



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, December 11, 2022

Video Conference Meeting

Wednesday, December 14, 2022 at 9 a.m.

Conference Call: 866-607-2795
Participant Number: 830 755 402#



Community Based Care Lead Agency Scorecard


FY 22-23, 1st Quarter: July 01, 2022 to September 30, 2022

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/21 to 06/30/22	07/01/21 to 06/30/22	01/01/21 to 12/31/21	10/01/21 to 09/30/22	10/01/20 to 09/30/21	10/01/21	10/01/19 to 09/30/20	10/01/21 to 09/30/22	09/30/22	09/30/22	10/01/21 to 09/30/22	09/30/22
Brevard Family Partnership	7.38	94.6%	96.6%	99.7%	33.5%	53.0%	94.6%	3.71	97.0%	90.6%	95.8%	57.0%
ChildNet - Broward	8.60	96.8%	96.1%	99.7%	32.1%	51.9%	80.6%	3.67	96.2%	88.0%	83.6%	65.4%
ChildNet - Palm Beach	10.42	95.7%	95.7%	99.6%	32.3%	61.7%	92.8%	3.47	97.4%	89.9%	57.1%	59.8%
Children's Network of SW Florida	7.00	97.3%	97.0%	99.9%	33.0%	57.1%	95.1%	4.94	96.3%	95.4%	90.2%	58.9%
Children's Network-Hillsborough	7.42	96.1%	97.0%	98.0%	27.1%	32.1%	94.0%	7.24	86.1%	65.5%	61.0%	57.3%
Citrus Health Network	2.82	95.6%	99.1%	99.6%	27.5%	43.6%	93.8%	3.22	97.3%	96.6%	94.8%	60.2%
Communities Connected for Kids	8.13	94.6%	97.5%	99.7%	45.4%	76.6%	92.2%	3.27	97.9%	89.9%	82.6%	58.0%
Community Partnership for Childr.	5.54	94.1%	97.2%	99.4%	24.4%	52.6%	86.6%	4.26	94.7%	71.1%	87.5%	61.3%
Embrace Families	8.45	94.3%	97.4%	97.9%	29.7%	46.5%	90.7%	6.51	60.4%	39.1%	83.3%	59.0%
Families First Network	9.34	95.1%	97.4%	99.6%	24.4%	41.0%	89.6%	7.36	94.5%	87.5%	79.4%	59.1%
Family Integrity Program	2.24	96.1%	96.8%	99.8%	49.1%	87.9%	93.0%	3.25	100.0%	97.8%	75.0%	61.1%
Family Support Services North Fla	5.33	96.5%	96.9%	99.8%	33.4%	63.3%	83.1%	5.29	96.9%	91.9%	96.8%	56.4%
FSS Suncoast	8.49	93.8%	96.2%	97.0%	25.5%	40.9%	93.3%	5.99	78.0%	54.2%	89.4%	61.5%
Heartland For Children	8.82	95.0%	97.6%	99.8%	35.5%	43.7%	92.3%	3.50	97.8%	92.4%	96.8%	58.7%
Kids Central, Inc.	4.96	95.6%	97.0%	99.1%	31.6%	38.0%	87.8%	7.17	82.6%	62.3%	77.1%	65.1%
Kids First of Florida, Inc.	4.74	98.8%	94.9%	96.5%	32.1%	46.1%	86.0%	4.32	89.3%	60.9%	60.0%	63.3%
Northwest Florida Health Network	6.86	96.3%	97.0%	99.6%	28.9%	51.0%	91.8%	5.53	91.2%	89.5%	82.7%	61.7%
Partnership for Strong Families	5.82	97.5%	97.8%	99.9%	23.3%	56.9%	94.3%	5.28	87.2%	62.7%	92.5%	55.3%
Safe Children Coalition	5.88	97.3%	94.7%	99.4%	38.9%	44.6%	91.7%	4.66	97.6%	84.6%	72.0%	64.3%
Statewide	7.20	95.7%	96.7%	98.8%	30.6%	47.8%	90.7%	5.27	87.9%	74.6%	81.8%	60.2%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 – December Weekly Report

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
Supervision between 12/01/22 - 12/31/22		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	10	99.65%
LSF	0	100.00% 
OHU	14	99.20%
Total	24	99.55%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 12/11/22</i>		

Scorecard Measure 4 - November Month-end Report

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
Month-End Supervision - November 2022		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	1	99.99%
LSF	3	99.97%
OHU	10	99.80%
Total	14	99.90%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Report-as-of: 12/11/22</i>		



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Completed 12/01/22 to 12/31/22							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	216	27	12.5%	134	8	6.0%	9.2%
LSF	203	48	23.6%	149	27	18.1%	20.9%
OHU	176	30	17.0%	126	13	10.3%	13.7%
TOTAL	595	105	17.6%	409	48	11.7%	14.7%

Source: FSFN Data Warehouse – Ad Hoc Report; Data-as-of: 12/11/22

Birth Parent Contact Completed Month-end Data for November 2022							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	214	93	43.5%	133	36	27.1%	35.3%
LSF	204	83	40.7%	149	32	21.5%	31.1%
OHU	177	88	49.7%	123	45	36.6%	43.2%
TOTAL	595	264	44.4%	405	113	27.9%	36.1%

Source: FSFN Data Warehouse – Ad Hoc Report; Report-as-of: 11/30/22, Data-as-of: 12/11/22

Mother Contact

Green: 70% or above, Yellow: 69% - 60%, Red: 59% or less

Father Contact

Green: 50% or above, Yellow: 49% - 40%, Red: 39% or less




Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%



SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 12/05/22 thru 12/11/22			
Agency	Timely	Un-Timely	Total
CHS		4	4
LSF	1		1
OHU		1	1
Total	1	5	6

Service Availabilities Service Snapshot of Availability as of 12/12/22	
Youth Villages	Peace River Home-to-Stay
0 – Polk	0 – Polk 0 – Highlands / Hardee

Scorecard Measure #5 - 01/01/21 to 12/31/21 Children Achieving Permanency within 0-12 Mths FY 22-23 - 2nd Qtr as of 12/11/22			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	79	245	32.2%
LSF	73	273	26.7%
OHU	109	262	41.6% 
HFC Total	261	780	33.46%

SM05 - Percentage to reach Yellow = 36.5%

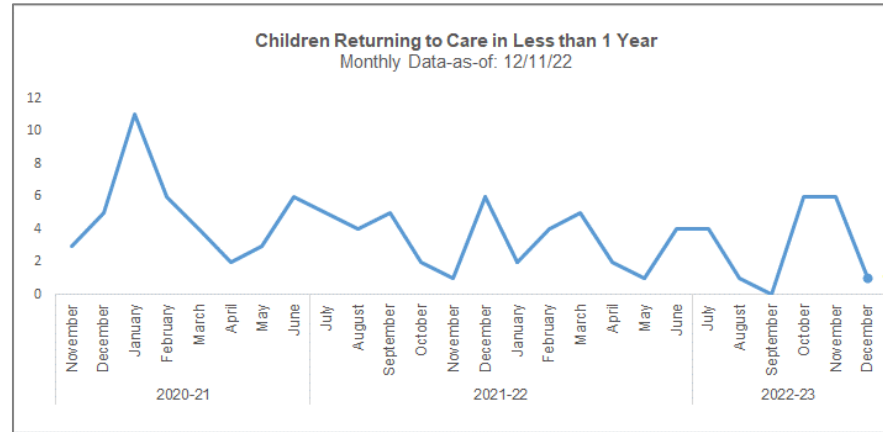
Scorecard Measure #6 - 01/01/22 Children Achieving Permanency within 12-23 Mths FY 22-23 - 2nd Qtr as of 12/11/22			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	41	106	38.7%
LSF	69	137	50.4% 
OHU	38	82	46.3% 
HFC Total	148	325	45.5%

SM06 - Percentage to reach Yellow = 39.4%



Children Returning to Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 12/05/22 - 12/11/22								
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	SM07 Cohort
LSF	12/5/2022	141836-DEV	3/5/2020	5/28/2022	27	6	< 1.0 yr	N
LSF	8/22/2022	141828-DEV	2/8/2017	10/4/2018	20	46	3.0 - 4.9 yrs	N
LSF	8/22/2022	141828-DEV	2/8/2017	10/4/2018	20	46	3.0 - 4.9 yrs	N
LSF	8/22/2022	141828-DEV	2/8/2017	10/4/2018	20	46	3.0 - 4.9 yrs	N
LSF	8/22/2022	141828-DEV	2/8/2017	10/4/2018	20	46	3.0 - 4.9 yrs	N
LSF	8/22/2022	141828-DEV	2/8/2017	10/4/2018	20	46	3.0 - 4.9 yrs	N
CHS	10/4/2022	141832-CHSFL	8/5/2014	4/20/2016	21	77	> 5.0 yrs	N

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 12/12/22

Prior Weeks' Undiscussed Re-entries								
Removals entered into FSFN between 11/28/22 - 12/04/22								
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	SM07 Cohort
CHS	10/28/2022	141035-GCCC	10/19/2010	10/10/2011	12	132	> 5.0 yrs	N
CHS	10/28/2022	141035-GCCC	10/19/2010	10/10/2011	12	132	> 5.0 yrs	N
CHS	10/28/2022	141035-GCCC	10/19/2010	10/10/2011	12	132	> 5.0 yrs	N

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 12/05/22

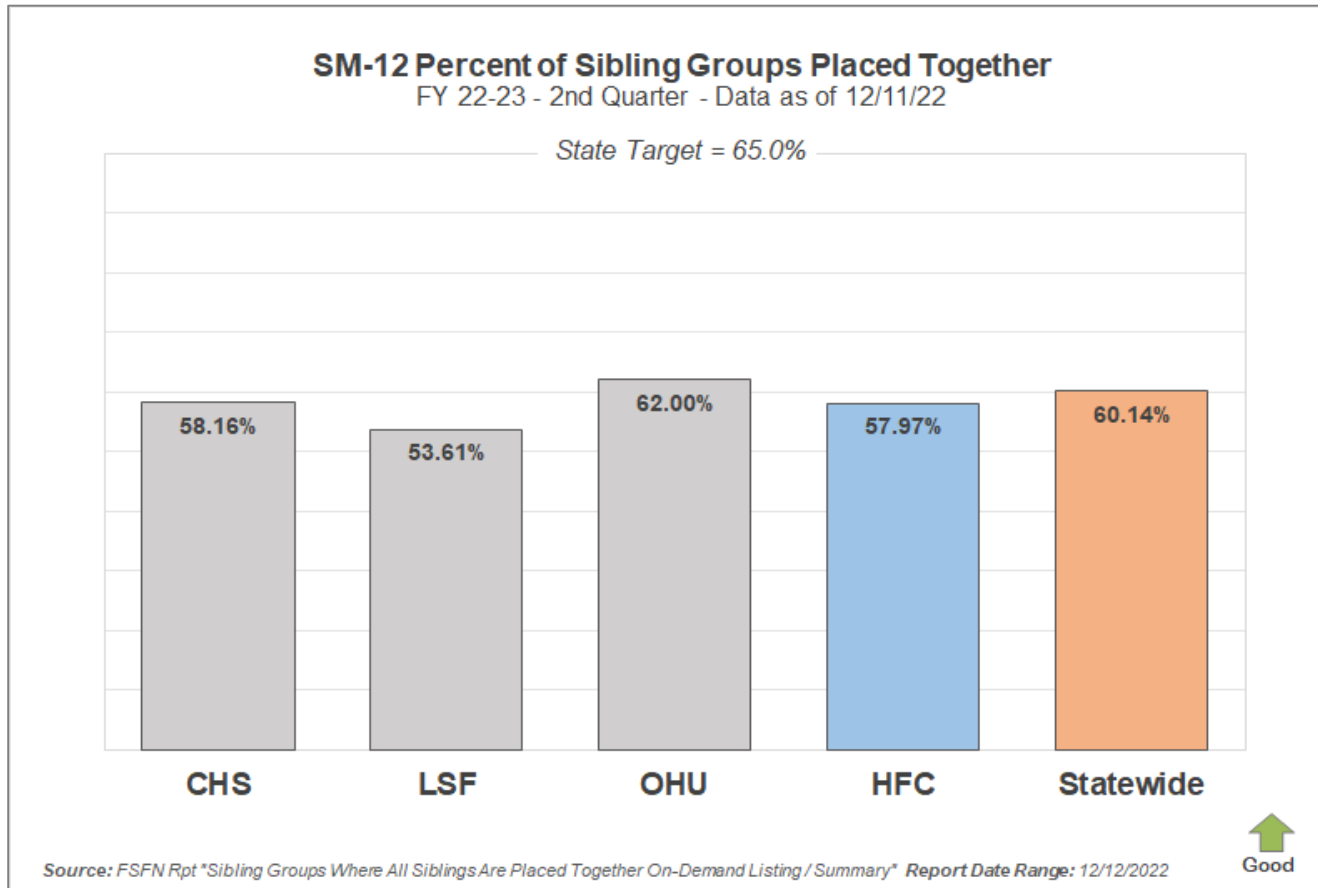


Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – Target = 65.0%

SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	57	98	58.16%
LSF	52	97	53.61%
OHU	62	100	62.00%
HFC	171	295	57.97%

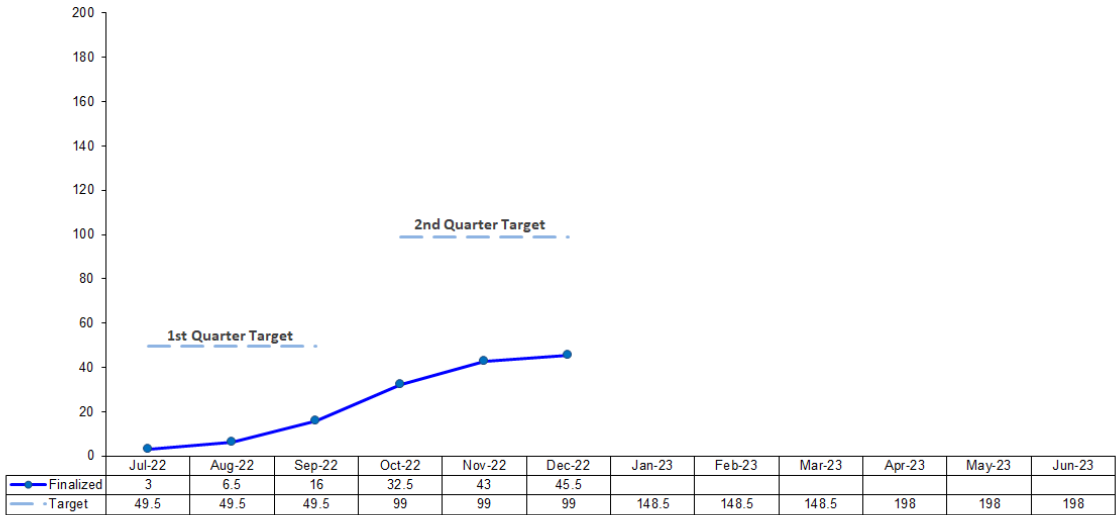
Number of sibling groups to achieve SM12 target – 21 Sibling Groups



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10
Adoption Finalizations for FY 22-23



Source: HFC Adoption Database; Data-as-of: December 12, 2022

FY 22-23 Target = 198

Upcoming Finalization Dates
December 14, 2022

Adoption Finalizations
FY 22-23 - 2nd Quarter as of 12/12/22

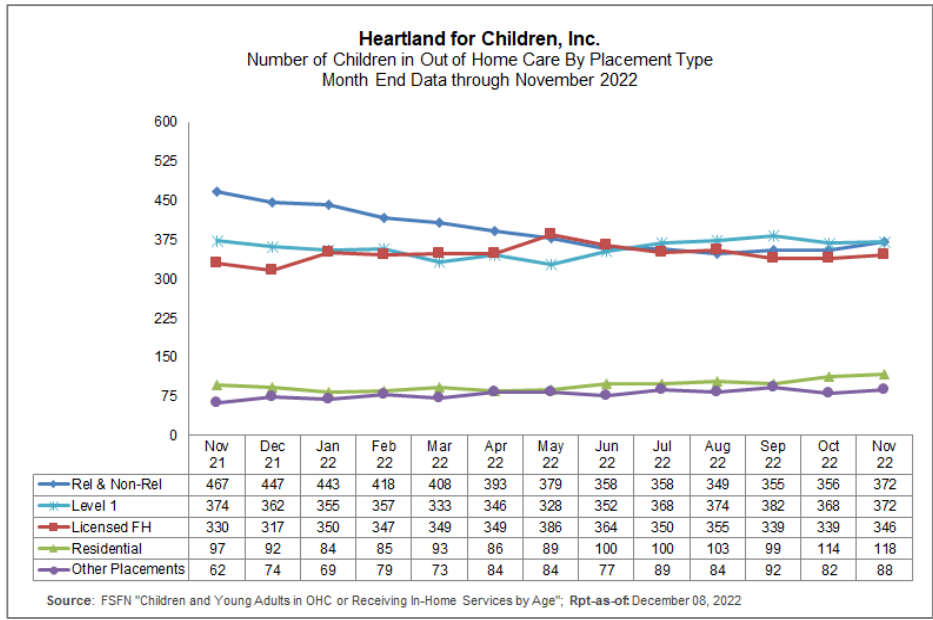
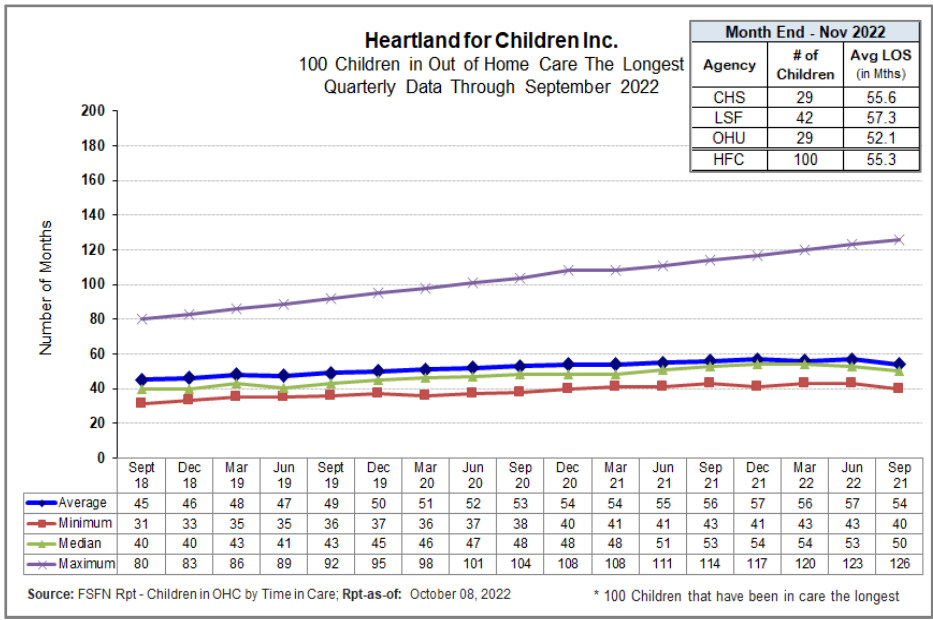
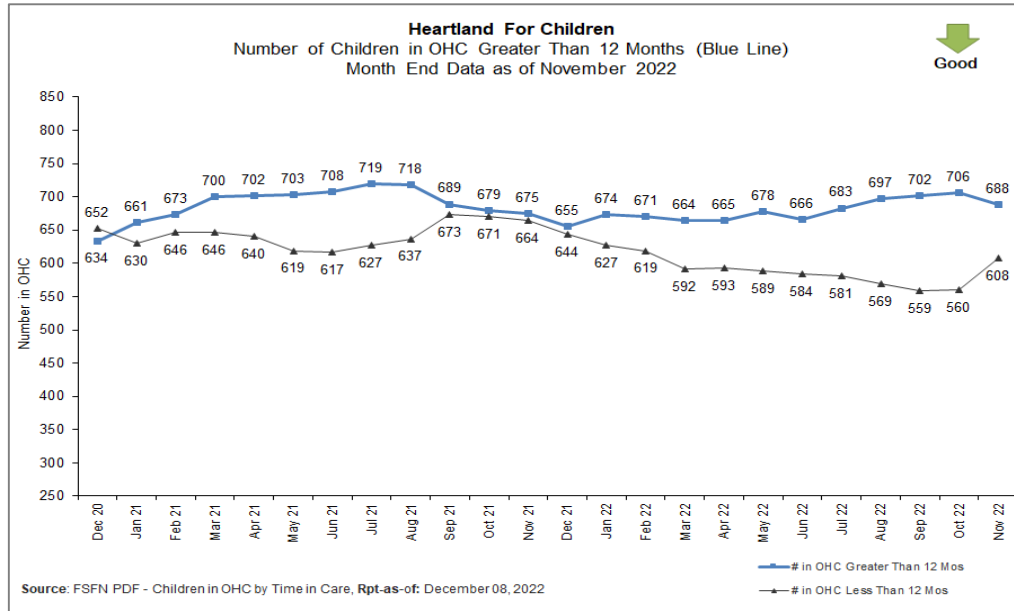
CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	5	8.5	29	29.3%
LSF	9	11.5	25	46.0%
OHU	5	9.5	31	30.6%
Total	19	29.5	85	34.7%

Adoption Finalizations
Total Fiscal Year-to-Date

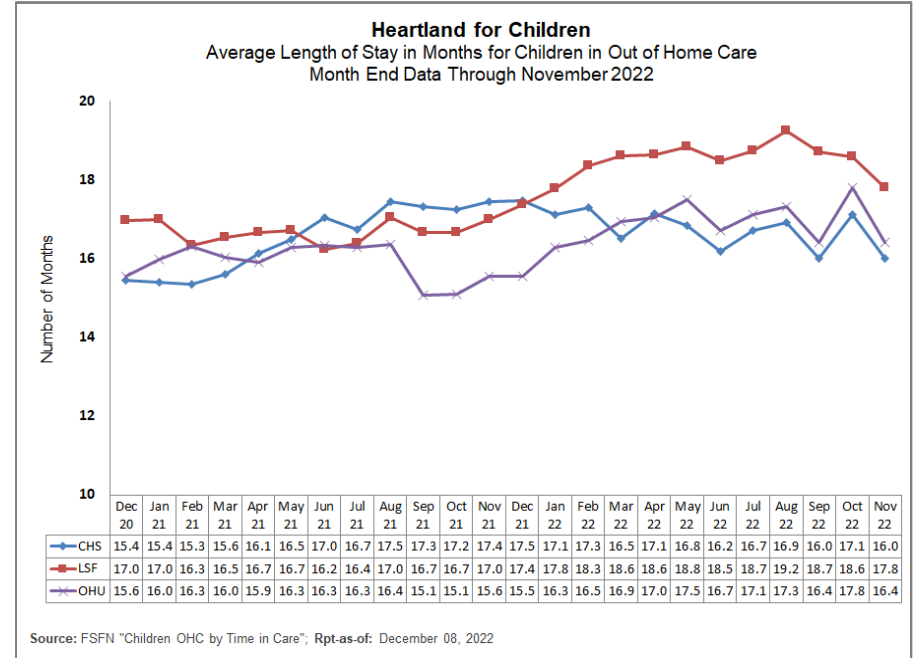
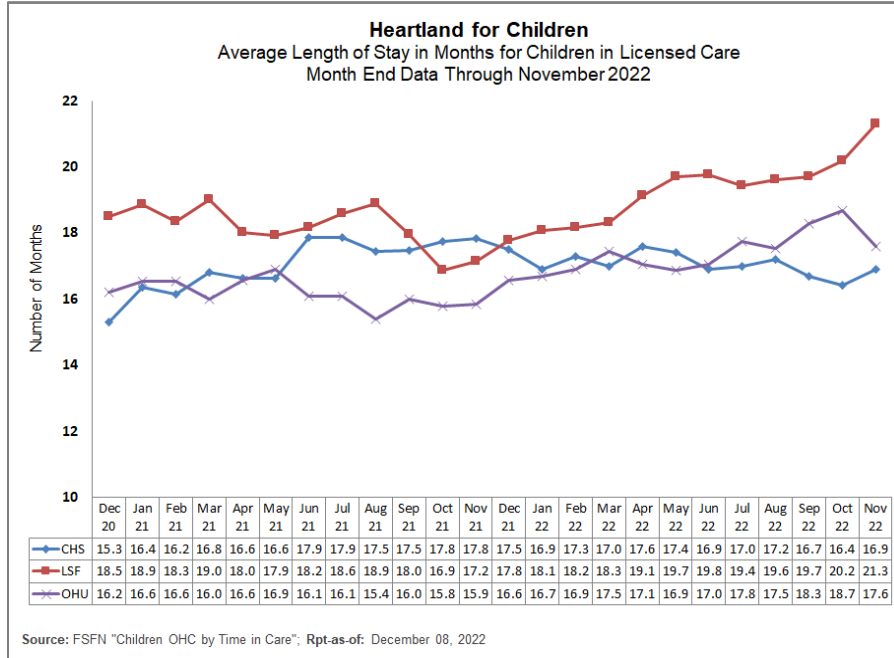
Total Finalized	HFC Target	% Met	% w/in 24 Mths
45.5	198	23.0%	33.3%



Permanency for Children in Out of Home Care



Length of Stay for Children by Case Management Organization



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2022-23 as of December 12, 2022

CLS WEEKLY SHELTER REPORT - FY 2022-2023														
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	22/23 Totals	21/22 Totals
# of Shelter Hearings														
Polk	29	24	18	34	18	9							132	315
Highlands	5	3	2	3	5	0							18	44
Hardee	0	0	1	0	1	0							2	23
Total	34	27	21	37	24	9							152	379
# Children Removed														
Polk	50	55	29	73	39	18							264	551
Highlands	8	9	7	3	10	0							37	71
Hardee	0	0	5	0	2	0							7	43
Total	58	64	41	76	51	18							308	656
Total Children Denied Shelter														
Polk	0	0	0	0	0	0							0	0
Highlands	0	0	0	0	0	0							0	0
Hardee	0	0	0	0	0	0							0	0
Total	0	0	0	0	0	0							0	0
# Children Placed with Relative														
Polk	28	43	18	31	26	13							159	285
Highlands	5	6	5	2	9	0							27	55
Hardee	0	0	5	0	2	0							7	26
Total	33	49	28	33	37	13							193	357
# Children Placed with Non Relative														
Polk	5	10	4	22	4	0							45	80
Highlands	0	0	2	0	0	0							2	6
Hardee	0	0	0	0	0	0							0	3
Total	5	10	6	22	4	0							47	89
# Children Placed with Fictive Kin														
Polk	1	0	0	0	0	0							1	6
Highlands	0	0	0	0	0	0							0	1
Hardee	0	0	0	0	0	0							0	1
Total	1	0	0	0	0	0							1	8
# Children Placed in Foster Care														
Polk	16	2	7	20	9	5							59	180
Highlands	3	3	0	1	1	0							8	11
Hardee	0	0	0	0	0	0							0	11
Total	19	5	7	21	10	5							67	202

% of Children Sheltered Placed in Foster Care Data as of 12/12/22			
Month	20-21	21-22	22-23
Jul	28.6%	22.1%	32.8%
Aug	21.9%	43.5%	7.8%
Sep	27.3%	28.2%	17.1%
Oct	22.4%	28.9%	27.6%
Nov	20.4%	36.8%	19.6%
Dec	24.5%	19.4%	27.8%
Jan	25.0%	48.8%	
Feb	20.5%	15.6%	
Mar	21.7%	47.2%	
Apr	17.5%	26.9%	
May	23.4%	27.5%	
Jun	38.5%	32.4%	
FY Total	24.9%	30.8%	21.8%

Shelter Count for the Week of December 06 - December 12, 2022			
	Polk	Highlands	Hardee
Shelters	8	0	0
Children Removed	16	0	0
Placed w/ a Relative	11	0	0
Placed w/a Non-Rel	0	0	0
Placed w/a Fictive Kin	0	0	0
Placed in Foster Care	5	0	0



Case Transfer Staffing Data

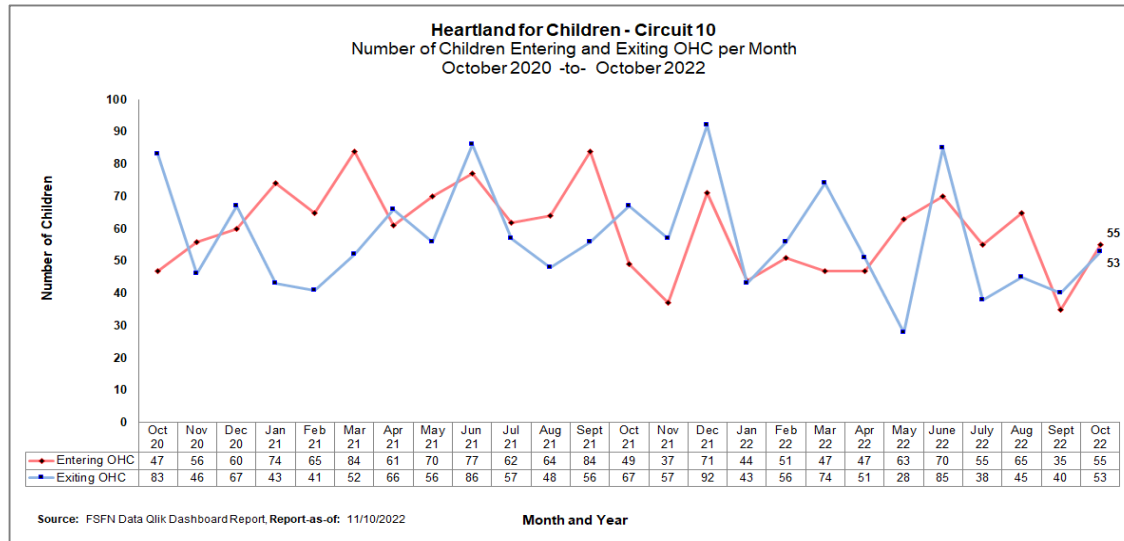
Case Transfer Data For Fiscal Year July 1, 2022 – June 30, 2023 - Data as of 12/12/22

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	22-23 Totals	21-22 Totals
Number of Children														
CHS	32	32	19	17	24	11							135	358
LSF	36	34	20	38	36	7							171	355
OHU Polk	12	18	13	7	12	4							66	147
One Hope	37	49	40	30	47	19							222	503
Total	117	133	92	92	119	41							594	1363
Out of Home Care														
CHS	19	19	16	13	19	9							95	200
LSF	17	15	15	24	25	2							98	188
OHU Polk	8	9	12	7	9	3							48	103
One Hope	12	8	12	6	18	3							59	113
Total	56	51	55	50	71	17							300	604
In - Home Judicial														
CHS	5	0	0	0	0	0							5	4
LSF	2	1	0	2	0	0							5	16
OHU Polk	0	0	0	0	0	0							0	2
One Hope	0	2	0	0	0	0							2	6
Total	7	3	0	2	0	0							12	28

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	22-23 Totals	21-22 Totals
Non-Judicial In - Home Services														
CHS	6	8	3	3	3	2							25	116
LSF	10	10	5	8	8	5							46	95
OHU Polk	4	9	1	0	1	1							16	31
One Hope	3	3	0	3	12	11							32	35
Total	23	30	9	14	24	19							119	277
OCS / ICPC Courtesy Supervision														
CHS	0	0	0	0	0	0							0	0
LSF	0	0	0	0	0	0							0	0
OHU Polk	0	0	0	0	0	0							0	0
One Hope	22	29	28	21	17	5							122	338
Total	22	29	28	21	17	5							122	338
Reinstatement of Protective Services Supervision (Notice of Hearings)														
CHS	0	3	0	0	0	0							3	17
LSF	5	6	0	4	3	0							18	46
OHU Polk	0	0	0	0	0	0							0	2
One Hope	0	4	0	0	0	0							4	0
Total	5	13	0	4	3	0							25	65

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





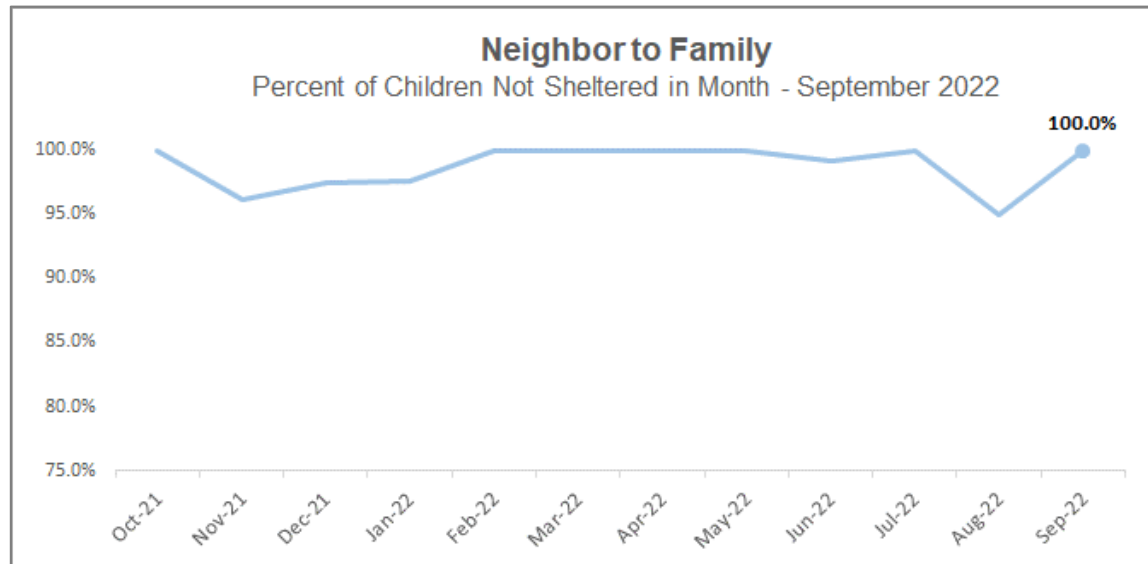
Neighbor to Family – Weekly & Monthly Census

22-23 Fiscal Year to Month - Percentage of Children Not Sheltered: **97.4%**

"It was an emotionally hard class (parenting) for me but I'd recommend it anyway."

- NTF Parent Satisfaction Survey– Q: What we are doing well?

Neighbor To Family - Weekly Census Numbers		
Weekly Data 12/06/22 through 12/12/22		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	3
CPI - Family Support	21	67
Specialized - Family Support	4	14
Prevention - Comm. Referral	34	72
Special Conditions Report	6	13
Nurturing Parenting	12	21
NTF - Total Services	78	190

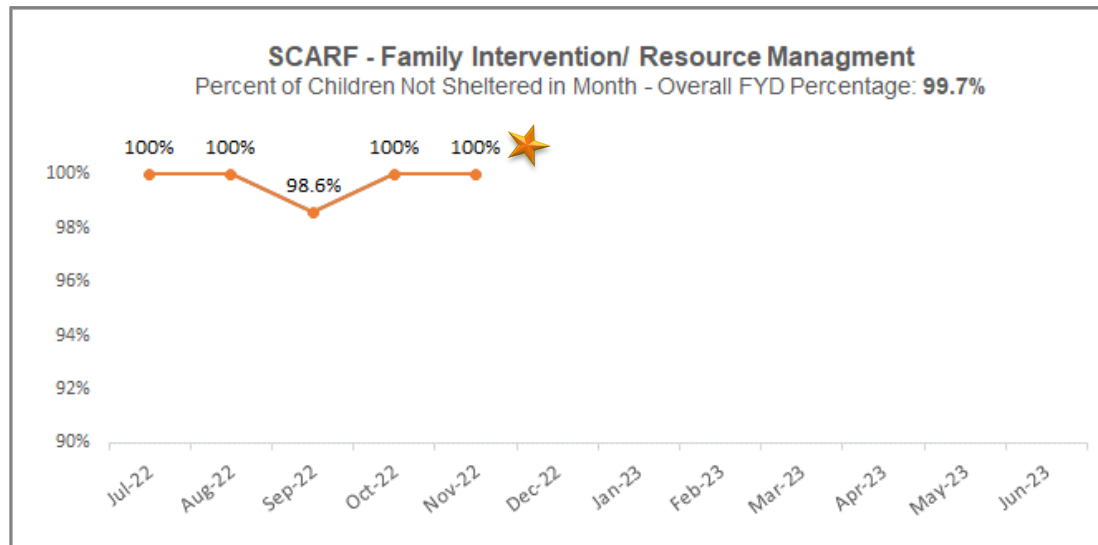


SCARF – Family Intervention and Resource Management (FIRM)

Performance and Rate of Diversion - Fiscal Year to Date: **November 2022**

SCARF - FY 21-22 Census Numbers		
Fiscal Year to Date Report - November 2022		
Referral Type	Number of Families	Number of Children
Legal Referrals	63	105
Non-Legal Referrals	298	651
Active Families as of Date	108	232
Discharged - Diversion	241	503
Discharged - MH TCM	11	20
Discharged - Sheltered	1	1
SCARF - Total FYD Services	361	756

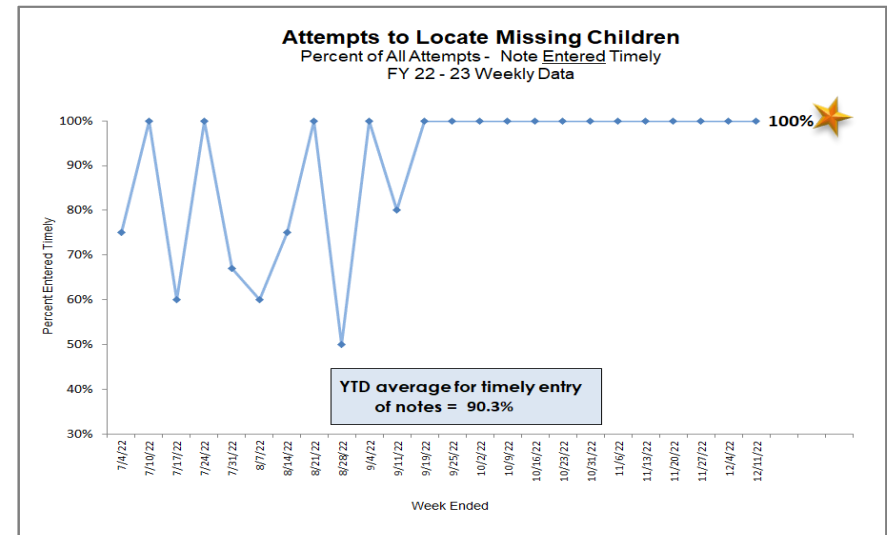
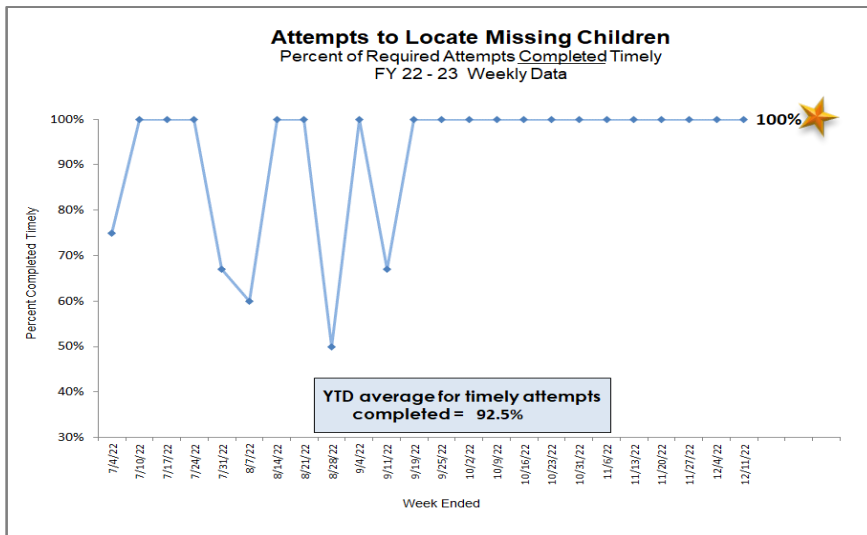
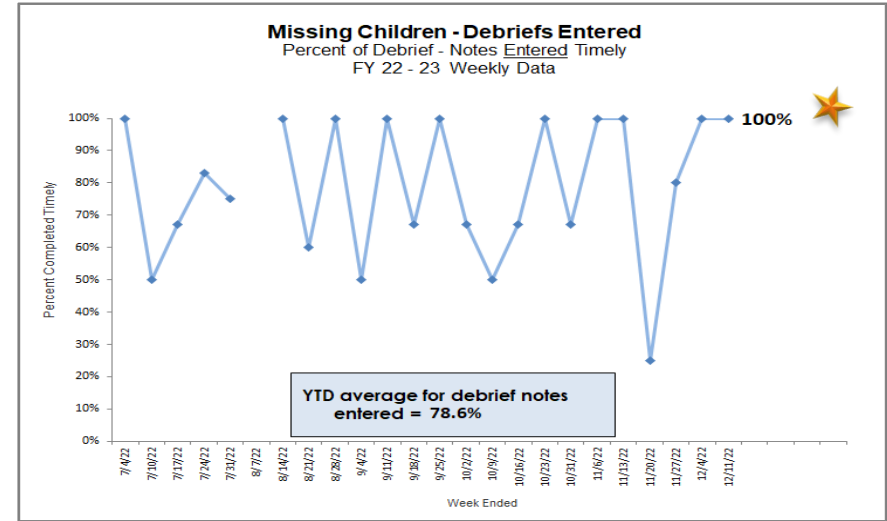
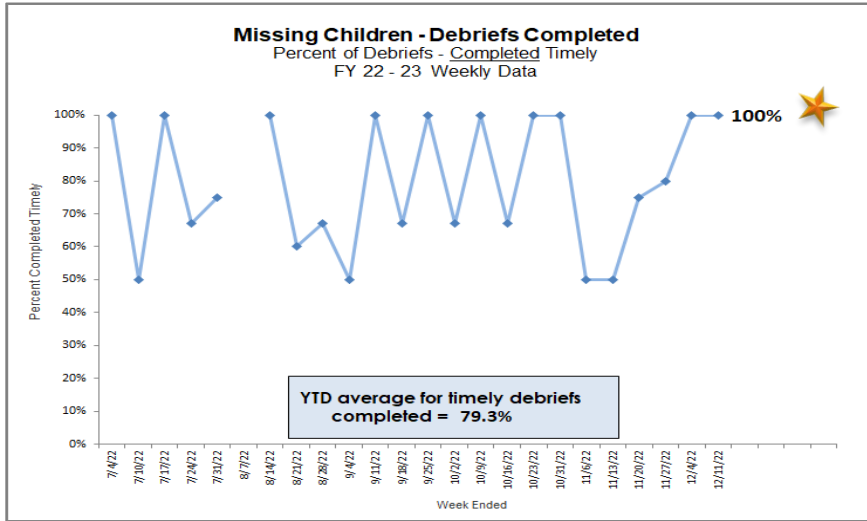
SCARF - Rate of Diversion by Service Center					
Month Performance - November 2022					
Service Center	Number of Referrals	Legal Aid Diversions	MH TCM Referrals	Families Sheltered	Rate of Diversion
Bartow	10	2	0	0	100.0%
Lake Wales - Highlands	11	5	0	0	100.0%
Lakeland	20	3	0	0	100.0%
SCARF - Total	41	10	0	0	100.0%



Missing Children

HFC – DCF Circuit 10 Missing Youth Data as of Reporting Date

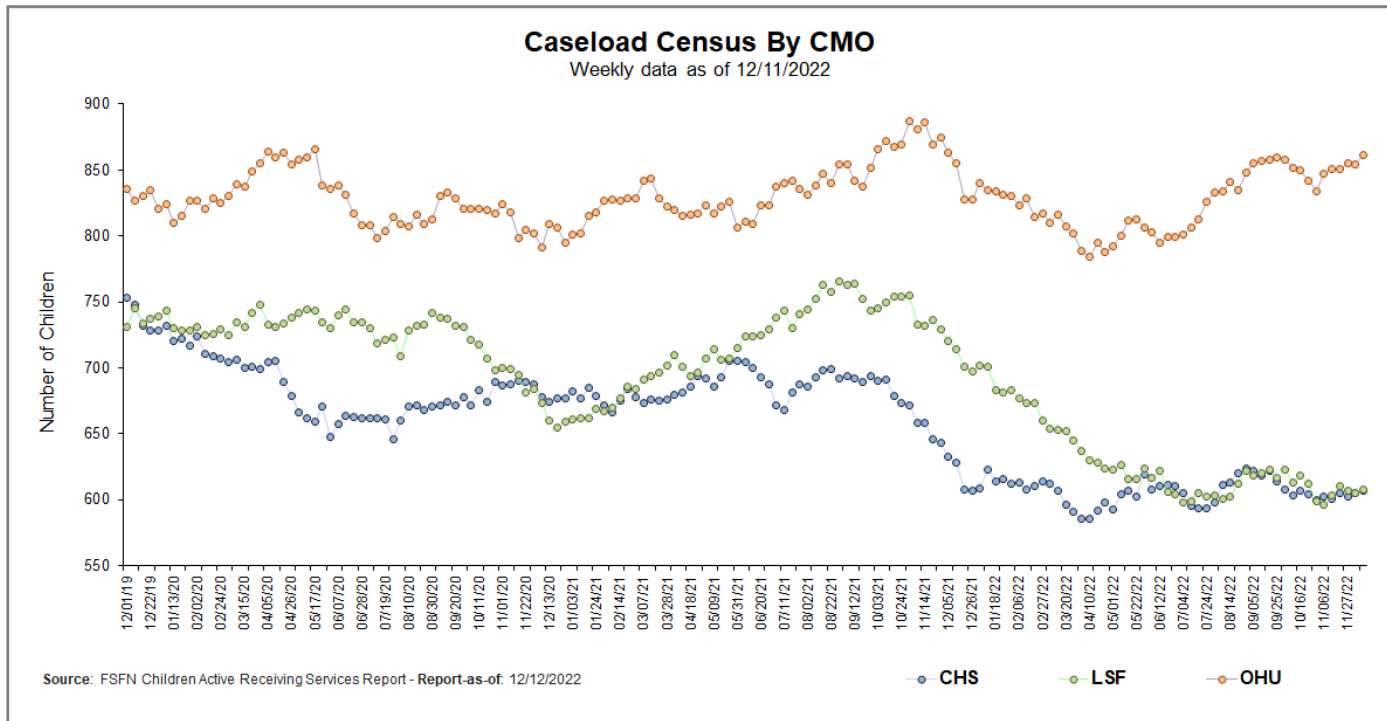
Weekly Data - Week ending 12/11/2022					
	Current Missing	Late Reports	Late ATL	Recoveries	Late Debriefs
CHS	0	0	0	0	0
LSF	2	0	0	4	0
OHU	2	1	0	2	0
CPI	0	0	0	0	0
Total	4	1	0	6	0



Caseload Census Information

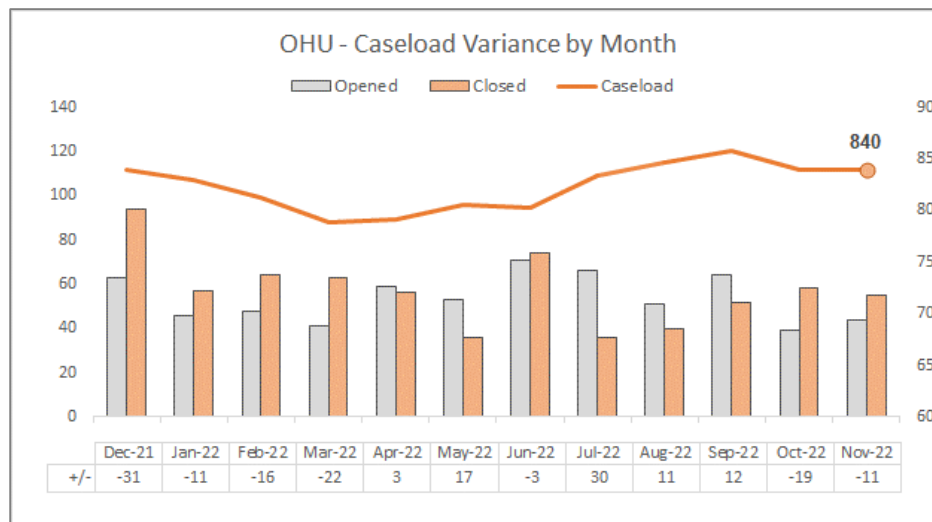
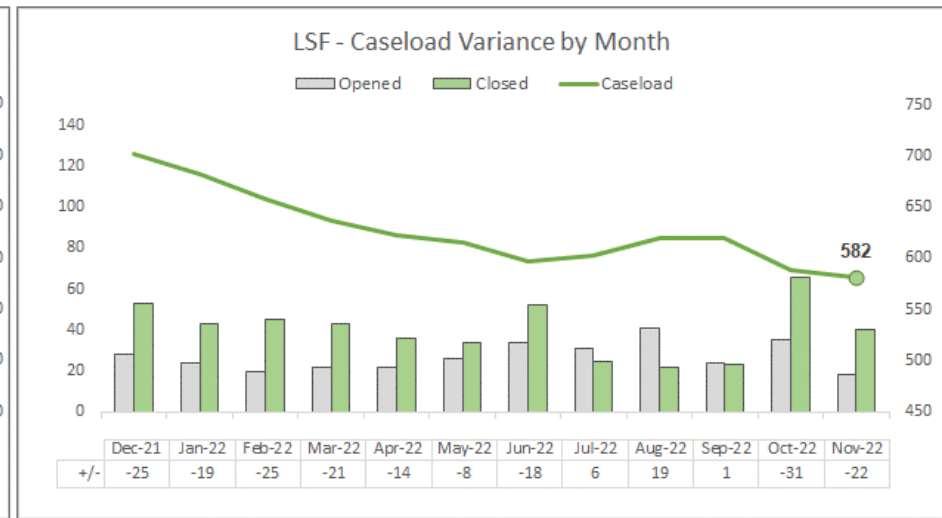
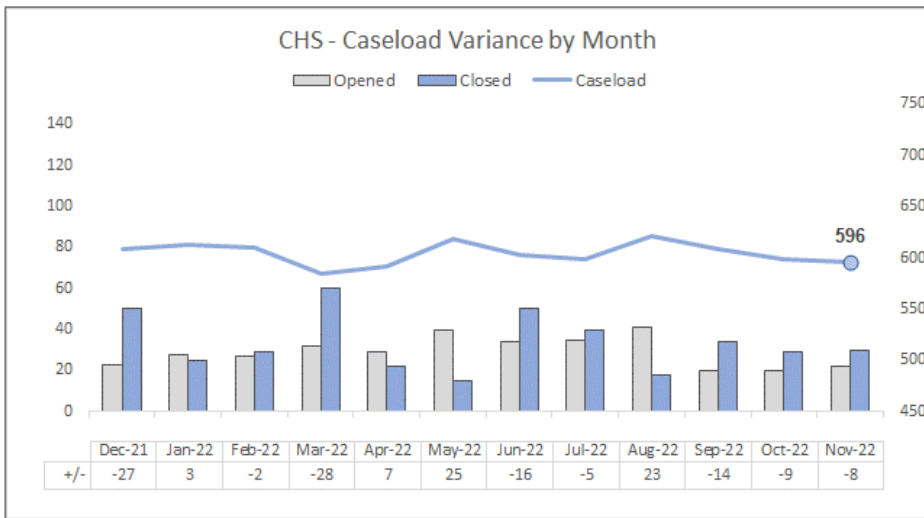
CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	11/6/2022	11/13/2022	11/20/2022	11/27/2022	12/4/2022	12/11/2022
CHS	602	601	605	602	605	607
LSF	596	603	610	607	605	608
OHU	847	851	851	855	854	861
HFC Total	2045	2055	2066	2064	2064	2076



Caseload Variance by Month

Number of Children Opening -vs- Closing to Services during Month (as of 11/30/22)



Source: FSFN Children Active Receiving Services Report - Report-as-of: 12/01/2022



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 11/27/2022

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	1	6	2	2	10	21	28.7
LSF	0	10	9	9	1	29	20.9
OHU	2	4	17	6	6	35	24.4
# of CMs	3	20	28	17	17	85	24.3

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	21	7	33.3%
LSF	29	10	34.5%
OHU	35	6	17.1%
HFC	85	23	27.1%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

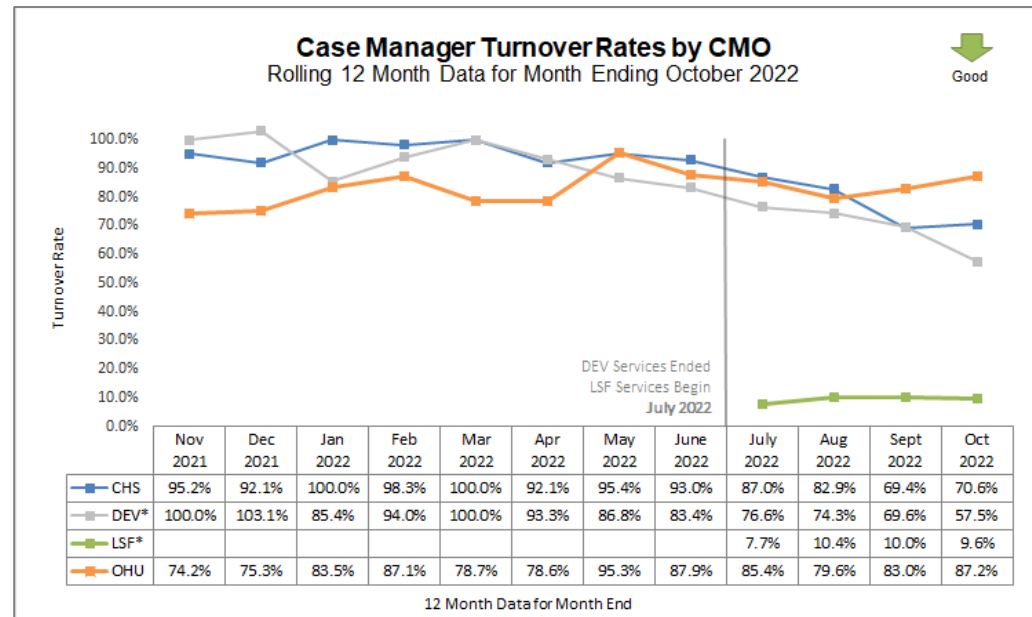
Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended October 2022		
CMO	Case Manager	Case Manager Supervisor
CHS	70.6%	53.3%
DEV*	57.5%	38.1%
LSF*	9.6%	9.1%
OHU	87.2%	73.7%

7/2/22 - Transition from Devereux to Lutheran Services Florida; the 12-months required for a "Rolling Year Total" has been split between agencies:

- DEV: Nov-21 to Jun-22 (8 months)
- LSF: Jul-22 to Oct-22 (4 months)



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 12/11/22						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	436	99.8%	98.6%	97.8%	96.6%	97.7%
LSF	431	100.0%	94.2%	85.9%	95.8%	92.0%
OHU	399	100.0%	97.5%	89.0%	95.7%	94.1%
HFC	1266	99.9%	96.8%	90.9%	96.1%	94.6%

Source: "FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 12/11/22				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	6	6	15
LSF	0	25	39	18
OHU	0	10	28	17
Total	1	41	73	50

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%




Scorecard Measure #9 - 12/31/22 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 22-23 - 2nd Qtr as of 12/11/22			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	430	436	98.6% ★
LSF	406	431	94.2%
OHU	389	399	97.5% ★
Total	1225	1266	96.8%

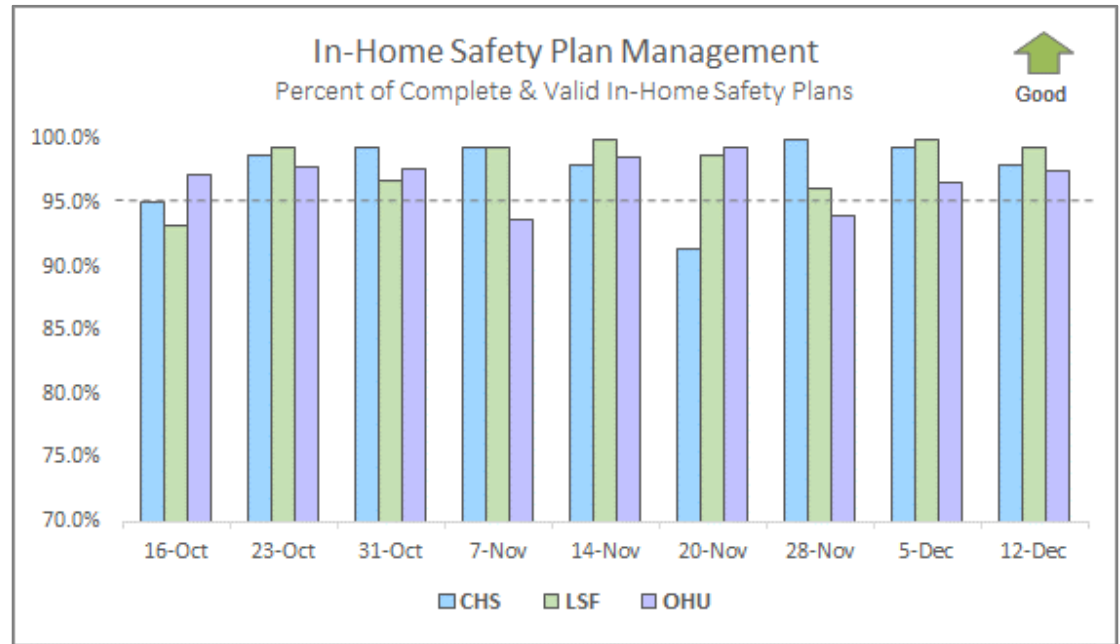
Scorecard Measure #10 - 12/31/22 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 22-23 - 2nd Qtr as of 12/11/22			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	266	272	97.7% ★
LSF	238	277	85.9%
OHU	226	254	89.0%
Total	730	803	90.9%



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95.0%**

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	3	145	148	98.0% 
LSF	1	147	148	99.3% 
OHU	4	155	159	97.5% 
HFC Total*	8	447	455	98.24%



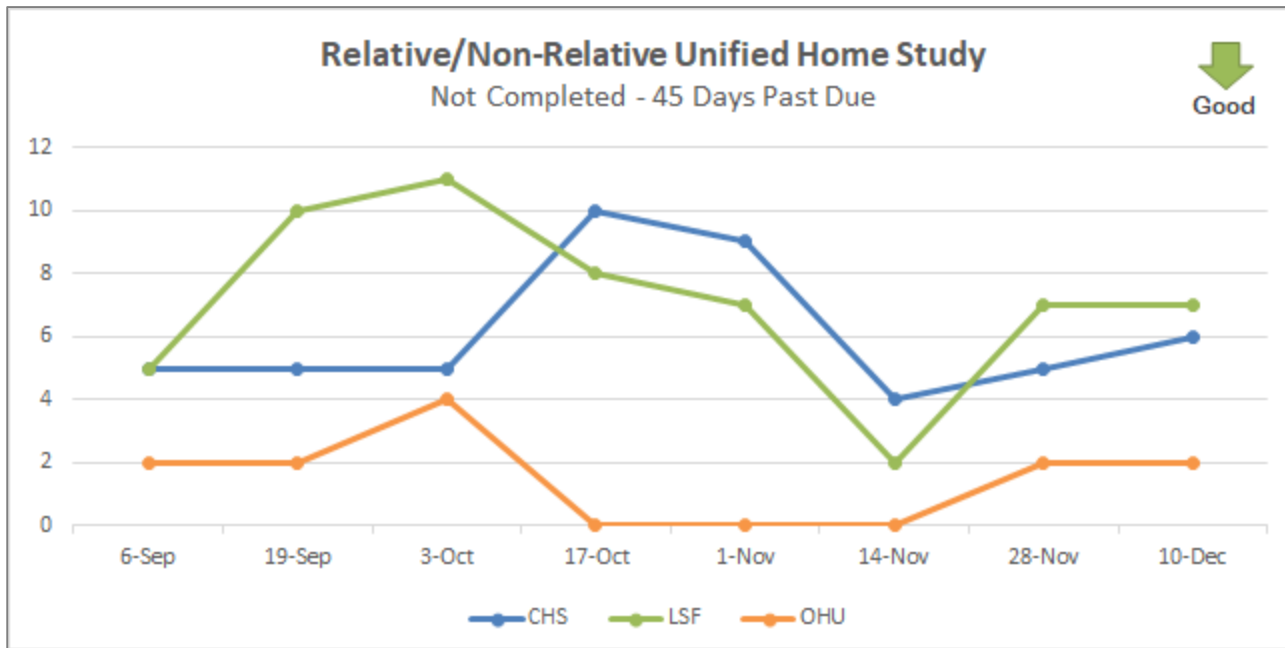
Source: FSN Report "Case Management Safety Management Listing", Report-as-of: 12/12/22



Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of: 12/10/22**

Relative / Non-Relative Unified Home Study Approval Status			
45 Days since Case Transfer - Past Due			
Agency	# of UHS	Status - Pending	Status - No UHS
CHS	6	3	3
LSF	7	3	4
OHU	2	2	0
Total	15	8	7






Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data-as-of: 12/11/22				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				0
LSF				0
OHU				0
CPI			2	2
NTF				0
SCARF				0
Total	0	0	2	2

Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	11/6/2022	11/14/2022	11/20/2022	11/27/2022	12/4/2022	12/11/2022
CHS	0	0	0	0	0	0
LSF	0	0	0	0	0	0
OHU	0	0	2	3	0	0
CPI	36	35	37	10	7	2
NTF	0	0	0	0	0	0
SCARF	0	0	0	0	0	0
Total	36	35	39	13	7	2

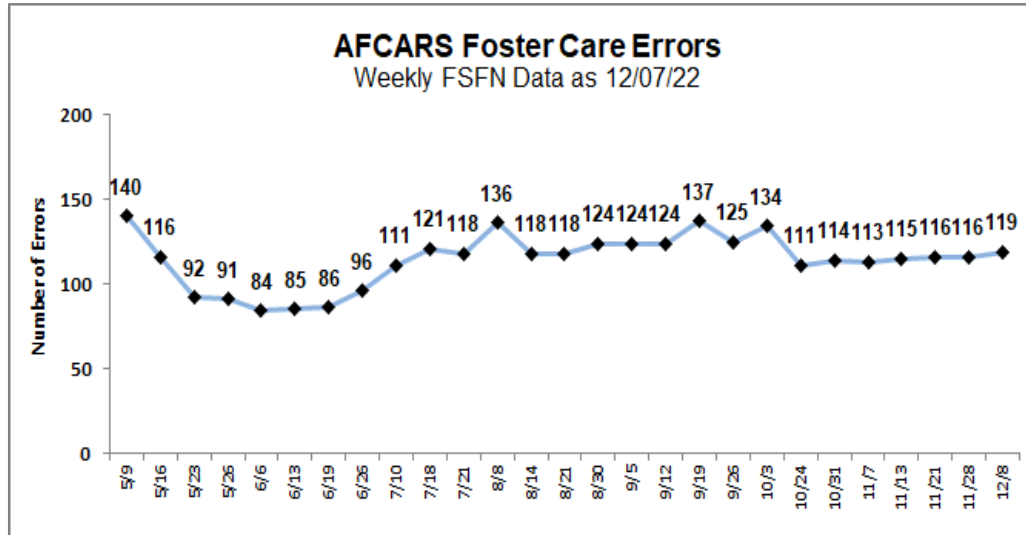
Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 12/12/2022					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	8	12	12	2	34 
LSF	1	2	2		5 
OHU	1	1	1		3 
Total	10	15	15	2	42



Data Exceptions: AFCARS

Data for Reporting Period: 04/01/22 – 09/30/22



AFCARS Foster Care Report							
Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			4		29	7	40
LSF			3		31	7	41
OHU			1		28	9	38
CPI							0
Total	0	0	8	0	88	23	119

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 12/08/22



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases, Data-as-of: 12/11/22

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report				
Compliance tracking for cases entering care with a methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS			1	
LSF			1	
OHU		1	3	
HFC TOTAL	0	1	5	0

CMO Contract Measure 11 – 1st Quarter

Percent of Active Methodology Cases with an Approved FFA-O				
Data as of 12/11/22				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	11	300	311	96.5%
LSF	10	298	308	96.8%
OHU	10	254	264	96.2%
HFC Total	31	852	883	96.5%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing			
2nd Quarter-to-Date as of 12/11/22			
Agency	Timely (< 30 Days)	FFA Approvals (2nd Qtr)	Completed Timely
CHS	29	29	100.0% ★
LSF	31	32	96.9% ★
OHU	27	28	96.4% ★
HFC TOTAL	87	89	97.8%

FY 22-23 Target = 95% or higher



AWARENESS FOR DECEMBER

December: Safe Toys and Gifts Month

- 19th-Jan 4th – Winter Break Polk
- 22nd – Jan 4th – Winter Break Hardee
- 23rd – Jan 10th – Winter Break Highlands
- 24th-25th – Christmas Eve, Christmas
- 26th-1st - Kwanzaa

HEALTH RESOURCES

For more COVID information specific to Florida, go to floridahealthcovid19.gov

Call Center is available 24/7
(866) 779-6121 or email
COVID-19@flhealth.gov.

For more vaccine information go to
<https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/>

SAFETY RESOURCES

Internet Safety and Tips

- [SmartSocial.com - Digital Citizenship programs](https://www.smartsocial.com/)
- [Information, Advice and Support to Keep Children Safe Online \(internetmatters.org\)](https://www.keepchildrensafe.org/)
- [NetSmartz Home \(missingkids.org\)](https://www.missingkids.org/)

Safe Sleep

https://www.ounce.org/safe_sleep.html

Swim Safety Tips
[mcusercontent.com](https://www.mcusercontent.com)

COMMUNITY RESOURCES

United Way's 211 Call 211

Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

Echo Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care.

To Donate: ECHO Distribution Center every Wednesday between 9am to noon at 3625 Century Blvd Unit 1A, Lakeland, FL.

[ECHO Ministries Florida- Foster Care Ministry- Central FL & Beyond](https://www.echoministries.org/)

Find Help (Previously Aunt Bertha) <https://www.findhelp.org/>

Find local resources for food, health, housing, employment programs & other community resources in seconds.

Circuit 10 Children's Mental & Behavioral Health Resources

<https://sites.google.com/view/floridac10/mhbhresources/home>

On this site you will find:

- o Heartland for Children's Parent Portal
- o MyFloridaMyFamily Community Services
- o Florida Mobile Response Team- 24/7 Crisis Assistance
- o Florida Statewide Medicaid Managed Care
- o Florida Association of Christian Child Caring Agencies
- o Florida Network Short-term Residential Programs
- o Center for Autism Related Disabilities (CARD)
- o National Alliance on Mental Illness
- o Post Adoption Support
- o Zebra Coalition
- o Central FL Behavioral Health Network
- o Hope Florida – A Pathway to Prosperity

Food Distribution Schedule

Polk, Highlands and Hardee Counties Food Distribution Sites

<https://uwcf.org/initiatives/endhunger/schedule/>

Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development.

[Healthy Families Florida - Find a Local Project \(healthyfamiliesfla.org\)](https://www.healthyfamiliesfla.org/)

Domestic Violence Services

Peace River Center's Domestic Violence Program provides free, confidential services for individuals affected by domestic violence, sexual assault and human trafficking crimes, their family members and friends in Polk, Hardee and Highlands counties.

24-Hour Domestic Violence Crisis Lines

Hardee/Highlands 863.386.1167
Polk 863.413.2700

Victim Services Office Line
863.413.2708

Victim Services Office – Polk
County 1860 South Crystal Lake Drive,
Lakeland, FL 33801

Victim Services Office –
Hardee/Highlands Counties
1570 Lakeview Drive, Sebring, FL
33870

HFC EVENTS

Rudolph Round-Up

- Host a toy drive
- Make a Monetary Donation
- Purchase from Rudolph Toy Registry

RUDOLPH WARE HOUSE OPEN

Nov 28th – Dec 1⁶th

Mon- Fri: 9am – 6pm

Saturdays: 9am – 2pm

Email:

Rudolph@heartlandforchildren.org

<https://heartlandforchildren.org/rudolph>

HFC's "Let's Talk About it" Podcast

where we provide education and resources for family matters in Polk, Highlands and Hardee Counties

[Apple Podcasts](#) / [Anchor](#) / [Spotify](#) / [YouTube](#)



POLK COUNTY

Pace Center for Girls

Mission: Pace provides girls and young women an opportunity for a better future through education, counseling, training and advocacy. Currently Accepting Student Application:

Contact: Jesilynn.Pfeffer@pacecenter.org
(863) 688-5596 Ext. 5516

[2022 Holiday and Christmas Guide: Lakeland + Polk County - Lakeland Mom](#)

Florida Children Museum

400 Bonnet Springs Blvd.
Lakeland, FL 33815
Contact: (863) 687-3869
<https://explorebcm.org>

Carol Jenkin Barnett United Way Resource Center - Ages 0-5

(Previously Family Fundamentals)

Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

400 Bonnet Springs Blvd.
Lakeland, FL 33815

[Children's Resource Center - United Way of Central Florida \(uwcf.org\)](#)

HIGHLANDS COUNTY

Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

419 East Center Avenue
Sebring, FL 33870
Office: (863) 382-2905

<https://www.championforchildren.org/>

[Sebring Christmas Parade - News and Events Feed \(downtownsebring.org\)](#)

Children's Museum of the Highlands

Hands on Learning for Ages 1-12
Cost: \$8/per person (ages 1+) for all day play.
219 N Ridgewood Dr.
Sebring, Florida
(863) 451-5385
(contact museum for updated hours)

HARDEE COUNTY

Hardee Help Center

A Christ-centered community service organization bringing hope & healing to Hardee County families in difficult seasons of life.

713 E Bay Street Wauchula, FL 33873
info@hardeehelpcenter.com
Tel: 863-773-0034

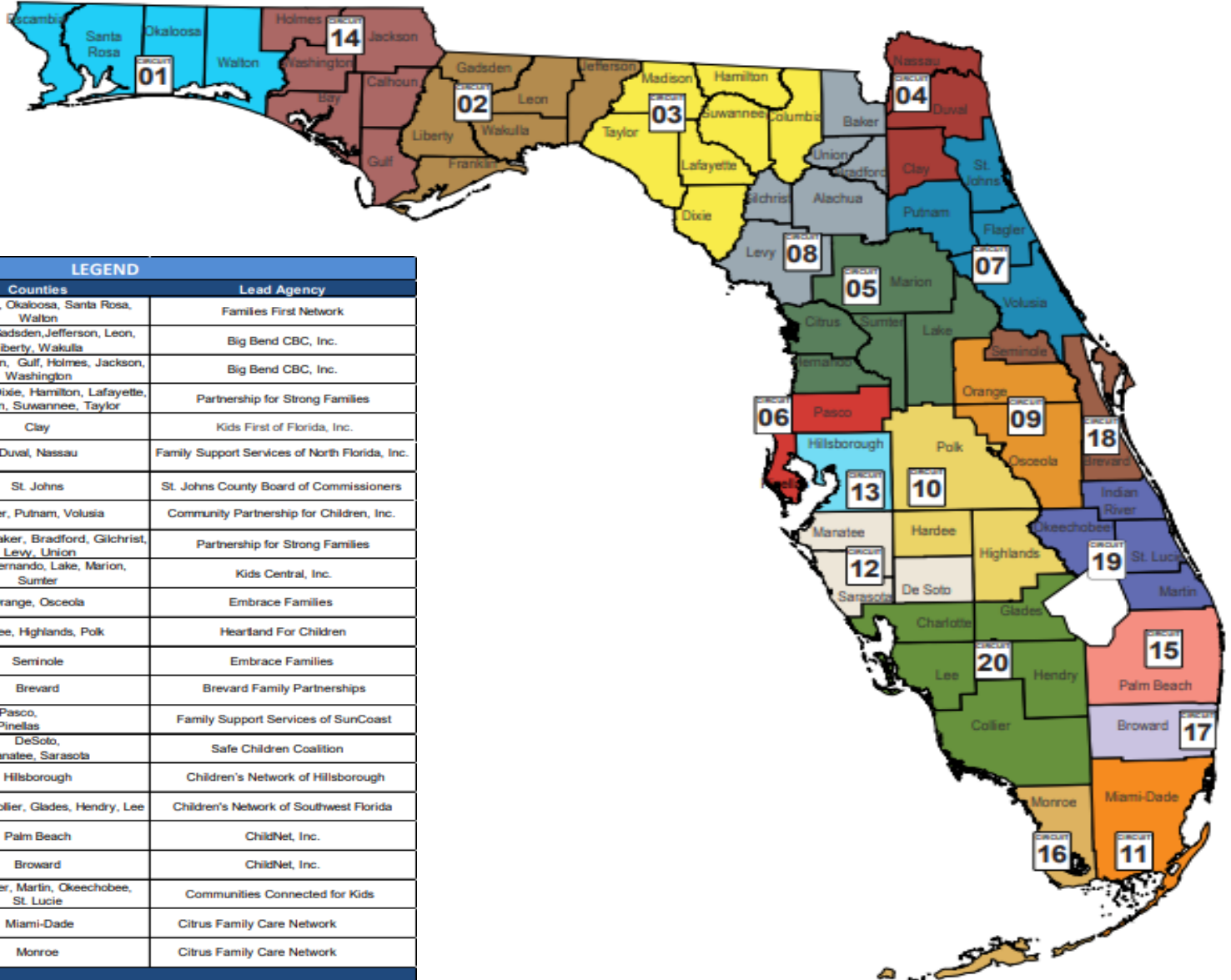
Visit Hardee

Website for upcoming events, community Updates and resources
[Events — VISIT HARDEE](#)



For additional resources and county events, check out our most recent Parent's Corner Newsletter.

Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7	Central	Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	SunCoast	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Hearthand For Children
18		Seminole	Embrace Families
18	Southeast	Brevard	Brevard Family Partnerships
6		Pasco, Pinellas	Family Support Services of SunCoast
12		DeSoto, Manatee, Sarasota	Safe Children Coalition
13	Southern	Hillsborough	Children's Network of Hillsborough
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17	Southern	Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Citrus Family Care Network
16		Monroe	Citrus Family Care Network