Performance & Quality Improvement (PQI) Report

Data for week ended Sunday, September 08, 2024



Mission

Improving safety, permanency and well-being for all children in Polk, Highlands, and Hardee Counties

Vision

To eliminate child abuse and neglect in Polk, Highlands, and Hardee Counties











An accredited, evidence-based program

Community Based Care Lead Agency Scorecard

FY 23-24, Quarter 4 Performance



CBC Lead Agency Scorecard Performance Table		Saf	ety			Pern	nanency		Well-Being				
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during inhome services.	are not neglected	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	Children in out of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.	
Quarterly Scheduled FSFN Listing Report #	1272	1156	1157	1158	1159	1160	1162	1161	1163	1164	1165	1166	
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%	
Reporting Period	04/01/23 to 03/31/24	04/01/23 to 03/31/24	10/01/22 to 09/30/23	07/01/23 to 06/30/24	07/01/22 to 06/30/23	07/01/23	07/01/21 to 06/30/22	07/01/23 to 06/30/24	06/30/24	06/30/24	07/01/23 to 06/30/24	06/30/24	
ChildNet-Broward	7.32	94.68%	98.57%	99.75%	31.89%	49.66%	94.65%	4.44	96.06%	91.43%	79.25%	60.70%	
ChildNet-Palm Beach	8.70	96.26%	96.36%	99.74%	35.98%	61.58%	93.18%	3.79	92.07%	88.45%	85.42%	67.13%	
Childrens Network of SW Florida	4.51	98.12%	97.69%	99.87%	39.63%	63.16%	94.92%	5.90	98.13%	98.99%	94.44%	58.12%	
Childrens Network-Hillsborough	6.67	97.78%	96.38%	99.67%	17.63%	38.97%	91.53%	4.90	96.82%	90.86%	76.27%	53.61%	
Citrus Health Network	5.29	97.12%	98.94%	99.66%	23.37%	44.17%	92.37%	5.18	97.53%	96.25%	89.87%	61.20%	
Communities Connected for Kids	13.98	95.86%	97.36%	99.86%	34.45%	64.80%	92.48%	3.91	96.65%	94.46%	73.91%	60.20%	
Community Partnership for Children	8.51	97.44%	97.08%	99.88%	26.46%	58.22%	80.95%	3.97	98.08%	92.02%	79.31%	54.11%	
Family Integrity Program	9.56	98.02%	99.01%	99.90%	28.57%	78.95%	92.31%	5.46	100.00%	100.00%	66.67%	57.14%	
Family Partnerships of Central Florida	9.57	94.34%	97.56%	99.26%	24.36%	45.55%	87.83%	5.17	89.63%	80.29%	85.90%	55.73%	
Family Support Services of North Fla	5.59	96.58%	97.01%	99.76%	22.58%	41.39%	96.36%	5.71	95.16%	81.15%	90.00%	50.21%	
FSS Suncoast	5.91	97.26%	98.23%	99.73%	30.65%	52.12%	92.47%	5.33	89.93%	74.69%	57.41%	57.50%	
Heartland for Children	6.33	95.72%	96.93%	99.75%	35.61%	48.23%	93.23%	3.21	96.43%	91.73%	84.62%	59.35%	
Kids Central, Inc.	6.12	96.19%	97.45%	97.81%	26.20%	36.42%	92.02%	9.39	84.66%	61.20%	75.61%	60.53%	
Kids First of Florida, Inc.	1.53	99.53%	100.00%	99.81%	18.75%	60.47%	93.33%	4.87	83.23%	56.70%	85.71%	48.65%	
NWF Health Network - East	6.03	95.93%	96.60%	99.88%	38.58%	47.57%	85.62%	4.67	96.80%	89.67%	93.75%	56.90%	
NWF Health Network - West	13.46	94.10%	95.75%	99.82%	30.57%	65.48%	90.58%	5.89	95.43%	86.80%	93.55%	54.58%	
Partnership for Strong Families	8.27	95.97%	98.74%	99.54%	24.48%	55.47%	96.15%	7.05	95.59%	63.67%	61.54%	52.91%	
Safe Children Coalition	6.92	97.32%	97.85%	99.53%	41.40%	51.52%	88.20%	5.54	95.55%	88.54%	69.23%	65.91%	
Statewide	7.39	96.38%	97.30%	99.13%	29.71%	49.53%	91.55%	5.35	93.45%	83.98%	81.19%	57.39%	
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%	

Prior Month End

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days

August 2024 as of 09/08/2024

Report Date Range: 08/01/2024 to 08/31/2024

Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely				
CHS	2	99.96% 🌟				
LSF	3	99.73% ⊁				
OHU	6	99.78% ⊁				
NTF	0	100.00% 🎠				
HFC	11	99.66% 🗡				
Statewide		99.74%				

Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"

Target of 99.5%

Current Month

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days

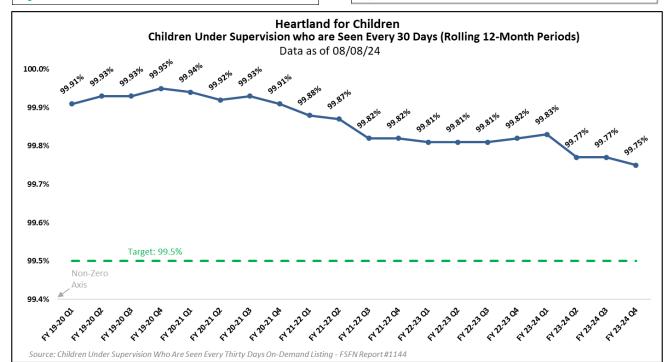
September 2024 as of 09/08/2024

Report Date Range: 09/01/2024 to 09/30/2024

Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	0	100.00% ⊁
LSF	8	99.36%
OHU	1	99.92% 🗡
NTF	0	100.00% 💥
HFC	9	99.80% ⊁
Statewide		99.68%

Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"

Target of 99.5%



Current Month

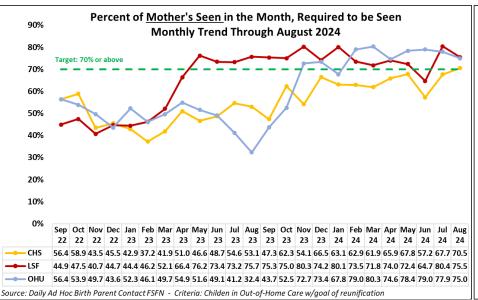
Birth Parent Contact Completed September 2024 as of 09/08/2024 (Point in Time) # Dads Dad % # Moms # Moms Mom % # Dads **AGENCY** Required Completed Completed Required Completed Completed CHS 9 8.9% 156 29 18.6% 101 LSF 143 9.8% 10 8.8% 14 114 1.5% 2 OHU 204 3 148 1.4% TOTAL 503 46 9.1% 363 21 5.8%

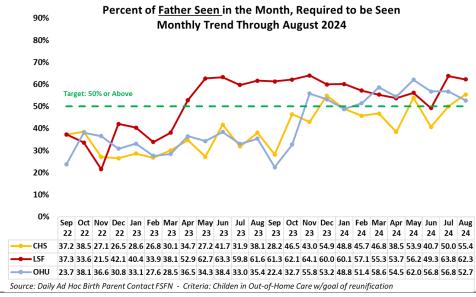
Criteria: Childen in Out-of-Home Care wgoal of reunification

Source: Daily Ad Hoc Birth Parent Contact FSFN

Mothers Seen Target: 70% Fathers Seen Target: 50%

- Mother Contact, Target is 70% or above
- Father Contact, Target is 50% or above





Case Transfer Staffing Data

Case Transfer Data For Fiscal Year 2023/24 - Data as of 09/09/2024

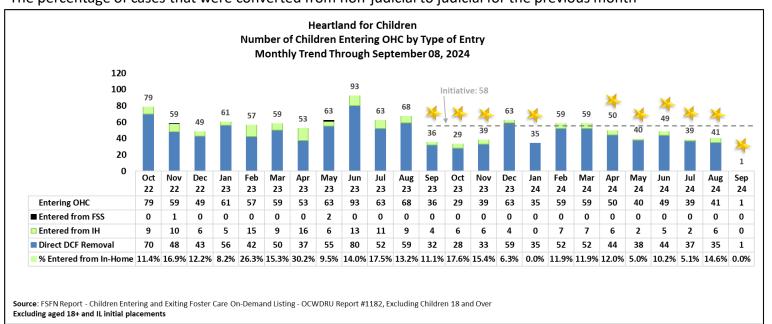


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JUL	AUG	SEPT	ост	NOV	DEC	JAN	FEB	MAR	APR	МАҮ	IUN								JUL	AUG	SEPT	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN						
							Num	nber of	f Child	ren															NON-	JUDIC	IAL IN I	HOME	SERV	CES						
17	12	4	0	0	0	0	0	0	0	0	0	33	204	347	358	426	414	CHS	0	0	0	0	0	0	0	0	0	0	0	0	0	12	85	116	136	90
14	21	0	0	0	0	0	0	0	0	0	0	35	212	401	355	443	439	LSF	0	0	0	0	0	0	0	0	0	0	0	0	0	16	98	95	97	112
29	14	5	0	0	0	0	0	0	0	0	0	48	185	0	0	0	0	NTF	29	21	5	0	0	0	0	0	0	0	0	0	55	173	0	0	0	0
2	18	1	0	0	0	0	0	0	0	0	0	21	78	141	147	162	177	OHU Polk	0	0	0	0	0	0	0	0	0	0	0	0	0	7	25	31	65	31
28	29	3	0	0	0	0	0	0	0	0	0	60	479	439	503	550	518	One Hope	0	0	0	0	0	0	0	0	0	0	0	0	0	0	53	35	45	32
90	94	13	0	0	0	0	0	0	0	0	0	197	1158	1328	1363	1581	1548	Total	29	21	5	0	0	0	0	0	0	0	0	0	55	208	261	277	343	265
							Out	t of Ho	me Ca	are															OCS,	/ ICPC	Court	esy Su	ıpervis	ion						
13	12	1	0	0	0	0	0	0	0	0	0	26	141	229	200	220	240	CHS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10	12	0	0	0	0	0	0	0	0	0	0	22	151	237	188	267	253	LSF	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0
2	12	1	0	0	0	0	0	0	0	0	0	15	47	98	103	75	91	OHU Polk	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2	2	3	0	0	0	0	0	0	0	0	0	7	164	102	113	150	106	One Hope	24	25	0	0	0	0	0	0	0	0	0	0	49	292	270	338	351	360
27	38	5	0	0	0	0	0	0	0	0	0	70	503	666	604	712	690	Total	24	25	0	0	0	0	0	0	0	0	0	0	49	292	270	338	353	360
							IN -	HOME	JUDIO	CIAL											F	Reinst	ateme	ent of	Prote	ctive	Service	s Sup	erviso	ı (No	tice of I	learings	s)			
0	0	0	0	0	0	0	0	0	0	0	0	0	17	10	4	17	38	CHS	0	0	3	0	0	0	0	0	0	0	0	0	3	17	17	17	26	8
0	6	0	0	0	0	0	0	0	0	0	0	6	9	10	16	23	40	LSF	3	0	0	0	0	0	0	0	0	0	0	0	3	12	35	46	36	10
0	1	0	0	0	0	0	0	0	0	0	0	1	7	0	2	10	40	OHU Polk	0	0	0	0	0	0	0	0	0	0	0	0	0	8	1	2	7	8
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Children Entering Out of Home Care

The percentage of cases that were converted from non-judicial to judicial for the previous month





No new re-entry into OHC entered into FSFN in the last 2 weeks

Number of Children in a Recent Removal Episode Who Have Had a Prior Reunification or Permanent Guardianship

Source: FSFN Data Warehouse Ad Hoc Report,

Scorecard Measures 7 – Children Who Do Not Re-Enter into OHC after Achieving Permanency

SM07 - Percent of children exiting care to a permanent home within 12 months of entering care - Target = 94% or Greater

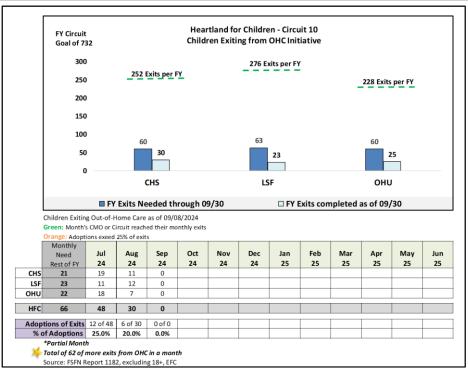
FY 24/25 Contract Measure – Target = 94%

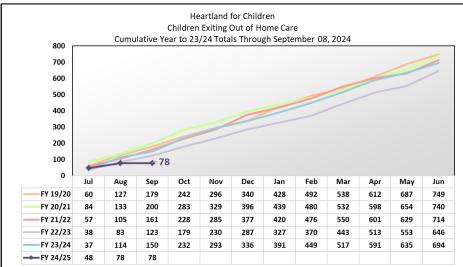
FY 24/25 as of 09/08/2024

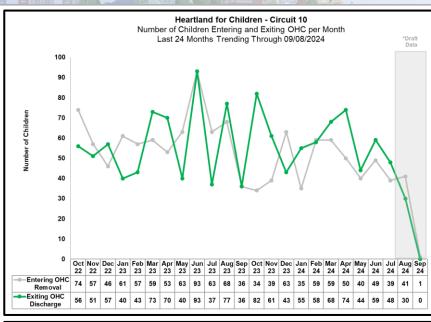
Children Who Do Not Re-Enter Care within 12 Months for Children Achieving Permanency July 2023 - June 2024

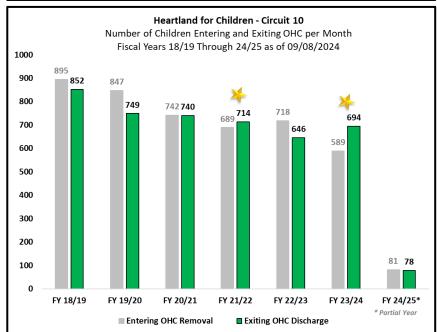
Agency	Maintained No Removal Episode	Total Children Permanency w/in 1 year	Percentage Permanency Maintained
CHS	87	92	94.57%
LSF	87	87	100.00%
OHU	70	73	95.89%
HFC Total	245	253	96.84%
Statewide	2,619	2,787	93.97%

Source: Children Who Do Not Re-Enter Foster Care within Twelve (12) Months of Moving to a Permanent Home On-Demand Listing, Report #1100









Percent

Timely

FY 24/25, Target 35%

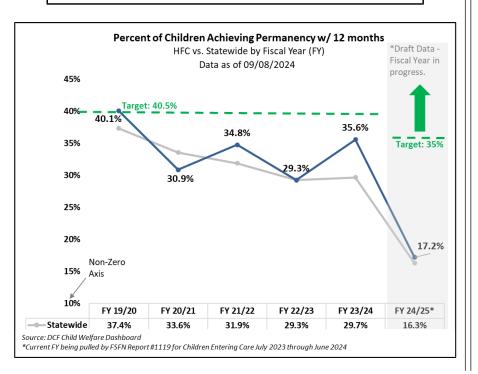
Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2023 to June 2024

(as of 09/08/2024)

	FY 23/24			
Agency	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency	(last FY)
CHS	36	179	20.1%	36.8%
LSF	28	197	14.2%	36.1%
OHU	39	222	17.6%	33.8%
HFC Total	103	598	17.2%	35.60%
Statewide	1,304	7,994	16.3%	29.70%

Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119

*Permanency = adoption, permanent guardianship or reunification w/ parent



FY 2024 / 2025, Target 35%

Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2023 - June 2024

(as of 09/08/2024)

•					
Agency / Unit (Actual)	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency		
CHS	36	179	20.1%		
141834-CHSFL	6	12	50.0%		
141846-CHSFL	0	25	0.0%		
141839-CHSFL	4	59	6.8%		
141835-CHSFL (Adop)	6	26	23.1%		
141852-CHSFL	17	45	37.8%		
LSF	28	197	14.2%		
141828-LSF	5	28	17.9%		
141827-LSF	0	23	0.0%		
141836-LSF	1	16	6.3%		
141845-LSF	5	34	14.7%		
141848-LSF	3	15	20.0%		
141849-LSF	7	44	15.9%		
141850-LSF (Adop)	5	9	55.6%		
141929-LSF	2	27	7.4%		
14-HFC-LSF ADMIN (IL)	0	1	0.0%		
OHU	39	222	17.6%		
142853-OHU-HARDEE	2	24	8.3%		
142854-OHU-HIGHLANDS (IL)	0	1	0.0%		
142855-OHU-HIGHLANDS	15	89	16.9%		
140121-OHU-HIGHLANDS (Adop)	2	8	25.0%		
142858 OHU-POLK	12	24	50.0%		
142852-OHU-POLK	1	55	1.8%		
142856-OHU-POLK	7	21	33.3%		
HFC Total	103	598	17.2%		
Statewide	1,304	7,994	16.3%		

Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119 *Permanency = adoption, permanent guardianship or reunification w/ parent

By Unit Percent

Timely



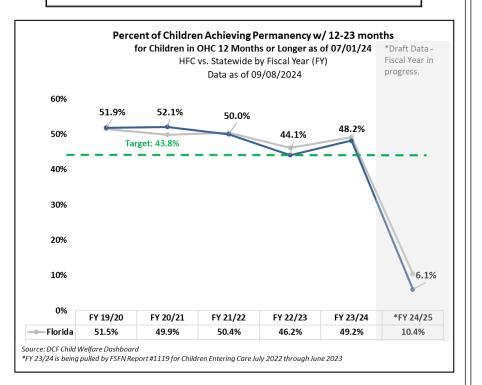
FY 24/25, Target 43.8%

Children Achieving Permanency within 12-23 Mths for Children in OHC 12-23 Months as of 07/01/24

(as of 09/08/2024)

		FY 23/24				
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Permanency	(last FY)		
CHS	3	118	2.5%	37.9%		
LSF	11	110	10.0%	41.7%		
OHU	6	102	5.9%	49.0%		
HFC Total	20	330	6.1%	42.6%		
Statewide	510	4,887	10.4%	46.2%		

Source: Children Achieving Permanency w/ 12 Months for children in OHC 12-23 Months #1138
*Permanency = adoption, permanent guardianship or reunification w/ parent



FY 24/25, Target 43.8%

Children Achieving Permanency within 12-23 Mths for Children in OHC 12-23 Months as of 07/01/24

(as of 09/08/2024)

Agency / Unit	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency
CHS	3	118	2.5%
141846-CHSFL	2	16	12.5%
141839-CHSFL	0	27	0.0%
141835-CHSFL (Adop)	0	27	0.0%
141852-CHSFL	1	34	2.9%
LSF	10	110	9.1%
141828-LSF	0	11	0.0%
141827-LSF	1	6	16.7%
141836-LSF	1	12	8.3%
141845-LSF	3	16	18.8%
141848-LSF	0	8	0.0%
141849-LSF	2	28	7.1%
141850-LSF (Adop)	2	10	20.0%
141929-LSF	1	19	5.3%
OHU	6	102	5.9%
142853-OHU-HARDEE	1	25	4.0%
142855-OHU-HIGHLANDS	0	14	0.0%
140121-OHU-HIGHLANDS (Adop)	3	10	30.0%
142858 OHU-POLK	0	10	0.0%
142852-OHU-POLK	2	26	7.7%
142856-OHU-POLK	0	17	0.0%
HFC Total	19	330	5.8%
Statewide	510	4,887	10.4%

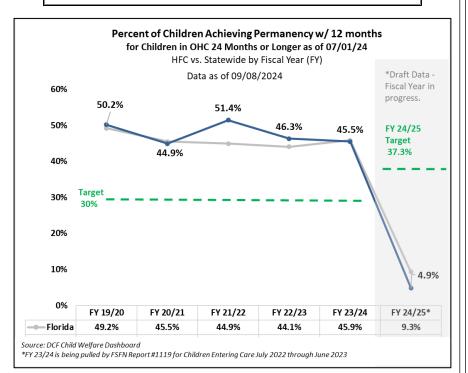
Children Exiting Out-of-Home Care to a Permanent Home within Twelve Months for Children in Out-of-Home Care Twelve to Twenty-Three Months On-Demand Listing - Report #1138

By Unit

Statewide Measure - FY 24/25, Target 37.3% Children Achieving Permanency within 12 Months Percent for Children in OHC 24+ Months as of 07/01/24 Timely (as of 09/08/2024) FY 24/25 **Total Children in** (last FY) Permanency **Percent Timely OHC 24+** Agency Since July 1st Permanency Months 92 2.2% 43.6% CHS 2 LSF 4 113 3.5% 46.1% OHU 9 103 8.7% 42.0% **HFC Total** 15 308 4.9% 46.2% Statewide 478 5,128 9.32% 42.88%

Source: Children Achieving Permanency w/ 12 Months for children in OHC 24 Months or Longer #1197

*Permanency = adoption, permanent guardianship or reunification w/ parent



Statewide Measure - FY 24/25, Target 37.3%

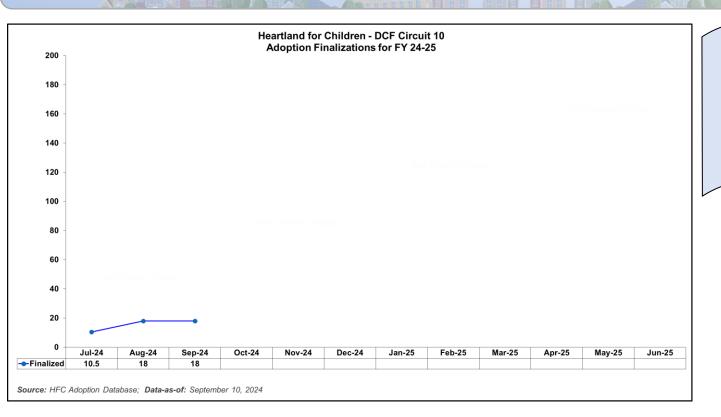
Children Achieving Permanency within 12 Months for Children in OHC 24+ Months as of 07/01/24

(as of 09/08/2024)

Agency / Unit	Total Children in OHC 24+ Months	Permanency Since July 1st	Percent Timely Permanency
CHS	2	92	2.2%
141832-CHSFL (IL)	0	1	0.0%
141846-CHSFL	0	7	0.0%
141839-CHSFL	0	6	0.0%
141835-CHSFL (Adop)	2	68	2.9%
141852-CHSFL	0	5	0.0%
LSF	4	113	3.5%
141828-LSF	1	25	4.0%
141827-LSF	0	4	0.0%
141836-LSF	1	23	4.3%
141845-LSF	0	16	0.0%
141848-LSF	0	2	0.0%
141849-LSF	0	8	0.0%
141850-LSF (Adop)	0	1	0.0%
141929-LSF	2	31	6.5%
OHU	9	103	8.7%
142853-OHU-HARDEE	0	19	0.0%
142855-OHU-HIGHLANDS	0	17	0.0%
140121-OHU-HIGHLANDS (Adop)	7	37	18.9%
142858 OHU-POLK	0	1	0.0%
142852-OHU-POLK	1	14	7.1%
142856-OHU-POLK	1	15	6.7%
HFC Total	15	308	4.9%
Statewide	478	5,128	9.3%

Children Exiting Out-of-Home Care to a Permanent Home within Twelve Months for Children in Out-of-Home Care Twenty-Four Months or More On-Demand Listing - Report #1197

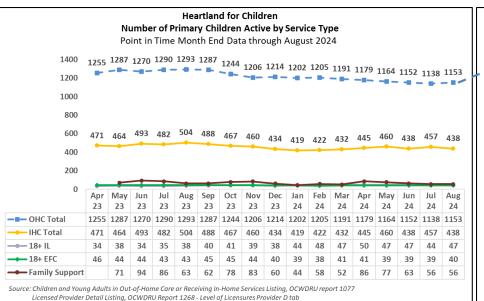
By Unit

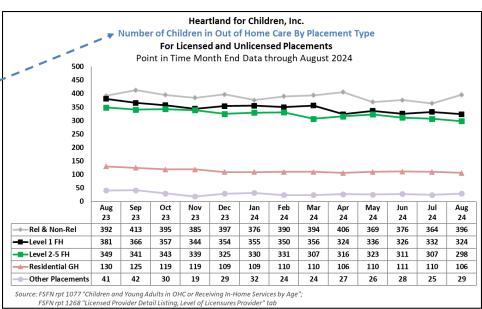


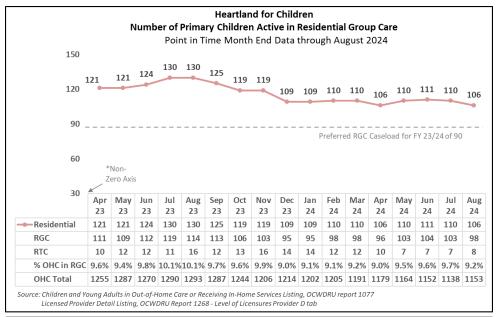
Adoption Finalizations FY 24-25 - <u>1st Quarter</u> as of 09/10/2024									
СМО	Finalized Adoptions YTD								
CHS	1.5								
LSF	3.5								
OHU	13								
Total	18								

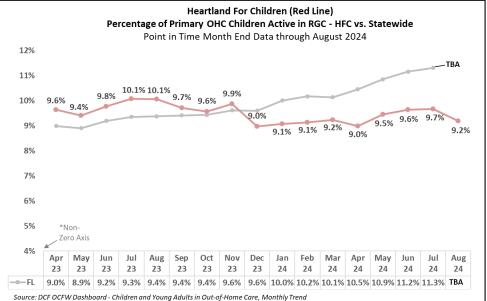
<u>Upcoming Finalization</u> Dates FY(24/25)

- •September 18 & 25, 2024
- •October 23 & 30, 2024
- •November 13 & 20, 2024







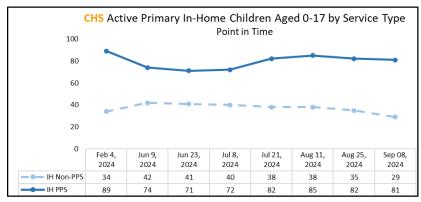


<u>Update Postponed</u>:

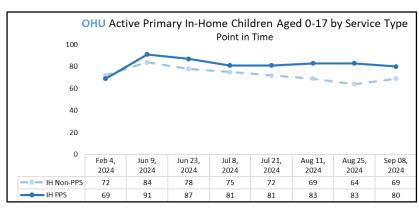
-Next update with PQI of week 9/22/24

Percent of Group Homes, P Point in Time as			tilized
Group Home / Shelter Type	Currently licensed beds	% utilized previous month	Number of beds on the horizon for developmen
Shelter - NFI	12	72.6%	0
Shelter – YFA George Harris	24	62.1%	0
At-Risk: Anchor House	12	61.8%	17
At-Risk: A Second Chance	6	72.0%	0
At-Risk: Serenity Place-Chandler	6	83.3%	0
At-Risk: Serenity Place-Julius	6	90.9%	0
At-Risk: Serenity Place-Villa	12	71.2%	0
At-Risk: Integrity Care - Kaley	6	100.0%	0
At-Risk: Integrity Care - Kittansett	6	91.4%	0
At-Risk: Integrity Care - Sunset	6	79.6%	0
At-Risk: Integrity Care - Whispering	6	99.5%	0
At-Risk: NFI	N/A	N/A	6

Circuit 10



LSF Active Primary In-Home Children Aged 0-17 by Service Type								
100		Point in Time						
80						-	-	
60								
40	- -							
20								
0	Feb 4, 2024	Jun 9, 2024	Jun 23, 2024	Jul 8, 2024	Jul 21, 2024	Aug 11, 2024	Aug 25, 2024	Sep 08, 2024
— •— IH Non-PPS	32	35	34	33	32	29	34	35
IH PPS	63	82	79	77	77	75	77	72

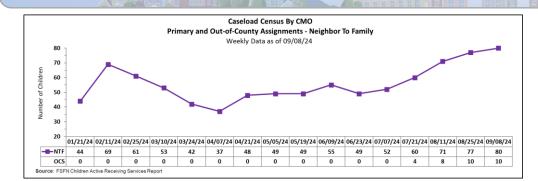


Heartland for Children Active Primary Children Aged 0-17 Receiving In-Home Services - PPS and Non-PPS												
	,	Ctive Prin	nary Child	ren Agea		of 09/08/		ices - PPS	and Ivon-	PP5		
0110	In-Home	0-4	5	6	7-9	10	11	12-15	16-23	24-35	36+	СМО
СМО	Service Type	Months	Months	Months	Months	Months	Months	Months	Months	Months	Months	Total
CHS	Non-PPS	15	5	3	0	0	0	3	1	2	0	29
CHS	PPS	46	12	5	8	5	2	0	3	0	0	81
	CHS Total	61	17	8	8	5	2	3	4	2	0	110
LSF	Non-PPS	12	4	6	2	0	0	7	2	2	0	35
LOF	PPS	38	16	6	6	6	0	0	0	0	0	72
	LSF Total	50	20	12	8	6	0	7	2	2	0	107
OHU	Non-PPS	30	4	4	6	3	1	6	3	5	7	69
OHO	PPS	36	19	6	13	1	0	3	2	0	0	80
	OHU Total	66	23	10	19	4	1	9	5	5	7	149
NTF	Non-PPS	70	0	0	0	0	0	0	0	0	0	70
	NTF Total	70	0	0	0	0	0	0	0	0	0	70
HFC	Non-PPS	127	13	13	8	3		16	6	9	7	203
пгС	PPS	120	47	17	27	12	2	3	5	0	0	233
	HFC Total	247	60	30	35	15	3	19	11	9	7	436

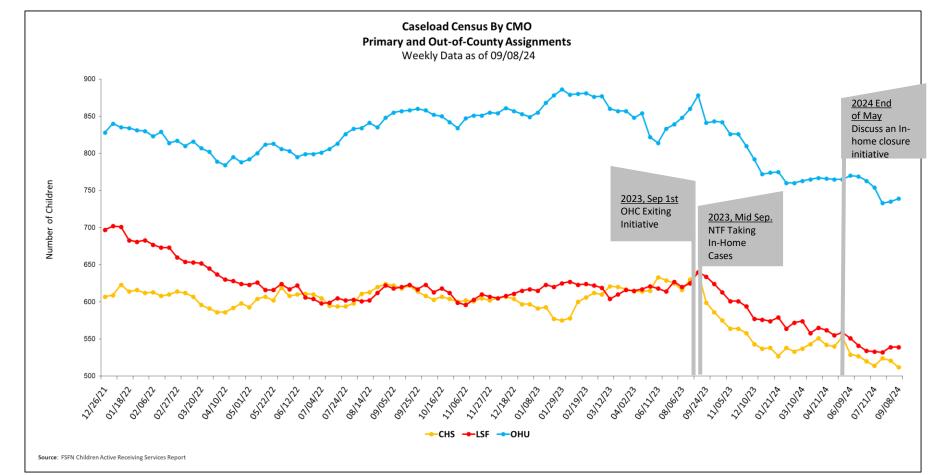
In-Home Service Providers Caseload and Referrals Received

In-Home Provider/Service	Current Census	Immediate Openings	Projected Openings within next 3 weeks (need Referrals to fill)	Mindshare Referrals from July 22 to Aug 10 (Referrals Since the last PQI date)
Youth Villages	31	5	3	7
Neighbor To Family (Safety Mgmt)	14	0	12	4
PRC Home to Stay (Reunification)	34	4	0	1
PRC Home to Stay (Prevention)	13	12	0	4
SCARF (Family Support)	29	22	4	-
SCARF (Legal)	11	6	2	-
UW Supervised Visitation	3	6	0	-
CHS BSFT	12	4	0	-
CHS CPP	8	2	0	-
NAFI FFT- Traditional	36	0	0	14
NAFI FFT- Prevention	10	0	0	-
NAFI FFT- Foster Care	33	10	0	2
Chosen	1	9	9	-

1.



	Number of Children by CMO						
		Last 6	Reportir	ng Periods	5		
Agency	6/9/2024	6/23/2024	7/7/2024	7/21/2024	8/11/2024	8/25/2024	9/8/2024
CHS	529	527	520	514	524	521	512
LSF	551	541	534	533	532	539	539
OHU Primary	572	576	567	559	553	555	566
OHU/OCS	198	193	196	195	180	180	173
OHU Total	770	769	763	754	733	735	739
NTF Primary	55	49	52	56	63	67	70
NTF/OCS				4	8	10	10
NTF Total				60	71	77	80
HFC Total	1,906	1,889	1,875	1,861	1,860	1,874	1,871



	Average Caseload of Case Managers							
СМО	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM	
CHS	6	2	2	4	8	22	23.3	
LSF	1	4	19	2	0	26	20.7	
OHU	4	1	0	11	9	25	29.6	
NTF	0	7	0	0	0	7	11.4	
# of CMs	11	14	21	17	17	80	23.4	

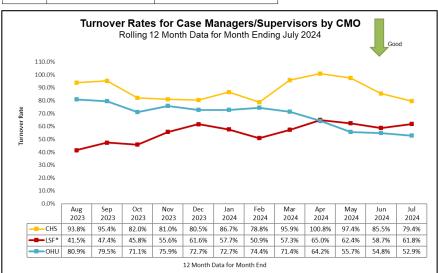
Perc	Percent of Case Managers That Are at or Under the National Caseload Standard of 15						
СМО	# Case Managers w/ Primary Caseload	# with Caseload at 15 or lower	Percent at 15 or lower				
CHS	22	8	36.4%				
LSF	26	5	19.2%				
OHU	25	5	20.0%				
NTF	7	7	100.0%				
HFC	80	25	31.3%				

 $^{^{*}}$ Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs Count

Turnover Rates for Case Managers/Supervisors

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO						
	12 Month Data for Month Ended July 2024					
CMO Case Manager Case Manager Supervisor						
CHS	79.4%	35.3%				
LSF*	61.8%	24.0%				
OHU	52.9%	26.1%				



Caseload of 1 - 5 Children (+8)				
смо	Case Workers	#		
LSF	Durant, Paris	5		
OHU	Bowen, Kendall	4		
OHU	Franklin, Kyra	3		
CHS	Pression, Alexa	2		
CHS	Brown, Annie	2		
CHS	Bouzi, Marie Edwige	2		
OHU	Colon, Lisette	2		
CHS	Williams, Omisha	2		
CHS	Denmark, Sandi	2		
CHS	Fort, Angela	1		
OHU	Gadson, Berlendah	1		

(Caseload of 6 - 15 Children				
СМО	Case Workers	#			
LSF	Townes, Rachel	15			
NTF	Jones, Gwendolyn	15			
OHU	Shay, Ryan	15			
LSF	Thomas, Tracy	14			
NTF	Conklin, Danielelle	13			
NTF	Cruz, Ana	13			
LSF	Koons, Brittney	12			
NTF	Bates, Brittany	11			
NTF	Mattison, Sharon	11			
CHS	Richey, Amy	10			
CHS	Parker, Kevis	10			
LSF	Escartin Vega, Kathia	9			
NTF	Wolf, Lauren	9			
NTF	Tetreault, Taylor	8			

Caseload of 16 - 24 Children (+1)				
СМО	Case Workers	#		
LSF	Pena, Yulissa	24		
LSF	Lott, Carla	24		
LSF	Malave, Luis	24		
LSF	Lynch, Rodina	23		
LSF	Willingham, Jadashia	23		
CHS	James, Aleah	22		
LSF	Bickel, Sherry	22		
LSF	Renfro, Andrew	22		
LSF	Hockenberry, Matthew	22		
LSF	Ellis, Darren	21		
LSF	Williams, Careatha	21		
LSF	Cruz, Veronica	21		
LSF	Blocker, Amanda	21		
CHS	Vegter, Hope	20		
LSF	Franklin, Yoshika	20		
LSF	Pierce, Pamela	19		
LSF	Morris, Alundrea	18		
LSF	Pamphile, Emmanuella	18		
LSF	Coleman, Tangela	18		
LSF	Bon-Fiol, Nikol	18		
LSF	Linen, Fawn	16		

Caseload of 25 - 29 Children (-4)				
СМО	Case Workers	#		
OHU	Brutus, Marie	29		
CHS	Bain, Claire	29		
OHU	Pizarro, Frances	29		
OHU	Valencia, Alejandro	28		
OHU	Dedrick, Dawn	28		
OHU	Young, Vanessa	28		
OHU	Beach-Solmo, Amber	28		
CHS	Hiers, Katherine	28		
OHU	Isaacs, August	27		
OHU	Cleveland, Tammy	27		
CHS	Knowlton, Sera	27		
LSF	Diamond, Savannah	26		
OHU	Cherident, Camy	26		
OHU	Garcia, Anakeidie	26		
CHS	Covington, Walter	25		
OHU	Cruz, Michelle	25		
LSF	Ramnaugh, Shan	25		

Caseload of 30+ Children (+1)				
CMO	Case Workers	#		
OHU*	Bailon, Margarita	51		
OHU*	Washington, Woodrica	44		
OHU*	Villegas, Anna	42		
OHU*	Fuentes, Norma	41		
OHU	Kohn, Ludessa	40		
CHS	Sisk, Sarah	39		
CHS	Meola, Laura	38		
OHU*	Simmons, Shannon	36		
OHU	Mcgahee, Timika	35		
CHS	Mcphail, Allissa	34		
CHS	Bruce, Kortney	33		
OHU	Thompson, Wyshana	32		
CHS	Rodgers, Aleah-Faith	31		
CHS	Kaina, Kelly	31		
CHS	Angulo, Kayla	31		
CHS	Standen, Brayden	30		
OHU	Johnson, Randi	30		

Unit Supervisors Carrying Cases (+2)					
смо	Case Workers	#			
CHS	Cortes, Jennifer	3			
OHU	Colon, Lisette	2			
CHS	CHS Pression, Alexa				
CHS	CHS Denmark, Sandi				
OHU	OHU Gadson, Berlendah				

Circuit 10 Children Active by Assignment Role for CMO TAYS, FTC and Adoption Workers Data as of 09/08/24

Case Worker	Pri.	Sec.	000	Total
Nieves, Carlos	35	0	0	35
Humber, John	2	61	0	63
TAYS - CHS	37	61	0	98
Cruz, Cheyleen	1	0	0	1
Mills, Clyatt	2	0	0	2
FTC - CHS	3	0	0	3
Cortes, Jennifer	3	42	0	45
Dawes, Dominique	20	6	0	26
Whiting, Kari	0	5	0	5
Adoptions - CHS	23	53	0	76
Peralta, Joshua	37	0	0	37
Jones, Dane	0	41	0	41
TAYS - LSF	37	41	0	78
Collins, Sara	1	6	0	7
Hampton, Sharday	0	9	0	9
Adoptions - LSF	1	15	0	16
Metelus, Getro	3	17	1	21
Sandbrook, Mary	10	26	0	36
Vazquez, Roger	5	39	1	45
TAYS - OHU	18	82	2	102
Sherwood, Drake	0	1	0	1
FTC - OHU	0	1	0	1
Howe, Danielle	18	0	0	18
Nettles, Markisha	8	2	0	10
Southall, Akeva	15	1	0	16
Ventura, Armando	1	2	1	4
Brody, Jessica	0	0	0	0
Adoptions - OHU	42	5	1	48
TAYS Total	92	184	2	278
FTC Total	3	1	0	4
Adoptions Total	66	73	1	140
Pri. = Primary - Sec. = Sec	ondary - O	OC = Out o	f County	

Data Source: FSFN Report - Children Active Receiving In-

Home or Out-of-Home Services Daily Listing by District

Healthcare Information (Medical, Dental, Immunization, and Psychotropic Medications)

90.1%

94.6%

Data Entered Into FSFN for Children in Out-of-Home Care

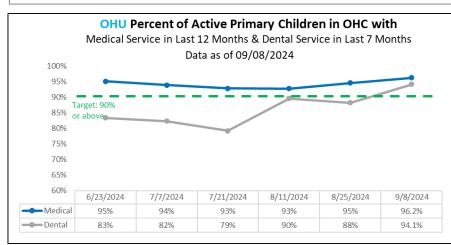
Heal	Health Information in FSFN for Children in OHC as of 09/08/2024								
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunization s Up to Date				
CHS	365	100.0%	91.2%	87.2%	89.0%				
LSF	393	100.0%	98.0%	88.8%	98.7%				
OHU	398	100.0%	96.2%	94.1%	95.7%				
HFC	1156	100.0%	95.2%	90.1%	94.6%				

100.0% Source: FSFN report 1009 "Source: "Healthcare Service Information for OHC"

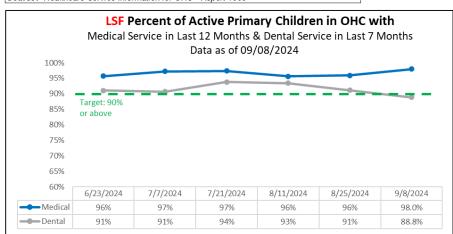
Statewide

1157

	CHS P	ercent of A	Active Prim	ary Childre	n in OHC w	rith
	Medical S	ervice in Las	t 12 Months 8	& Dental Serv	ice in Last 7 I	Months
		D	ata as of 09/	08/2024		
100%						
95%						
90%	Target: 00%					
85%	Target: 90% or above					
80%						
75%						
70%						
65%						
60%	6/23/2024	7/7/2024	7/21/2024	8/11/2024	8/25/2024	9/8/2024
→ Medical	91%	94%	92%	88%	93%	91.2%
Dental	96%	94%	94%	88%	90%	87.2%



Health Information in FSFN as of 09/08/2024 # of Missing # of # of Medical # of Dental Medical Appointments Appointments Immunization Agency **Needing Update Needing Update Needing Update** Records CHS 0 32 34 40 LSF 0 8 29 5 OHU 15 16 17 HFC 55 79 0 62 Statewide 0 56 79 62 Source: "Healthcare Service Information for OHC - Report 1009"



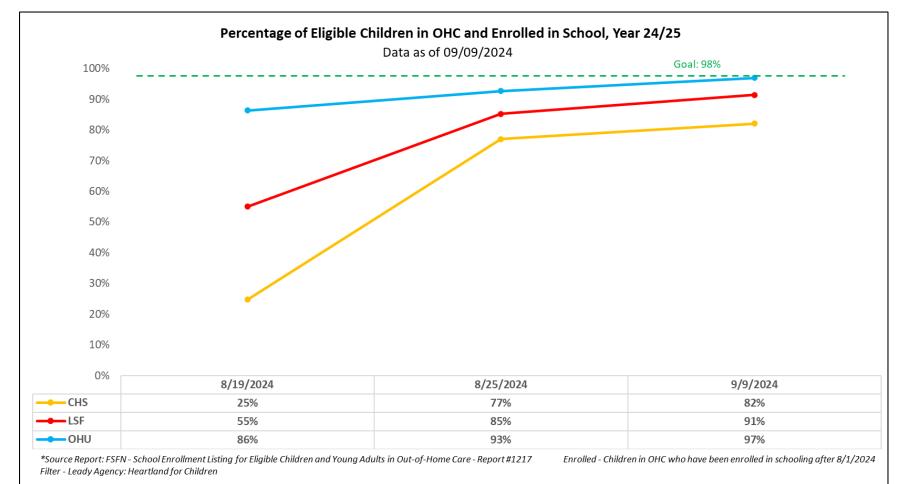
Psychotropic Medications

Children with Psychotropic Medications Prescriptions **Heartland For Children**

Number of Children in Out-of-Home Care with at Least one Psyc. Medication and Percent of Children w/ a Valid Consent							
			f 09/08/2024				
	All Children % of Children All Children # of children w/ % w/ a cur						
Agency		in OHC w/	with Psyc	a current parent	parent or cour		
	in OHC Psyc Meds Meds or court order order						
CHS	379	11.3%	43	42	97.7%		
LSF	410	11.5%	47	47	100.0%		
OHU	403	7.9%	32	32	100.0%		
HFC	1,193	10.2%	122	121	99.2%		
DCF	0	0.0%	0	0	0.0%		
Statewide 17,478 14.4% 2,518 2,479 98.5%							
Source: Childre	en in OHC with One	or More Current Pres	criptions for a Psycho	tropic Medication, Ages (0 to 17 - #1002		

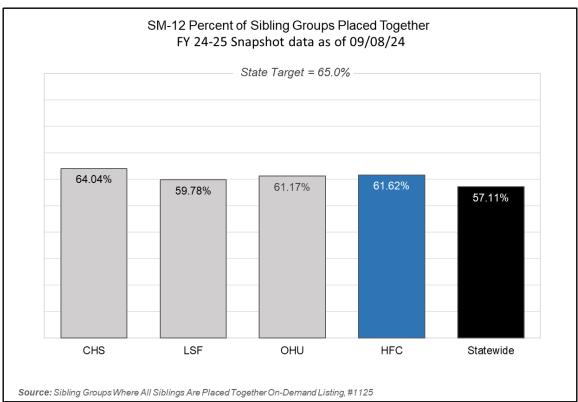
Source: Children and Young Adults in Out-of-Home Care or Receiving In-Home Services Listing - #1077 Valid = Children with a parent consent and the parents are TPR'd are not considered valid consents

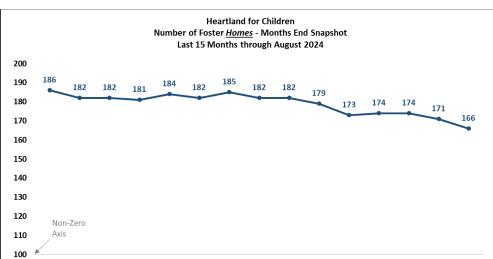
School Enrollment Updated in FSFN for School Year 24/25							
смо	Updated School Eligible Children Record in OHC		Percent Updated				
CHS	188	229	82%				
LSF	191	209	91%				
OHU	224	231	97%				
Total	603	670	90%				



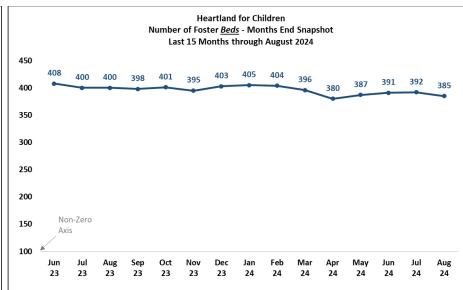
SM12 - Percent of Sibling Groups Placed Together FY 24-25 Snapshot data as of September 08, 2024						
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together			
CHS	57	89	64.04%			
LSF	55	92	59.78%			
OHU	63	103	61.17%			
HFC	175	284	61.62%			
Statewide	2,269	3,973	57.11%			
Source: Sibling	Source: Sibling Groups Where All Siblings Are Placed Together On-Demand Listing, #1125					

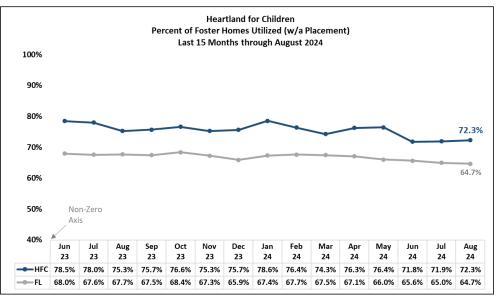
Number of sibling groups to achieve SM12 target – 28 Sibling Groups

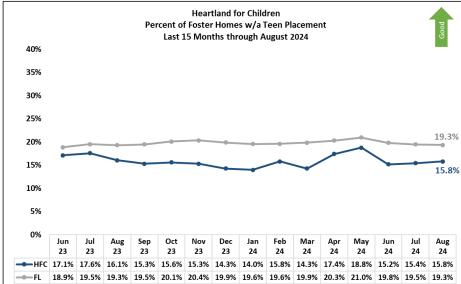




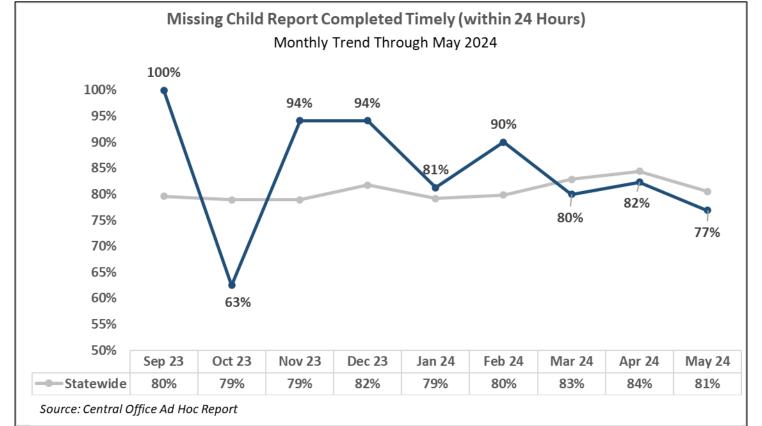
Aug







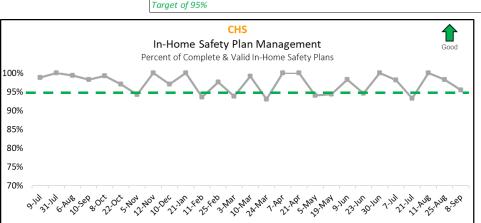
Heartland for Children Children in OHC who are Missing or Now Recovered 9/8/2024							
Current Late Late ATL Recoveries Late							
	Missing	Reports	Late ATL	Recoveries	Debriefs		
CHS	2	2	0	3	2		
LSF	0	0	0	0	0		
OHU	0	0	0	0	0		
CPI	0	0	0	0	0		
Total	2	2	0	3	2		
Source: HFC N	Source: HFC MCR Tracking Log <u>ATL</u> = Attempts to Locate						

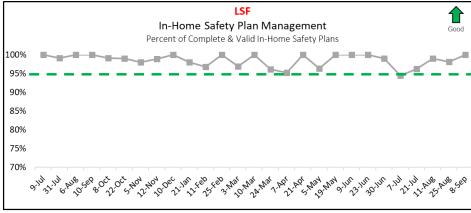


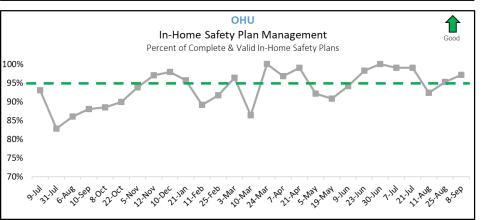


	In-Home Safety Plan Management							
Percent	Percent of Completed In-Home Safety Plans under 180 Effective Days							
	[Data as of 09/08/2	024					
Agency	No -or- Expired Complete & Valid Total Required Percentage							
Agency	Safety Plans	Safety Plans	Safety Plans	Complete				
CHS	5	105	110	95.5%				
LSF	0	105	105	100.0%				
OHU	3	103	106	97.2%				
NTF	6	64	70	91.4%				
HFC Total*	14	377	391	96.42%				
Statewide	437	6997	7434	94.12%				
Source Report:	Case Management 9	Safety Management I	isting - OCWDRII Ren	ort #1301				













	Child Placement Agreement Errors Data as of 09/08/2024									
	The 10 active CPA's with errors contain the 12 total errors.									
Agency	Total CPA's Needing Correction	Non-Active CPA's Needing Closure	CPA's not Signed Supervisor					Total Errors		
CHS	6	0	6		3	4			7	
LSF	3	1	2		2	1			3	
OHU	2	0	2 2							
Total	11	1	10		7	5	0	0	12	

Source: FSFN - Child Placement Agreement Status for Children in Out-of-Home Care On-Demand Listing - OCWDRU Report #1256 Criteria: Children with a CPA Effective Date.

Percent of Children with an Active Completed CPA Data as of 09/08/2024

Agency	Total Active CPA's	CPA's Fully Completed	% of Completed CPA's
CHS	37	31	84%
LSF	26	24	92%
OHU	9	7	78%
Total	72	62	86%

Source: FSFN - Child Placement Agreement Status - OCWDRU Report #1256 Criteria: Children with an CPA Effective Date.

Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; Data-as-of: 09/09/2024



Relative / Non-Relative Unified Home Study Approval Status 45 Days since Case Transfer - Past Due						
Agency	# of UHS	Status - Pending	Status - No UHS			
CHS	3	2	1			
LSF	2	1	1			
OHU	8	2	6			
Total	13	5	8			



Community Based Care Lead Agency Map

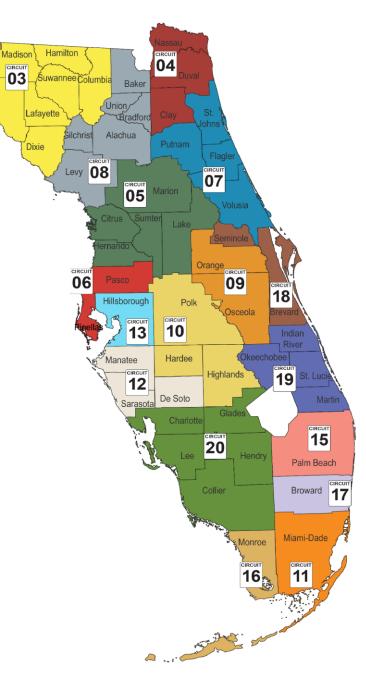
Taylor

Gadsden

02



I	LEGEND				
ı	Circ	uit	Region	Counties	Lead Agency
		1		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
		2 North West	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Northwest Florida Health Network	
		14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Northwest Florida Health Network
		3	4	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
		4		Clay	Kids First of Florida, Inc.
		4 North Fast	Duval, Nassau	Family Support Services of North Florida, Inc	
			St. Johns	St. Johns County Board of Commissioners	
		7	8	Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
		8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
		5	9 Central	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
		9		Orange, Osceola	Family Partnerships of Central Florida
		10		Hardee, Highlands, Polk	Heartland For Children
		18		Seminole, Brevard	Family Partnerships of Central Florida
		6	12 Sun Coast	Pasco, Pinellas	Family Support Services of SunCoast
		12		DeSoto, Manatee, Sarasota	Safe Children Coalition
		13		Hillsborough	Children's Network of Hillsborough
		20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
		15	5	Palm Beach	ChildNet, Inc.
		17 South East	Broward	ChildNet, Inc.	
		19	9	Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
		11	Southern 16	Miami-Dade	Citrus Family Care Network
		16		Monroe	Citrus Family Care Network





Resource News Flash | September 2024

AWARENESS FOR SEPTEMBER

- Labor Day -9/2
- **Suicide Prevention Month**
- Child Welfare Workforce **Development Month**

HEALTH RESOURCES

For more COVID information specific to Florida, go to floridahealthcovid 19. gov

> Call Center is available 24/7 (866) 779-6121 or email COVID-19@flhealth.gov.

For more vaccine information go to

https://floridahealthcovid19.gov/covid-19vaccines-in-florida/

SAFETY RESOURCES

Internet Safety and Tips

- Information, Advice and Support to Keep Children Safe Online (internetmatters.org)
- NetSmartz Home (missingkids.org)

Safe Sleep

www.ounce.org/safe_sleep.html

Swim Safety Tips

- Pool Party Water Safety Tips: bit.lv/41UoFcY
- Water Safety Tips: ounce.org/water_safety.html **Hot Car Safety Tips**
- nhtsa.aov/campaian/heatstroke

COMMUNITY RESOURCES

Polk Plays

- Does your child use a school readiness voucher through the Early Learning Coalition of Polk County?
- Are you a Polk County resident with an EBT SNAP card?

If you answer yes to EITHER of these questions, you can receive a FREE one-year membership to Florida Children's Museum, Membership includes all members of your household. Learn more and sign up at polkplays.org

Free Books for Children 0-5

uwcf.org/dolly-partons-imagination-library/

United Way's 211

Call 211 or visit 211.org

Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

ECHO Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care.

To Donate: ECHO Distribution Center every Wednesday from 9AM-12PM at 3625 Century Blvd Unit 1A. Lakeland, FL.

https://www.echoministriesflorida.net/

Find Help (Previously Aunt Bertha)

https://www.findhelp.org/

Find local resources for food, health, housing, employment programs & other community resources in seconds.

HOPE FLORIDA A PATHWAY TO PROSPERITY Call 850-300-HOPE

mvflfamilies.com/services/hope-florida

Services offered by Hope Navigators:

- Identifying goals and barriers
- Referrals to local, community-based
- One-on-one support to develop a plan to achieve economic-self sufficiency

Autism/ASD Support Group

Last Friday of each month 10AM-11:30AM At Bonnet Springs Park in Lakeland Childcare will be provided. Please call (813) 455-2846 or email Efiqueroa2@usf.edu to register.

Circuit 10 Children's Mental & Behavioral **Health Resources**

https://sites.google.com/view/floridac10 mhbhresources/home

On this site you will find:

- Heartland for Children's Parent Portal
- MvFloridaMyFamily Community Services
- Florida Mobile Response Team- 24/7 Crisis Assistance
- Florida Statewide Medicaid Managed
- Florida Association of Christian Child Caring Agencies
- Florida Network Short-term Residential Programs
- Center for Autism Related Disabilities (CARD)
- National Alliance on Mental Illness
- Post Adoption Support
- **7ebra Coalition**
- Central FL Behavioral Health Network
- Hope Florida A Pathway to Prosperity

Food Distribution Schedule

Polk, Highlands and Hardee Counties Food Distribution Sites

uwcf.org/initiatives/endhunger/schedule/

Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development. healthyfamiliesfla.ora/programs map.html

Domestic Violence Services

Peace River Center's Domestic Violence Program provides free, confidential services for individuals affected by domestic violence, sexual assault and human trafficking crimes, their family members and friends in Polk, Hardee and Highlands counties.

24-Hour Domestic Violence Crisis Lines Hardee/Highlands 863.386.1167 Polk 863.413.2700

Victim Services Office Line 863.413.2708 Victim Services - Polk County 1860 South Crystal Lake Drive, Lakeland, FL 33801 Victim Services – Hardee/Highlands

1570 Lakeview Drive, Sebring, FL 33870

Counties

HFC EVENTS

Foster Care Info Nights

Tuesday, September 10th at 6PM Center Well Home Health 250 Magnolia Avenue SW, Suite 101, Winter Haven

Tuesday, September 24th at 6:30PM Ax Caliber - 204 E Orange St. Lakeland

Reunification Celebration

Saturday, September 14th 10AM-1PM at Peterson Park, Lakeland

HFC's "Let's Talk About it" Podcast

where we provide education and resources for family matters in Polk, Highlands and Hardee Counties

Apple Podcasts / Anchor / Spotify / YouTube



Resource News Flash | September 2024

POLK COUNTY

Free Trainings for Parents & Teachers

Early Learning Coalition of Polk County is hosting classes in multiple locations providing tools and resources and food. Space is limited.

Register here: https://bit.ly/3AJaNz3

Peer Recovery Center

Center for Behavioral Health Annex 1501 1st Street South, Winter Haven, FL 33880 Hours: Monday – Friday from 9AM-3PM The center is a place for adults with a mental health diagnosis to receive education, support, resources and socialization.

Contact: (863) 293-1121 x 205789 for more info

Florida Children Museum

400 Bonnet Springs Blvd. Lakeland, FL 33815 Contact: (863) 687-3869 https://explorefcm.org

Carol Jenkin Barnett United Way Resource Center

Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

- Breast Feeding Support Group
- Autism/ASD Support Group
- Child Development Classes
- Free Tax Prep
- Healthcare Navigator
- Free Child Development Screenings (1st Wednesday and 3rd Monday each month)
- Infant Massage Classes

Location: 400 Bonnet Springs Blvd. Lakeland, FL 33815 https://uwcf.org/resourcecenter/

HIGHLANDS COUNTY

Swimming Lessons at YMCA

http://www.highlandsymca.org/aquatics.htm

Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

Contact for more info about the documentary **RESILIENCE: The Biology of Stress and the Science of Hope** which talks about the connection between trauma and health.

Office: (863) 382-2905

https://www.championforchildren.org/

Children's Museum of the Highlands

Hands on Learning for Ages 1-12 Cost: \$8/per person (ages 1+) for all day play. 219 N Ridgewood Dr. Sebring, Florida (863) 451-5385 (contact museum for updated hours)

Preservers of Life

Highlands County Community Nursing Organization This organization provides prevention healthcare and helps businesses and individuals integrate holistic health and wellness practices.

Kasey Pacheco, Community Nurse Collaborator Kasey@preserversoflife.com | (863) 420-5255

FREE GED Prep & ESOL Classes

South Florida State College is offering free classes for adults in Highlands and Hardee Counties to improve adult literacy.

Contact: Sari Crews

863-784-7473 | <u>sari.crews@southflorida.edu</u> https://www.southflorida.edu/future-students/generaleducational-development-program-ged

HARDEE COUNTY

Hardee County Swimming Resources

<u>Swim Lessons | Florida Department of Health in Hardee (floridahealth.gov)</u>

Hardee Help Center

A Christ-centered community service organization bringing hope & healing to Hardee County families in difficult seasons of life.

713 E Bay Street Wauchula, FL 33873

Contact: info@hardeehelpcenter.com | 863-773-0034

Visit Hardee

Website for upcoming events, community updates and resources: https://www.visithardee.com/events

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863-784-7473 | sari.crews@southflorida.edu https://www.southflorida.edu/future-students/generaleducational-development-program-ged



For additional resources and county events, check out our most recent Parent's Corner Newsletter.