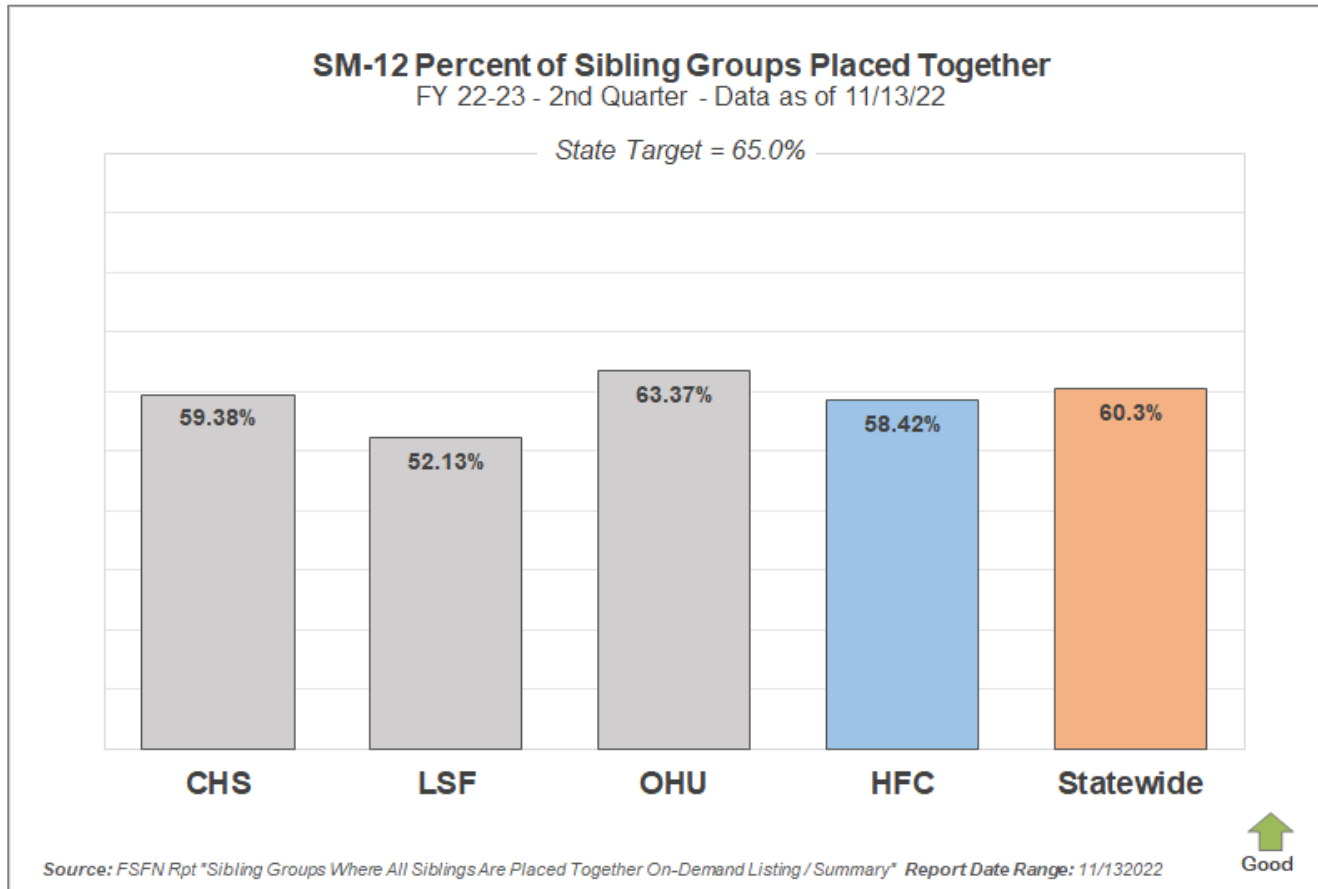


Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – **Target = 65.0%**

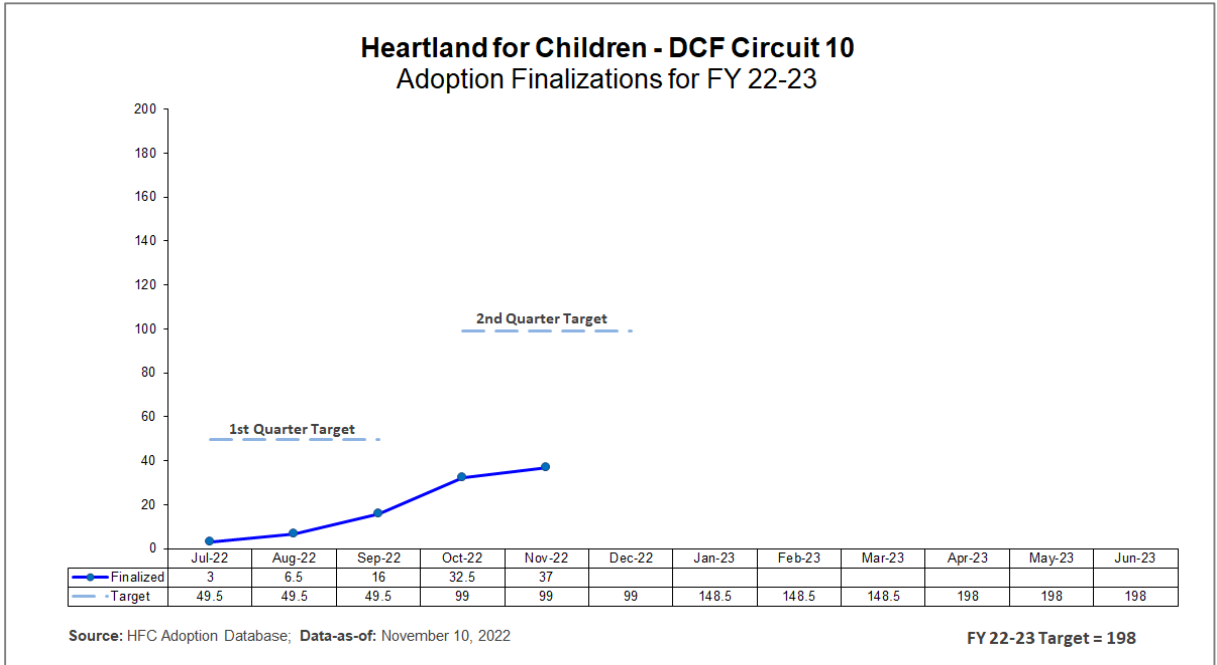
SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	57	96	59.38%
LSF	49	94	52.13%
OHU	64	101	63.37%
HFC	170	291	58.42%

Number of sibling groups to achieve SM12 target – 20 Sibling Groups



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates

November 16, 2022

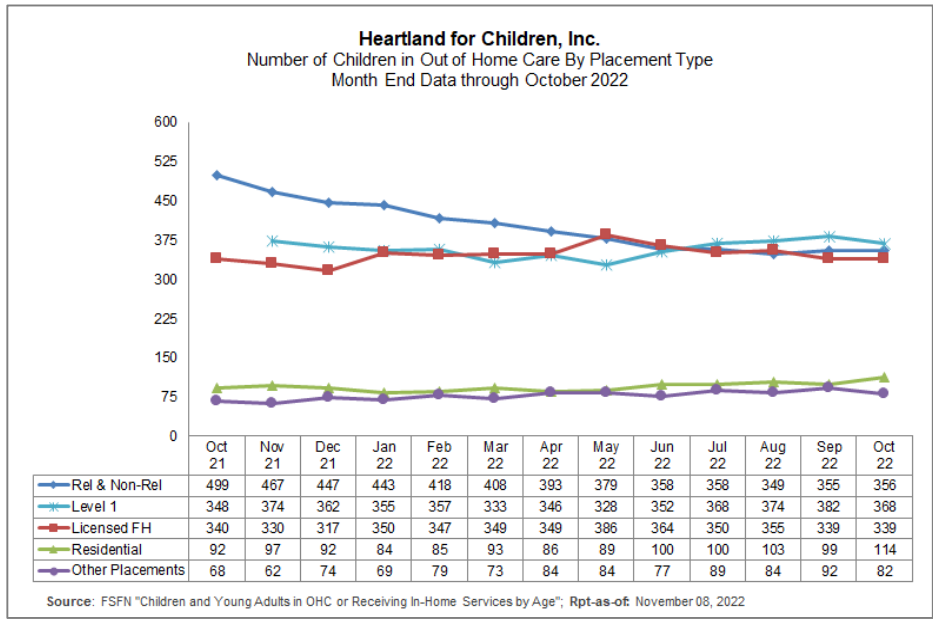
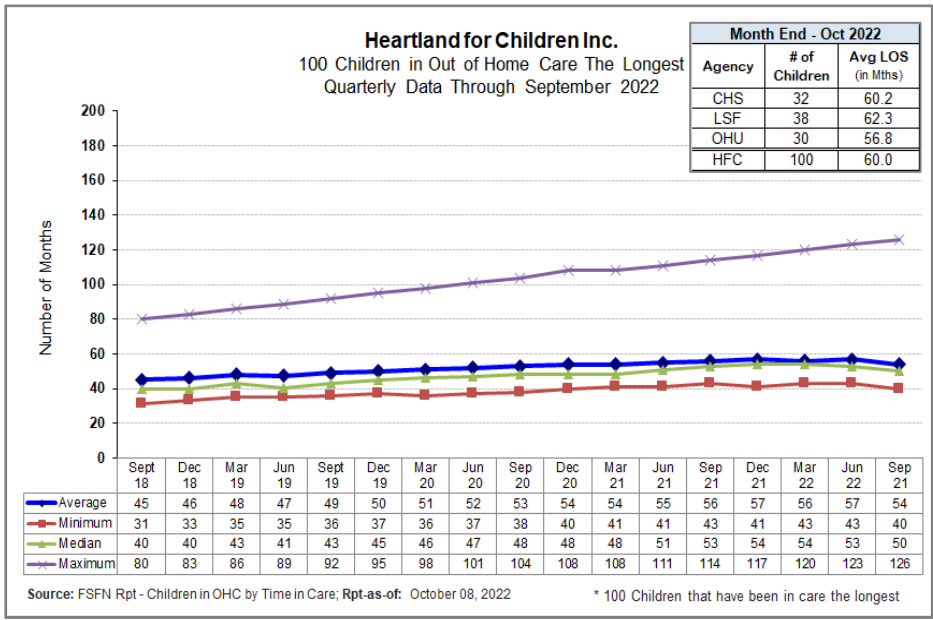
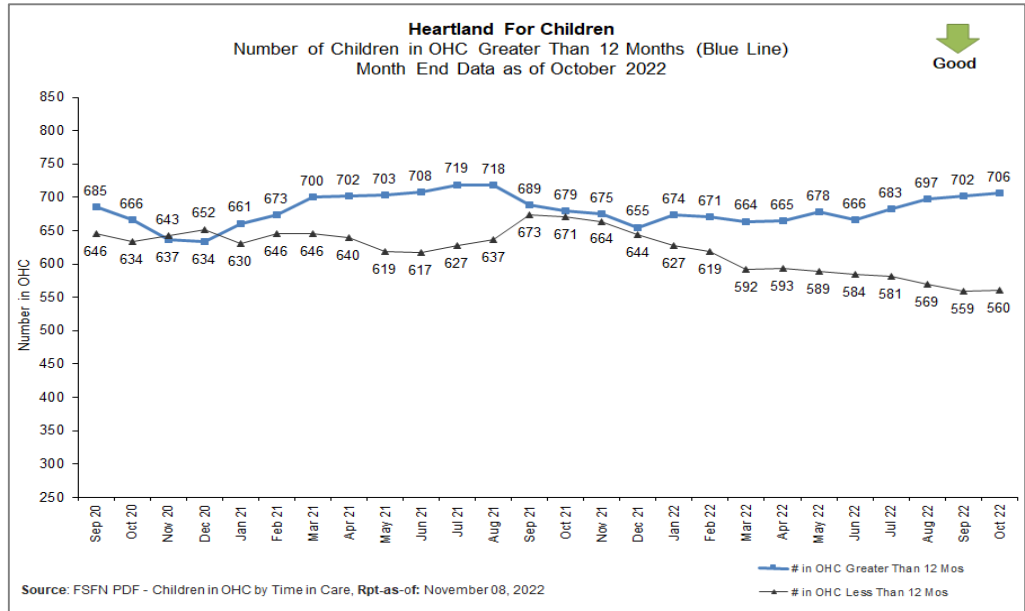
December 07, 2022

Adoption Finalizations				
FY 22-23 - <u>2nd Quarter</u> as of 11/14/22				
CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	3	6.5	29	22.4%
LSF	1	11.5	25	46.0%
OHU	8	3	31	9.7%
Total	12	21	85	24.7%

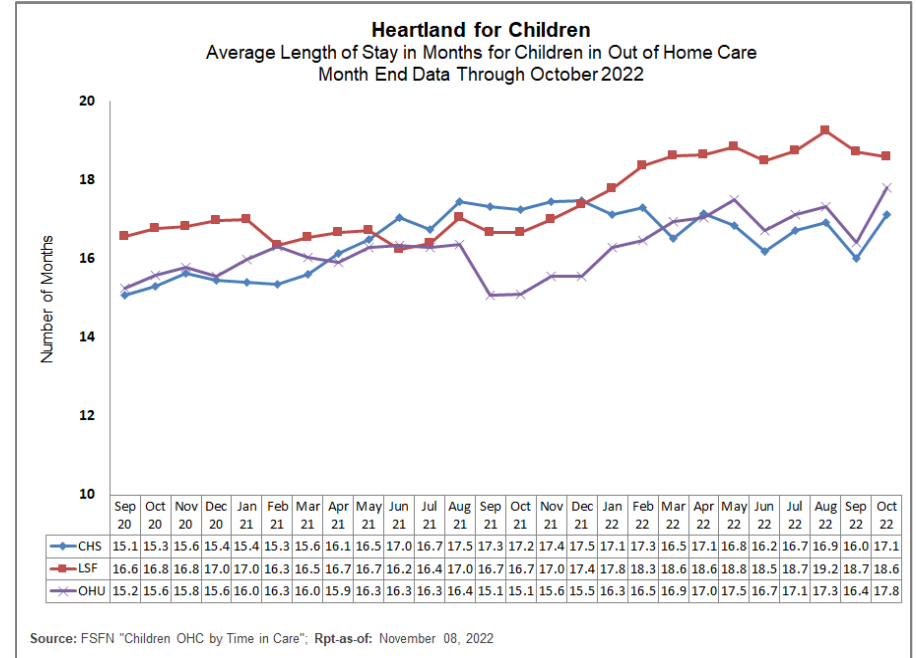
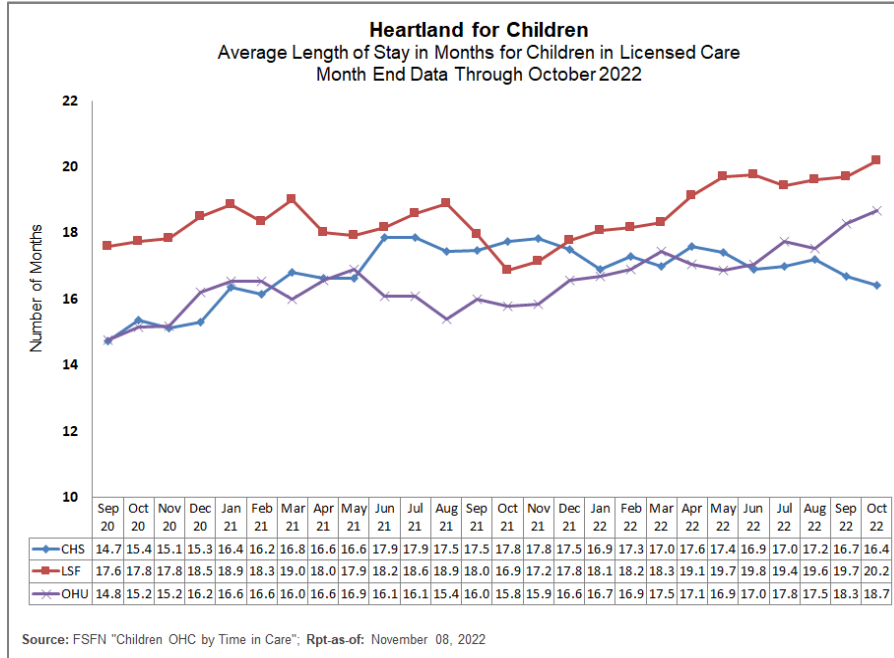
Adoption Finalizations			
Total Fiscal Year-to-Date			
Total Finalized	HFC Target	% Met	% w/in 24 Mths
37	198	18.7%	24.4%



Permanency for Children in Out of Home Care



Length of Stay for Children by Case Management Organization



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2022-23 as of November 14, 2022

CLS WEEKLY SHELTER REPORT - FY 2022-2023														
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	22/23 Totals	21/22 Totals
# of Shelter Hearings														
Polk	29	24	18	34	5								110	315
Highlands	5	3	2	3	3								16	44
Hardee	0	0	1	0	0								1	23
Total	34	27	21	37	8								127	379
# Children Removed														
Polk	50	55	29	73	22								229	551
Highlands	8	9	7	3	6								33	71
Hardee	0	0	5	0	0								5	43
Total	58	64	41	76	28								267	656
Total Children Denied Shelter														
Polk	0	0	0	0	0								0	0
Highlands	0	0	0	0	0								0	0
Hardee	0	0	0	0	0								0	0
Total	0	0	0	0	0								0	0
# Children Placed with Relative														
Polk	28	43	18	31	16								136	285
Highlands	5	6	5	2	5								23	55
Hardee	0	0	5	0	0								5	26
Total	33	49	28	33	21								164	357
# Children Placed with Non Relative														
Polk	5	10	4	22	3								44	80
Highlands	0	0	2	0	0								2	6
Hardee	0	0	0	0	0								0	3
Total	5	10	6	22	3								46	89
# Children Placed with Fictive Kin														
Polk	1	0	0	0	0								1	6
Highlands	0	0	0	0	0								0	1
Hardee	0	0	0	0	0								0	1
Total	1	0	0	0	0								1	8
# Children Placed in Foster Care														
Polk	16	2	7	20	3								48	180
Highlands	3	3	0	1	1								8	11
Hardee	0	0	0	0	0								0	11
Total	19	5	7	21	4								56	202

% of Children Sheltered Placed in Foster Care Data as of 11/14/22			
Month	20-21	21-22	22-23
Jul	28.6%	22.1%	32.8%
Aug	21.9%	43.5%	7.8%
Sep	27.3%	28.2%	17.1%
Oct	22.4%	28.9%	27.6%
Nov	20.4%	36.8%	14.3%
Dec	24.5%	19.4%	
Jan	25.0%	48.8%	
Feb	20.5%	15.6%	
Mar	21.7%	47.2%	
Apr	17.5%	26.9%	
May	23.4%	27.5%	
Jun	38.5%	32.4%	
FY Total	24.9%	30.8%	21.0%

Shelter Count for the Week of November 08 - November 14, 2022			
	Polk	Highlands	Hardee
Shelters	2	1	0
Children Removed	3	3	0
Placed w/ a Relative	2	3	0
Placed w/a Non-Rel	1	0	0
Placed w/a Fictive Kin	0	0	0
Placed in Foster Care	0	0	0



Case Transfer Staffing Data

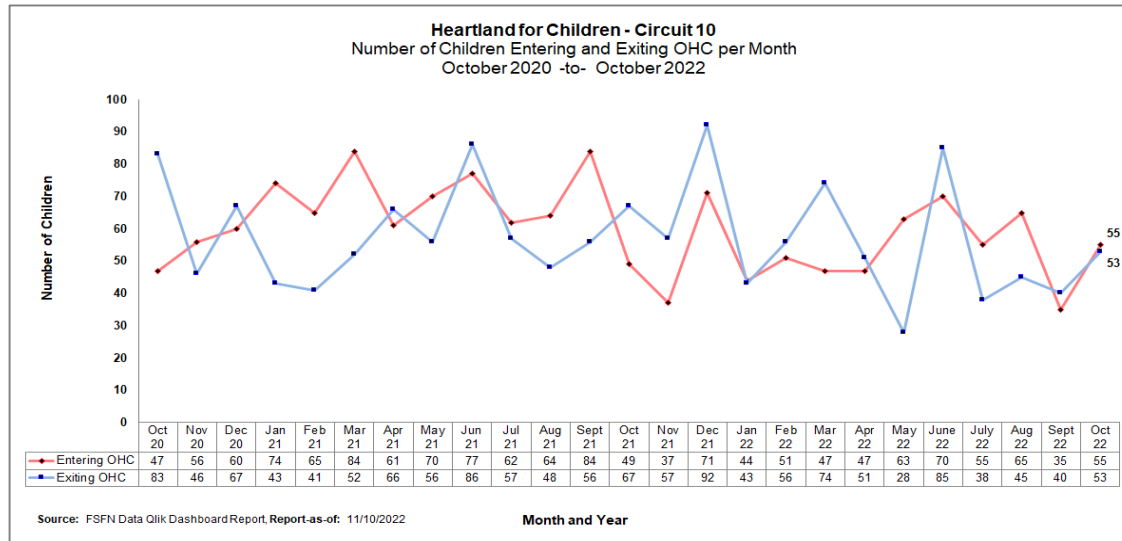
Case Transfer Data For Fiscal Year July 1, 2022 – June 30, 2023 - Data as of 11/15/22

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	22-23 Totals	21-22 Totals
Number of Children														
CHS	32	32	19	17	7								107	358
LSF	36	34	20	38	23								151	355
OHU Polk	12	18	13	7	7								57	147
One Hope	37	49	40	30	23								179	503
Total	117	133	92	92	60								494	1363
Out of Home Care														
CHS	19	19	16	13	6								73	200
LSF	17	15	15	24	14								85	188
OHU Polk	8	9	12	7	6								42	103
One Hope	12	8	12	6	8								46	113
Total	56	51	55	50	34								246	604
In - Home Judicial														
CHS	5	0	0	0	0								5	4
LSF	2	1	0	2	0								5	16
OHU Polk	0	0	0	0	0								0	2
One Hope	0	2	0	0	0								2	6
Total	7	3	0	2	0								12	28

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	22-23 Totals	21-22 Totals
Non-Judicial In - Home Services														
CHS	6	8	3	3	1								21	116
LSF	10	10	5	8	6								39	95
OHU Polk	4	9	1	0	0								14	31
One Hope	3	3	0	3	12								21	35
Total	23	30	9	14	19								95	277
OCS / ICPC Courtesy Supervision														
CHS	0	0	0	0	0								0	0
LSF	0	0	0	0	0								0	0
OHU Polk	0	0	0	0	0								0	0
One Hope	22	29	28	21	3								103	338
Total	22	29	28	21	3								103	338
Reinstatement of Protective Services Supervision (Notice of Hearings)														
CHS	0	3	0	0	0								3	17
LSF	5	6	0	4	3								18	46
OHU Polk	0	0	0	0	0								0	2
One Hope	0	4	0	0	0								4	0
Total	5	13	0	4	3								25	65

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





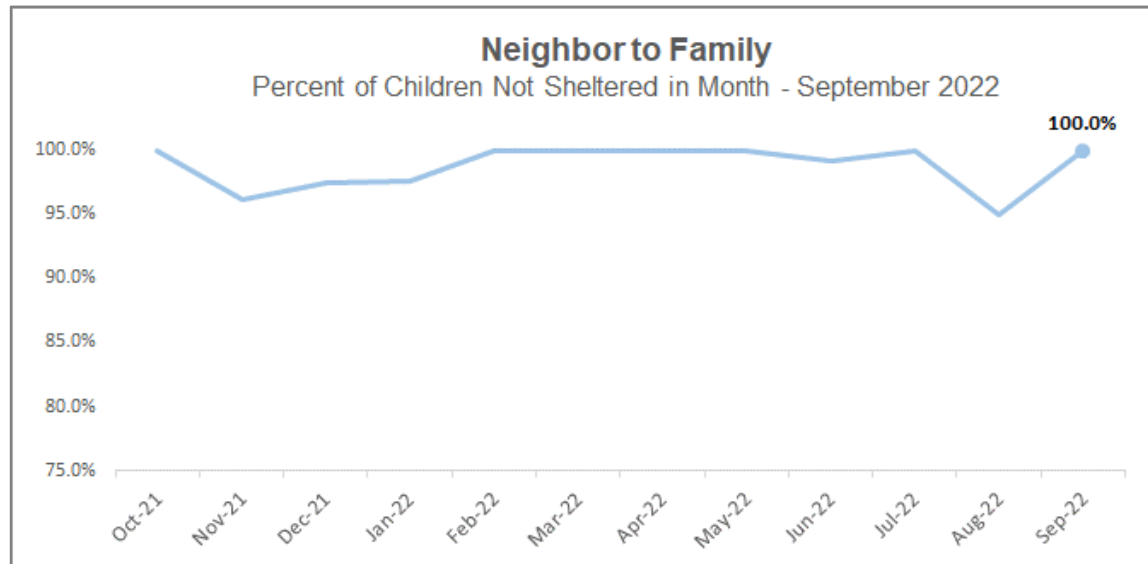
Neighbor to Family – Weekly & Monthly Census

22-23 Fiscal Year to Month - Percentage of Children Not Sheltered: **97.4%**

"Family Care Manager has been fantastic."

- NTF Parent Satisfaction Survey– Q: What we are doing well?

Neighbor To Family - Weekly Census Numbers		
Weekly Data 11/08/22 through 11/14/22		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	8
CPI - Family Support	19	53
Specialized - Family Support	7	15
Prevention - Comm. Referral	26	54
Special Conditions Report	5	18
Nurturing Parenting	14	17
NTF - Total Services	72	165

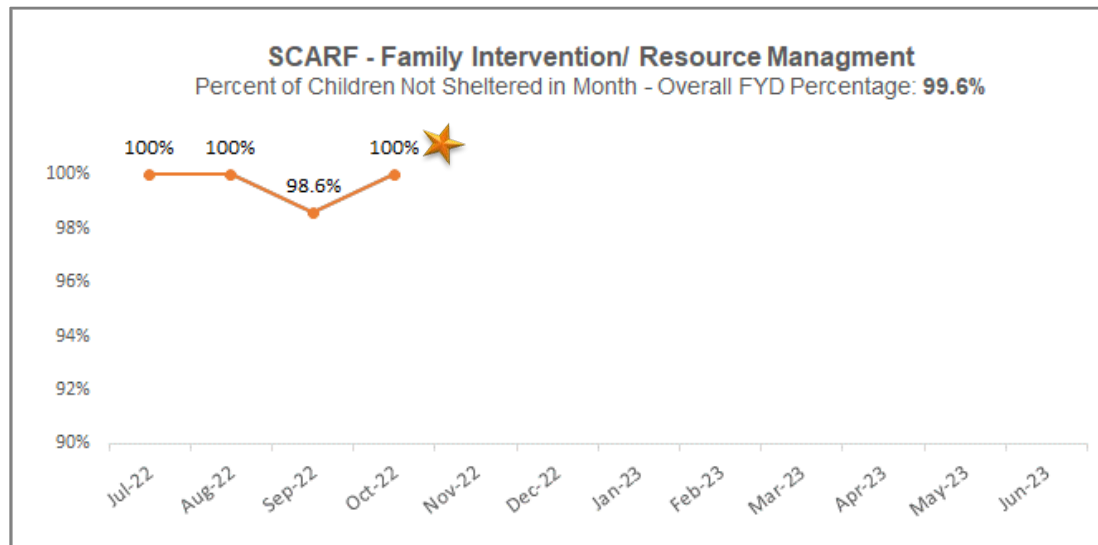


SCARF – Family Intervention and Resource Management (FIRM)

Performance and Rate of Diversion - Fiscal Year to Date: **October 2022**

SCARF - FY 21-22 Census Numbers		
Fiscal Year to Date Report - October 2022		
Referral Type	Number of Families	Number of Children
Legal Referrals	55	92
Non-Legal Referrals	267	582
Active Families as of Date	142	306
Discharged Diversion	179	367
Sheltered / Closed	1	1
SCARF - Total FYD Services	322	674

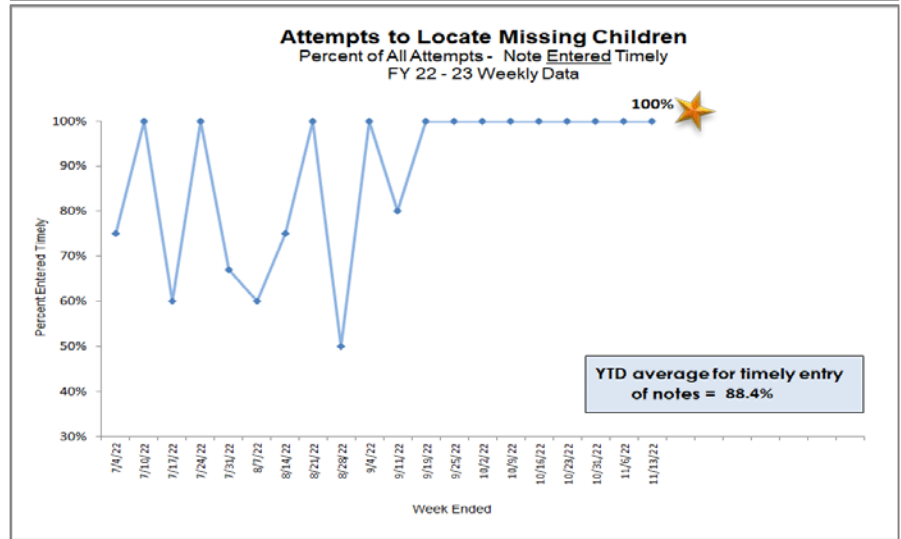
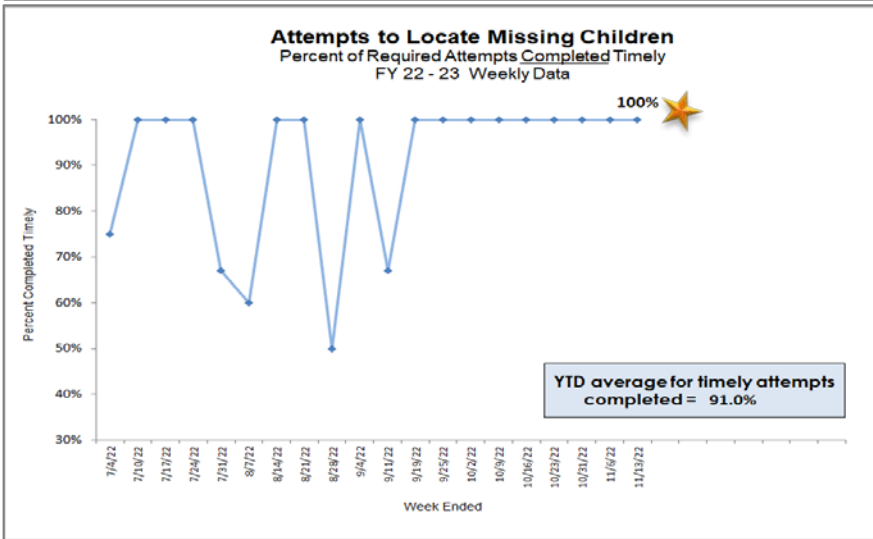
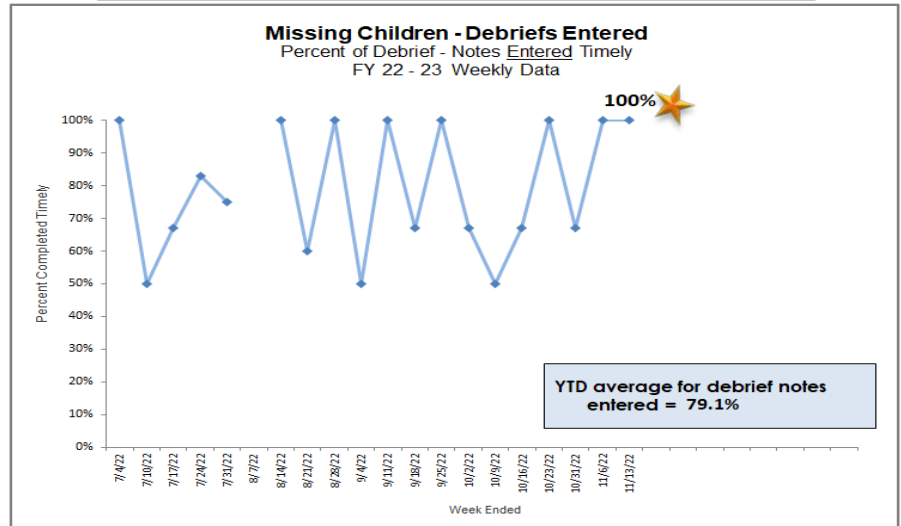
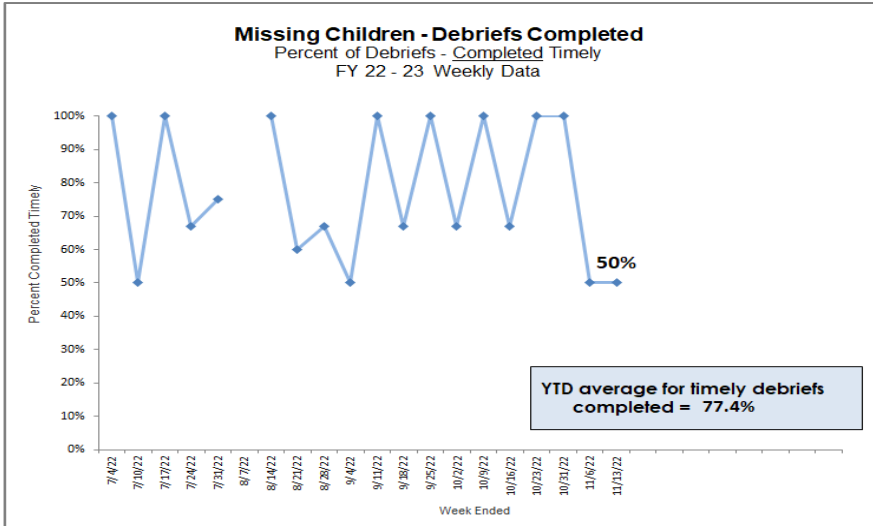
SCARF - Rate of Diversion by Service Center					
Month Performance - October 2022					
Service Center	Number of Referrals	Legal Aid Diversions	MH TCM Referrals	Families Sheltered	Rate of Diversion
Bartow	20	5	0	0	100.0%
Lake Wales - Highlands	29	3	0	0	100.0%
Lakeland	41	8	0	0	100.0%
SCARF - Total	90	16	0	0	100.0%



Missing Children

HFC – DCF Circuit 10 Missing Youth Data as of Reporting Date

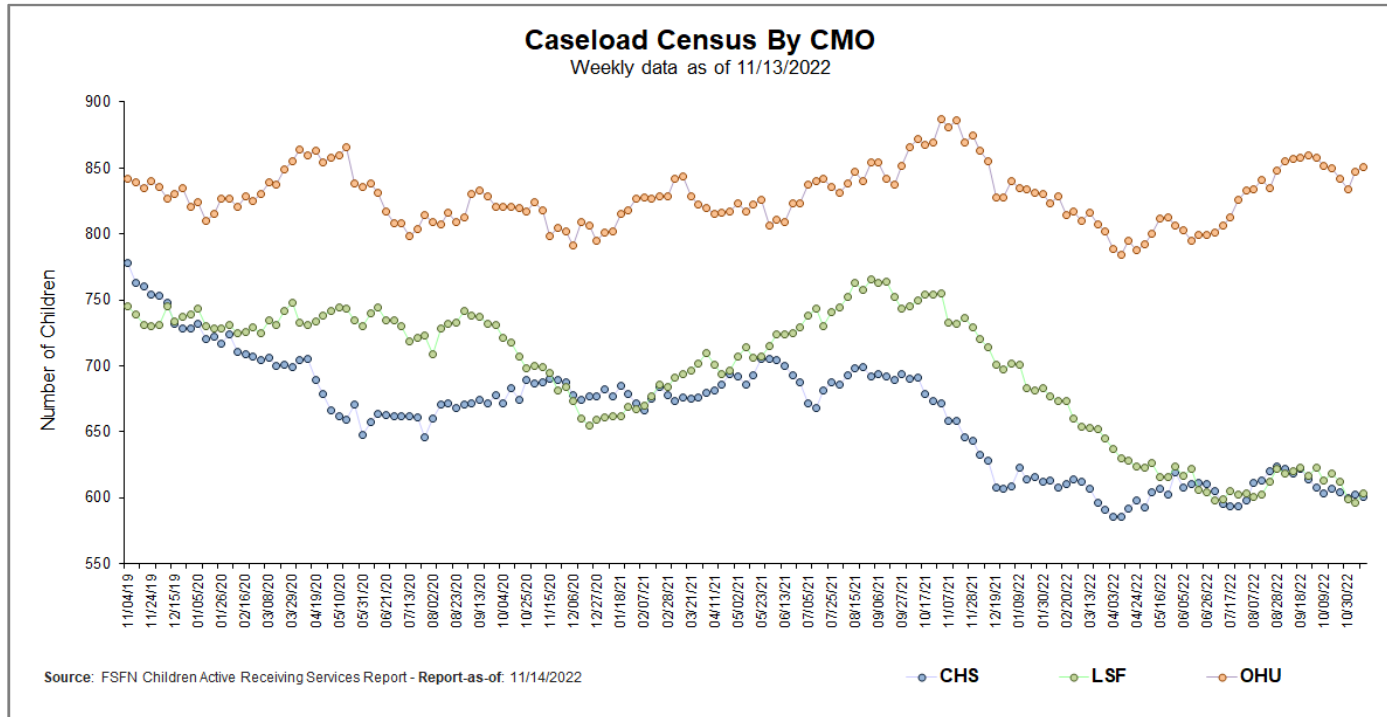
Weekly Data - Week ending 11/13/2022					
	Current Missing	Late Reports	Late ATL	Recoveries	Late Debriefs
CHS	0	0	0	1	0
LSF	1	0	0	0	0
OHU	2	2	0	1	1
CPI	0	0	0	0	0
Total	3	1	0	2	1



Caseload Census Information

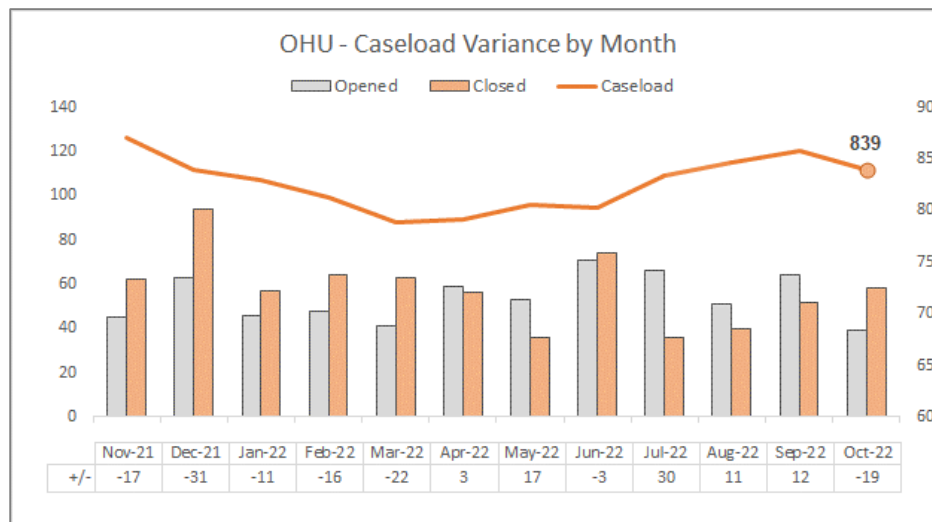
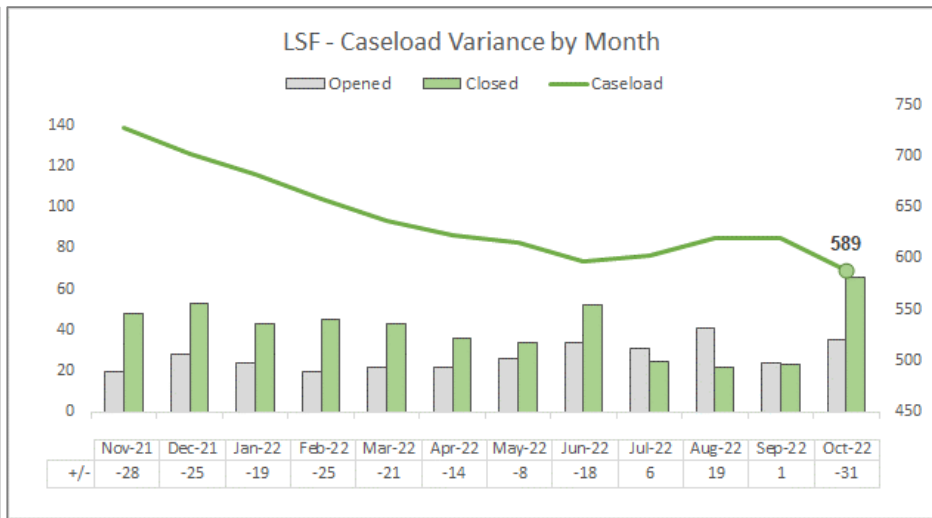
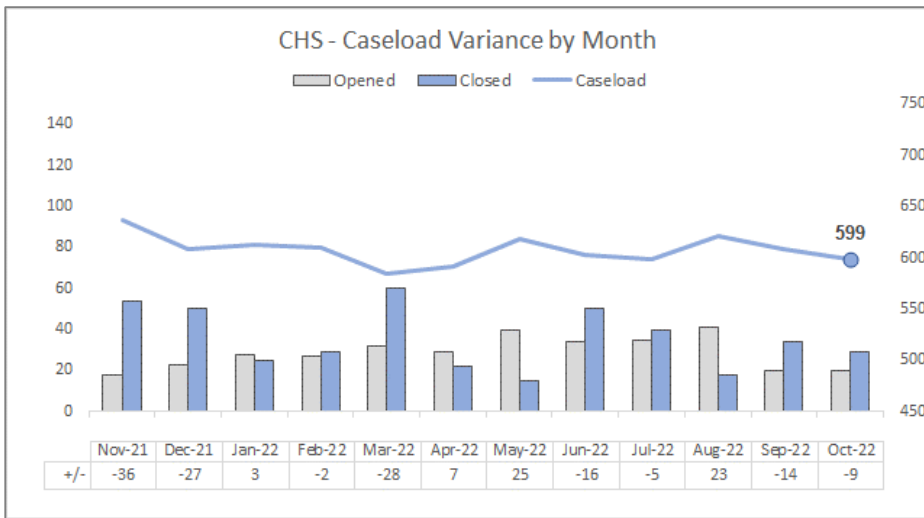
CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	10/9/2022	10/16/2022	10/23/2022	10/30/2022	11/6/2022	11/13/2022
CHS	603	607	604	600	602	601
LSF	613	618	612	599	596	603
OHU	852	850	842	834	847	851
HFC Total	2068	2075	2058	2033	2045	2055



Caseload Variance by Month

Number of Children Opening -vs- Closing to Services during Month (as of 10/31/22)



Source: FSFN Children Active Receiving Services Report - Report-as-of: 11/01/2022



Caseload Census by Case Manager and Organization

Data as of 11/13/2022

Caseload of 1 - 5 Children		
CMO	Case Workers	#
OHU	Meinke, Danielle	3
LSF	Williams, Carlise	3
CHS	Nieves, Carlos	1
OHU	Mendez, Natalie	1
OHU	Newton, Kimberly	1
LSF	Peralta, Joshua	1

Caseload of 16 - 24 Children		
CMO	Case Workers	#
OHU	Violette, Patricia	24
OHU	Thompson, Wyshana	23
OHU	Nettles, Markisha	22
CHS	Austin, Aiyana	22
OHU	Pizarro, Frances	22
LSF	Renfro, Andrew	21
CHS	Dyer, Charley	21
LSF	Bannon, Clervia	21
OHU	Daniel, Peyton	20
OHU	Dedrick, Dawn	20
OHU	Cuevas, Rubita	20
OHU	Brutus, Marie	20
LSF	Cruz, Veronica	20
OHU	Bailon, Margarita	19
OHU	Mullis, Felicia	19
LSF	Hettmansperger, Katelin	19
LSF	Pamphile, Emmanuella	19
OHU	Weathersby, Donald	18
OHU	Santos, Frances	18
OHU	Cole, Julianna	18
OHU	Willix, Amensha	18
LSF	Ramnaugh, Shan	17
OHU	Nizamoff, Tori	17

Caseload of 25 - 29 Children		
CMO	Case Workers	#
OHU	Bello, Bianca	29
LSF	Pierce, Pamela	29
OHU	Wall, Tasha	29
LSF	Bickel, Sherry	28
LSF	Lynch, Rodina	28
OHU	Kohn, Ludessa	27
LSF	Coleman, Tangela	27
OHU	Kinney, Deborah	27
LSF	Louis, Rachelle	27
LSF	Boatwright, Tamora	26
OHU	Cleveland, Tammy	25
CHS	Miller, Melissa	25
LSF	Davis, Katelyn	25
OHU	Mccoy, Ariana	25
OHU	Southall, Akeva	25
LSF	Lott, Carla	25
LSF	Willingham, Jadashia	25

Transition Age Youth - Young Adults		
CMO	Case Workers	#
CHS	Nieves, Carlos	22
LSF	Peralta, Joshua	21
OHU	Vazquez, Roger	18
OHU	Sandbrook, Mary	4
CHS	Humber, John	2

Caseload of 6 - 15 Children		
CMO	Case Workers	#
CHS	Harris, Tequila	15
LSF	Londono, Reina	15
LSF	Dawson, Octavia	14
CHS	Sackey, Rashayla	14
CHS	Mcbride, Hannah	14
LSF	Taylor, Patience	13
OHU	Metelus, Getro	13
CHS	Dawes, Dominique	13
LSF	Evans, Mikayla	13
LSF	Burciaga, Cristina	13
OHU	Claffey, Alexandra	11
LSF	Wilkins, Shequanna	11
OHU	Findley, Angela	10
CHS	Telleria, Jelitza	9
LSF	Nail, Demetria	9
CHS	Saimplice, Sherby	9
CHS	Whiting, Kari	9
LSF	Bon-Fiol, Nikol	9
LSF	Ellis, Darren	8
OHU	Howe, Danielle	8
CHS	Denmark, Sandi	7
OHU	Colon, Lisette	7
LSF	Tordzro, Belinda	7
CHS	Campbell, Elaine	7
OHU	Willis, Markeisha	6

Caseload of 30+ Children		
CMO	Case Workers	#
OHU*	Villegas, Anna	47
OHU*	Simmons, Shannon	44
CHS	Luebke, Nicole	42
OHU*	Smith, Lorie	42
CHS	Fort, Angela	41
CHS	Luskey, Taylor	41
OHU*	Gonzalez, Jesus	41
CHS	Palmieri, Nicole	40
OHU*	Fuentes, Norma	39
OHU*	Washington, Woodrica	38
CHS	Williamson, Abigail	38
CHS	Bain, Claire	37
LSF	Lucas, Winola	37
CHS	Hiers, Katherine	36
CHS	Mcphail, Allissa	35
CHS	Sisk, Sarah	31
LSF	Morris, Alundrea	31
LSF	Mcnulty, Andriea	30
CHS	Anglin, Latoya	30

Unit Supervisors Carrying Cases		
CMO	Case Workers	#
CHS	Owens, Sheltonya	8
CHS	Cortes, Jennifer	8
OHU	Newton, Kimberly	7
CHS	Mccalebb, Phalan	4
OHU	Lopes, Alannah	3
OHU	Shackleford, India	2
CHS	Butler, Haveria	1
LSF	O'Connor, Michelle	1
OHU	Beach-Solmo, Amber	1

Adoption Specialist (Non-ICPC Cases)		
CMO	Case Workers	#
OHU	Mendez, Natalie	20
LSF	Collins, Sara	6
LSF	Hampton, Sharday	4

FTC Facilitators Carrying Cases		
CMO	Case Workers	#
CHS	Cruz, Cheyleen	10
CHS	Mills, Clyatt	9

*These OHU case managers contain caseloads that are over 60% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors, FTC Facilitators, Adoption & Resigned CMs carrying cases

Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 11/13/2022

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	1	9	2	1	10	23	26.1
LSF	2	10	6	9	3	30	20.1
OHU	3	6	15	7	6	37	23.0
# of CMs	6	25	23	17	19	90	22.8

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	23	10	43.5%
LSF	30	12	40.0%
OHU	37	9	24.3%
HFC	90	31	34.4%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

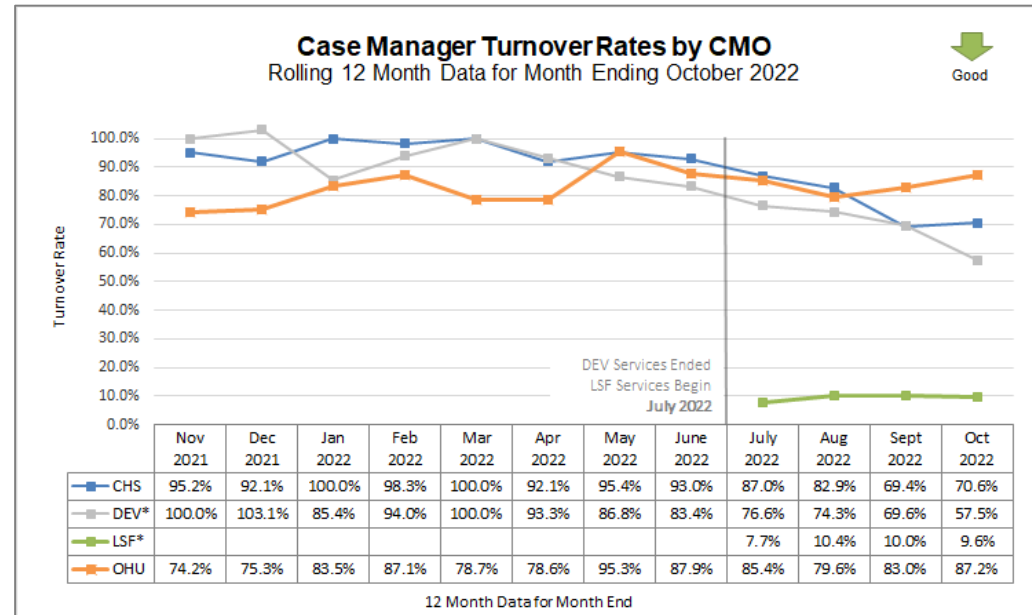
Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended October 2022		
CMO	Case Manager	Case Manager Supervisor
CHS	70.6%	53.3%
DEV*	57.5%	38.1%
LSF*	9.6%	9.1%
OHU	87.2%	73.7%

7/2/22 - Transition from Devereux to Lutheran Services Florida; the 12-months required for a "Rolling Year Total" has been split between agencies:

- DEV: Nov-21 to Jun-22 (8 months)
- LSF: Jul-22 to Oct-22 (4 months)



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 11/13/22						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	429	100.0%	98.6%	94.2%	97.4%	96.8%
LSF	422	100.0%	99.1%	90.5%	97.9%	95.8%
OHU	397	100.0%	97.2%	93.4%	95.7%	95.5%
HFC	1248	100.0%	98.3%	92.7%	97.0%	96.0%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"




Health Information in FSFN as of 11/13/22				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	6	16	11
LSF	0	4	26	9
OHU	0	11	17	17
Total	0	21	59	37

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 12/31/22 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 22-23 - 2nd Qtr as of 11/13/22			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	423	429	98.6% 
LSF	418	422	99.1% 
OHU	386	397	97.2% 
Total	1227	1248	98.3%

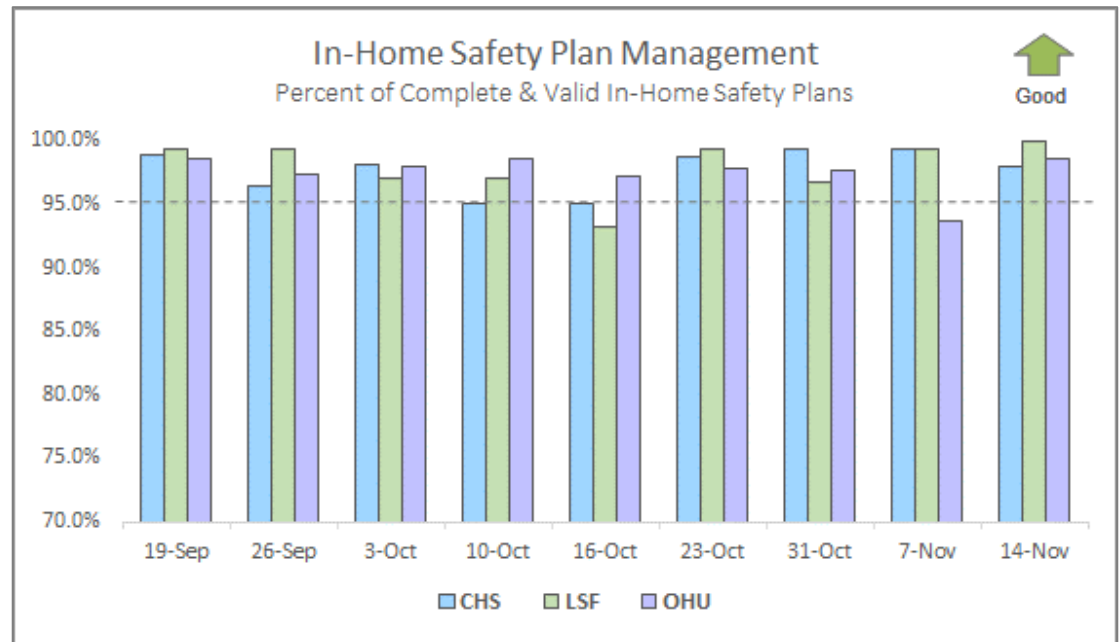
Scorecard Measure #10 - 12/31/22 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 22-23 - 2nd Qtr as of 11/13/22			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	261	277	94.2%
LSF	248	274	90.5%
OHU	241	258	93.4%
Total	750	809	92.7%



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95.0%**

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	3	147	150	98.0% ★
LSF	0	154	154	100.0% ★
OHU	2	145	147	98.6% ★
HFC Total*	5	446	451	98.89%



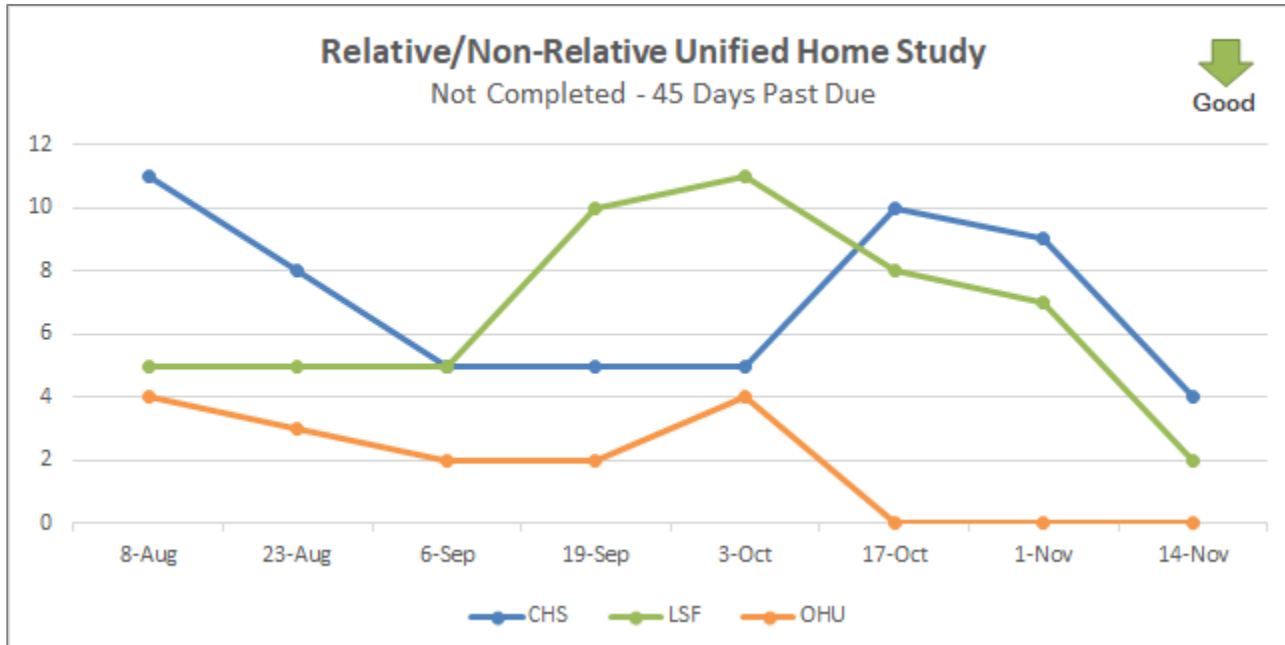
Source: FSN Report "Case Management Safety Management Listing", Report-as-of: 11/14/22



Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of:** 11/14/22

Relative / Non-Relative Unified Home Study Approval Status			
45 Days since Case Transfer - Past Due			
Agency	# of UHS	Status - Pending	Status - No UHS
CHS	4	2	2
LSF	2	0	2
OHU	0 ★	0	0
Total	6	2	4




Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data-as-of: 11/14/22				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				0
LSF				0
OHU				0
CPI	10	19	16	45
NTF				0
SCARF				0
Total	10	19	16	45

Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	10/9/2022	10/16/2022	10/24/2022	10/30/2022	11/6/2022	11/14/2022
CHS	0	0	0	0	0	0
LSF	0	0	0	3	0	0
OHU	0	0	0	0	0	0
CPI	23	19	33	34	36	45
NTF	0	0	0	0	0	0
SCARF	0	0	0	0	0	0
Total	23	19	33	37	36	45

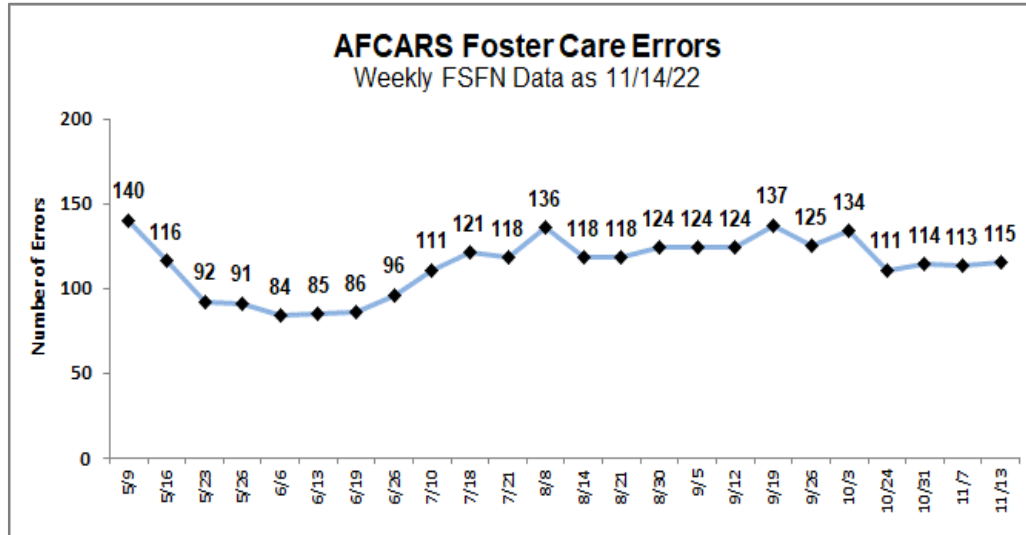
Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 11/15/2022					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		1	4		5
LSF		2	2		4
OHU					0 
Total	0	3	6	0	9



Data Exceptions: AFCARS

Data for Reporting Period: 04/01/22 – 09/30/22



AFCARS Foster Care Report							
Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			3		29	7	39
LSF					32	7	39
OHU					28	9	37
CPI							0
Total	0	0	3	0	89	23	115

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 11/15/22



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases, Data-as-of: 11/13/22

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS			1	
LSF			2	
OHU				
HFC TOTAL	0	0	3	0

CMO Contract Measure 11 – 1st Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 11/13/22				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	3	309	312	99.0%
LSF	14	293	307	95.4%
OHU	9	249	258	96.5%
HFC Total	26	851	877	97.0%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 2nd Quarter-to-Date as of 11/13/22			
Agency	Timely (< 30 Days)	FFA Approvals (2nd Qtr)	Completed Timely
CHS	23	23	100.0% ★
LSF	15	16	93.8%
OHU	14	15	93.3%
HFC TOTAL	52	54	96.3%

FY 22-23 Target = 95% or higher



AWARENESS FOR NOVEMBER

November: National Adoption Month

.....
19th-27th – Fall Break

.....
11th, 24th – Veterans Day, Thanksgiving Day

HEALTH RESOURCES

For more COVID information specific to Florida, go to floridahealthcovid19.gov

Call Center is available 24/7
(866) 779-6121 or email
COVID-19@flhealth.gov

For more vaccine information go to
<https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/>

SAFETY RESOURCES

Internet Safety and Tips

- [SmartSocial.com - Digital Citizenship programs](https://www.smart-social.com/)
- [Information, Advice and Support to Keep Children Safe Online \(internetmatters.org\)](https://www.internetmatters.org/)
- [NetSmartz Home \(missingkids.org\)](https://www.missingkids.org/)

Safe Sleep

https://www.ounce.org/safe_sleep.html

Swim Safety Tips
[mcusercontent.com](https://www.mcusercontent.com)

COMMUNITY RESOURCES

United Way's 211

Call 211

Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

Echo Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care.

To Donate: ECHO Distribution Center every Wednesday between 9am to noon at 3625 Century Blvd Unit 1A, Lakeland, FL.

[ECHO Ministries Florida- Foster Care Ministry- Central FL & Beyond](https://www.echoministries.org/)

Find Help (Previously Aunt Bertha)

<https://www.findhelp.org/>

Find local resources for food, health, housing, employment programs & other community resources in seconds.

Circuit 10 Children's Mental & Behavioral Health Resources

<https://sites.google.com/view/floridac10/mhbhresources/home>

On this site you will find:

- o Heartland for Children's Parent Portal
- o MyFloridaMyFamily Community Services
- o Florida Mobile Response Team- 24/7 Crisis Assistance
- o Florida Statewide Medicaid Managed Care
- o Florida Association of Christian Child Caring Agencies
- o Florida Network Short-term Residential Programs
- o Center for Autism Related Disabilities (CARD)
- o National Alliance on Mental Illness
- o Post Adoption Support
- o Zebra Coalition
- o Central FL Behavioral Health Network
- o Hope Florida – A Pathway to Prosperity

Food Distribution Schedule

Polk, Highlands and Hardee Counties
Food Distribution Sites

<https://uwcf.org/initiatives/endhunger/schedule/>

Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development.

[Healthy Families Florida - Find a Local Project \(healthyfamiliesfla.org\)](https://www.healthyfamiliesfla.org/)

Domestic Violence Services

Peace River Center's Domestic Violence Program provides free, confidential services for individuals affected by domestic violence, sexual assault and human trafficking crimes, their family members and friends in Polk, Hardee and Highlands counties.

24-Hour Domestic Violence Crisis Lines

Hardee/Highlands 863.386.1167
Polk 863.413.2700

Victim Services Office Line
863.413.2708

Victim Services Office – Polk
County 1860 South Crystal Lake Drive,
Lakeland, FL 33801

Victim Services Office – Hardee/Highlands Counties
1570 Lakeview Drive, Sebring, FL
33870

HFC EVENTS

Rudolph Round-Up

- Host a toy drive
- Make a Monetary Donation
- Purchase from Rudolph Toy Registry

<https://heartlandforchildren.org/rudolph>

HFC's "Let's Talk About it" Podcast

where we provide education and resources for family matters in Polk, Highlands and Hardee Counties

[Apple Podcasts](#) / [Anchor](#) / [Spotify](#) / [YouTube](#)



POLK COUNTY

Pace Center for Girls

Mission: Pace provides girls and young women an opportunity for a better future through education, counseling, training and advocacy. Currently Accepting Student Application:

Contact: Jesilynn.Pfeffer@pacecenter.org
(863) 688-5596 Ext. 5516

[Lakeland Mom: Kids Activities & Things to Do in Lakeland, FL](#)

Florida Children Museum

400 Bonnet Springs Blvd.
Lakeland, FL 33815
Contact: (863) 687-3869
<https://explorefcm.org>

Carol Jenkin Barnett United Way Resource Center - Ages 0-5 (Previously Family Fundamentals)

Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

400 Bonnet Springs Blvd.
Lakeland, FL 33815

[Children's Resource Center - United Way of Central Florida \(uwcf.org\)](#)

HIGHLANDS COUNTY

Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

419 East Center Avenue
Sebring, FL 33870
Office: (863) 382-2905

<https://www.championforchildren.org/>

Children's Museum of the Highlands

Hands on Learning for Ages 1-12
Cost: \$8/per person (ages 1+) for all day play.
219 N Ridgewood Dr.
Sebring, Florida
(863) 451-5385
(contact museum for updated hours)

HARDEE COUNTY

Hardee Help Center

A Christ-centered community service organization bringing hope & healing to Hardee County families in difficult seasons of life.

713 E Bay Street Wauchula, FL 33873
info@hardeehelpcenter.com
Tel: 863-773-0034

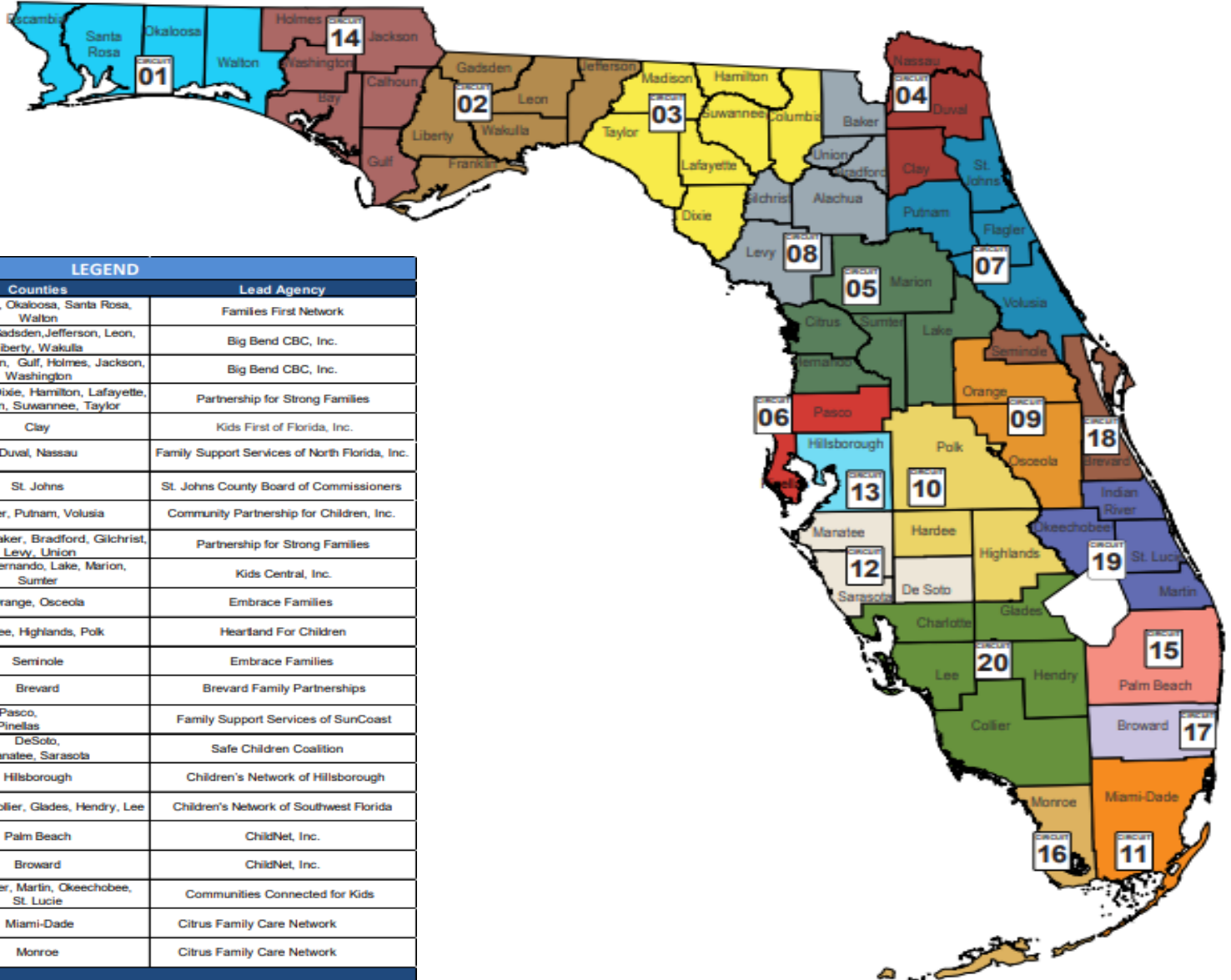
Visit Hardee

Website for upcoming events, community Updates and resources
[Events — VISIT HARDEE](#)



For additional resources and county events, check out our most recent Parent's Corner Newsletter.

Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7	Central	Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	SunCoast	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Hearthand For Children
18		Seminole	Embrace Families
18	Southeast	Brevard	Brevard Family Partnerships
6		Pasco, Pinellas	Family Support Services of SunCoast
12		DeSoto, Manatee, Sarasota	Safe Children Coalition
13	Southern	Hillsborough	Children's Network of Hillsborough
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southern	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19	Southern	Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11		Miami-Dade	Citrus Family Care Network
16	Southern	Monroe	Citrus Family Care Network