



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, December 04, 2022

No Meeting This Week



Community Based Care Lead Agency Scorecard

FY 22-23, 1st Quarter: July 01, 2022 to September 30, 2022

| CBC Lead Agency Scorecard Performance Table | Safety | | | | Permanency | | | | Well-Being | | | |
|---|---|---|--|---|--|--|---|--|---|---|---|---|
| Measures | 1. Rate of Abuse per 100,000 days while in foster care. | 2. Percent of children who are not neglected or abused during in-home services. | 3. Children who are not neglected or abused after closure of services. | 4. Children under supervision who are seen every 30 days. | 5. Children exiting foster care to a permanent home within 12 months of entering care. | 6. Children achieving permanency in 12 months for children in foster care 12 to 23 months. | 7. Children who do not re-enter foster care within 12 months of moving to a permanent home. | 8. Children's placement moves per 1,000 days in foster care. | 9. Children in out-of-home care who have received medical services in the last 12 months. | 10. Children in out-of-home care who received dental services within the last 7 months. | 11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education. | 12. Children placed with all of their siblings who are in out of home care. |
| Standard | 8.5 | 95.0% | 95.0% | 99.5% | 40.5% | 43.6% | 91.7% | 4.12 | 95.0% | 95.0% | 80.0% | 65.0% |
| Reporting Period | 07/01/21 to 06/30/22 | 07/01/21 to 06/30/22 | 01/01/21 to 12/31/21 | 10/01/21 to 09/30/22 | 10/01/20 to 09/30/21 | 10/01/21 | 10/01/19 to 09/30/20 | 10/01/21 to 09/30/22 | 09/30/22 | 09/30/22 | 10/01/21 to 09/30/22 | 09/30/22 |
| Brevard Family Partnership | 7.38 | 94.6% | 96.6% | 99.7% | 33.5% | 53.0% | 94.6% | 3.71 | 97.0% | 90.6% | 95.8% | 57.0% |
| ChildNet - Broward | 8.60 | 96.8% | 96.1% | 99.7% | 32.1% | 51.9% | 80.6% | 3.67 | 96.2% | 88.0% | 83.6% | 65.4% |
| ChildNet - Palm Beach | 10.42 | 95.7% | 95.7% | 99.6% | 32.3% | 61.7% | 92.8% | 3.47 | 97.4% | 89.9% | 57.1% | 59.8% |
| Children's Network of SW Florida | 7.00 | 97.3% | 97.0% | 99.9% | 33.0% | 57.1% | 95.1% | 4.94 | 96.3% | 95.4% | 90.2% | 58.9% |
| Children's Network-Hillsborough | 7.42 | 96.1% | 97.0% | 98.0% | 27.1% | 32.1% | 94.0% | 7.24 | 86.1% | 65.5% | 61.0% | 57.3% |
| Citrus Health Network | 2.82 | 95.6% | 99.1% | 99.6% | 27.5% | 43.6% | 93.8% | 3.22 | 97.3% | 96.6% | 94.8% | 60.2% |
| Communities Connected for Kids | 8.13 | 94.6% | 97.5% | 99.7% | 45.4% | 76.6% | 92.2% | 3.27 | 97.9% | 89.9% | 82.6% | 58.0% |
| Community Partnership for Childr. | 5.54 | 94.1% | 97.2% | 99.4% | 24.4% | 52.6% | 86.6% | 4.26 | 94.7% | 71.1% | 87.5% | 61.3% |
| Embrace Families | 8.45 | 94.3% | 97.4% | 97.9% | 29.7% | 46.5% | 90.7% | 6.51 | 60.4% | 39.1% | 83.3% | 59.0% |
| Families First Network | 9.34 | 95.1% | 97.4% | 99.6% | 24.4% | 41.0% | 89.6% | 7.36 | 94.5% | 87.5% | 79.4% | 59.1% |
| Family Integrity Program | 2.24 | 96.1% | 96.8% | 99.8% | 49.1% | 87.9% | 93.0% | 3.25 | 100.0% | 97.8% | 75.0% | 61.1% |
| Family Support Services North Fla | 5.33 | 96.5% | 96.9% | 99.8% | 33.4% | 63.3% | 83.1% | 5.29 | 96.9% | 91.9% | 96.8% | 56.4% |
| FSS Suncoast | 8.49 | 93.8% | 96.2% | 97.0% | 25.5% | 40.9% | 93.3% | 5.99 | 78.0% | 54.2% | 89.4% | 61.5% |
| Heartland For Children | 8.82 | 95.0% | 97.6% | 99.8% | 35.5% | 43.7% | 92.3% | 3.50 | 97.8% | 92.4% | 96.8% | 58.7% |
| Kids Central, Inc. | 4.96 | 95.6% | 97.0% | 99.1% | 31.6% | 38.0% | 87.8% | 7.17 | 82.6% | 62.3% | 77.1% | 65.1% |
| Kids First of Florida, Inc. | 4.74 | 98.8% | 94.9% | 96.5% | 32.1% | 46.1% | 86.0% | 4.32 | 89.3% | 60.9% | 60.0% | 63.3% |
| Northwest Florida Health Network | 6.86 | 96.3% | 97.0% | 99.6% | 28.9% | 51.0% | 91.8% | 5.53 | 91.2% | 89.5% | 82.7% | 61.7% |
| Partnership for Strong Families | 5.82 | 97.5% | 97.8% | 99.9% | 23.3% | 56.9% | 94.3% | 5.28 | 87.2% | 62.7% | 92.5% | 55.3% |
| Safe Children Coalition | 5.88 | 97.3% | 94.7% | 99.4% | 38.9% | 44.6% | 91.7% | 4.66 | 97.6% | 84.6% | 72.0% | 64.3% |
| Statewide | 7.20 | 95.7% | 96.7% | 98.8% | 30.6% | 47.8% | 90.7% | 5.27 | 87.9% | 74.6% | 81.8% | 60.2% |
| Red Zone | 8.85 | 92.9% | 92.9% | 98.9% | 36.3% | 39.2% | 90.8% | 4.54 | 89.9% | 89.9% | 69.9% | 60.0% |



Scorecard Measure 4 – Children Seen Every Thirty Days

SM04 - Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

| Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days | | |
|--|---|--------------------------------------|
| Supervision between 11/01/22 - 11/30/22 | | |
| Agency | # of Children <u>Not</u> seen in 30 days | % of Children seen timely |
| CHS | 1 | 99.99% |
| LSF | 3 | 99.97% |
| OHU | 5 | 99.94% |
| Total | 9 | 99.96% |
| <i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 12/04/22</i> | | |



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

| Birth Parent Contact Completed | | | | | | | |
|--------------------------------|-----------------|------------------|-----------------|-----------------|------------------|-----------------|------------------|
| 11/01/22 to 11/30/22 | | | | | | | |
| AGENCY | # Moms Required | # Moms Completed | Mom % Completed | # Dads Required | # Dads Completed | Dad % Completed | Combined Average |
| CHS | 214 | 93 | 43.5% | 133 | 36 | 27.1% | 35.3% |
| LSF | 204 | 82 | 40.2% | 149 | 31 | 20.8% | 30.5% |
| OHU | 177 | 88 | 49.7% | 123 | 45 | 36.6% | 43.2% |
| TOTAL | 595 | 263 | 44.2% | 405 | 112 | 27.7% | 35.9% |

Mother Contact

Green: 70% or above, Yellow: 69% - 60%, Red: 59% or less

Father Contact

Green: 50% or above, Yellow: 49% - 40%, Red: 39% or less

Source: FSN Data Warehouse – Ad Hoc Report; Report-as-of: 11/30/22 - Data-as-of: 12/04/22




Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%



SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

| Reunifications Entered into FSFN: Week of 11/28/22 thru 12/04/22 | | | |
|---|----------|-----------|----------|
| Agency | Timely | Un-Timely | Total |
| CHS | | 1 | 1 |
| LSF | | 2 | 2 |
| OHU | | 3 | 3 |
| Total | 0 | 6 | 6 |

| Service Availabilities Service Snapshot of Availability as of 12/05/22 | |
|---|------------------------------------|
| Youth Villages | Peace River Home-to-Stay |
| 0 – Polk | 5 – Polk 0 – Highlands / Hardee |

| Scorecard Measure #5 - 01/01/21 to 12/31/21 Children Achieving Permanency within 0-12 Mths FY 22-23 - 2nd Qtr as of 12/04/22 | | | |
|--|---------------------------|---------------------------------|---|
| Agency | Permanency within 12 mths | Total Children out-of-home care | Percent Timely Reunification |
| CHS | 79 | 245 | 32.2% |
| LSF | 73 | 273 | 26.7% |
| OHU | 109 | 262 | 41.6%  |
| HFC Total | 261 | 780 | 33.46% |

SM05 - Percentage to reach Yellow = 36.5%

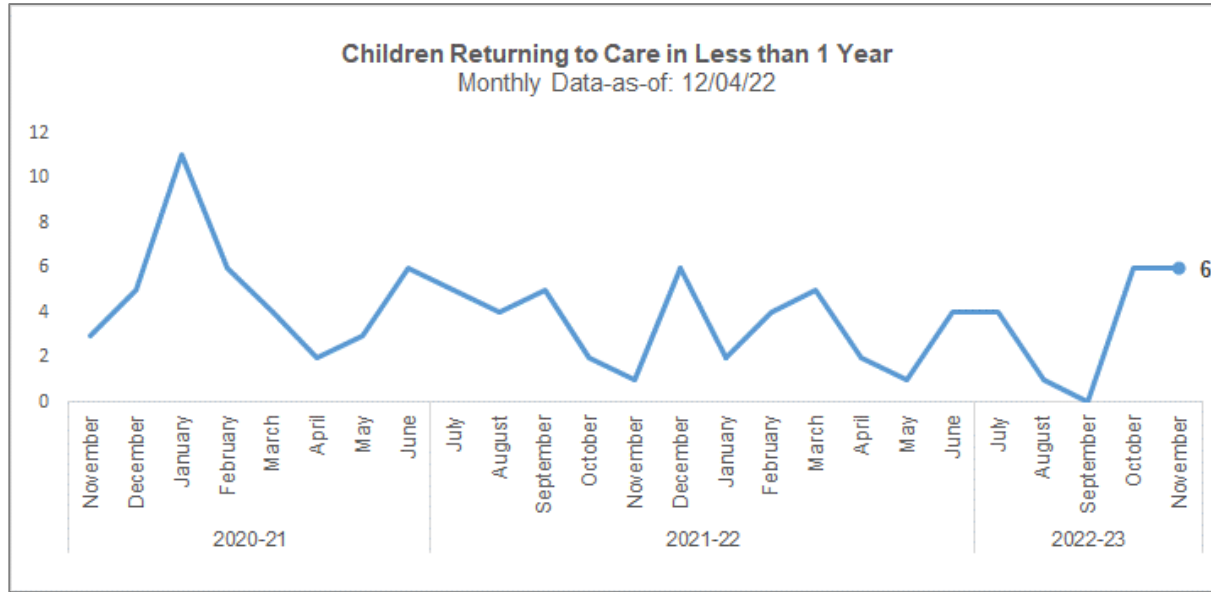
| Scorecard Measure #6 - 01/01/22 Children Achieving Permanency within 12-23 Mths FY 22-23 - 2nd Qtr as of 12/04/22 | | | |
|---|------------------------------|-------------------------------|---|
| Agency | Permanency within 12-23 mths | Total Children LOS 12-23 mths | Percent Timely Reunification |
| CHS | 41 | 106 | 38.7% |
| LSF | 69 | 137 | 50.4%  |
| OHU | 37 | 82 | 45.1%  |
| HFC Total | 147 | 325 | 45.2% |

SM06 - Percentage to reach Yellow = 39.4%



Children Returning to Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Removal



| Removal Episodes for Children with a Prior Removal | | | | | | | | |
|--|----------------------|-------------|---------------|-----------------|-------------------------|--------------------------------------|-----------|-------------|
| Removals entered into FSFN between 11/28/22 - 12/04/22 | | | | | | | | |
| Current Agency | Current Removal Date | Prior Unit | Prior Removal | Prior Discharge | Length of Stay (months) | Length from Prior Discharge (months) | LOR Range | SM07 Cohort |
| Not Assigned | 10/28/2022 | 141035-GCCC | 10/19/2010 | 10/10/2011 | 12 | 132 | > 5.0 yrs | N |
| Not Assigned | 10/28/2022 | 141035-GCCC | 10/19/2010 | 10/10/2011 | 12 | 132 | > 5.0 yrs | N |
| Not Assigned | 10/28/2022 | 141035-GCCC | 10/19/2010 | 10/10/2011 | 12 | 132 | > 5.0 yrs | N |

Source: FSFN Data Warehouse Ad Hoc Report, Data-as-of: 12/04/22

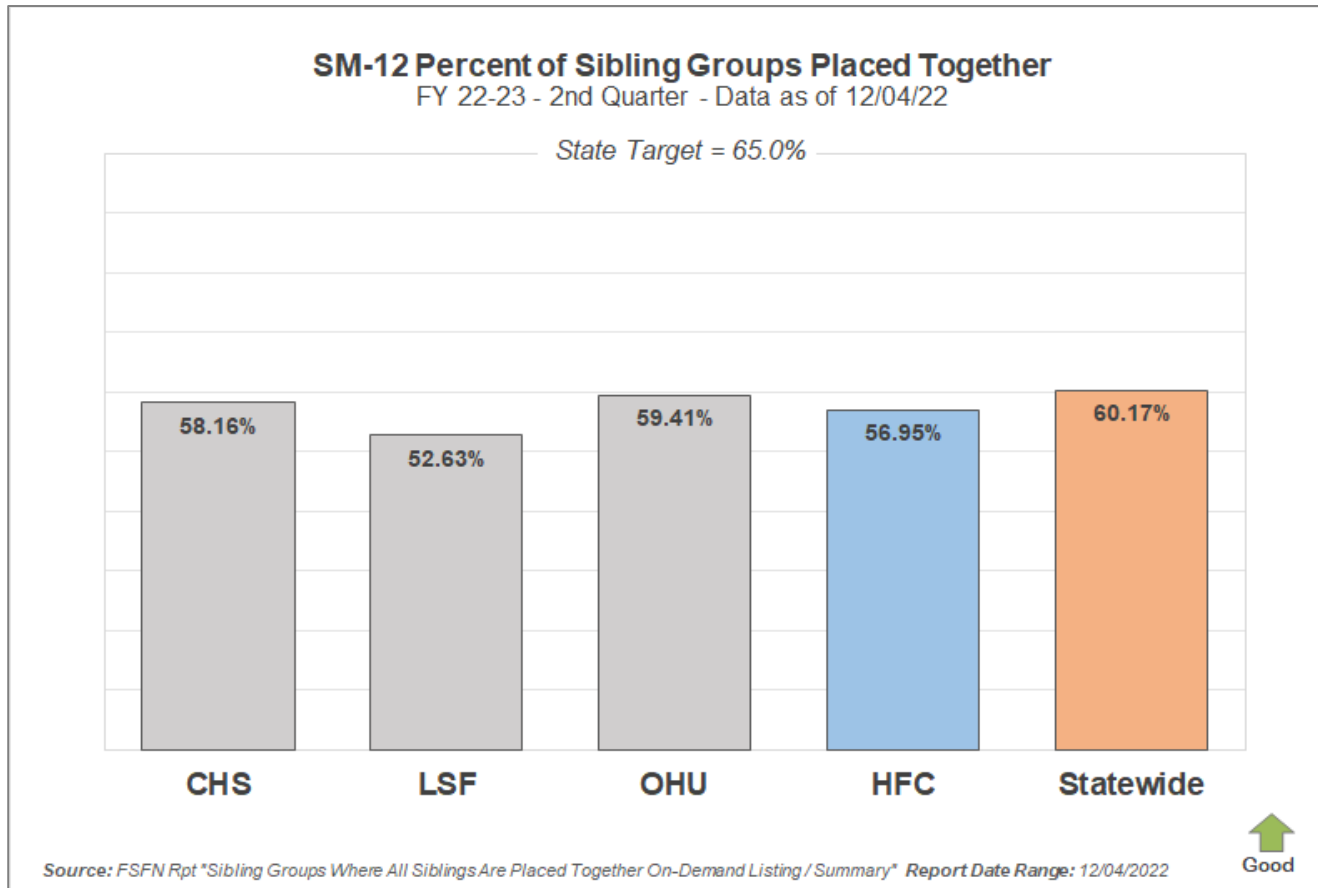


Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – Target = 65.0%

| SM12 - Percent of Sibling Groups Placed Together | | | |
|--|--------------------------------------|----------------------------|-------------------------------------|
| Agency | Number of Cases w/ Siblings Together | Total Cases Sibling Groups | Percent of Siblings Placed Together |
| CHS | 57 | 98 | 58.16% |
| LSF | 50 | 95 | 52.63% |
| OHU | 60 | 101 | 59.41% |
| HFC | 168 | 295 | 56.95% |

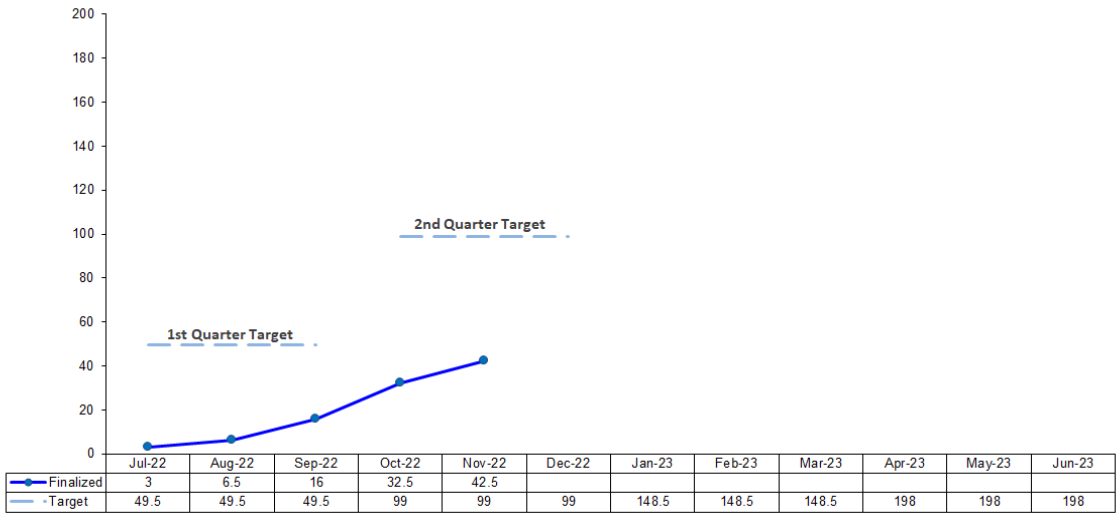
Number of sibling groups to achieve SM12 target – 24 Sibling Groups



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10
Adoption Finalizations for FY 22-23



Source: HFC Adoption Database; Data-as-of: November 21, 2022

FY 22-23 Target = 198

Upcoming Finalization Dates

December 07, 2022

December 14, 2022

Adoption Finalizations

FY 22-23 - 2nd Quarter as of 12/02/22

| CMO | Subsidy Files Submitted | Finalized Adoptions | Quarter Target | Quarter Target Met |
|--------------|-------------------------|---------------------|----------------|--------------------|
| CHS | 4 | 7.5 | 29 | 25.9% |
| LSF | 6 | 11.5 | 25 | 46.0% |
| OHU | 3 | 7.5 | 31 | 24.2% |
| Total | 13 | 26.5 | 85 | 31.2% |

Adoption Finalizations

Total Fiscal Year-to-Date

| Total Finalized | HFC Target | % Met | % w/in 24 Mths |
|-----------------|------------|-------|----------------|
| 42.5 | 198 | 21.5% | 24.1% |



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2022-23 as of December 05, 2022

| CLS WEEKLY SHELTER REPORT - FY 2022-2023 | | | | | | | | | | | | | | 22/23 | 21/22 |
|--|-----------|-----------|-----------|-----------|-----------|----------|-----|-----|-----|-----|-----|-----|------------|------------|-------|
| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | Totals | Totals | |
| # of Shelter Hearings | | | | | | | | | | | | | | | |
| Polk | 29 | 24 | 18 | 34 | 18 | 1 | | | | | | | 124 | 315 | |
| Highlands | 5 | 3 | 2 | 3 | 5 | 0 | | | | | | | 18 | 44 | |
| Hardee | 0 | 0 | 1 | 0 | 1 | 0 | | | | | | | 2 | 23 | |
| Total | 34 | 27 | 21 | 37 | 24 | 1 | | | | | | | 144 | 379 | |
| # Children Removed | | | | | | | | | | | | | | | |
| Polk | 50 | 55 | 29 | 73 | 39 | 2 | | | | | | | 248 | 551 | |
| Highlands | 8 | 9 | 7 | 3 | 10 | 0 | | | | | | | 37 | 71 | |
| Hardee | 0 | 0 | 5 | 0 | 2 | 0 | | | | | | | 7 | 43 | |
| Total | 58 | 64 | 41 | 76 | 51 | 2 | | | | | | | 292 | 656 | |
| Total Children Denied Shelter | | | | | | | | | | | | | | | |
| Polk | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | 0 | 0 | |
| Highlands | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | 0 | 0 | |
| Hardee | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | 0 | 0 | |
| Total | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | 0 | 0 | |
| # Children Placed with Relative | | | | | | | | | | | | | | | |
| Polk | 28 | 43 | 18 | 31 | 26 | 2 | | | | | | | 148 | 285 | |
| Highlands | 5 | 6 | 5 | 2 | 9 | 0 | | | | | | | 27 | 55 | |
| Hardee | 0 | 0 | 5 | 0 | 2 | 0 | | | | | | | 7 | 26 | |
| Total | 33 | 49 | 28 | 33 | 37 | 2 | | | | | | | 182 | 357 | |
| # Children Placed with Non Relative | | | | | | | | | | | | | | | |
| Polk | 5 | 10 | 4 | 22 | 4 | 0 | | | | | | | 45 | 80 | |
| Highlands | 0 | 0 | 2 | 0 | 0 | 0 | | | | | | | 2 | 6 | |
| Hardee | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | 0 | 3 | |
| Total | 5 | 10 | 6 | 22 | 4 | 0 | | | | | | | 47 | 89 | |
| # Children Placed with Fictive Kin | | | | | | | | | | | | | | | |
| Polk | 1 | 0 | 0 | 0 | 0 | 0 | | | | | | | 1 | 6 | |
| Highlands | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | 0 | 1 | |
| Hardee | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | 0 | 1 | |
| Total | 1 | 0 | 0 | 0 | 0 | 0 | | | | | | | 1 | 8 | |
| # Children Placed in Foster Care | | | | | | | | | | | | | | | |
| Polk | 16 | 2 | 7 | 20 | 9 | 0 | | | | | | | 54 | 180 | |
| Highlands | 3 | 3 | 0 | 1 | 1 | 0 | | | | | | | 8 | 11 | |
| Hardee | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | 0 | 11 | |
| Total | 19 | 5 | 7 | 21 | 10 | 0 | | | | | | | 62 | 202 | |

| % of Children Sheltered Placed in Foster Care Data as of 12/05/22 | | | |
|--|--------------|--------------|--------------|
| Month | 20-21 | 21-22 | 22-23 |
| Jul | 28.6% | 22.1% | 32.8% |
| Aug | 21.9% | 43.5% | 7.8% |
| Sep | 27.3% | 28.2% | 17.1% |
| Oct | 22.4% | 28.9% | 27.6% |
| Nov | 20.4% | 36.8% | 19.6% |
| Dec | 24.5% | 19.4% | 0.0% |
| Jan | 25.0% | 48.8% | |
| Feb | 20.5% | 15.6% | |
| Mar | 21.7% | 47.2% | |
| Apr | 17.5% | 26.9% | |
| May | 23.4% | 27.5% | |
| Jun | 38.5% | 32.4% | |
| FY Total | 24.9% | 30.8% | 21.2% |

| Shelter Count for the Week of November 29 - December 05, 2022 | | | |
|---|------|-----------|--------|
| | Polk | Highlands | Hardee |
| Shelters | 5 | 1 | 0 |
| Children Removed | 6 | 1 | 0 |
| Placed w/ a Relative | 5 | 1 | 0 |
| Placed w/a Non-Rel | 0 | 0 | 0 |
| Placed w/a Fictive Kin | 0 | 0 | 0 |
| Placed in Foster Care | 1 | 0 | 0 |



Case Transfer Staffing Data

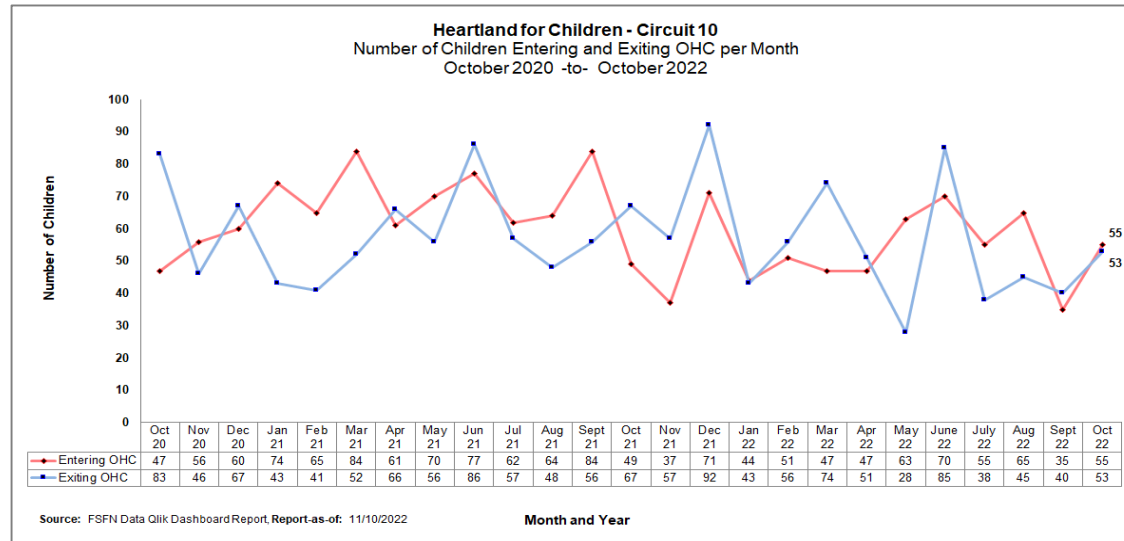
Case Transfer Data For Fiscal Year July 1, 2022 – June 30, 2023 - Data as of 12/05/22

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | 22-23 Totals | 21-22 Totals |
|---------------------------|------------|------------|-----------|-----------|------------|----------|-----|-----|-----|-----|-----|-----|--------------|--------------|
| Number of Children | | | | | | | | | | | | | | |
| CHS | 32 | 32 | 19 | 17 | 24 | 4 | | | | | | | 128 | 358 |
| LSF | 36 | 34 | 20 | 38 | 36 | 1 | | | | | | | 165 | 355 |
| OHU Polk | 12 | 18 | 13 | 7 | 12 | 1 | | | | | | | 63 | 147 |
| One Hope | 37 | 49 | 40 | 30 | 47 | 0 | | | | | | | 203 | 503 |
| Total | 117 | 133 | 92 | 92 | 119 | 6 | | | | | | | 559 | 1363 |
| Out of Home Care | | | | | | | | | | | | | | |
| CHS | 19 | 19 | 16 | 13 | 19 | 4 | | | | | | | 90 | 200 |
| LSF | 17 | 15 | 15 | 24 | 25 | 1 | | | | | | | 97 | 188 |
| OHU Polk | 8 | 9 | 12 | 7 | 9 | 1 | | | | | | | 46 | 103 |
| One Hope | 12 | 8 | 12 | 6 | 18 | 0 | | | | | | | 56 | 113 |
| Total | 56 | 51 | 55 | 50 | 71 | 6 | | | | | | | 289 | 604 |
| In - Home Judicial | | | | | | | | | | | | | | |
| CHS | 5 | 0 | 0 | 0 | 0 | 0 | | | | | | | 5 | 4 |
| LSF | 2 | 1 | 0 | 2 | 0 | 0 | | | | | | | 5 | 16 |
| OHU Polk | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | 0 | 2 |
| One Hope | 0 | 2 | 0 | 0 | 0 | 0 | | | | | | | 2 | 6 |
| Total | 7 | 3 | 0 | 2 | 0 | 0 | | | | | | | 12 | 28 |

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | 22-23 Totals | 21-22 Totals |
|--|-----------|-----------|-----------|-----------|-----------|----------|-----|-----|-----|-----|-----|-----|--------------|--------------|
| Non-Judicial In - Home Services | | | | | | | | | | | | | | |
| CHS | 6 | 8 | 3 | 3 | 3 | 0 | | | | | | | 23 | 116 |
| LSF | 10 | 10 | 5 | 8 | 8 | 0 | | | | | | | 41 | 95 |
| OHU Polk | 4 | 9 | 1 | 0 | 1 | 0 | | | | | | | 15 | 31 |
| One Hope | 3 | 3 | 0 | 3 | 12 | 0 | | | | | | | 21 | 35 |
| Total | 23 | 30 | 9 | 14 | 24 | 0 | | | | | | | 100 | 277 |
| OCS / ICPC Courtesy Supervision | | | | | | | | | | | | | | |
| CHS | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | 0 | 0 |
| LSF | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | 0 | 0 |
| OHU Polk | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | 0 | 0 |
| One Hope | 22 | 29 | 28 | 21 | 17 | 0 | | | | | | | 117 | 338 |
| Total | 22 | 29 | 28 | 21 | 17 | 0 | | | | | | | 117 | 338 |
| Reinstatement of Protective Services Supervision (Notice of Hearings) | | | | | | | | | | | | | | |
| CHS | 0 | 3 | 0 | 0 | 0 | 0 | | | | | | | 3 | 17 |
| LSF | 5 | 6 | 0 | 4 | 3 | 0 | | | | | | | 18 | 46 |
| OHU Polk | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | 0 | 2 |
| One Hope | 0 | 4 | 0 | 0 | 0 | 0 | | | | | | | 4 | 0 |
| Total | 5 | 13 | 0 | 4 | 3 | 0 | | | | | | | 25 | 65 |

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





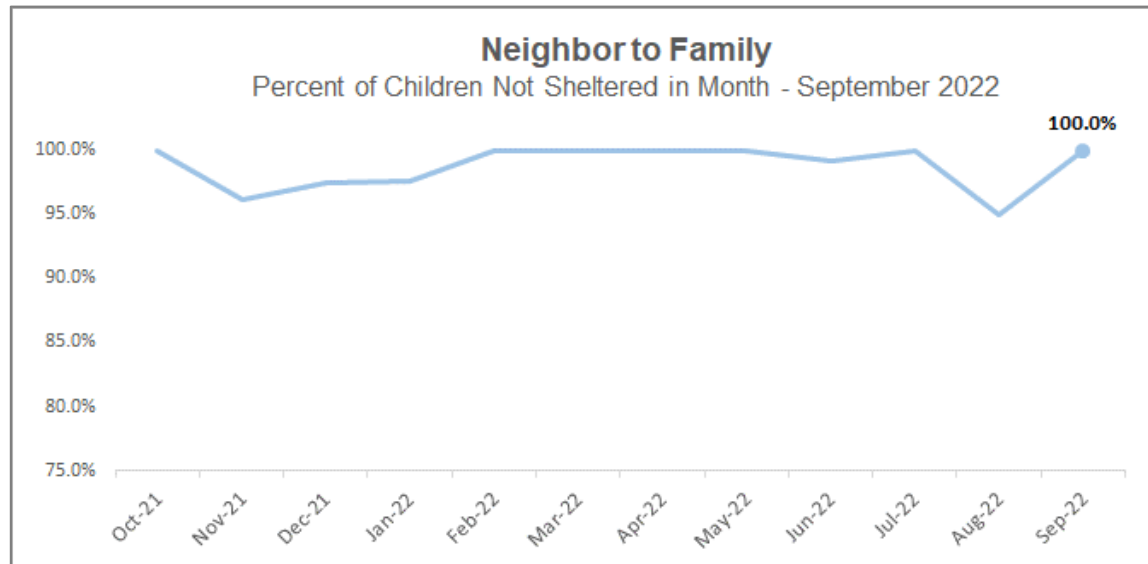
Neighbor to Family – Weekly & Monthly Census

22-23 Fiscal Year to Month - Percentage of Children Not Sheltered: **97.4%**

"Listening and giving positive feedback!"

- NTF Parent Satisfaction Survey– Q: What we are doing well?

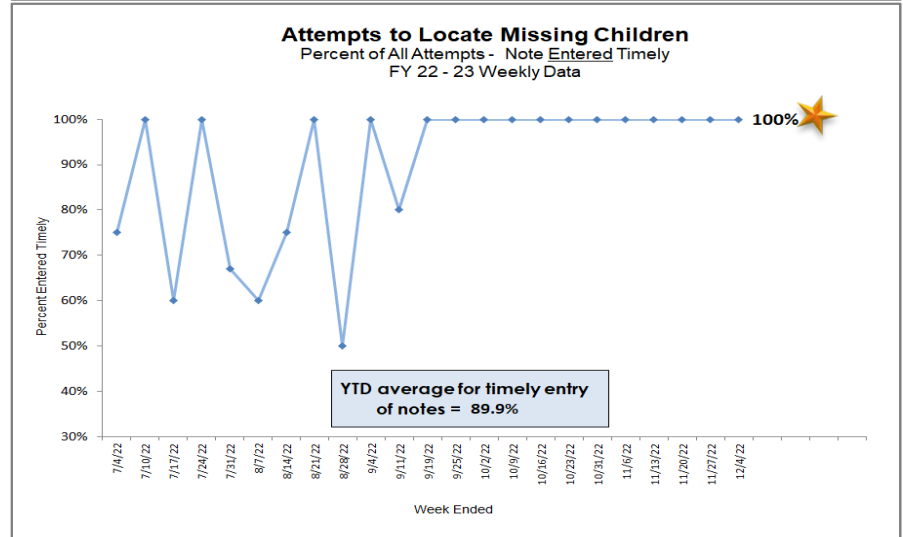
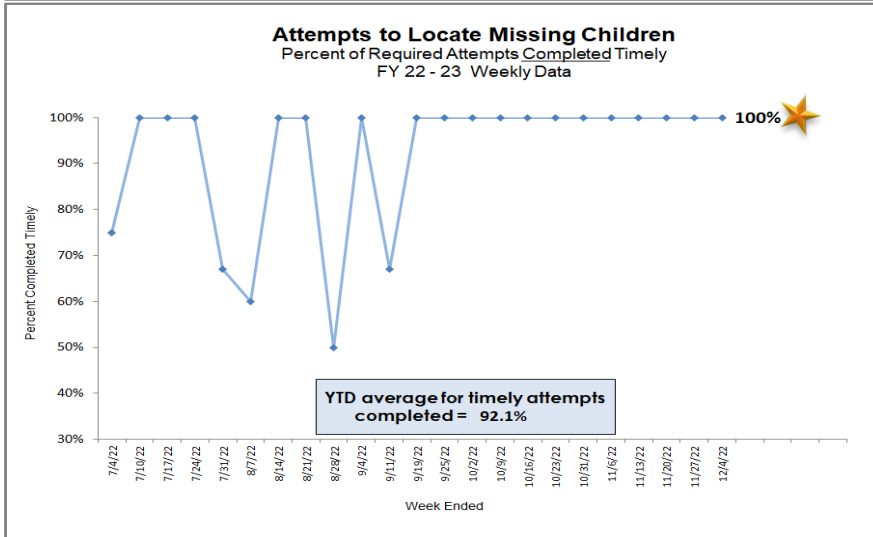
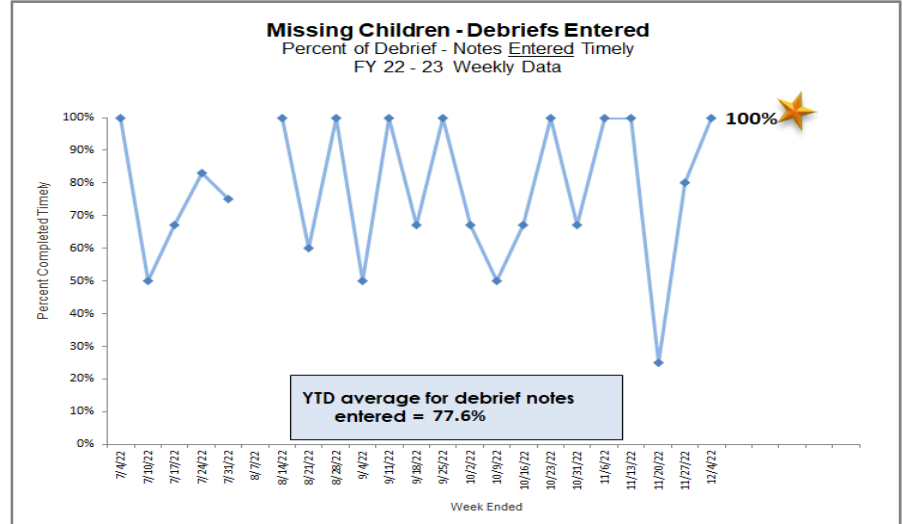
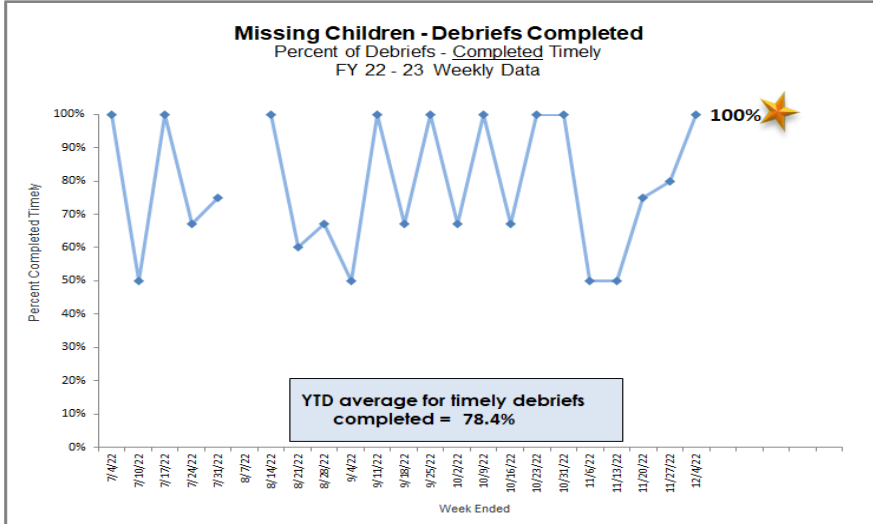
| Neighbor To Family - Weekly Census Numbers | | |
|--|--------------------|--------------------|
| Weekly Data 11/29/22 through 12/05/22 | | |
| Referral Type | Number of Families | Number of Children |
| CPI - Safety Management | 1 | 3 |
| CPI - Family Support | 20 | 62 |
| Specialized - Family Support | 5 | 15 |
| Prevention - Comm. Referral | 28 | 56 |
| Special Conditions Report | 4 | 9 |
| Nurturing Parenting | 13 | 21 |
| NTF - Total Services | 71 | 166 |



Missing Children

HFC – DCF Circuit 10 Missing Youth Data as of Reporting Date

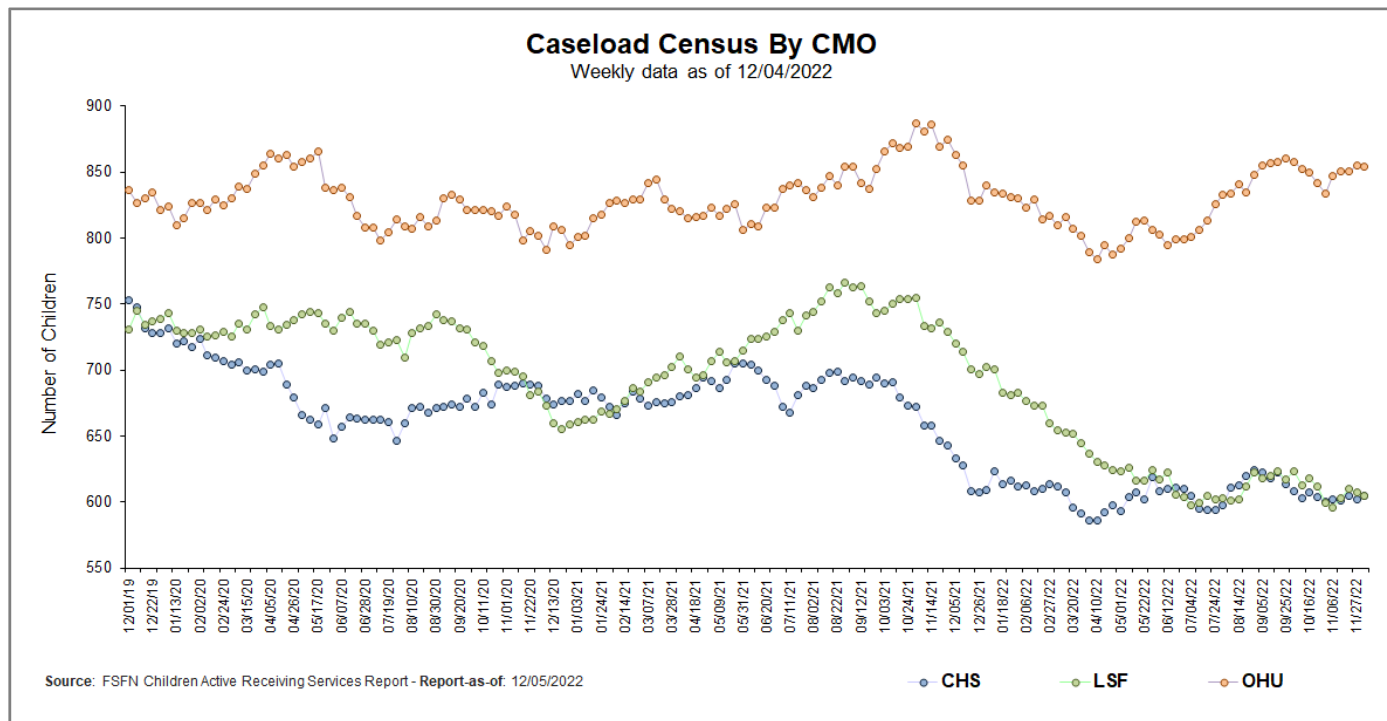
| Weekly Data - Week ending 12/04/2022 | | | | | |
|--------------------------------------|-----------------|--------------|----------|------------|---------------|
| | Current Missing | Late Reports | Late ATL | Recoveries | Late Debriefs |
| CHS | 1 | 0 | 0 | 1 | 0 |
| LSF | 2 | 0 | 0 | 1 | 0 |
| OHU | 2 | 0 | 0 | 1 | 0 |
| CPI | 0 | 0 | 0 | 0 | 0 |
| Total | 6 | 0 | 0 | 3 | 0 |



Caseload Census Information

CBC Services Weekly Caseloads By CMO

| Number of Children by CMO Last 6 Reporting Periods | | | | | | |
|---|-------------|-------------|-------------|-------------|-------------|-------------|
| Agency | 10/30/2022 | 11/6/2022 | 11/13/2022 | 11/20/2022 | 11/27/2022 | 12/4/2022 |
| CHS | 600 | 602 | 601 | 605 | 602 | 605 |
| LSF | 599 | 596 | 603 | 610 | 607 | 605 |
| OHU | 834 | 847 | 851 | 851 | 855 | 854 |
| HFC Total | 2033 | 2045 | 2055 | 2066 | 2064 | 2064 |



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 11/27/2022

| Count of Case Managers Within a Caseload Range | | | | | | | |
|--|--------------------------|---------------------------|----------------------------|----------------------------|--------------------------|----------------------|--------------------------|
| CMO | 1-5 Children in Caseload | 6-15 Children in Caseload | 16-24 Children in Caseload | 25-29 Children in Caseload | 30+ Children in Caseload | Total Case Managers* | Avg # of Children per CM |
| CHS | 1 | 6 | 2 | 2 | 10 | 21 | 28.7 |
| LSF | 0 | 10 | 9 | 9 | 1 | 29 | 20.9 |
| OHU | 2 | 4 | 17 | 6 | 6 | 35 | 24.4 |
| # of CMs | 3 | 20 | 28 | 17 | 17 | 85 | 24.3 |

| Percent of Case Managers That Are at or Under the National Caseload Standard of 15 | | | |
|--|-----------------|--------------------------------|------------------------|
| CMO | # Case Managers | # with Caseload at 15 or lower | Percent at 15 or lower |
| CHS | 21 | 7 | 33.3% |
| LSF | 29 | 10 | 34.5% |
| OHU | 35 | 6 | 17.1% |
| HFC | 85 | 23 | 27.1% |

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

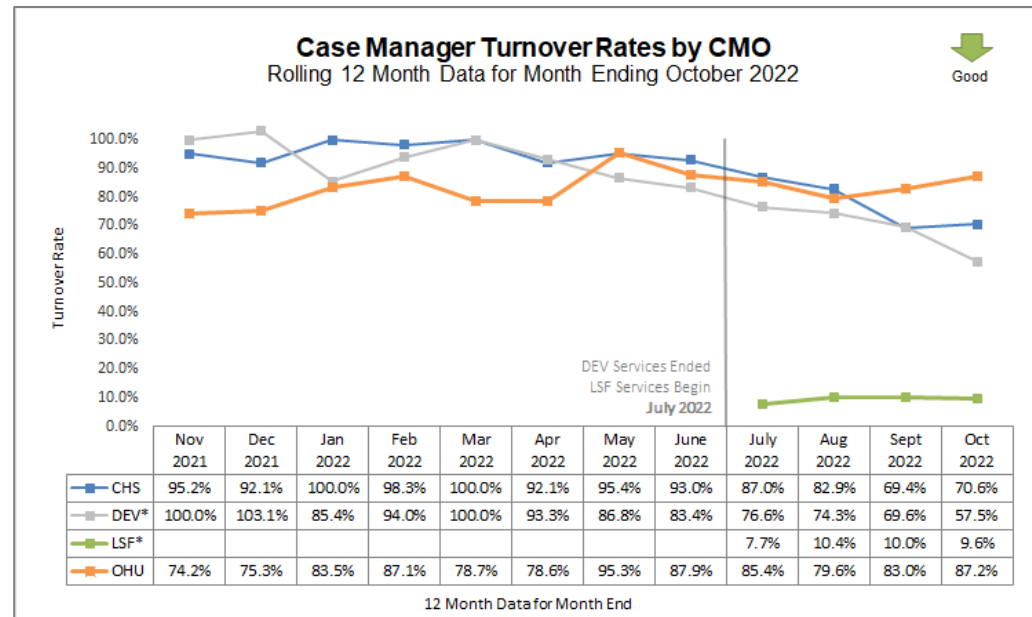
Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

| Employee Turnover Rates By CMO | | |
|--|--------------|-------------------------|
| 12 Month Data for Month Ended October 2022 | | |
| CMO | Case Manager | Case Manager Supervisor |
| CHS | 70.6% | 53.3% |
| DEV* | 57.5% | 38.1% |
| LSF* | 9.6% | 9.1% |
| OHU | 87.2% | 73.7% |

7/2/22 - Transition from Devereux to Lutheran Services Florida; the 12-months required for a "Rolling Year Total" has been split between agencies:

- DEV: Nov-21 to Jun-22 (8 months)
- LSF: Jul-22 to Oct-22 (4 months)



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

| Health Information in FSFN for Children in OHC as of 12/04/22 | | | | | | |
|---|----------------------|---------------------------------|--|--|---------------------------------|---------------------|
| Agency | # of Children in OHC | % With a Medical Record in FSFN | % With Medical Service in last 12 Months | % With Dental Service in Last 7 months | % with Immunizations Up to Date | Overall Performance |
| CHS | 436 | 99.8% | 98.6% | 96.7% | 96.6% | 97.3% |
| LSF | 422 | 100.0% | 97.6% | 86.1% | 96.7% | 93.5% |
| OHU | 397 | 100.0% | 97.2% | 89.4% | 95.7% | 94.1% |
| HFC | 1255 | 99.9% | 97.8% | 90.7% | 96.3% | 95.0% |

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

| Health Information in FSFN as of 12/04/22 | | | | |
|---|------------------------------|--|---|----------------------------------|
| Agency | # of Missing Medical Records | # of Medical Appointments Needing Update | # of Dental Appointments Needing Update | # of Immunization Needing Update |
| CHS | 1 | 6 | 9 | 15 |
| LSF | 0 | 10 | 39 | 14 |
| OHU | 0 | 11 | 27 | 17 |
| Total | 1 | 27 | 75 | 46 |

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%




| Scorecard Measure #9 - 12/31/22 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 22-23 - 2nd Qtr as of 12/04/22 | | | |
|--|---------------------------------|---------------------------------|-----------------------------------|
| Agency | Appointment within last 12 mths | Total Children out-of-home care | Percent Medical Services Received |
| CHS | 430 | 436 | 98.6% ★ |
| LSF | 411 | 421 | 97.6% ★ |
| OHU | 386 | 397 | 97.2% ★ |
| Total | 1227 | 1254 | 97.8% |

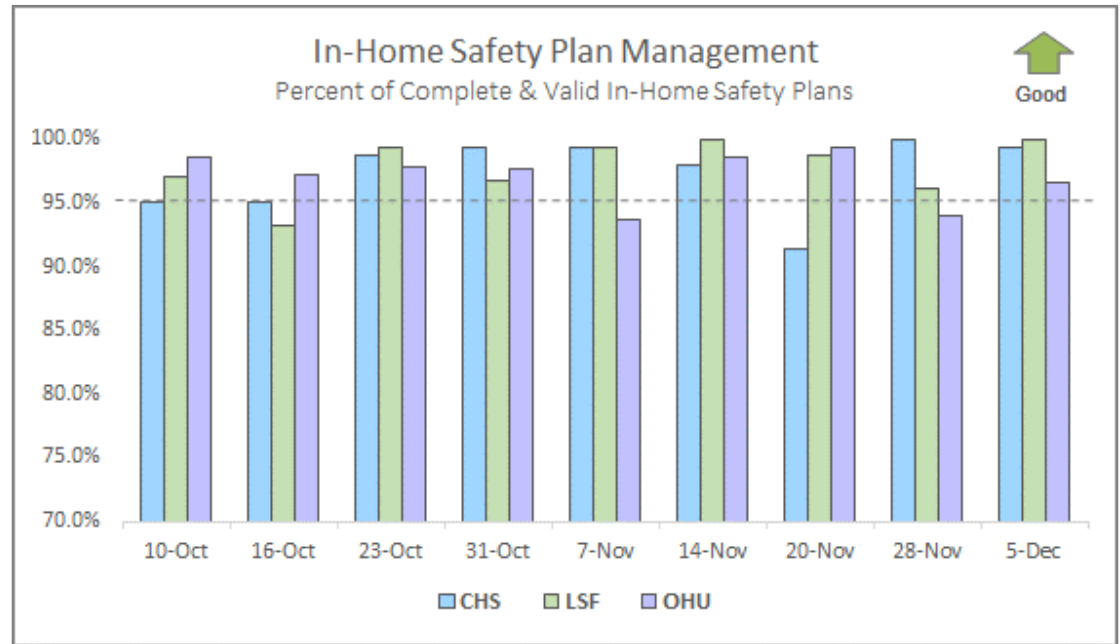
| Scorecard Measure #10 - 12/31/22 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 22-23 - 2nd Qtr as of 12/04/22 | | | |
|---|--------------------------------|---------------------------------|----------------------------------|
| Agency | Appointment within last 7 mths | Total Children out-of-home care | Percent Dental Services Received |
| CHS | 265 | 274 | 96.7% ★ |
| LSF | 241 | 280 | 86.1% |
| OHU | 227 | 254 | 89.4% |
| Total | 733 | 808 | 90.7% |



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95.0%**

| In-Home Safety Plan Management | | | | |
|--|------------------------------|-------------------------------|-----------------------------|--|
| Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days | | | | |
| Agency | No -or- Expired Safety Plans | Complete & Valid Safety Plans | Total Required Safety Plans | Percentage Complete |
| CHS | 1 | 144 | 145 | 99.3%  |
| LSF | 0 | 153 | 153 | 100.0%  |
| OHU | 5 | 143 | 148 | 96.6%  |
| HFC Total* | 6 | 440 | 446 | 98.65% |



Source: FSN Report "Case Management Safety Management Listing", Report-as-of: 12/05/22



Data Exceptions: Placements

| Placement Exceptions by Number of Weeks on List Data-as-of: 12/04/22 | | | | |
|---|----------------------|-------------|------------------|-------------|
| Agency | Greater than 2 weeks | 1 - 2 weeks | Less than 1 week | Grand Total |
| CHS | | | | 0 |
| LSF | | | | 0 |
| OHU | | | | 0 |
| CPI | 3 | | 4 | 7 |
| NTF | | | | 0 |
| SCARF | | | | 0 |
| Total | 3 | 0 | 4 | 7 |

| Placement Exceptions Totaled By Agency Last 6 Reporting Periods | | | | | | |
|--|------------|-----------|------------|------------|------------|-----------|
| Agency | 10/30/2022 | 11/6/2022 | 11/14/2022 | 11/20/2022 | 11/27/2022 | 12/4/2022 |
| CHS | 0 | 0 | 0 | 0 | 0 | 0 |
| LSF | 3 | 0 | 0 | 0 | 0 | 0 |
| OHU | 0 | 0 | 0 | 2 | 3 | 0 |
| CPI | 34 | 36 | 35 | 37 | 10 | 7 |
| NTF | 0 | 0 | 0 | 0 | 0 | 0 |
| SCARF | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 37 | 36 | 35 | 39 | 13 | 7 |

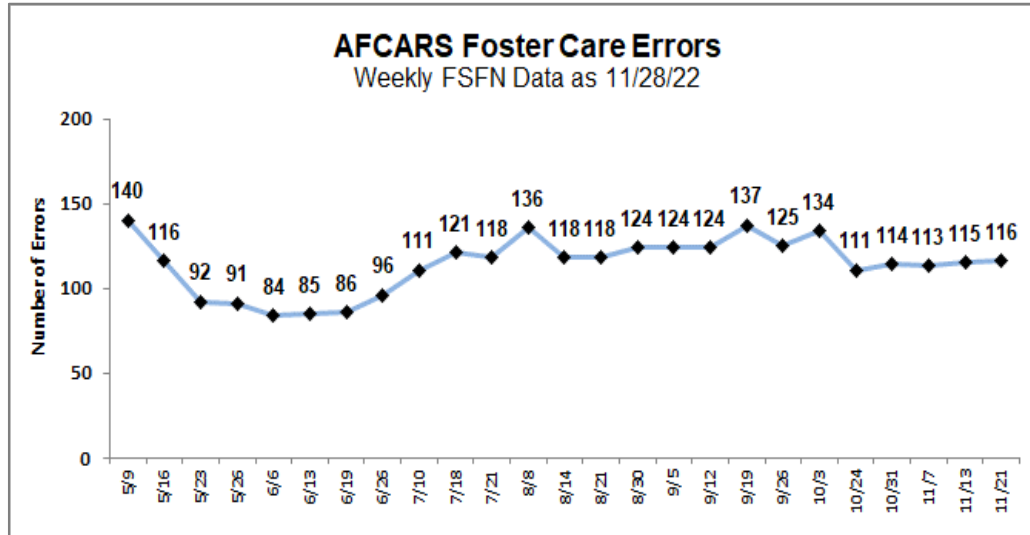
Child Placement Agreement – Current Errors

| Child Placement Agreement Errors Data as of 12/05/2022 | | | | | |
|---|----------------|---------------------------------|--------------------------|-------------------|-----------|
| Agency | New CPA Needed | Need to Upload Signed Agreement | Need Supervisor Approval | Need to Close CPA | Total |
| CHS | 7 | 7 | 7 | | 21 |
| LSF | 1 | 2 | 2 | 1 | 6 |
| OHU | | | 1 | | 1 |
| Total | 8 | 9 | 10 | 1 | 28 |



Data Exceptions: AFCARS

Data for Reporting Period: 04/01/22 – 09/30/22



| AFCARS Foster Care Report | | | | | | | |
|---------------------------|------------|----------|----------|----------------|-------------------|----------------|------------|
| Agency | Child Info | Provider | Legal | Mother Married | Transition Errors | Cannot Correct | Total |
| CHS | | | 3 | | 29 | 7 | 39 |
| LSF | | | 2 | | 31 | 7 | 40 |
| OHU | | | | | 28 | 9 | 37 |
| CPI | | | | | | | 0 |
| Total | 0 | 0 | 5 | 0 | 88 | 23 | 116 |

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 11/29/22



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases, Data-as-of: 12/04/22

| FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a methodology requirement | | | | |
|--|------------------------------|---|---|--|
| Agency | Not Approved (30+ days) | New Child CTS (w/ active Approval) | New FFA-O Needed (w/ prior Approval) | Incorrect Approval (w/ active Approval) |
| CHS | | | | |
| LSF | | | 1 | |
| OHU | | 1 | 1 | |
| HFC TOTAL | 0 | 1 | 2 | 0 |

CMO Contract Measure 11 – 1st Quarter

| Percent of Active Methodology Cases with an Approved FFA-O Data as of 12/04/22 | | | | |
|---|--------------|------------|-------------|------------------|
| Agency | Not Approved | Approved | Grand Total | Percent Approved |
| CHS | 9 | 302 | 311 | 97.1% |
| LSF | 9 | 296 | 305 | 97.0% |
| OHU | 10 | 249 | 259 | 96.1% |
| HFC Total | 28 | 847 | 875 | 96.8% |

| Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 2nd Quarter-to-Date as of 12/04/22 | | | |
|---|-------------------------|------------------------------|---------------------|
| Agency | Timely (< 30 Days) | FFA Approvals (2nd Qtr) | Completed Timely |
| CHS | 27 | 27 | 100.0% ★ |
| LSF | 28 | 29 | 96.6% ★ |
| OHU | 22 | 23 | 95.7% ★ |
| HFC TOTAL | 77 | 79 | 97.5% |

FY 22-23 Target = 95% or higher



AWARENESS FOR DECEMBER

December: Safe Toys and Gifts Month

- 19th-Jan 4th – Winter Break Polk
- 22nd – Jan 4th – Winter Break Hardee
- 23rd – Jan 10th – Winter Break Highlands
- 24th-25th – Christmas Eve, Christmas
- 26th-1st - Kwanzaa

HEALTH RESOURCES

For more COVID information specific to Florida, go to floridahealthcovid19.gov

Call Center is available 24/7
(866) 779-6121 or email
COVID-19@flhealth.gov.

For more vaccine information go to
<https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/>

SAFETY RESOURCES

Internet Safety and Tips

- [SmartSocial.com](https://www.smartsocial.com) - Digital Citizenship programs
- [Information, Advice and Support to Keep Children Safe Online \(internetmatters.org\)](https://www.KeepChildrenSafe.org)
- [NetSmartz Home \(missingkids.org\)](https://www.missingkids.org)

Safe Sleep

https://www.ounce.org/safe_sleep.html

Swim Safety Tips
[mcusercontent.com](https://www.mcusercontent.com)

COMMUNITY RESOURCES

United Way's 211 Call 211

Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

Echo Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care.

To Donate: ECHO Distribution Center every Wednesday between 9am to noon at 3625 Century Blvd Unit 1A, Lakeland, FL.

[ECHO Ministries Florida- Foster Care Ministry- Central FL & Beyond](https://www.echoministries.org)

Find Help (Previously Aunt Bertha) <https://www.findhelp.org/>

Find local resources for food, health, housing, employment programs & other community resources in seconds.

Circuit 10 Children's Mental & Behavioral Health Resources

<https://sites.google.com/view/floridac10/mhbhresources/home>

On this site you will find:

- o Heartland for Children's Parent Portal
- o MyFloridaMyFamily Community Services
- o Florida Mobile Response Team- 24/7 Crisis Assistance
- o Florida Statewide Medicaid Managed Care
- o Florida Association of Christian Child Caring Agencies
- o Florida Network Short-term Residential Programs
- o Center for Autism Related Disabilities (CARD)
- o National Alliance on Mental Illness
- o Post Adoption Support
- o Zebra Coalition
- o Central FL Behavioral Health Network
- o Hope Florida – A Pathway to Prosperity

Food Distribution Schedule

Polk, Highlands and Hardee Counties Food Distribution Sites

<https://uwcf.org/initiatives/endhunger/schedule/>

Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development.

[Healthy Families Florida - Find a Local Project \(healthyfamiliesfla.org\)](https://www.healthyfamiliesfla.org)

Domestic Violence Services

Peace River Center's Domestic Violence Program provides free, confidential services for individuals affected by domestic violence, sexual assault and human trafficking crimes, their family members and friends in Polk, Hardee and Highlands counties.

24-Hour Domestic Violence Crisis Lines

Hardee/Highlands 863.386.1167
Polk 863.413.2700

Victim Services Office Line
863.413.2708

Victim Services Office – Polk
County 1860 South Crystal Lake Drive,
Lakeland, FL 33801

Victim Services Office –
Hardee/Highlands Counties
1570 Lakeview Drive, Sebring, FL
33870

HFC EVENTS

Rudolph Round-Up

- Host a toy drive
- Make a Monetary Donation
- Purchase from Rudolph Toy Registry

RUDOLPH WARE HOUSE OPEN

Nov 28th – Dec 1⁶th

Mon- Fri: 9am – 6pm

Saturdays: 9am – 2pm

Email:

Rudolph@heartlandforchildren.org

<https://heartlandforchildren.org/rudolph>

HFC's "Let's Talk About it" Podcast

where we provide education and resources for family matters in Polk, Highlands and Hardee Counties

[Apple Podcasts](#) / [Anchor](#) / [Spotify](#) / [YouTube](#)



POLK COUNTY**Pace Center for Girls**

Mission: Pace provides girls and young women an opportunity for a better future through education, counseling, training and advocacy. Currently Accepting Student Application:

Contact: Jesilynn.Pfeffer@pacecenter.org
(863) 688-5596 Ext. 5516

[2022 Holiday and Christmas Guide: Lakeland + Polk County - Lakeland Mom](#)

Florida Children Museum

400 Bonnet Springs Blvd.
Lakeland, FL 33815
Contact: (863) 687-3869
<https://explorebcm.org>

Carol Jenkin Barnett United Way Resource Center - Ages 0-5

(Previously Family Fundamentals)

Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

400 Bonnet Springs Blvd.
Lakeland, FL 33815

[Children's Resource Center - United Way of Central Florida \(uwcf.org\)](#)

HIGHLANDS COUNTY**Champion for Children**

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

419 East Center Avenue
Sebring, FL 33870
Office: (863) 382-2905

<https://www.championforchildren.org/>

[Sebring Christmas Parade - News and Events Feed \(downtownsebring.org\)](#)

Children's Museum of the Highlands

Hands on Learning for Ages 1-12
Cost: \$8/per person (ages 1+) for all day play.
219 N Ridgewood Dr.
Sebring, Florida
(863) 451-5385
(contact museum for updated hours)

HARDEE COUNTY**Hardee Help Center**

A Christ-centered community service organization bringing hope & healing to Hardee County families in difficult seasons of life.

713 E Bay Street Wauchula, FL 33873
info@hardeehelpcenter.com
Tel: 863-773-0034

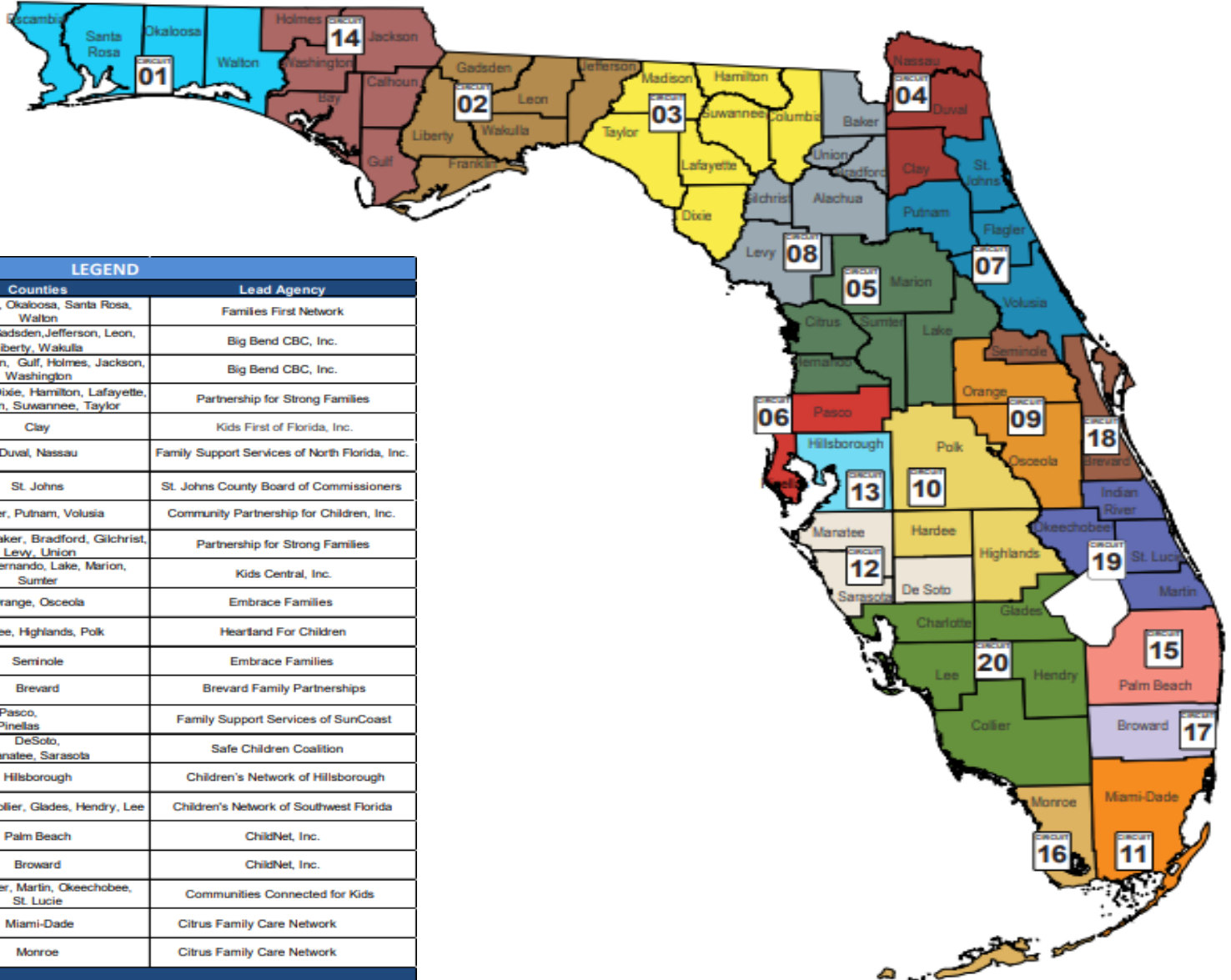
Visit Hardee

Website for upcoming events, community Updates and resources
[Events — VISIT HARDEE](#)



For additional resources and county events, check out our most recent Parent's Corner Newsletter.

Community Based Care Lead Agency Map



| LEGEND | | | |
|---------|-----------|---|--|
| Circuit | Region | Counties | Lead Agency |
| 1 | Northwest | Escambia, Okaloosa, Santa Rosa, Walton | Families First Network |
| 2 | | Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla | Big Bend CBC, Inc. |
| 14 | | Bay, Calhoun, Gulf, Holmes, Jackson, Washington | Big Bend CBC, Inc. |
| 3 | Northeast | Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor | Partnership for Strong Families |
| 4 | | Clay | Kids First of Florida, Inc. |
| 4 | | Duval, Nassau | Family Support Services of North Florida, Inc. |
| 7 | | St. Johns | St. Johns County Board of Commissioners |
| 7 | Central | Flagler, Putnam, Volusia | Community Partnership for Children, Inc. |
| 8 | | Alachua, Baker, Bradford, Gilchrist, Levy, Union | Partnership for Strong Families |
| 5 | SunCoast | Citrus, Hernando, Lake, Marion, Sumter | Kids Central, Inc. |
| 9 | | Orange, Osceola | Embrace Families |
| 10 | | Hardee, Highlands, Polk | Hearthand For Children |
| 18 | Southeast | Seminole | Embrace Families |
| 18 | | Brevard | Brevard Family Partnerships |
| 6 | Southern | Pasco, Pinellas | Family Support Services of SunCoast |
| 12 | | DeSoto, Manatee, Sarasota | Safe Children Coalition |
| 13 | | Hillsborough | Children's Network of Hillsborough |
| 20 | | Charlotte, Collier, Glades, Hendry, Lee | Children's Network of Southwest Florida |
| 15 | Southern | Palm Beach | ChildNet, Inc. |
| 17 | | Broward | ChildNet, Inc. |
| 19 | Southern | Indian River, Martin, Okeechobee, St. Lucie | Communities Connected for Kids |
| 11 | | Miami-Dade | Citrus Family Care Network |
| 16 | Southern | Monroe | Citrus Family Care Network |